
SIM v5

Oct 19, 2018

Contents

1	Welcome	3
1.1	Requirements	3
1.2	Installation	4
1.3	Manual	23
1.4	Knowledge Base	91
1.5	Changelog	172
1.6	Supported Configurations	176
1.7	Support	179

Note: Documentation is still in development process. Please do not hesitate to contact us on support@silvermonkey.net for further information.

This document is meant to be a source for all information regarding the administration and installation of Silver Monkey v5 Modules.

Contents:

1.1 Requirements

1.1.1 Server Application (IIS)

- Microsoft Windows Server 2012 R2 or higher
- Internet Information Server
- Microsoft .NET Framework 3.5
- Microsoft Report Viewer 2012 (free download from Microsoft)

1.1.2 Server Database (SQL)

- Microsoft SQL Server 2014 or higher
- Or Microsoft SQL Server Express with Advanced Services
- 2014: <https://www.microsoft.com/en-US/download/details.aspx?id=42299>

1.1.3 Server Hardware Requirements (IIS+SQL)

The system requirements for processors, RAM and hard disk space on the server depend on the size of the correspondig ConfigMgr environment and the number of users working at the same time. Anyway, there is always the option to easily move the application to a more powerful machine or to distribute it across several servers with load balancing.

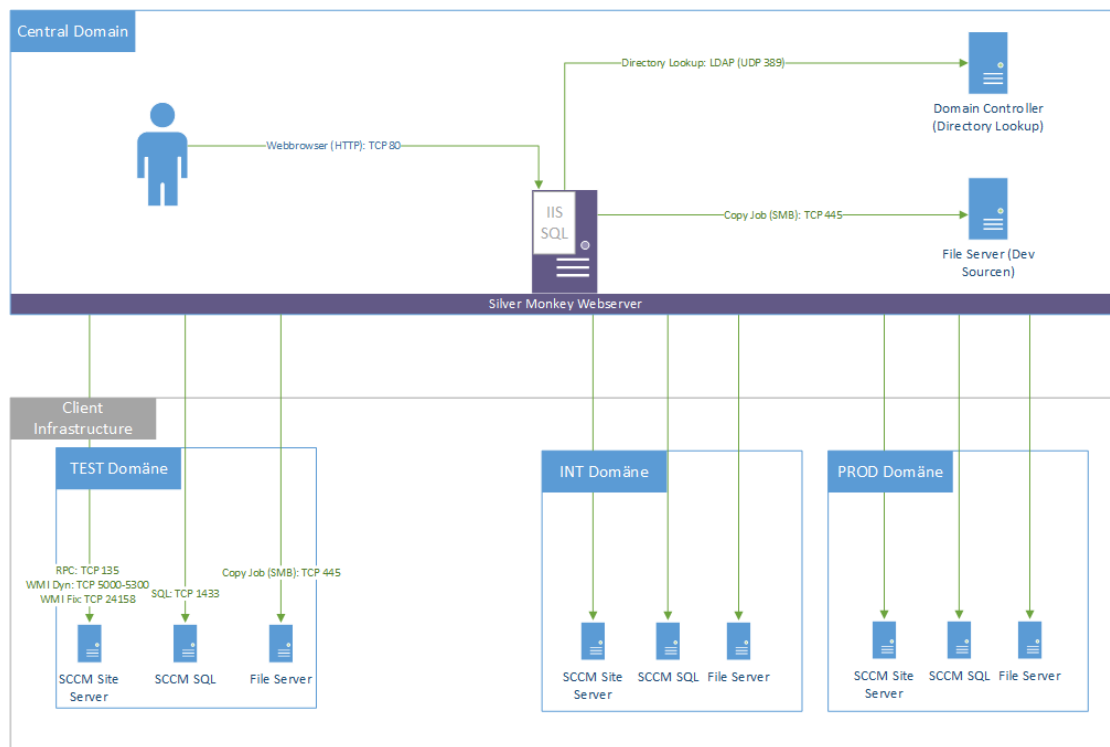
1.1.4 System Requirements

- 2 CPU 1GHz
- RAM 8GB (If there is a SQL Server running on the Webapplication Server 4GB RAM are required)
- Database size 1000MB
- Website/Application files 500MB

(Valid for up to 15,000 systems and 20 concurrent users on the Web Application)

1.1.5 Network Configuration

SIM v5 Engine supports multiple domain configurations. Please see figure below for detailed information about network communication ports:



1.1.6 Workplace Applications

- Microsoft Internet Explorer 8 or later
- Mozilla FireFox 5 or later (Windows SSO is not supported by browser)
- Google Chrome

1.2 Installation

In this article:

- *Requirements*
- *Report Builder*
- *IIS Features*
- *Microsoft SQL Server*
 - *Installation Setup*
 - *SQL Server TCP/IP Configuration*
 - *SIM SQL DB Service Account*
- *Website Files*
- *Database*
- *IIS Configuration*
 - *Licence*
 - *Setting up Database Connection*
 - *Setting up ConfigMgr Connection*

1.2.1 Requirements

For general information on system requirements see [Requirements](#).

1.2.2 Report Builder

In order to build reports on the website and to export lists in Microsoft Excel format the following libraries have to be installed:

- Report Viewer 2010
- Report Viewer 2012
 - Which needs SQLSysClrTypes

Download library.

1.2.3 IIS Features

Execute the following command to enable IIS features on the application server:

```
CMD.EXE /C DISM.EXE /enable-feature /all /online /featureName:IIS-
↪WebServerRole /featureName:IIS-WebServer /featureName:IIS-
↪CommonHttpFeatures /featureName:IIS-StaticContent /featureName:IIS-
↪DefaultDocument /featureName:IIS-DirectoryBrowsing /featureName:IIS-
↪HttpErrors /featureName:IIS-HttpRedirect /featureName:IIS-
↪ApplicationDevelopment /featureName:IIS-ASPNET /featureName:IIS-
↪NetFxExtensibility /featureName:IIS-ASPNET45 /featureName:IIS-
↪NetFxExtensibility45 /featureName:IIS-ASP /featureName:IIS-CGI /
↪featureName:IIS-ISAPIExtensions /featureName:IIS-ISAPIFilter /
↪featureName:IIS-ServerSideIncludes /featureName:IIS-HealthAndDiagnostics /
↪featureName:IIS-HttpLogging /featureName:IIS-LoggingLibraries(continues on next page)
↪featureName:IIS-RequestMonitor /featureName:IIS-HttpTracing /
↪featureName:IIS-CustomLogging /featureName:IIS-ODBCLogging /
↪featureName:IIS-Security /featureName:IIS-BasicAuthentication /
↪featureName:IIS-WindowsAuthentication /featureName:IIS-
↪DigestAuthentication /featureName:IIS-
↪ClientCertificateMappingAuthentication /featureName:IIS-
```

1.2. Installation

(continued from previous page)

See Download Script.

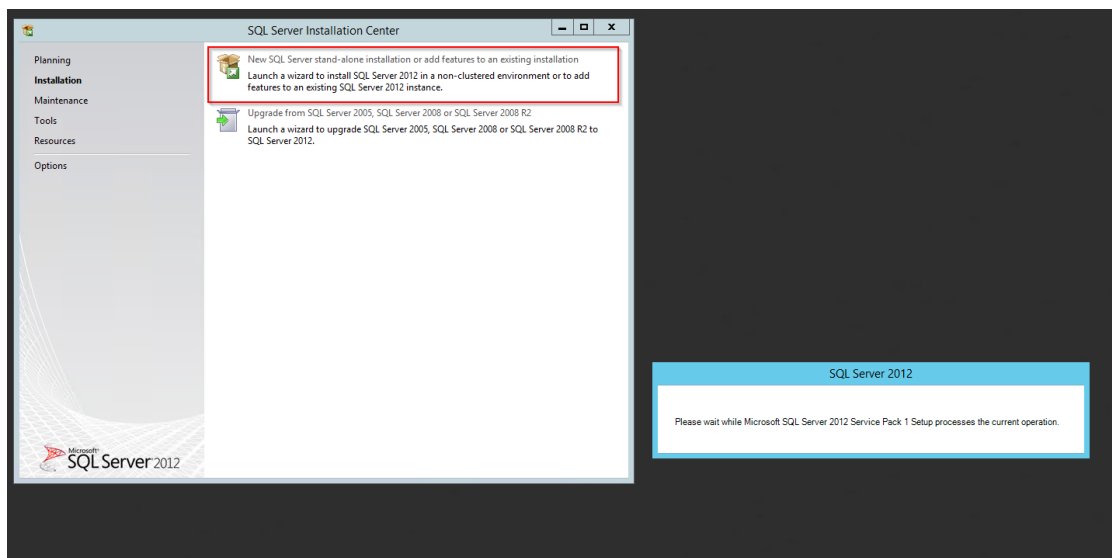
1.2.4 Microsoft SQL Server

For information about supported SQL Server versions see *Supported Configurations*.

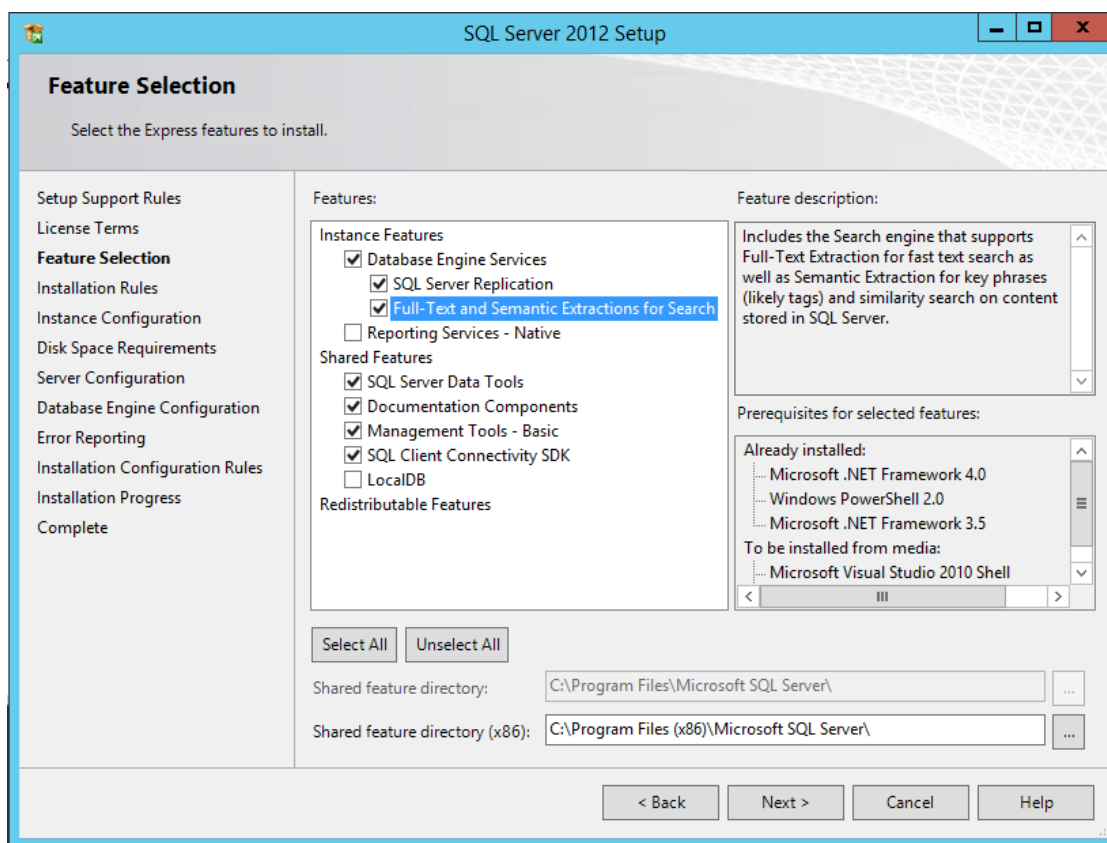
The installation of the SQL Server will be described in the following section.

Installation Setup

Start the SQL Server installation setup. Choose the option “New SQL Server stand-alone installation...” in the following Window:



Throughout the installation, please choose the same features as shown below:



Name the instance SIM or choose another name:

SQL Server 2012 Setup

Instance Configuration

Specify the name and instance ID for the instance of SQL Server. Instance ID becomes part of the installation path.

Setup Support Rules
License Terms
Feature Selection
Installation Rules
Instance Configuration
Disk Space Requirements
Server Configuration
Database Engine Configuration
Error Reporting
Installation Configuration Rules
Installation Progress
Complete

☐ Default instance
☒ Named instance: SIM

Instance ID: SIM

Instance root directory: C:\Program Files\Microsoft SQL Server\ ...

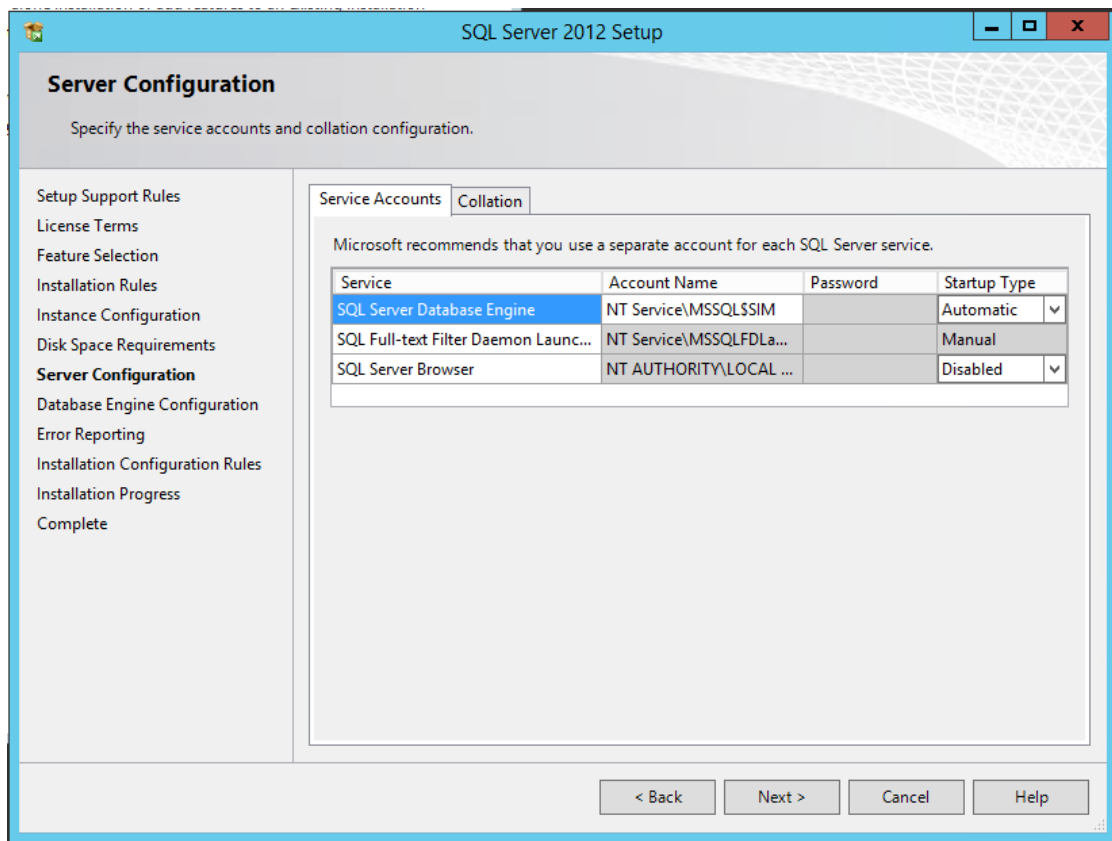
SQL Server directory: C:\Program Files\Microsoft SQL Server\MSSQL11.SIM

Installed instances:

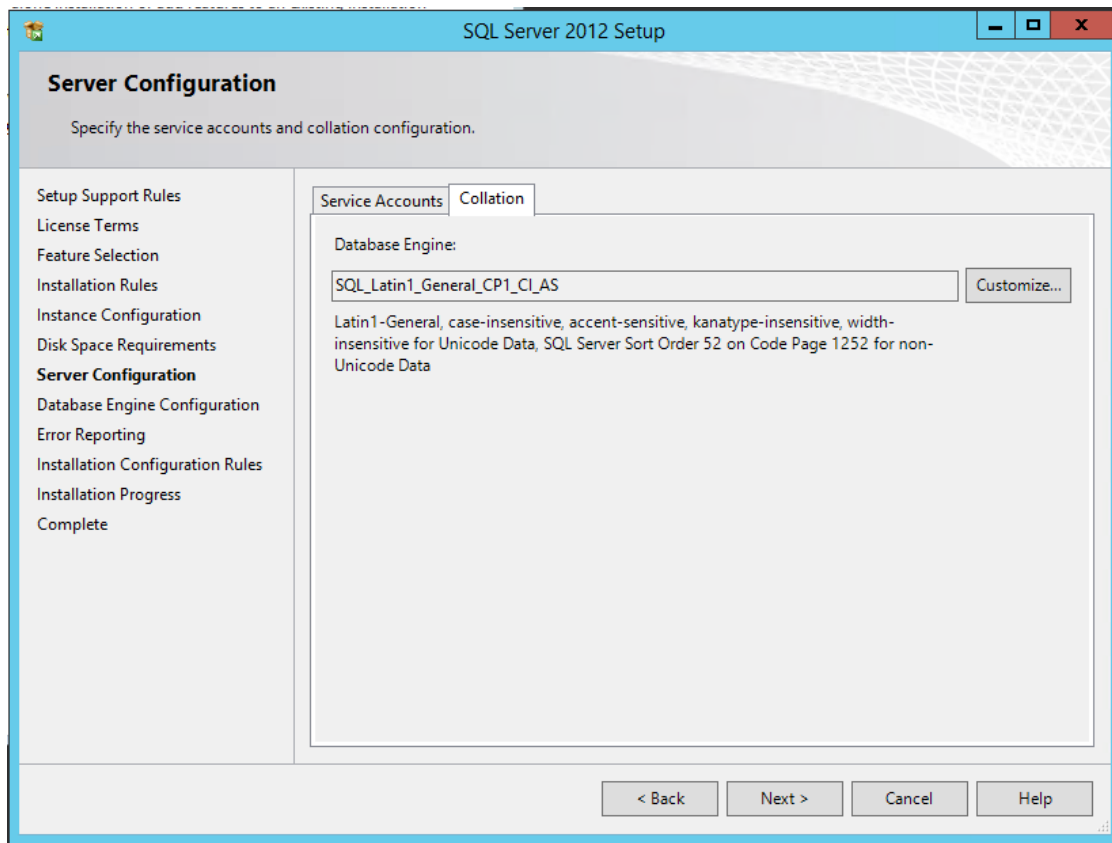
Instance Name	Instance ID	Features	Edition	Version
---------------	-------------	----------	---------	---------

< Back Next > Cancel Help

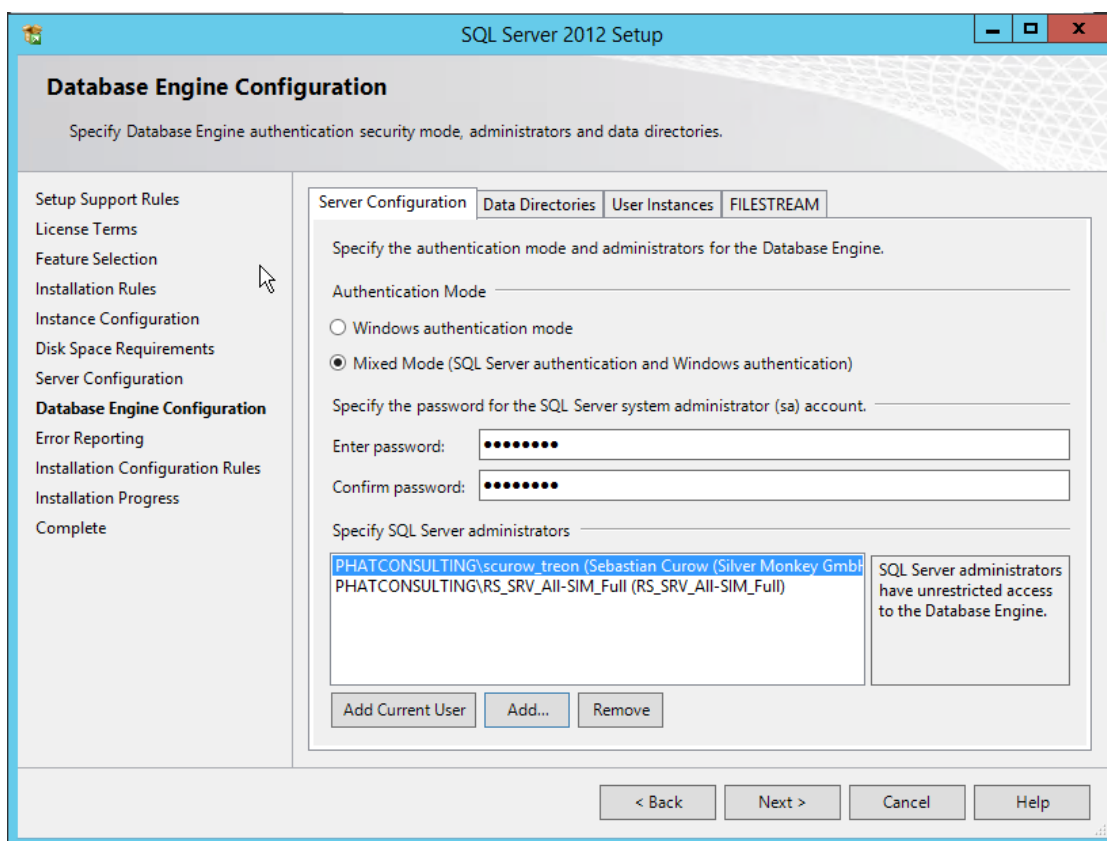
Configure the server as follows:



Choose the Database Engine called 'SQL_Latin_General_CP1_CI_AS':



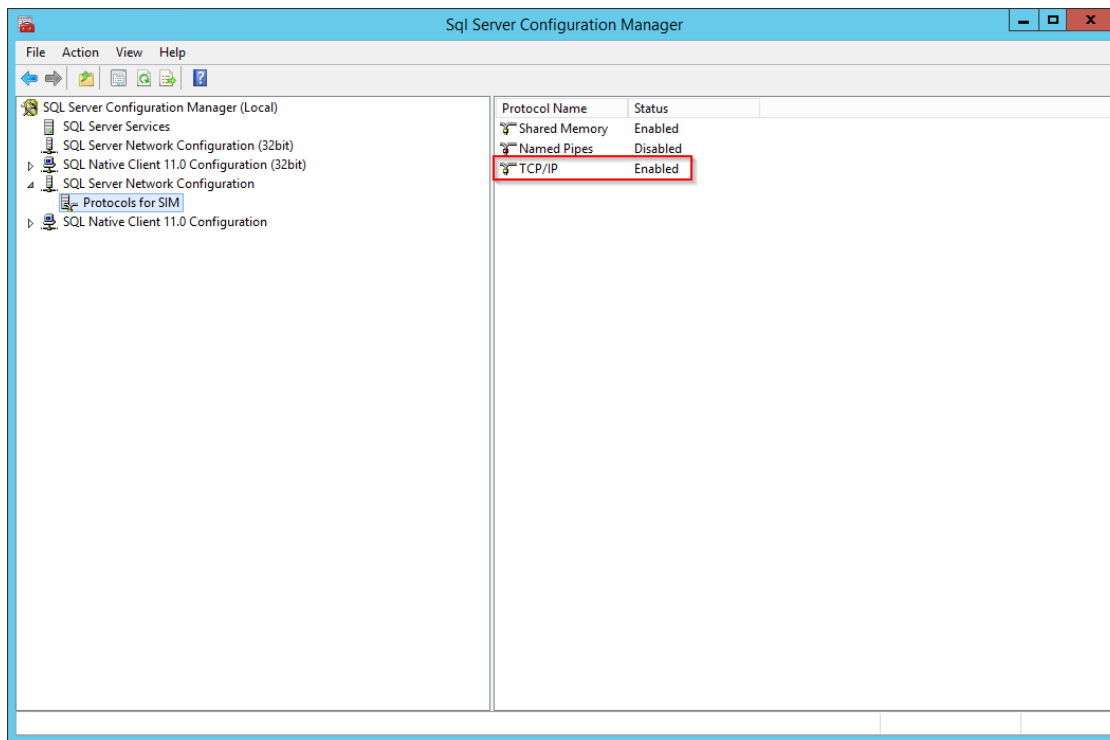
Select the 'mixed mode'-authentication and add your SQL service account as SQL Server administrator:



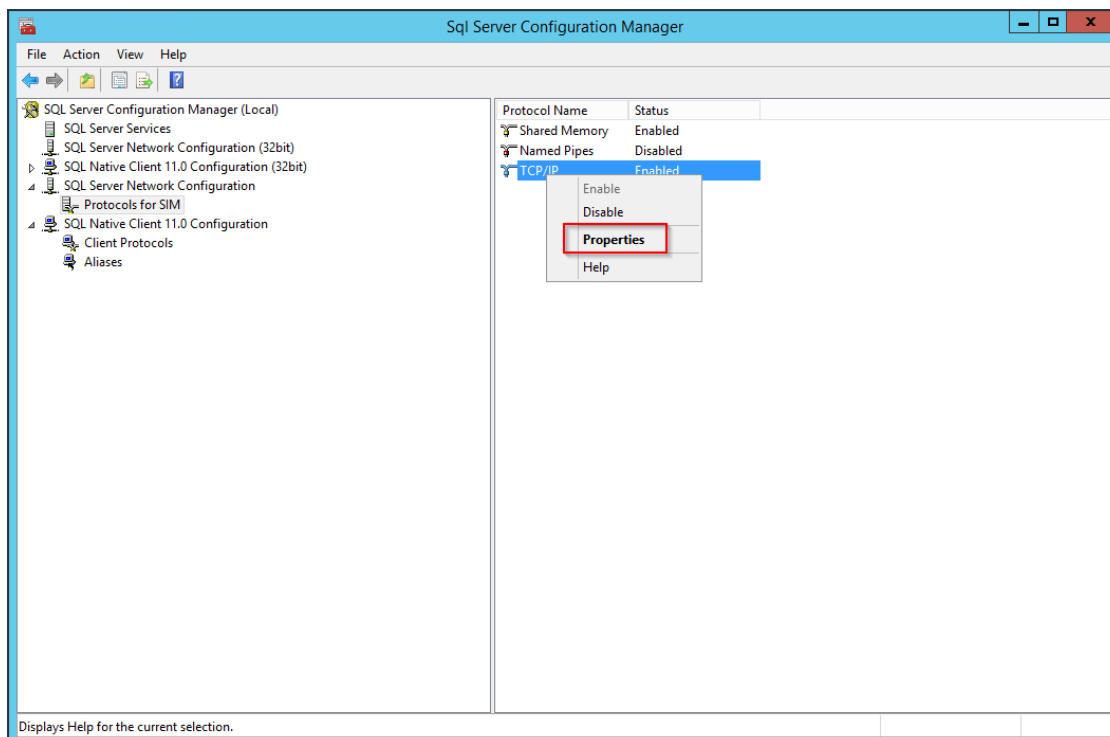
You have completed the setup!

SQL Server TCP/IP Configuration

Open the SQL Server Configuration Manager, choose 'SQL Server Network Configuration' and then 'Protocols for [Database Name]'. Change the TCP/IP Status to *Enabled*:

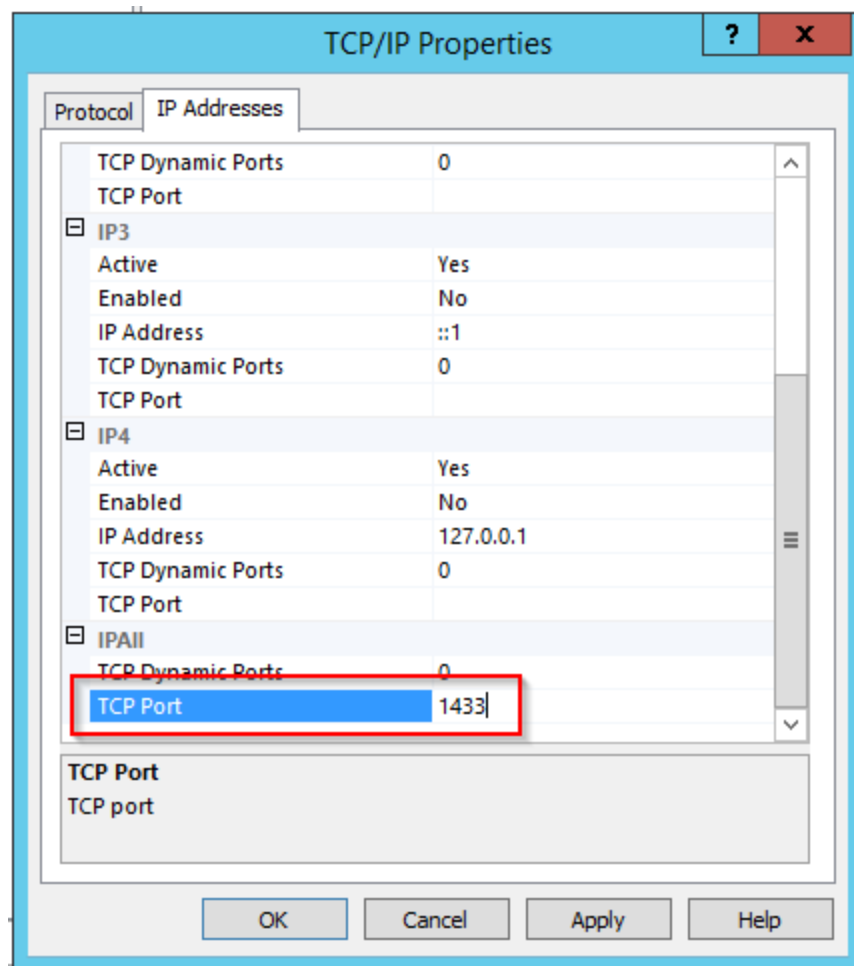


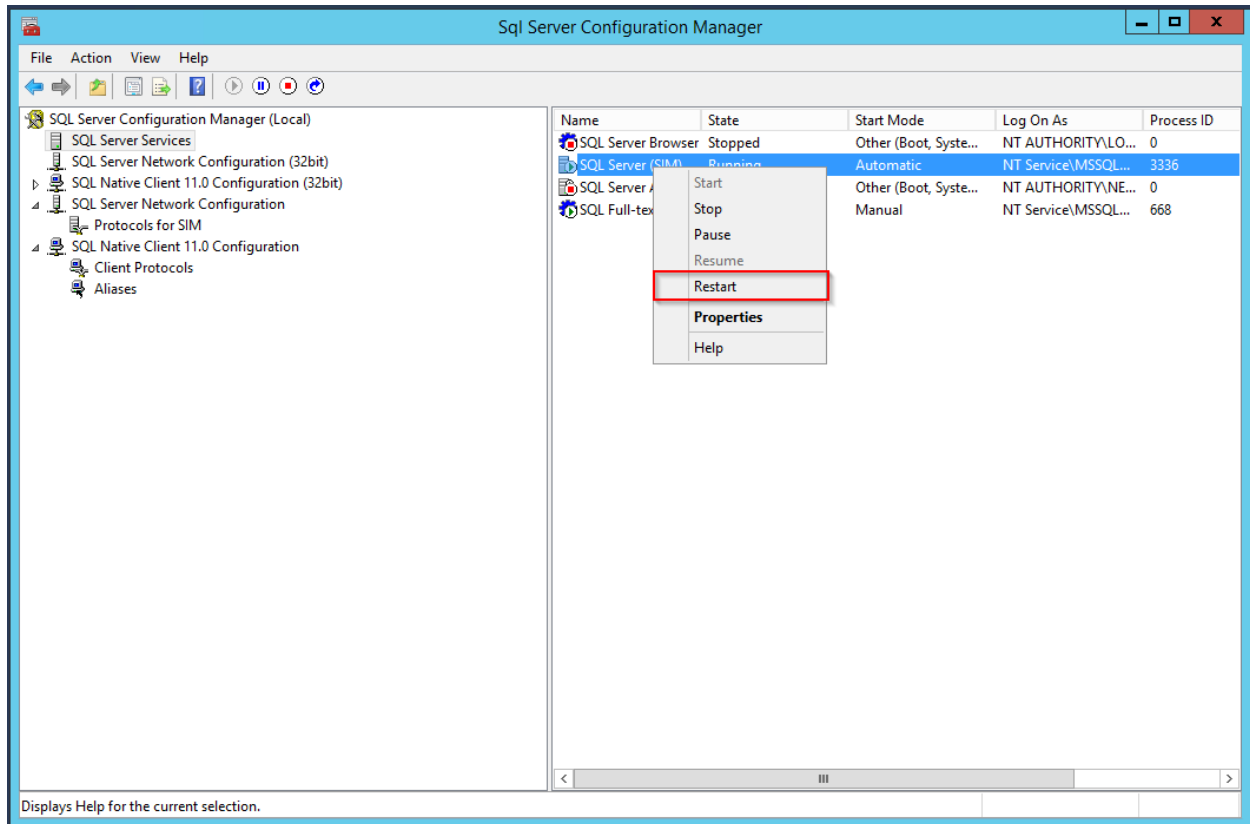
Right-click the TCP/IP line and choose 'Properties':



Choose the tab "IP Adresses" and change the 'TCP Port'-entry to 1433:

Afterwards, navigate to the SQL Server Services and restart the 'SQL Server ([Database Name])':





SIM SQL DB Service Account

Visit [KB00020 - SIM SQL Database Rights](#) to see how to create the Silver Monkey service account necessary for the DB connection.

You have finished the basic SQL Server installation for Silver Monkey.

1.2.5 Website Files

Copy the basic configuration of the website to the specified path on the web application server:

*C:\inetpub\wwwroot\[HERE] * Example: *C:\inetpub\wwwroot\SIM_R001*

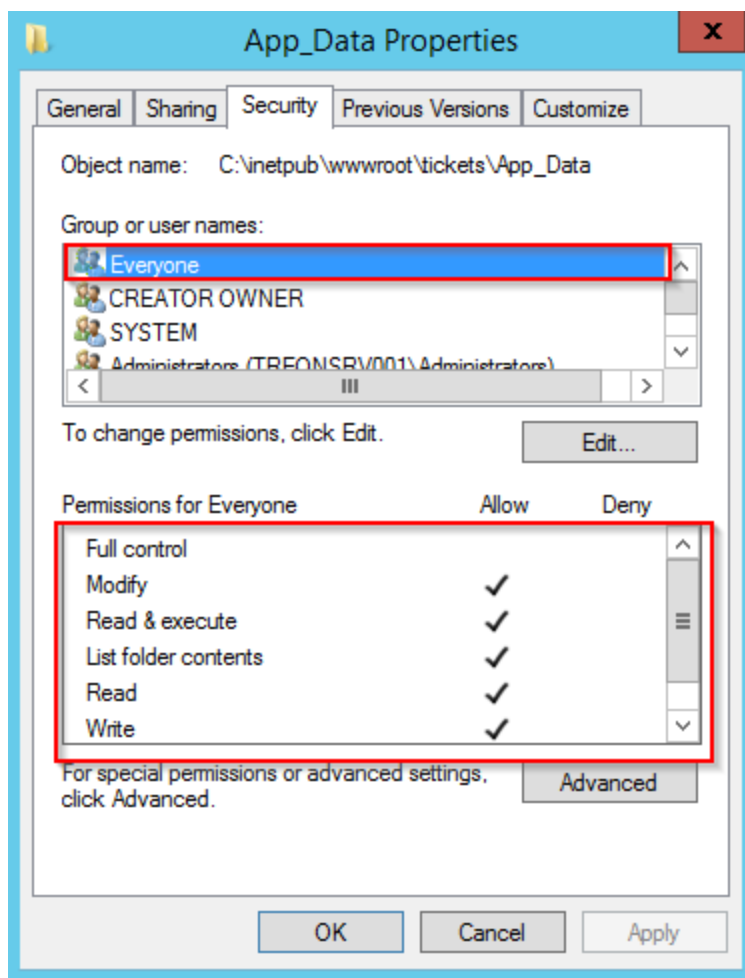
This configuration will be customized later based on the customer requirements.

Tip:

Make sure that the role “Everyone” has the permission to “Modify, Read& execute, List folder contents, Read, Write” to the App_Data folder (as seen below)

1.2.6 Database

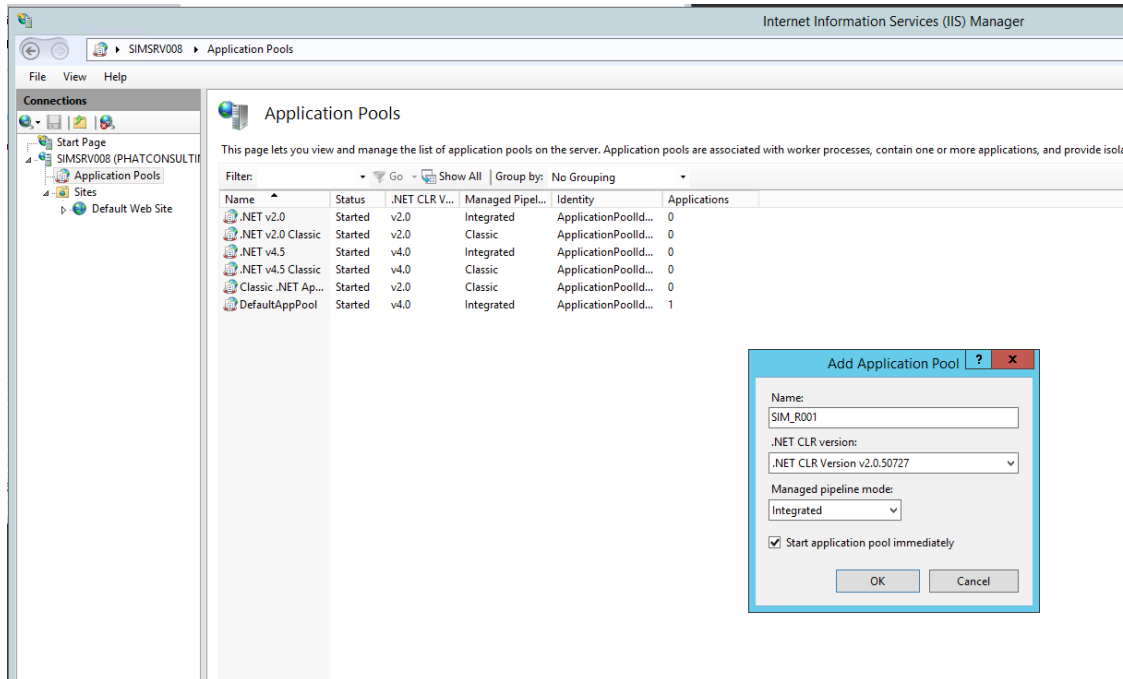
Install the Silver Monkey Database Backup. The Backup is part of the installation Package.



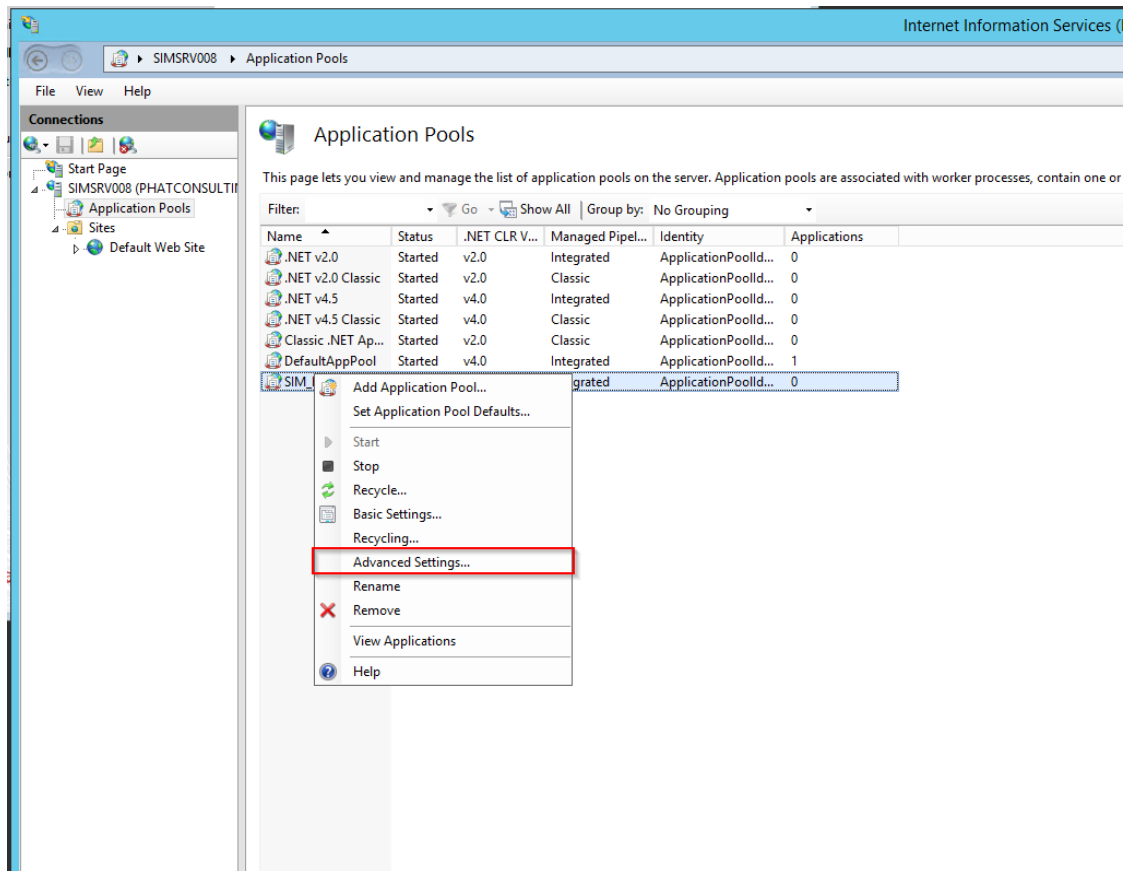
See: *KB00004 - Restoring SIM Database* for more Information.

1.2.7 IIS Configuration

Open the IIS (Internet Information Services) Manager. An app pool has to be created for the SIM Packaging website with the .NET CLR Version 'v2.0.50727' and the 'Integrated' Managed pipeline mode.



Navigate to the advanced settings of the created application pool (Figure 3) and set the 'Idle Time-out(minutes)' parameter to '600'. Set the 'Idle Time-out Action' parameter to 'Suspend'.



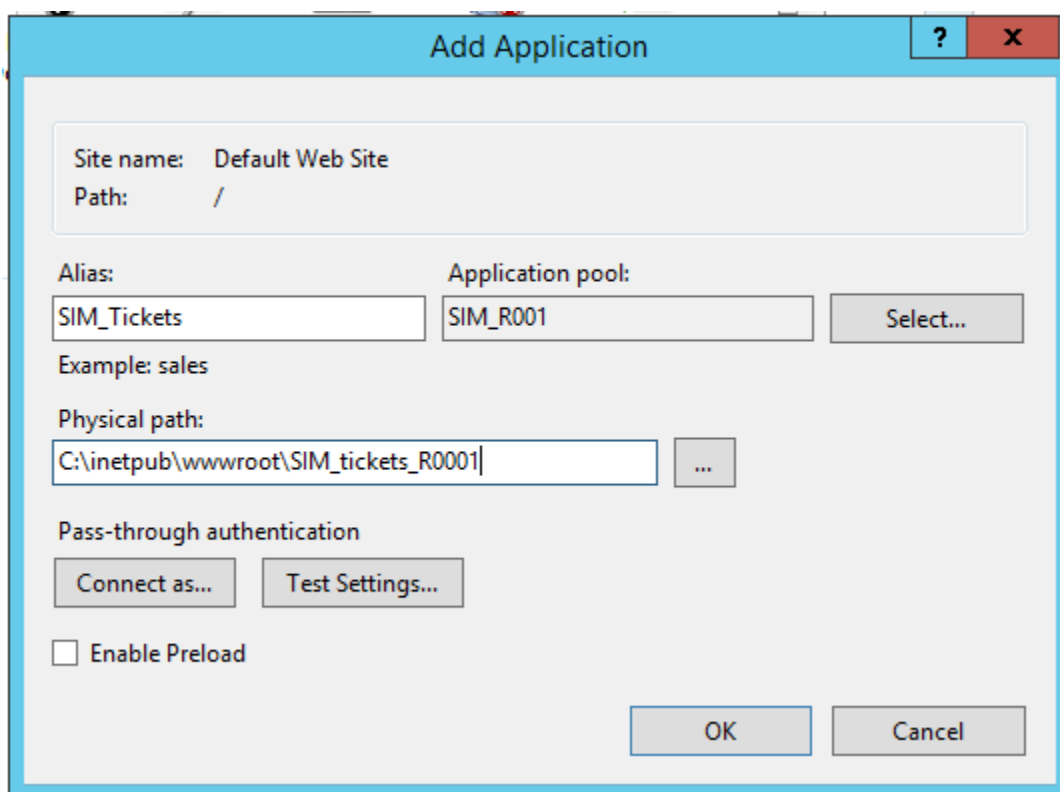
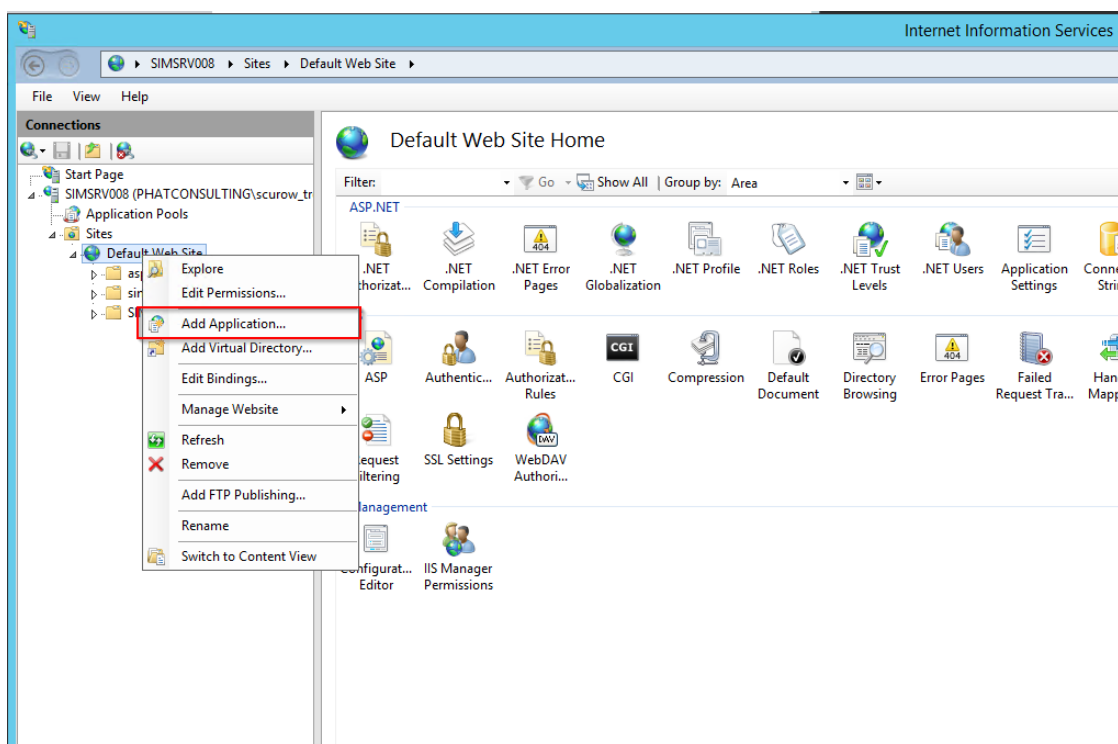
Next, choose the 'Add Application' option in the right-click dialogue of the Default Web Site, choose the name of the application, the application pool that has just been created and the website folder that you copied in the C:\inetpub\wwwroot... directory.

Advanced Settings ? X

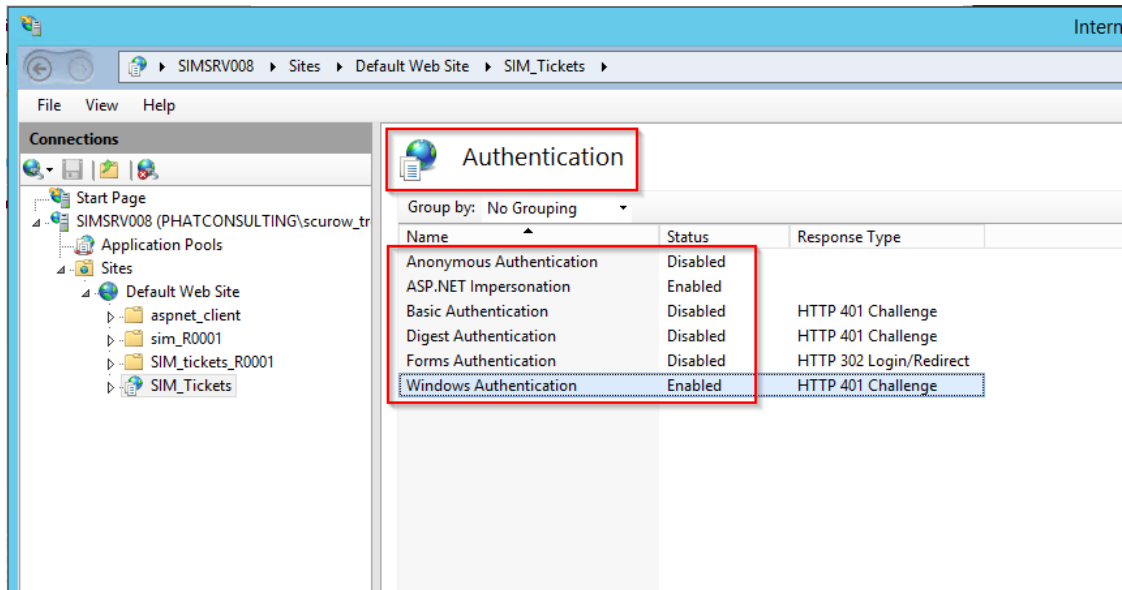
Managed Pipeline Mode	Integrated
Name	SIM_R001
Queue Length	1000
Start Mode	OnDemand
CPU	
Limit (percent)	0
Limit Action	NoAction
Limit Interval (minutes)	5
Processor Affinity Enabled	False
Processor Affinity Mask	4294967295
Processor Affinity Mask (64-bit c	4294967295
Process Model	
Generate Process Model Event L	
Identity	ApplicationPoolIdentity
Idle Time-out (minutes)	600
Idle Time-out Action	Suspend
Load User Profile	False
Maximum Worker Processes	1
Ping Enabled	True

Idle Time-out Action
[idleTimeoutAction] What action to perform when the Idle Time-out duration has been reached.

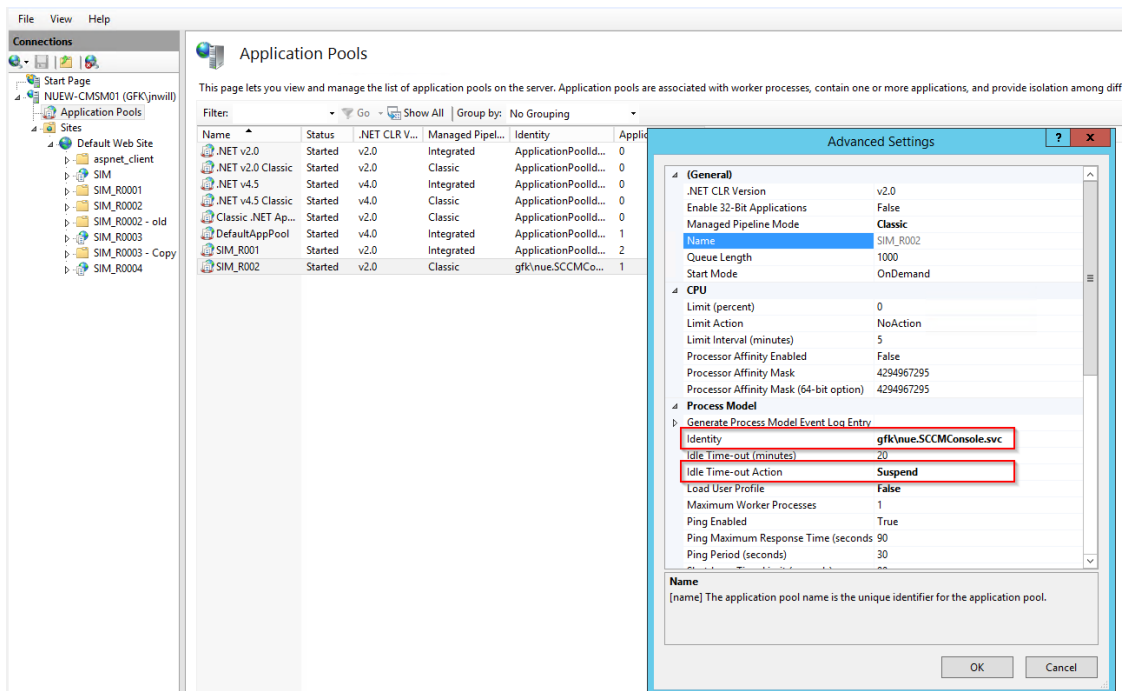
OK Cancel



After this navigate to the 'Authentication' settings of the new application. Set the authentication as seen below:



For some features, it is necessary that a second AppPool is created using these settings:

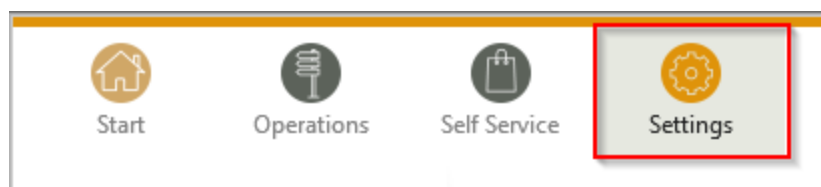


Licence

Your Licence is part of the license certificate. You can find an Information on this topic here: [KB00013 - Activating and Updating License Key](#)

Setting up Database Connection

Silver Monkey Administrator rights are required to set or update the SQL Server Connection via the user interface. If the "Settings"-Tab is visible, you got the required rights:



Fill in the fields in the Database Settings:

Database settings

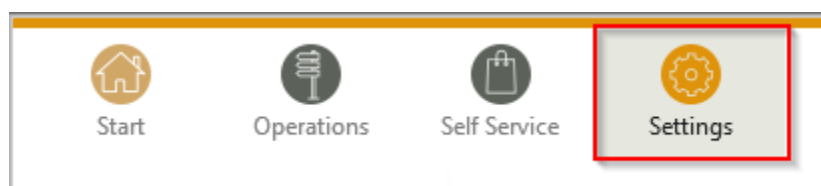
Database server	<input type="text" value="tcp:simsvr009,1433"/>
Database name	<input type="text" value="SIM_Std_R001"/>
Authentication	SQL ▾
Domain	<input type="text" value="Silvermonkey"/>
Domain account	<input type="text" value="scurow_treon"/>
Domain password	<input type="password" value="••••••••"/>
SQL user	<input type="text" value="sql-sim"/>
SQL password	<input type="password" value="••••••••"/>
<input type="button" value="Check database (save before)"/>	

Click the 'Save'-button, click the 'Check database (save before)'-button.

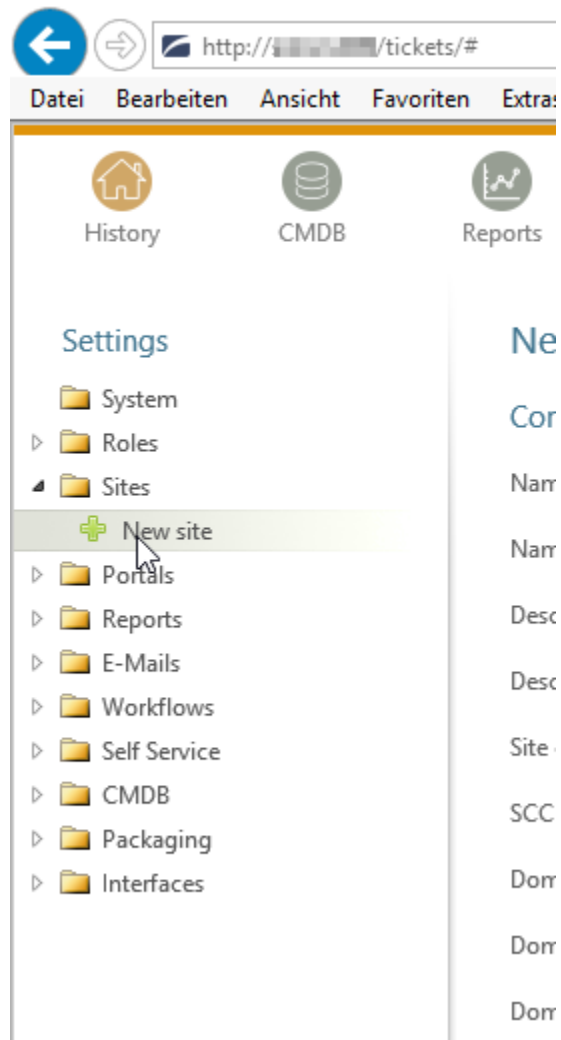
The following Pop-Up shows the test result. If the test was not successful, please check if the specified account has the correct user rights.

Setting up ConfigMgr Connection

Silver Monkey Administrator rights are required to set or update the Configuration Manager Connection. If the "Settings"-Tab is visible, you got the required rights:



Expand the 'Sites' entry on the left side and choose 'New site':



Fill in the red-lined fields as seen below.

Settings

- System
- Roles
- Sites
- + New site**
- Portals
- Reports
- E-Mails
- Workflows
- Self Service
- CMDB
- Packaging
- Interfaces

New site

Common settings

Name - de

Name - en

Description - de

Description - en

Site code

SCCM Server

Domain

Domain account

Domain password

☐ Impersonation

Database settings

Database server

Database name

Authentication Windows ▾

SQL user

SQL password

Visit: [KB00017 - Configuration Manager Rights](#) to see which rights are required for the SCCM Service account and the SCCM SQL Service account.

Click the 'Create'-button.

Note: The rest of the fields will be filled in in the configuration step of the implementation.

1.3 Manual

Contents:

1.3.1 General Configuration

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

In this article:

- *Roles*
- *Sites*
 - *Common Settings*
 - *Database settings*
 - *Function Settings*
 - *Computer Software Deployment*
 - *User Software Deployment*
- *E-Mails*
 - *Email-Group*
 - *Email*
 - * *Condition*
 - * *Recipient*
 - * *Subject*
 - * *Message*
- *Workflows*
 - *Status*
 - * *Follower*
- *Interfaces*
- *Using Placeholders*
- *CMDB Class automation*
- *Form Definition*
 - *Form Elements*
 - * *Headline*
 - * *Section*
 - * *Paragraph*
 - * *Attribute*
 - * *Comment*
 - * *Connections*
 - * *List*

- *Action Buttons*
 - * *Execute*
 - * *ExecutePS*
 - * *CMDB2SCCM*
 - * *CopyFiles*
 - * *CreatePackage*
 - * *CreateCollection*
 - * *CreateApplication*
 - * *Comment*
 - * *Save*
 - * *SendMail*
 - * *ImportXML*
 - * *CreateActiveDirectory*
- *List Definition*
 - *Properties*
 - *<view> Definition*
 - *<columns> Definition*
 - *<data> Definition*
- *Attributes*

Roles

Create roles to limit the permissions of predefined users. You can either define a group as default group (every user gets this role), or define a specific link to an Active Directory group. You can set permissions to limit the users access on functions, reports, lists or modules.

Click the “+ New Role”-Button to create a new role:

Settings

- System
- Roles
 - Treon User
 - Treon Administrator
 - PackWF Package Coordinat
 - PackWF Factory Engineer
 - PackWF Tester
 - PackWF Factory Coordinat
 - PackWF Admin
 - PackWF Requester
 - PackWF User
 - PackLite User
 - PackLite Admin
 - SCCMOp Admin
 - SCCMOp Software Deploy
 - SCCMOp Computer Manag
 - + New role**
- Sites
 - TREON TEST SCCM 2012
 - Program names
 - Program filters
 - Advertisement types

New role

Name

Description

AD Group

E-Mail

☐ Default group

☐ Show functions

☐ Show shop

☐ Show CMDB

☐ Show packaging

☐ Show reports

☐ Show management

☐ Edit settings

☐ Shop administrator

☐ Proces admin

☒ Create

Property	Description
Name	The general name of the role.
Description	The role description.
AD Group	Here you can define an LDAP Path to an AD Group. All Users of the AD Group will get the configured role.
E-Mail	Deprecated.
Default Group	If you choose this option every user will get this role.
Show functions	Enables the user to see the functions tab in the main menu.
Show Shop	Enables the role to see the software shop.
Show CMDB	Enables the role to see the CMDB module.
Show packaging	Enables the role to see the packaging tab.
Show reports	Enables the role to see the reports module.
Show management	Enables the role to see the management module.
Edit settings	Enables the role to edit the settings of the SIM instance. Only an option for administrators.
Shop Administrator	Enables the role to edit requests in the software shop.
Process admin	Enables the role to use the set status function.

Sites

Create a new site via the “+ New site”-Button to connect the Packaging Module to your SCCM Site/SCCM database:

Common Settings

Property	Description
Name - de	Displayed German name of the site.
Name - en	Displayed English name of the site.
Description - de	German site description.
Description - en	English site description.
Site code	The site code of your SCCM Site. (The site code has to be unique to one site).
SCCM Server	Hostname of the SCCM Server.
Domain	Domain of the SCCM service account.
Domain account	Name of the sccm service account. This account is used for all functions. (specify without domain) To see which permissions this accounts needs please see the reference at the end of this subsection.
Domain password	Password of the SCCM service account.
Impersonation	You have to choose this option if the installation is directly on the SCCM server.

Start

Operations

Self Service

Packaging

CMDB

Settings

Settings

System

Roles

Sites

TREON TEST SCCM 2012

PHAT SCCM2012

New site

Portals

Reports

E-Mails

Workflows

Self Service

CMDB

Packaging

Sites

Target Site

Packaging Factory

PHAT

New site

Programs

Operating system groups

Attributes

Views

Interfaces

Site

Common settings

Name - de

TREON TEST SCCM 2012

Name - en

TREON TEST SCCM 2012

Description - de

Beschreibungstext

Description - en

Description

Site code

P01

SCCM Server

192.168.42.193

Domain

SCCM12.LAB

Domain account

administrator

Domain password

••••••••

☒ Impersonation

Database settings

Database server

192.168.42.193

Database name

CM_P01

Authentication

SQL

SQL user

treon

SQL password

••••••••

Save

Refuse

Function settings

Package displayname

Manufacturer+''+Name+''+Version+''+Langui

Package filter

Computer filter

User filter

1=1

Application filter

Comp.soft. query

SELECT dbo.SMSPackages.PkgID, 1 AS
Checked, CMCDselectname, Name, AS Name

Comp.App.Query

SELECT DISTINCT c.CI_ID AS ApplicationId,
Is DisinstName, AS ApplicationName

Coll. group tag

deploymentTarget

Depl. role tag

Package archive tag

archive

Default program

Install

Pkg.var. name

OptSoft_###

Pkg.var. value

{PkgID};Install OSD

Pkg.var. locale

1033

App.var. name

OptApp_##

App.var. value

{Application}

App.var. locale

1033

☒ No OS check on deployments

☒ Software from variables in processes

Computer software deployment

Parent folder

SilverMonkey

Limited Collection

All Systems

Coll.name rule

CMP PackageName ProgramName Advertiseme

Database settings

Property	Description
Database server	Specify the SCCM SQL database server. (IP adress or FQDN)
Database name	Name of the SCCM SQL database.
Authentication	Choose the type of database authentication: SQL or Windows authentication. If you choose Windows authentication the domain account specified in the common settings will be used.
SQL user	Name of the SCCM SQL database service account (if you chose SQL authentication).
Name - en	Password of the SCCM SQL database service account (if you chose SQL authentication).

Function Settings

Property	Description
Package displayname	Defines how SIM displays the package displayname in an SQL syntax. (e.g. Manufacturer+''+Name+''+Version+''+Language).
Package filter	Defines an SQL based filter for the displaying of the packages in the Operations Module.
Computer filter	Defines an SQL based filter for the displaying of the computers in the Operations Module.
User filter	Defines an SQL based filter for the displaying of the users in the Operations Module.
Application filter	Defines an SQL based filter for the displaying of the applications in the Operations Module.
Comp.software.query	SQL Query that is used to determine the software that is installed on a computer.
Comp.app.query	SQL Query that is used to determine the applications that are installed on a computer.
Coll. group tag	Documentation pending!
Depl. role tag	Documentation pending!
Package archive tag	Documentation pending!
Default program	Documentation pending!
Pkg.var. name	Documentation pending!
Pkg.var. value	Documentation pending!
Pkg.var. locale	Documentation pending!
App.var. name	Documentation pending!
App.var. value	Documentation pending!
App.var locale	Documentation pending!
No OS check on deployments	Documentation pending!
Software from variables in prozesses	Documentation pending!

Computer Software Deployment

Property	Description
Parent folder	Folder that acts as a container for all dynamically generated Distribution-Collections (SCCM 2012 only) for computers.
Limited Collection	Collection that acts as a container for all dynamically generated Distribution-Collections (SCCM 2012 only) for computers.
Coll.name rule	Naming rule for the creation of new dynamically generated advertisements for computers. You can use the following fields as Placeholders : "{PackageName}", "{ProgramName}", "{AdvertisementType}", "{OfferType}" and also all fields of the "SMSPackage"-table in the SCCM database. Example: "CMP PackageName ProgramName AdvertisementType OfferType"
Advert.name rule	Specify an optional folder for the creation of dynamically generated advertisements for computers.

User Software Deployment

Property	Description
Parent folder	Folder that acts as a container for all dynamically generated Distribution-Collections (SCCM 2012 only) for users.
Limited Collection	Collection that acts as a container for all dynamically generated Distribution-Collections (SCCM 2012 only) for users.
Coll.name rule	Naming rule for the creation of new dynamically generated advertisements for users. You can use the following fields as Placeholders : "{PackageName}", "{ProgramName}", "{AdvertisementType}", "{OfferType}" and also all fields of the "SMSPackage"-table in the SCCM database. Example: "CMP PackageName ProgramName AdvertisementType OfferType"
Advert.name rule	Specify an optional folder for the creation of dynamically generated advertisements for users.

E-Mails

Configure mails for workflows or forms here.

Email-Group

Property	Description
Name - de	German name for the email-group
Name - en	English name for the email-group

Email


E-Mail


Condition	{Type} = Incident
Recipient	{ \$MAIL>PackageResponsible}
Subject	Your request was canceled {RequestManufacturerName}_{RequestProductName}_{RequestProd
Message	<div><div> The software package: {RequestManufacturerName}_{RequestProductName}_ {RequestProductVersion}_{@OBJ.PackageLanguage.Code!SO6391}_{_Architecture}_ {@OBJ.PackageType.Character}{PackageID} was canceled.


Rejection Reason: {Rejectionreason}


 If you are missing any information please look up the history of the request or get in
 contact with the Software Change Manager.


 For more details about the package see packaging factory: click this link </div><div>^ v</div></div>

 Save

 Refuse







Condition

Define a condition that decides whether the email should be sent or not. If this is left empty, the email will always be sent. Concatenate rules by using “AND”. The following operators are available in the condition field:

Operator	Description
=	equals
<	less than
>	more than
!	does not equal
{roles} # Software Change Manager	“roles” contains the inserted Software Change Manager (case sensitive)
{roles} ^ Treon User	“roles” does NOT contain the inserted Treon User (case sensitive)

Note: The last two operators are role filters and will ONLY be working on {roles}!

Furthermore, you can use placeholders that reference to attributes of the associated workflow as seen in the following example:

```
{Manufacturer}=Adobe AND {Product}!Reader
```

In this case, the email will be sent if the Workflow parameter “Manufacturer” is filled with the value “Adobe” and the parameter “Product” does not equal “Reader”.

Recipient

Defines the recipient of the email. You can specify a concrete adresse such as “support@silvermonkey.net” or use different placeholders:

Property	Description
{TicketResponsible}	Takes the value of the specified attribute in the workflow context.
{ \$MAIL>IssueEditor }	Takes the email adress of the specified Active Directory field in the workflow context.
{ @OBJ.PartnerResponsiblePerson.Email }	Takes an entry out of another table/class that is connected to the main class and Workflow context. Syntax: { @OBJ.Table.Column }

Example:

```
{@OBJ.PartnerResponsiblePerson.Email}
```

Seperate multiple recipients with a semicolon.

Subject

The subject in the email. You can use the same placeholders as you do in the recipient.

Example:

```

1 Your request was cancelled {RequestManufacturerName}_{RequestProductName}_
  ↳{RequestProductVersion}_{@OBJ.PackageLanguage.CodeISO6391}_{Architecture}_
  ↳{@OBJ.PackageType.Character}{PackageID}

```

Message

The message of the email. You can use the same placeholders as you do in the recipient.

Example:

```

1 <font face="Arial" size="2">
2 The software package: {RequestManufacturerName}_{RequestProductName}_
  ↳{RequestProductVersion}_{@OBJ.PackageLanguage.CodeISO6391}_{Architecture}_
  ↳{@OBJ.PackageType.Character}{PackageID} was canceled.
3 <br>
4 <br>
5 <br>Rejection Reason: {Rejectionreason}
6 <br>
7 <br> If you are missing any information please look up the history of the_
  ↳request or get in
8 <br> contact with the Software Change Manager.
9 <br>
10 <br> For more details about the package see packaging factory: click <a_
  ↳href="{@OBJ.PackagingClient.TreonURL}/Support/TypeView.aspx?PopUp=true&
  ↳TypeViewId=46&Id={Id}">this link</a>
11 </font>

```

Workflows

Configure workflows for the CMDB and the packaging process.

Property	Description
Name - de	German name of the workflow.
Name - en	English name of the workflow.

Status

Note: Change the position of a status with the green arrows in the status definition.

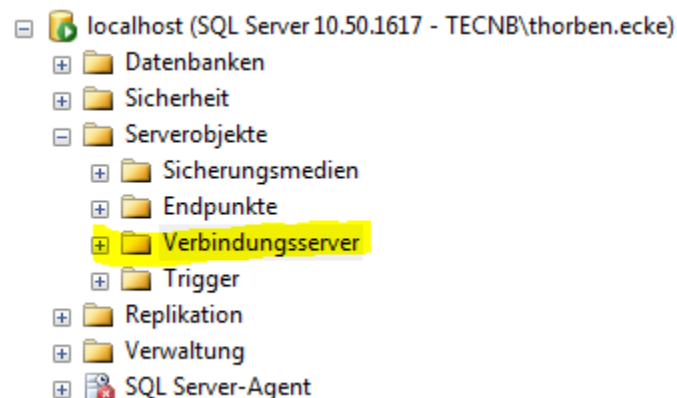
Property	Description
Name - de	German name of the Status.
Name - en	English name of the Status.
Token	Define the roles that have the permission to edit Forms in this Status. You can define multiple roles seperated with a semicolon.
Plausibility	Define a condition that decides wheather or not the buttons to proceed to this status will be displayed. See the Condition Section in the previous chapter for more details.
Only visible when status is active	Enable this option to hide the status in the form until the form has reached this status. (Usefull for rejected status)

Follower

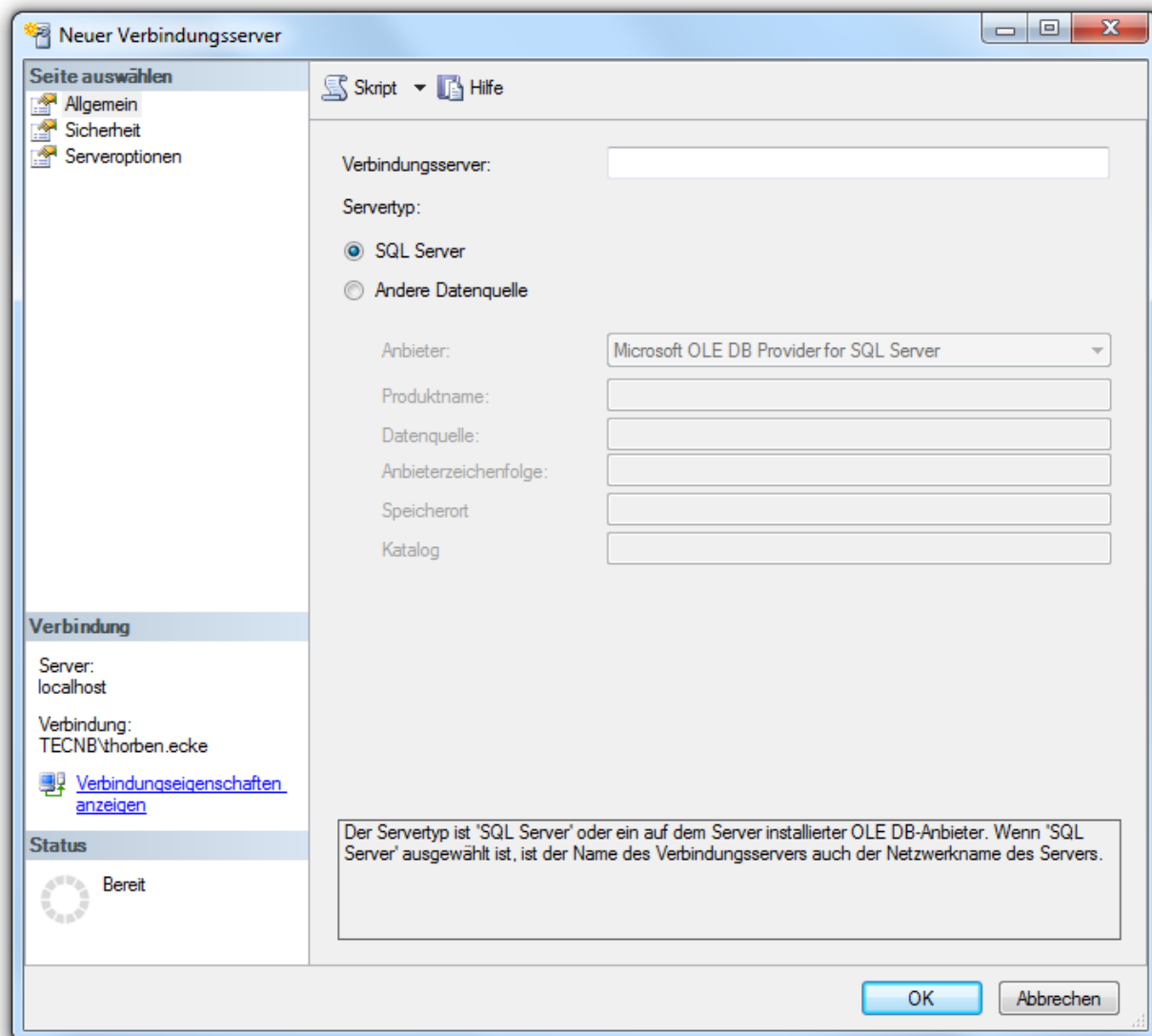
Property	Description
Follower	Choose another workflow status as follower.
Function text - de	German label text of the button to change the status to the one specified in the follower field. If you enter nothing the label of the targetet workflow status will be displayed.
Function text - en	English Label Text of the button to change the status to the one specified in the follower field. If you enter nothing the label of the targetet workflow status will be displayed.
Message - de	Define the german text of the message box that will be displayed when the status is changed to the follower.
Message - en	Define the english text of the message box that will be displayed when the status is changed to the follower.
E-mail group	Choose an email group that will be triggerd when the status is changed to the follower. This has the advantage that conditions from the email group are enabled (See the previos chapter for details regarding emails).
E-Mail recipient	Manually choose an email recipient. (See the previos chapter for details).
E-Mail subject	Manually choose an email subject. (See the previos chapter for details).
E-Mail message	Manually choose an email message. (See the previos chapter for details).
Reject	Choosing this option changes the appearance of the follower-button and creates a popup that will appear when the button is clicked.

Interfaces

The interfaces provide a simple and efficient way to fill or to equalize the SIM database with data from SCCM or other databases. This is done best by using the SQL Merge command. Unless the databases are not on the same Microsoft SQL Server, the source server has to be made familiar to the SIM database server via a linkserver:



Example of the adjustment of computer objects from SCCM into SIM database. New computers are automatically created, existing ones are updated and obsolete ones are deleted in SIM:



```

1 MERGE treonV5.dbo.Computer AS t
2 USING (
3     SELECT ResourceID, Name0
4     FROM   [SCCM_Servername].SMS_P01.dbo.v_R_System
5     WHERE  ISNULL(Obsolete0,0) = 0
6 ) AS s
7 ON s.ResourceId = t.ItemKey
8
9 WHEN MATCHED THEN
10     UPDATE SET t.ItemKey = s.ResourceId,
11               t.Name = s.Name0,
12               t.SysDisplayName = s.Name0
13
14 WHEN NOT MATCHED THEN
15     INSERT ( ItemKey,
16             Name,
17             SysDisplayName )
18     VALUES ( s.ResourceId,
19             s.Name0,
20             s.Name0 )
21
22 WHEN NOT MATCHED BY SOURCE THEN
23     DELETE;

```

Example of the adjustment of software objects from SCCM into SIM database. New packages are automatically created, existing ones are updated and obsolete ones are deleted in SIM:

```

1 MERGE treonV5.dbo.Software AS t
2 USING (
3     SELECT PkgId, Name, Version, Language, Manufacturer
4     FROM   [SCCM_Servername].SMS_P01.dbo.SMSPackages
5     WHERE  PackageType=0
6 ) AS s
7 ON s.PkgId = t.PkgId COLLATE Latin1_General_CI_AS
8
9 WHEN MATCHED THEN
10     UPDATE SET t.Manufacturer = s.Manufacturer,
11               t.Product = s.Name,
12               t.Version = s.Version,
13               t.Language = s.Language,
14               t.PkgId = s.PkgId,
15               t.SysDisplayName = s.Manufacturer + ' ' + s.Name + ' ' + s.
16 ↪Version
17
18 WHEN NOT MATCHED THEN
19     INSERT ( Manufacturer,
20             Product,
21             Version,
22             Language,
23             PkgId,
24             SysDisplayName )
25     VALUES ( s.Manufacturer,
26             s.Name,
27             s.Version,
28             s.Language,
29             s.PkgId,
30             s.Manufacturer + ' ' + s.Name + ' ' + s.Version )

```

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```

30
31 WHEN NOT MATCHED BY SOURCE THEN
32     DELETE;

```

The interfaces are accessed via the CMDB function menu or called directly via the page “Support / ExecuteInterface.aspx”. A specified interface can be started right away, with the URL parameter “Interface”. Several interfaces can be successively launched by lining up several interface names separated with semicolons. This process is suitable to be called in a Windows scheduled task.

Using Placeholders

Placeholders are used to reference attributes in the life time execution of events (Sending emails, displaying formulars, querying databases etc.) Placeholders in XML definitions are useful in several scenarios. You can use them in the email definitions, form and list definitions and functions that use SLQ queries.

There are three main types of references:

Reference Type	Description	Example
{[AttributeName]}	References an Attribute in the current execution context.	{Name}
{\${ADParameter}>[AttributeName]}	Takes the desired part of the Active Directory Attribute that is referenced. You can use the following AD Parameters: [EMAIL] gives the email, [NAME] gives the displayname, [USERNAME] gives the username, [ESCAPEDUSERNAME] gives the Domain + Username .	{EMAIL>Packageresponsible}
{@OBJ.[Table].[AttributeName]}	Takes an entry out of another table/class that is connected to the main class in the execution context. Syntax: {@OBJ.Table.Column}	{@OBJ.Issue.TicketResponsible}
{CURRENTUSER}	Shows the currently logged-on user.	{CURRENTUSER}

CMDB Class automation

Within every CMDB Class (including “Packaging”) the automation attribute can be used to define two different types of automatic script triggering:

1. Executing an MSSQL Query in context of the SilverMonkey Database (default)
2. Executing an external process (like powershell) to run custom scripts

```

<trigger>

  <afterUpdate field="" value=""
    command=" exec sp_MyMSSQLStoredProcedure @Id='{Id}' "
  />

  <afterUpdate field="" value="" title="executeMyScript"
    script="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"
    arguments="C:\SilverMonkey\v5\Tools\MyScript.ps1 -ID {Id}"
    condition="{SysStatus} = A1 - Request"
    restart="false"
    back="true"
  />

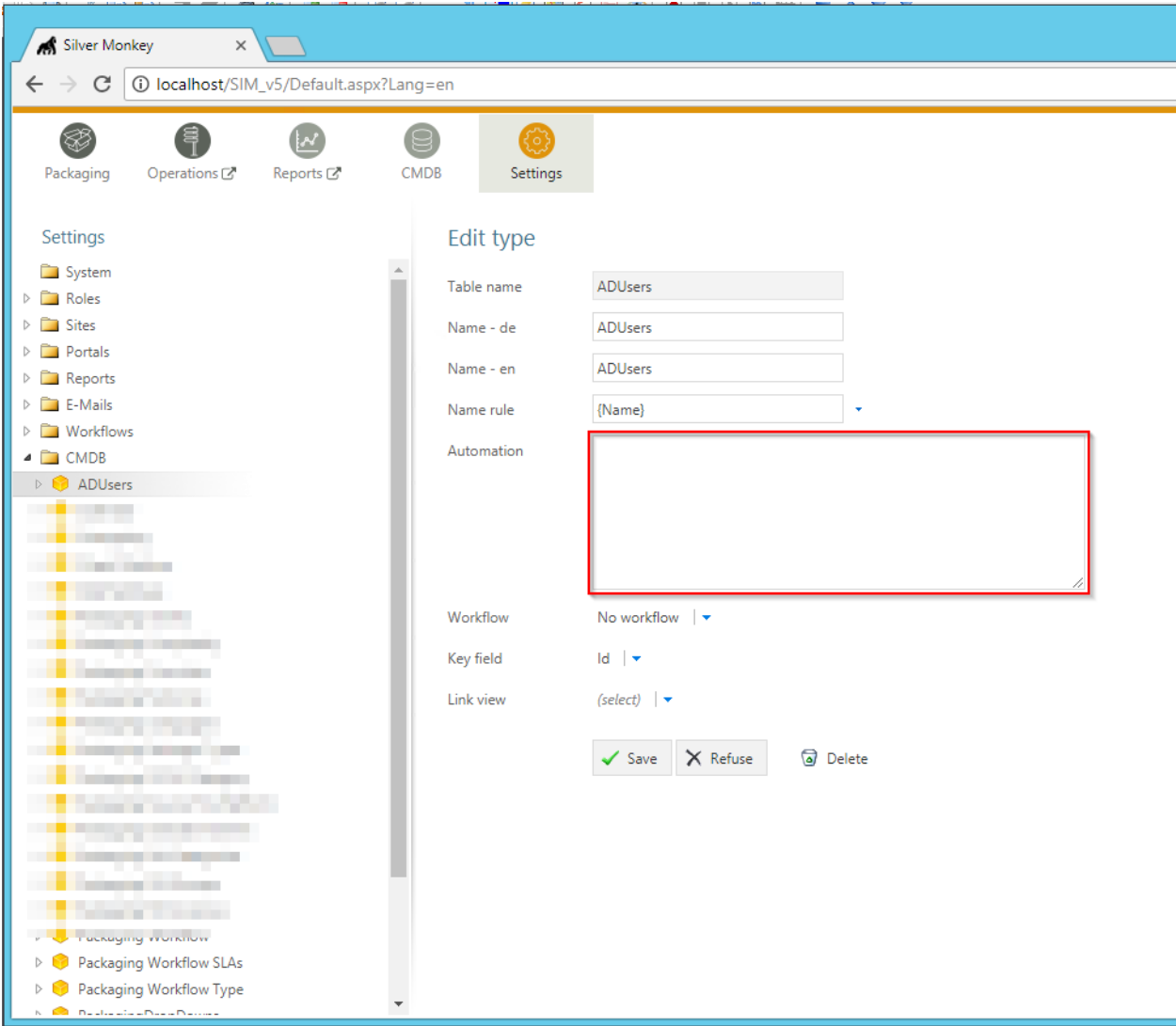
```

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```
    />  
</trigger>
```

The corresponding setting can be found here:



Form Definition

Form Elements

Form elements are displayed in detail forms.
Every form element has to be defined in the XML block <views><view><controls>.

Note: In the following sections, you will finde code-blocks filled with example code. Expressions in square brackets in the tables below are placeholders. Please be sure to replace the example code with specific expressions for your

case if you want to copy and use xml statements from this page. (e.g. if you want to display a widget 300 pixels wide, change `width="250"` to `width="300"` ***or*** replace `width="[width in px]"` with `width="300"`).

Headline

Enter the following code to display a headline:

```
1 <views>
2 <view>
3 <controls>
4 <headline text="ExampleClass" />
```

Configuration/_static/Headline.PNG

Manual/General Configuration/_static/Headline

Fig. 1: This is how a headline is displayed in the CMBD form.

Section

Define a section as follows:

```
1 <views>
2 <view>
3 <controls>
4 <section text="ExampleSection" />
```

Configuration/_static/ExampleSection.PNG

Manual/General Configuration/_static/Exam

Fig. 2: This is how a section is displayed in the CMBD form.

Paragraph

Define a paragraph as follows:

```
1 <views>
2 <view>
3 <controls>
4 <paragraph text="This example paragraph has been created in order to test_
  ↪ functionality." />
```

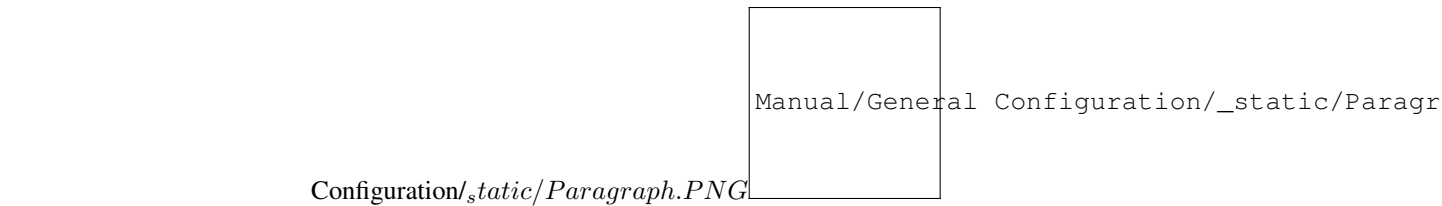


Fig. 3: This is how a paragraph is displayed in the CMBD form.

Attribute

Note: In order to use attributes as form elements, they will have to be created first. For full reference see [Attributes](#).

You can add an attribute this way:

```
1 <views>
2 <view>
3 <controls>
4 <attribute
5     field="attribute name"
6     validation="*"
7     readonly="false"
8     width="250"
9     height="50"
10    setDefaultOnLoad="Name1"
11    forceDefault="false"
12    Comment="This is a comment."
13 />
```

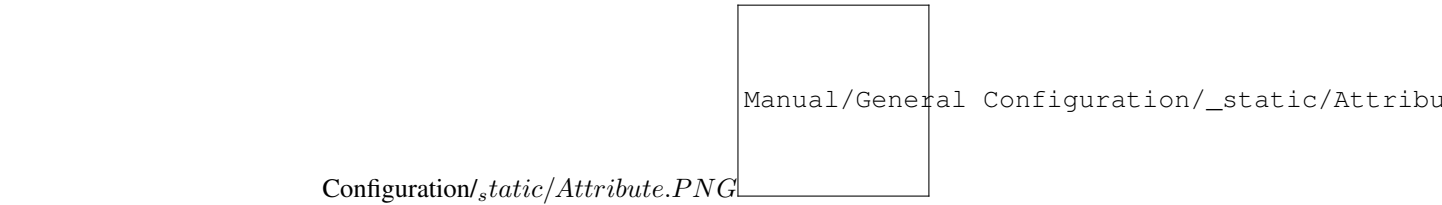


Fig. 4: This is how attributes are displayed in the CMBD form.

Property	Description
field="[string]"	The name of the attribute according to the object definition. Optional fields can also be used. They should have a constant name.
validation="**"	<p>Set up a validation rule (e.g. "*" is used to ask for obligatory input). Example:</p> <pre>validation="*" validation="required: true, ↳regexp: /^[A-Za-z\d]+\$/i" validation="required: true, ↳regexp: /^[A-Za-z\d]{2,20}\$/i ↳"</pre> <p>Also available for Action buttons. The following resource keys (resource.xml) for Warning Messages Customization are given: uncompleted[Action Button] (i.e. uncompletedCopyFiles, uncompleted-CMDB2SCCM, uncompletedExecute, uncompleted-CreateActiveDirectory and so on).</p>
readonly="[true false]"	Distinguishes between reading mode and writing mode. Type in "true" for reading mode or "false" if you want to enable the user to enter text.
width="[width in px]"	Width of the widget given in pixels.
height="[height in px]"	Height of the widget given in pixels.
setDefaultOnLoad="[true false]"	Defines the default value for an empty attribute that is set when the form is loading.
forceDefault="[true false]"	Forces implementation of the default values.
Comment="[strings]"	Add a comment to the attribute. It will be displayed when the cursor is moved to the "*" at the end of the attribute.

Comment

You can add comments to an object in the XML file that will not be displayed when it is executed.

```

1 <views>
2 <view>
3 <controls>
4 <comment text="[Example Comment.]" />
```

Connections

These are connections to objects. It is possible to set up new connections or new objects. Add connections using the following xml statement:

```

1 <views>
2 <view>
3 <controls>
4 <connections
5   width="385"
6   height="200"
7   id="connection1"
8   title="ConnectionServer"
```

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```
9   filter="Software"
10  link="true"
11  create="view1; view2"
12  readOnly="true"
13  required="true/false"
14 />
```

Property	Description
width="[width in px]"	Displayed width in pixels.
height="[height in px]"	Displayed height in pixels.
id="[string/integer]"	Unique label if multiple connection lists are displayed.
title="[string]"	Individual title for the connection list.
filter="[type]"	Restricts the connection list to one single object type.
link="[true/false]"	Enables opening referenced objects.
create="[viewX]"	List of object views which is supposed to be displayed when new objects are being set up and assigned.
readOnly="[true/false]"	Prevents user from setting up new connecitons if set to "true".

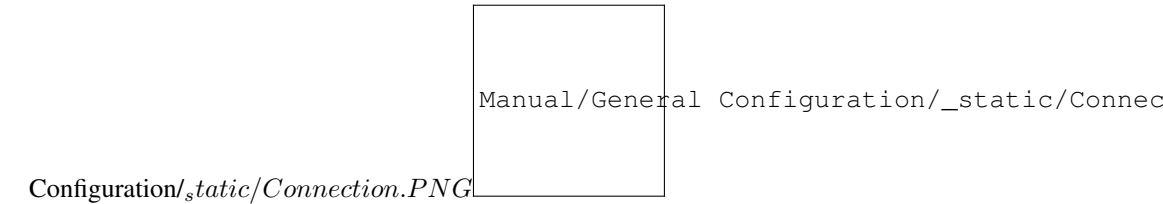


Fig. 5: This is how a connection is displayed in the CMBD form.

List

Display entries of another class (e.g. table). It is possible to use placeholders for attributes in this statement.

Example:

```
1  <list
2  id="Resources1"
3  width="1200"
4  title="Computer Titel"
5  fields="Name,200~MACAdress,100~Language,898"
6  count="SELECT count([id])
7  FROM Computers"
8  data="
9  WITH myBase AS (
10 SELECT [Id] ,
11      [Name] ,
12      [MACAddress] ,
13      [Language] ,
14      ROW_NUMBER() OVER (
15 ORDER BY {order1}) AS POS
16 FROM Computers
17
18
```

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```

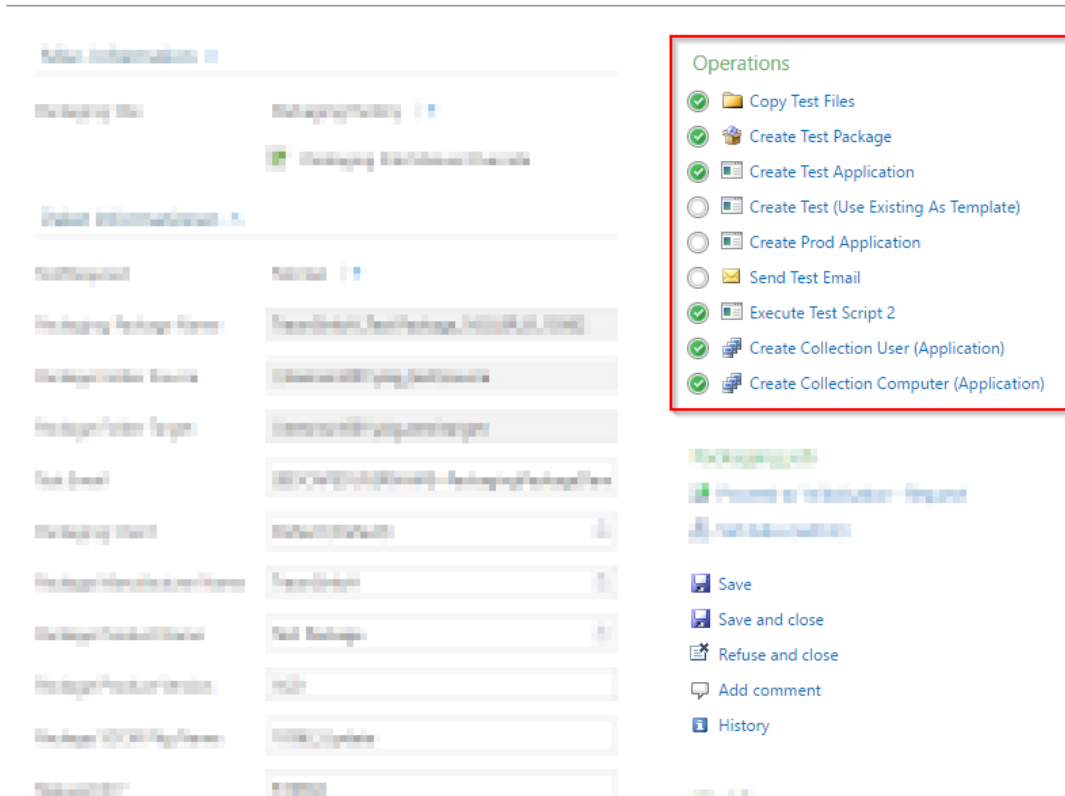
19 )
20
21
22 SELECT Id, Name, MACAddress, Language
23 FROM myBase
24 WHERE POS BETWEEN {start} AND {end}
25 ORDER BY {order2} DESC
26
27 "
28 order1="Name~MACAddress~Language"
29 order2="Name~MACAddress~Language"
30 view="Computers Details"
31 cmd="javascript: try {window.parent.gridTable.clearSelection();} catch (e){}
↪ try {window.opener.gridTable.clearSelection();} catch (e){} document.
↪ location.href='TypeView.aspx?PopUp=true&TypeViewId={view}&Id='+id"
32 />

```

Property	Description
id="[string/integer]"	Unique label if multiple lists are used in a single formular definition.
width="[width in px]"	Overall width of the list in pixels.
title="[string]"	Individual title for the list.
fields="[SQLColumn~ColumnWidth,SQLColumn~ColumnWidth]"	Used to define the width of the columns in the list.
count="[SQLStatementwithCountresult]"	Used to display the number of entrys in the list.
data="[SQLStatement]"	The actual query that gets the data for the list.
order1="[SQLColumn~SQLColumn2..]"	Used to determine the order in wich the sql result will be displayed.
order2="[SQLColumn2~SQLColumn..]"	Alternative to order 1 that is also use to to determine the order in wich the sql result will be displayed.
view="[ViewOfthereferencedClass]"	Enables the option to open entrys of other classes via click on the list element. This defines the View that is used to display the data.
cmd="javascript: try { window.parent.gridTable.clearSelection(); } catch (e){} try { window.opener.gridTable.clearSelection(); } catch (e){} document.location.href='TypeView.aspx?PopUp=true&TypeViewId={ view }&Id='+id"	Used for the opening of other classes.

Action Buttons

Action buttons are buttons in detail forms. When a user has writing permission for the specific step he / she can click on that button. Action buttons are displayed on the right side of every detail form as the following image shows:



Every action button has to be defined within a view in the XML block `<views><view><controls>`. Please see the following example:

Execute

Execution of a commandline or a script. The process will be executed in the context of the IIS application pool. However, you can use in the script impersonation for using specific accounts.

```

1  <execute
2      title="Title of the button"
3      command="C:\windows\system32\cmd.exe"
4      arguments="{Var1} {Var2} {Var3}"
5      exit_1="Execution was successfully processed."
6      exit_2="Error while execution. See log for details."
7      exit_dynamic="true"
8      wait="true"
9      validation="*"
10 />

```

Available attributes

Attribute	Description
title="[Resource]"	Title of the button
command="[PathToExe]"	Full path to the executable file. Environment variables are not supported.
arguments="[{Var1} {Var2} {Var3}]"	Arguments passed to the executed process.
exit_nn="[Resource]"	After execution the exit code will be passed to the website. If a corresponding exit_nn parameter is set, a pop up is displayed to the user.
wait="[true false]"	If set to true, the website waits for the execution to end.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

Warning: If “wait” is set to “true” be aware that the internet browser and the IIS session itself both have an IDLE timeout. Only use wait=”true” if the script is executed within seconds.

Examples:

1. Executing a batch file

```

1  <execute
2      title="My CMD Script"
3      command="C:\windows\system32\cmd.exe"
4      arguments="/C C:\SilverMonkey\Scripts\MyFirstscript.cmd {ID}"
5      wait="false"
6  />

```

Note: You can also execute scripts from a network path. Make sure that the IIS Application Pool is configured to use a specific service account (default is LOCALSYSTEM).

```

1  <execute
2      title="My CMD Script"
3      command="C:\windows\system32\cmd.exe"
4      arguments="/C \\networkpath\share\scripts\myscript.cmd {ID}"
5      wait="false"
6  />

```

2. Executing a powershell PS1 script

```

1  <execute
2      title="My PS1 Script"
3      command="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"
4      arguments="C:\SilverMonkey\Scripts\MyFirstscript.ps1 -PackagingJobId {ID} -
5      ↳OtherParam &quot;{Var1}&quot;;"
6      wait="false"
7  />

```

3. Executing a powershell PS1 script with dynamic output

```

1  <execute
2      title="My PS1 Script"
3      command="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"

```

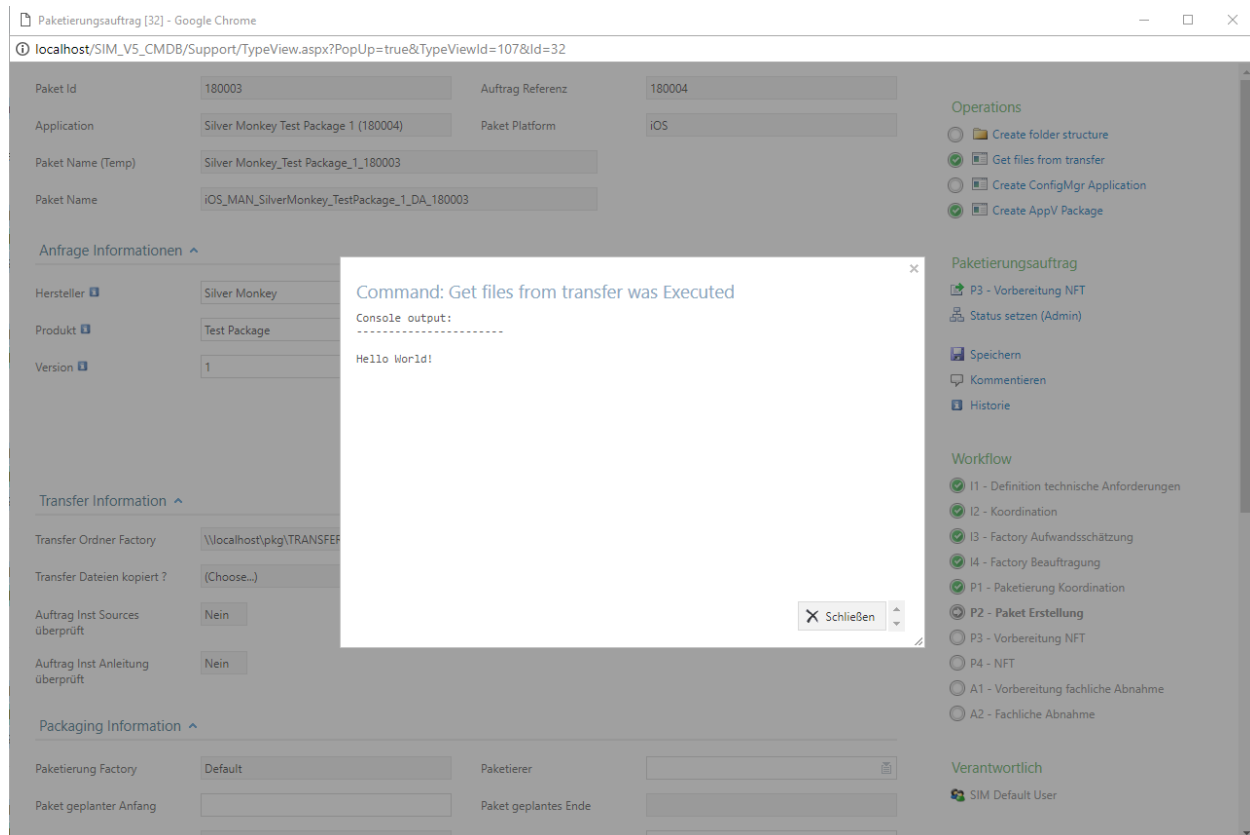
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```

4 arguments="{APPPATH}\Tools\TestScript.ps1 -PackagingJobId {ID} -OtherParam &quot;
  ↳ {Var1}&quot;;"
5 wait="true"
6 exit_dynamic="true"
7
8 />

```



Checklist: My execute is not running my Power Shell script.

1. Did you set the executionpolicy on the system that is running the PS Script? (32/64 bit? use “get-executionpolicy -list” to display the present configuration)
2. Is the Identity that is defined in the IIS AppPool able to execute the specified script? (Check in the Identity property of the AppPool of your app)
3. Is the needed Power Shell version available on your AppServer? (Run \$PSVersionTable.PsVersion in PoweShell and check)
4. Did you get the PS Script from the online share? Check if the script and its dependency's are ‘unblocked’. (They will get a flag when they are downloaded that prevents them from beeing executed)
5. Double Check your XML in the form xml
6. Try to use dynamic output (See above example 3.) to get error output displayed in frontend

Tip: Using quotations within XML attributes: `"{Var1}"`; (HTML notation).

ExecutePS

Warning: This function is deprecated because it only supports powershell up to version 2.0 and does not support cmdlets.

```

1 <executePS
2   title="My PS1 Script"
3   command="C:\SilverMonkey\Scripts\MyFirstscript.ps1"
4   arguments="[-PackagingJobId {ID} -OtherParam &quot;{Var1}&quot;]"
5   wait="false"
6 />

```

Note: The “return” command gives back a value from the PowerShell script to the form. In the example, the value “PSVariable \$ComputerSID” is given back to the field “ComputerSID” in the current class. `return "ComputerSID = '"+$ComputerSID+"'"`

Attribute	Description
title="[string]"	Text in the head of the function.
command="[command line]"	Command line (solved against the corresponding data record.
arguments="[string]"	Arguments that call the command (solved against the corresponding data record). If arguments are supposed to be given to the PS script, put a hyphen before the value that you want to forward.
wait="[true false]"	Waits for the execution to stop (in case of synchronous execution). Only if this value is set to “true” the system can send a report to the user.
validation="**"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

CMDB2SCCM

Creates or edits one or more computer objects in Microsoft ConfigMgr and performs additional actions regarding the systems:

- Adding variables
- Creating direct memberships for ConfigMgr Collections

The underlying code can be used in two methods:

1. Via mass import button in lists
2. Via action button in forms

Note: This action button was originally used to fully import systems (mass import). By defining the CMDB mass import configuration to accept single systems by parameter also single systems can be imported.

- See *Setting up Mass Import for ConfigMgr* for tutorial.
- See **CMDB-SCCM-transfer_**. for more information.

```
1 <CMDB2SCCM
2   title="Title of button"
3   param="String"
4   restart="true"
5 />
```

Available Attributes

Attribute	Description
title="[resource]"	Title of the button
param="[string]"	String to pass to the SQL scripts executed on runtime of the mass import.
restart="[true false]"	If set to false, the button will be invisible when executed once.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

Example:

- Executing a batch file

```
1 <CMDB2SCCM
2   title="Transfer Computer to SCCM"
3   param="SingleTransfer"
4   restart="true"
5 />
```

CopyFiles

Opens a dialogue in which new directory structures can be set for the packaging workflow. (Copy is carried out in context of the background SCCM account.)

```
1 <views>
2 <view>
3 <controls>
4 <copyFiles
5   restart="true"
6   site="Packaging site name"
7   indexFilter="true"
8   indexFilterPreselected="false"
9   title="Title"
10  validation="*"
11 />
```

CreatePackage

Opens a dialogue in which you can compile the SCCM package for the packaging workflow.

```
1 <views>
2 <view>
3 <controls>
4 <createPackage
5   restart="true|false"
```

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```

6   site="Packaging site name"
7   sendToDP="true|false"
8 />

```

Attribute	Description
restart="[true/false]"	Enables repetition of the proces after the package has been created (e.g. in order to recreate the package after manual deletion).
site="[Packaging site Name]"	Defines on which packaging site the operation is to be carried out. If this attribute is not set, a parameter type "Pack- etierungssite" has to contain the information needed.
sendToDP="[true false]"	Enables transmission to Distribution Points ("DP").
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

CreateCollection

Opens a dialogue to create a new collection for the packaging workflow.

```

1  <views>
2  <view>
3  <controls>
4  <createCollection
5      title="Ressource"
6      folder="OrderId"
7      parentCollection="CollectionId"
8      name="Namensregel"
9      collectionType="Typ"
10     limitToCollectionId="CollectionId"
11     query="Regelabfrage"
12 />

```

Attribute	Description
title="[string]"	Text of the header of the function.
folder="[string / integer]"	Optional declaration of hte folder in which the collection is supposed to be compiled (from SCCM 2012). Note the ID of the folder - its name will not be deleted. A whole folder tree can optionally be set here. In this case, enter the ID of the folder an all folder names that should be set and connect them with a tilde. Example: 16777222~{Manufacturer}~{Product}~Install
parentCollection="[string / interger]"	Optionally declare the collection in which the new collection is supposed to be saved (SCCM 2007).
name="[string]"	Set a naming convention or the new collection.
collectionType="[integer]"	Collection-type key (1: user, 2: computer).
limitToCollectionId="[string]"	Limited collection for SCCM 2012.
query="[string]"	Query for dynamic collections.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

CreateApplication

Opens a dialogue in which you can set up the SCCM Application for the packaging workflow.

```
1 <views>
2 <view>
3 <controls>
4 <createApplication
5   restart="true|false"
6   title="Resource"
7   titleRestart="Resource"
8   site="Packaging site name"
9   configuration="Name"
10 />
```

Attribute	Description
restart="[true false]"	Enables repetition of the proces after the package has been created (e.g. in order to recreate the package after manual deletion.
title="[string]"	Name of the resource of the action button for initial creation of the application. (The corresponding text resource has to be defined in <i>Ressources.xml</i> .)
titleRestart="[string]"	Name of the resource of the action button for recreation of the application.
site="[string]"	Defines the packaging site where the operation has to be carried out. If this attribute is not set, the packaging job has to contain a parameter type "packaging site" in order to recieve the needed information.
configuration="[string]"	Name of the configuration for the application from the site settings.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

Comment

Shows the possibility to enter a comment. All comments will be historicized.

```
1 <views>
2 <view>
3 <controls>
4 <comment="This comment and will be historicized." />
```

Save

In order to display a save-button, enter the following XML code:

```
1 <views>
2 <view>
3 <controls>
4 <save
```

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```

5   delete="true|false"
6 />

```

Attribute	Description
delete="[true false]"	Add a delete-button.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

SendMail

Use the following XML statements in order to show a function to send preformatted Emails.

```

1 <views>
2 <view>
3 <controls>
4 <sendMail
5   title="Welcome to SIM"
6   from="support@silvermonkey.net"
7   to="exampleclient@example.com"
8   subject="Text"
9   body="Lorem ipsum dolor."
10  mailGroup="AllClients"
11 />

```

Attribute	Description
title="[string]"	Optionally declare a title to the button.
from="[mail address]"	Sender's mail address.
to="[mail address]"	Recipient's mail address(es).
subject="[string]"	Subject of the email.
body="[string]"	Body of the email.
mailGroup="[string]"	Instead of adding the attributes "to", "subject" and "body" you can refer to a predefined group. This simplifies simultaneously sending multiple mails.
validation="*"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

ImportXML

CreateActiveDirectory

Creates an active directory object. The active directory will be authenticated with the Windows login data for your *treon* database. This is also the case if database authentication is set to "SQL".

```

1 <views>
2 <view>
3 <controls>
4 <createActiveDirectory
5   title="Active D"
6   parentLDAP="Ldap path"

```

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```

7   class="SchemaClassName"
8   name="naming convention"
9   attribute="value"
10  />

```

Note: You will have to outcode special characters when declaring the parentLDAP. This means a backslash will have to be put in front of commas, backslashes, the rhombus sign, the plus sign, angle brackets, semicolons, quotation marks and the equal sign.

Attribute	Description
title="[string]"	Title of the action button.
parentLDAP="[LDAP path]"	LDAP path of the container in which the object is supposed to be created.
class="[string]"	Schema class of the object that is created.
name="[string]"	Naming convention for the new object.
attribute="[value]"	All further attributes are interpreted as object attributes and connected to the first object.
validation="**"	Validation rule. If the validation rule is activated, you have to execute this Operation in order to proceed to the next workflow step.

List Definition

You can create custom lists and customize them to fit your needs. The following subchapters describe the options you have when you are creating or customizing a list.

Properties

Property	Description
Design	Choose initially between list and form.
Name - de / Name - en	The displayed name of the list
Sort order	Choose where to display the chosen list in the dropdown menu.
Roles	Choose which roles can see the list.
Definition	The definition of the list.

Example List:

```

<view splitterWidth="550"
  detailView="Paketdetails PackWF"
  newLink=""
  viewPane="false"
  refresh="true"
  excelExport="true"
  importExport="false"
  popUp="1100,800">

<columns>
  <column field="ClientCode" width="70" />
  <column field="RequestID" width="70" />

```

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```

<column field="RequestReference" width="70" />
<column field="SysStatus" width="180" />
<column field="RequestManufacturerName" width="200" />
<column field="RequestProductName" width="200" />
<column field="RequestProductVersion" width="100" />
<column field="PackagingPackageName" width="-1" />
<column field="PackageSWGroups" width="200" />
</columns>

<data>
  <condition> ({search}='' OR PackageProductName like {search} OR
  ↳ClientCode like {search} OR RequestReference like {search} OR RequestID
  ↳like {search}) </condition>
</data>
</view>

```

<view> Definition

Parameters

View Options	Description
splitterWidth	Width of the splitter shown in list form. (in pixels)
detailView- de / Name - en	Specifies the form name that is to be used for the detailed representation of a list form.
newLink	Construction of new objects in a list. The “detailed view“ is used as detail form.
viewPane	If this value is set to “false“, the selection is displayed as a drop-down list.
refresh	Displays the update function in the list view.
excelExport	Displays the excel export function in the list view.
importExport	Displays the import/export function in the list view.
popUp	By specifying a pop-up window size in the format “width, height“ (in px), a list view opens choosen entries in a new window e.g. : “800,600“

<columns> Definition

Columns represent Attributes and are used to display their values in a list. You can see the syntax in the following code-block.

Column Options	Description
Column field	The fieldname of the attribute to be displayed.
width	Width of the column in px.

<data> Definition

In the <data> section you can define the initial search condition for the displayed list objects. You can also define in which attributes to search.

The highlighted part in the following code block causes the website to display just the entries that posses a value like ‘john doe’ in the attributes IssueEditor, Requestor or qualityinspector.

```
<condition>
  ({search}=' ' OR IssueID like {search} OR Title like {search})
AND
  (IssueEditor like '%John Doe%' OR Requestor like '%John Doe%' OR
  ↳qualityinspector like '%John Doe%')
</condition>
```

The next highlighted part in the code block defines that the list search associated with that list will search in the attributes IssueID or Title.

```
<condition>
  ({search}=' ' OR IssueID like {search} OR Title like {search})
AND
  (IssueEditor like '%John Doe%' OR Requestor like '%John Doe%' OR
  ↳qualityinspector like '%John Doe%')
</condition>
```

You can define very specific filters and conditions with TSQL in lists.

Attributes

Different Types of Attributes

You can create different types of attributes to customize the form to your needs. These attributes have different settings and functions which are described in the two tables below.

Attribute Type	Description	Additional Options
String	Field that holds a text.	Default Value, Input mask
Date	Field that holds a date.	Default Value, Number Format
Integer	Field that holds an integer.	Default Value, Number Format
Big integer	Field that holds a big integer.	Default Value, Number Format
Float	Field that holds a float.	Default Value, Number Format
Multilanguage Text	– Deprecated –	– Deprecated –
Checkbox	Field that displays a checkbox, can have the Status ‘checked’ or ‘unchecked’.	Default value, Input mask
Data list	Field that holds a fixed list of entries that can be defined in the GUI, the entries are separated with a semi-colon (‘firstentry;secondentry’).	Items, Default Value, Fill stage
Config. list	– Deprecated –	– Deprecated –
SQL list	– Deprecated –	– Deprecated –
File	Contains files that are stored in the SQL Database.	Default value, Input mask
Object reference	Field that references to another table and displays the entries defined in it.	Object reference, Filter, Default value
Active Directory User	Field that prevents users from being registered in the Active Directory Cache (the cache is located in the SIM DB).	LDAP path, Default value
Active Directory Group	Field that prevents groups from being registered in the Active Directory Cache (the cache is located in the SIM DB).	LDAP path, Default
Packaging package name	– Deprecated –	– Deprecated –
Packaging operation system	– Deprecated –	– Deprecated –
Packaging site	– Deprecated –	– Deprecated –

Extended Attribute Functions/Options

Function	Description
Name - de / Name - en	The Displayname of the attribute.
Field name	This is the actual column name in the SIM SQL DB.
Database Type	Describes the attributes type.
LDAP path	LADP path for the AD Users/Groups.
Auto Postback	– Feature not used –
Suggestion	Autocomplete. If suggestions are enabled, recent entries will be suggested.
Default value	Defines a default value that will be set automatically.
Logical Key	– Feature not used –
Input mask	Specifies the required format of the entry. Example: <code>**_**_**_**_**_**</code> (for MAC-Adresses) ‘*’ is a placeholder. A valid entry would be 11-11-11-11-11-11.
Number format	Defines the required format of every entry. Example: <code>„#,##0.0“</code> <code>„DD.MM.YYYY“</code>
Items	Items of a data list seperated by semicolons. Example: Yes;No;(choose)
Fill stage	– Feature not used –
Object reference	Used for Object reference attributes. Choose the table you want to refer to.
Filter	Used for object reference attributes. Filter the entries in the table you are referring to.
LDAP path	LADP path for the AD Users/Groups.

1.3.2 Manual for Module “CMDB”

Warning: This article is under construction! Please DO NOT refer to any of the instructions below, yet! You may cause damage to your system! This article will be finished soon.

In this article:

- *SCCM Transfer*
 - *Single Computer Transfer Example*
 - *Multiple Computer Transfer Example*

SCCM Transfer

The SCCM transfer module is basically a collection of SQL queries which are executed and delivered to SCCM. This way, customers can fully change the behaviour to their needs. In general SCCM transfer can be configured in two different modes:

1. Single computer transfer (used by form action button)
2. Multiple computer transfer (used by list action button)

You will find the configuration for SCCM transfer in “Settings->CMDB”.

Function	Description
Description (de/en)	Info text displayed in the pop-up.
List query	Query which builds up the dropdown list in the pop-up.
Computer query	<p>Selects mandatory data for computer import. It is important to stick to the correct order of the selected attributes:</p> <ol style="list-style-type: none"> 1. = Unique ID of computer element in SIM database 2. = Target computer name 3. = MAC Address 4. = SMBIOS GUID (if available the computer will be created with SMBIOSGUID rather than MAC Address) <p>Available variables:</p> <ul style="list-style-type: none"> • “{0}” = Selected (computer) item database IDs in the popup. • “{roles}” = Roles the user is currently in. • “{user}” = Username of the user currently logged in (DOMAINUsername). • “{id}” = ID of the CMDB item. Note: Only available when opened via action button. • “{param}” = Additional parameters defined in the view. Note: Only available when opened via action button.
Variable query	<p>Variables added to the created SCCM computer object. It is important to stick to the correct order of the selected attributes:</p> <ol style="list-style-type: none"> 1. = Name of the computervariable 2. = Value of the computervariable 3. = Locale of the computervariable (if unknown please use ‘1031’) <p>Available variables:</p> <ul style="list-style-type: none"> • “{0}” = SIM DB ID of the transferred computer object. • “{param}” = Parameter string given by the corresponding action button parameter. <p>Special variable prefixes:</p> <ul style="list-style-type: none"> • “ConfigMgrColl” = If the variable has this prefix, a direct membership will be created for the collection name. • “ConfigMgrPrimaryUser” = If the variable has this prefix, a primary user relationship will be created (DOMAIN\Username notation).
Software query	Variable SCCM package list created at runtime and added as variables to the computer object.
Application query	Variable SCCM application list created at runtime and added as variables to the computer object.
Computer update	<p>SQL script which is executed for every transferred computer with import result. Available variables:</p> <ul style="list-style-type: none"> • “{0}” = SIM DB ID of the transferred computer object. • “{1}” = Message of the result. If successful the message is empty.
Site	Target SCCM site object (Settings->Sites).
Configuration	Computer configuration (variables, collections) which is the base for the creation of a new computer object.

Single Computer Transfer Example

Exchange the following XML with the corresponding elements in your configuration.xml:

```

<cmdb2sccm_compConfiguration>MassImportDummy</cmdb2sccm_compConfiguration>
<cmdb2sccm_compFilterName lang="de">Bitte wählen Sie eine Rollout Einheit zum_
↪Transfer nach SCCM</cmdb2sccm_compFilterName>
<cmdb2sccm_compFilterName lang="en">Please select rollout unit für transfer to sccm</
↪cmdb2sccm_compFilterName>
<cmdb2sccm_compFilterList>SELECT 0 as Id, 'Single Computer Import' as SysDisplayName</
↪cmdb2sccm_compFilterList>
<cmdb2sccm_compQuery>SELECT Id, SysDisplayName, MACAddress FROM Computers Where Id =
↪{id}</cmdb2sccm_compQuery>
<cmdb2sccm_softQuery>Declare @ComputerId as bigint
set @ComputerId = {0}

select distinct t.PkgId from (

select PackagingLanguages.SCCMLanguagePackPackageId as PkgId

FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language

WHERE Computers.Id = @ComputerId

) as t

where isnull(t.PkgId,'') &lt;&gt; ''</cmdb2sccm_softQuery>
<cmdb2sccm_appQuery>Declare @ComputerId as bigint
set @ComputerId = {0}

select distinct t.AppTitle from (

select PackagingLanguages.SCCMAdditionalApplication as AppTitle

FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language

WHERE Computers.Id = @ComputerId

) as t

where isnull(t.AppTitle,'') &lt;&gt; ''</cmdb2sccm_appQuery>
<cmdb2sccm_varQuery>Declare @ComputerId as bigint
set @ComputerId = {0}

select
'Language' as name
,PackagingLanguages.CodeISO6391 as value
,'1031' as locale

FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language

WHERE Computers.Id = @ComputerId

UNION ALL

select
'ConfigMgrPrimaryUser01' as Name
,'SCCM12\TestUser1' as value

```

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```
, '1031' as locale  
  
UNION ALL  
  
select  
'ConfigMgrColl01' as Name  
, 'AdditionalOSDCollection' as value  
, '1031' as locale</cmdb2scm_varQuery>  
<cmdb2scm_compUpdate>select 0</cmdb2scm_compUpdate>
```

Warning: After import, make sure you have “Site” and “Configuration” configured correctly in Settings -> CMDB.

Multiple Computer Transfer Example

Content will be published soon.

1.3.3 Tutorials for Module “CMDB”

In this article:

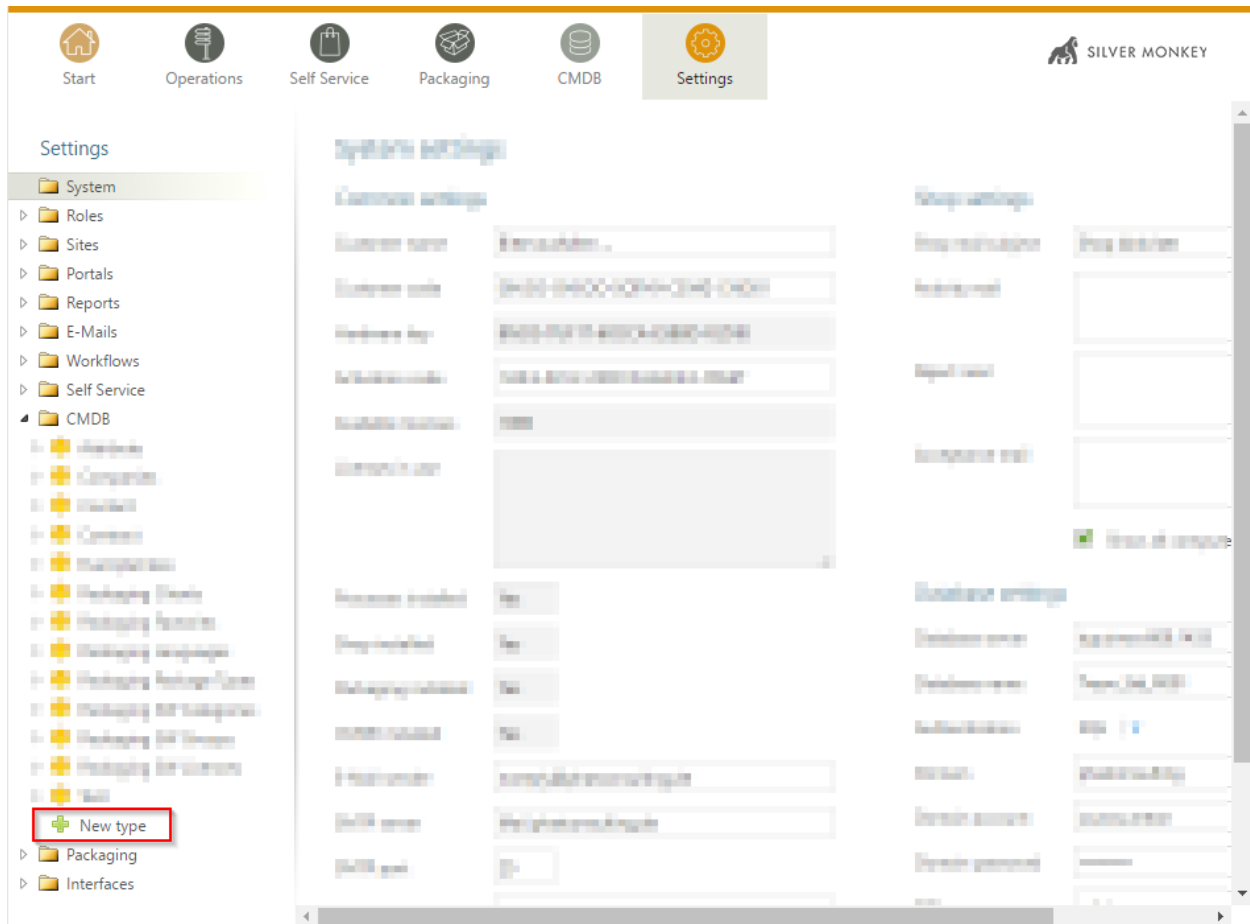
- *Creating Your First CMDB Class*
- *Setting up Mass Import for ConfigMgr*

Creating Your First CMDB Class

For full reference see [CMDB2SCCM](#).

Note: You have to be able to “Edit Settings”.

1. Go to the tab “Settings”
2. Navigate to CMDB and click on the plus button at the bottom



3. Create a new CMDDB class called “Computers”:

Settings

- System
- Roles
- Sites
- Portals
- Reports
- E-Mails
- Workflows
- Self Service
- CMDDB**
 - Attribute
 - Companies
 - Contact
 - Contract
 - ExampleClass
 - Packaging Clients
 - Packaging Factories
 - Packaging Languages
 - Packaging Package Types
 - Packaging SW Categories
 - Packaging SW Groups
 - Packaging SW Licences
 - Test
- New type
- Packaging
- Interfaces

Edit type

Table name: Computers

Name - de: Computers

Name - en: Computers

Automation

Workflow: No workflow

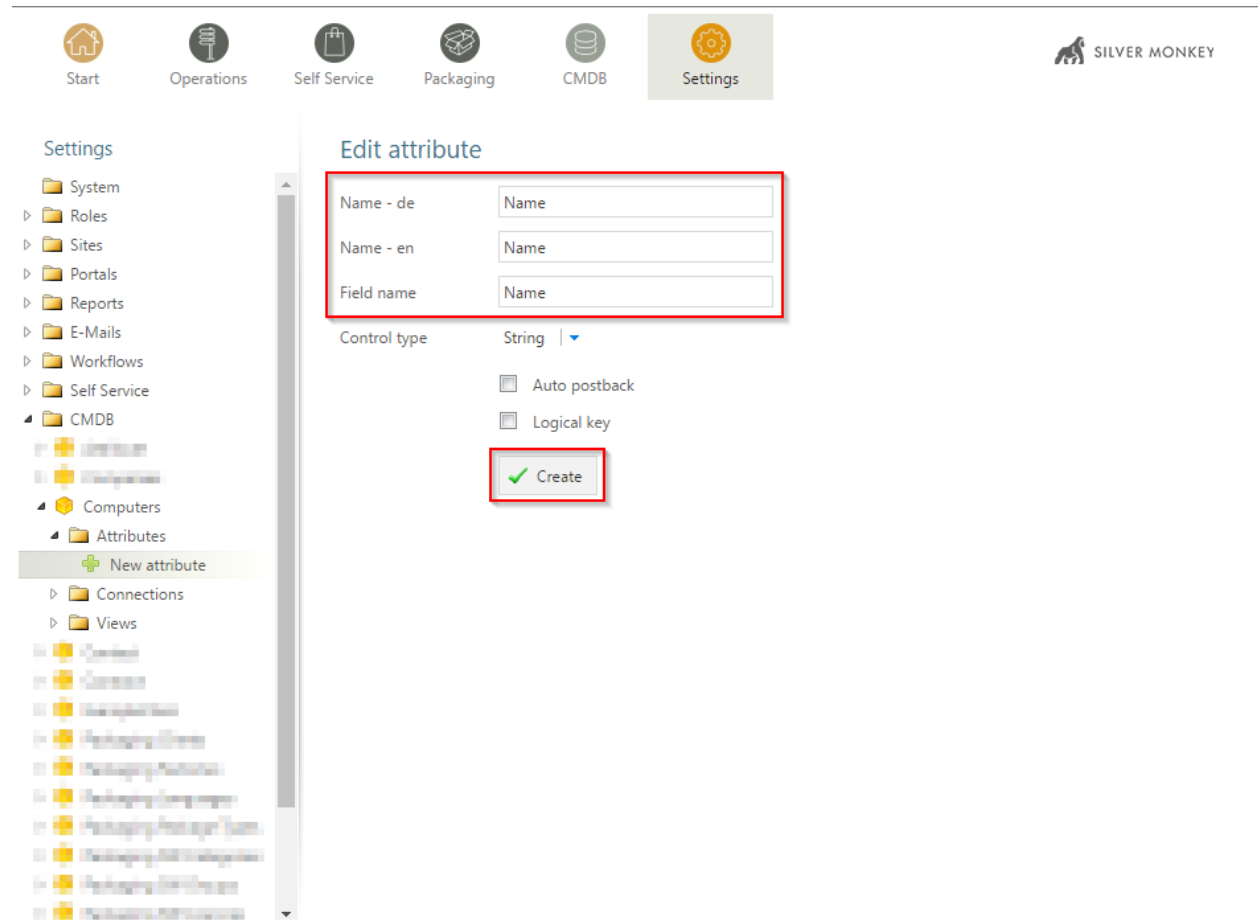
Key field: ID

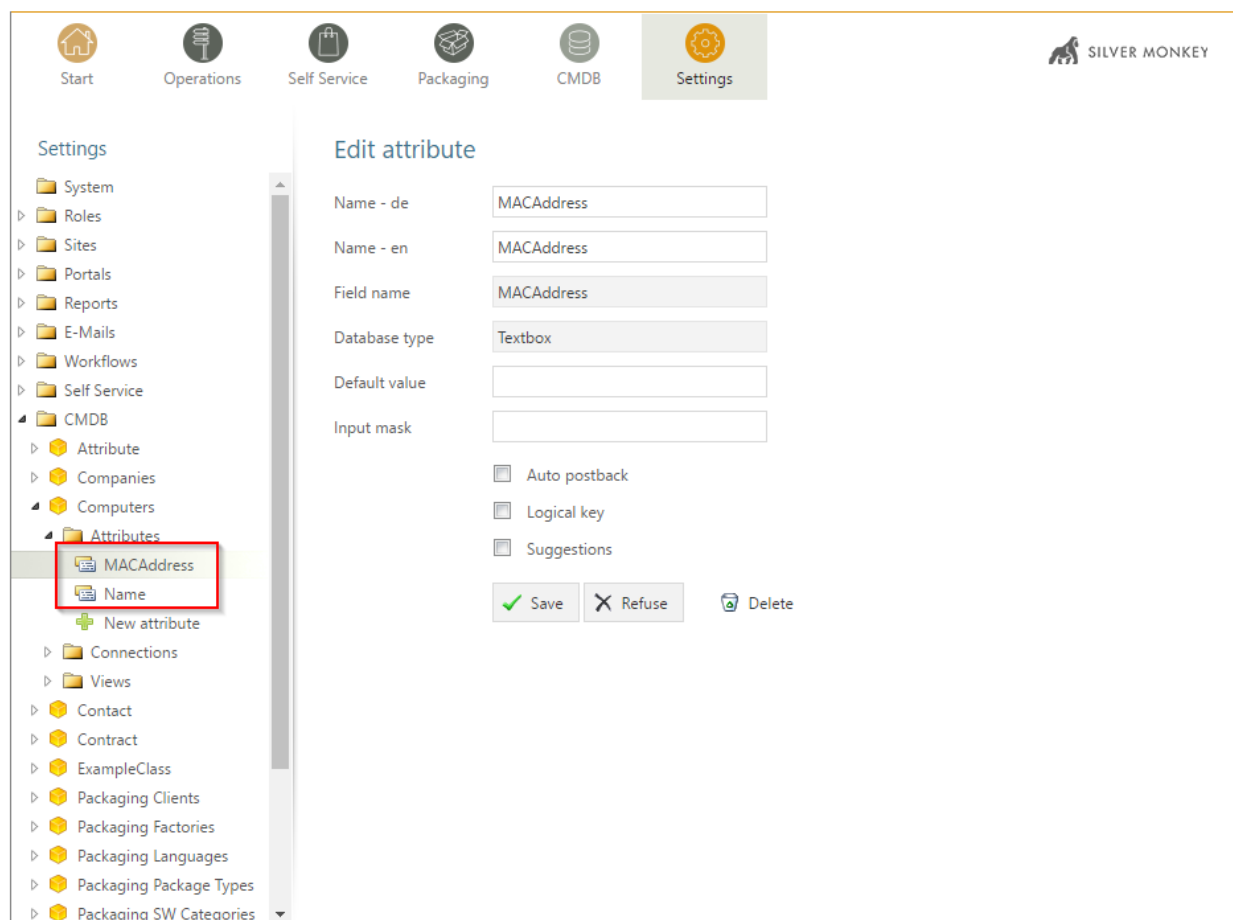
Link view: (select)

3.1. Field Automation is used for automatic triggering of MSSQL Scripts (e.g. Stored Procedures) or external processes (e.g Powershell Scripts). See example:

```
<trigger>
  <afterUpdate field="" value=""
    command=" exec sp_MyStoredProcedure @Id='{Id}' "
  />
  <afterUpdate field="" value=""
    title="createTicketAuto"
    script="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"
    arguments="C:\SilverMonkey\v5\Scripts\MyTriggerScript.ps1 -Id {Id}"
    condition="{SysStatus} = A0.1 - Request"
    restart="false"
    back="true"
  />
</trigger>
```

4. Create your first attributes and name them “Name” and “MACAddress”:





5. Create an attribute of the type “Object reference” and set the reference to another custom CMDB Class “Packaging Languages” (It will be good practice for the subsequent tutorial):

The screenshot displays the SIM v5 Settings application interface. At the top, there is a navigation bar with icons for Start, Operations, Self Service, Packaging, CMDB, and Settings (which is currently selected). The Silver Monkey logo is visible in the top right corner.

On the left side, there is a 'Settings' sidebar with a tree view. The tree view includes folders for System, Roles, Sites, Portals, Reports, E-Mails, Workflows, Self Service, and CMDB. Under CMDB, there are folders for Attribute, Companies, and Computers. The 'Computers' folder is expanded, showing 'Attributes' with sub-items 'MACAddress' and 'Name'. The 'New attribute' option is highlighted at the bottom of the sidebar.

The main area is titled 'Edit attribute' and contains the following form fields:

- Name - de: Language
- Name - en: Language
- Field name: Language
- Control type: Object reference (highlighted with a red box)
- ☐ Auto postback
- ☐ Logical key
-

The screenshot shows the Silver Monkey Settings application. The left sidebar contains a tree view with categories like System, Roles, Sites, Portals, Reports, E-Mails, Workflows, Self Service, and CMDb. Under CMDb, the 'Language' attribute is selected. The main area is titled 'Edit attribute' and contains the following fields:

- Name - de: Language
- Name - en: Language
- Field name: Language
- Database type: Object reference
- Object reference: Packaging Languages (highlighted with a red box)
- Filter: (empty)
- Default value: (empty)
- Auto postback: ☐
- Logical key: ☐
- Buttons: Save (green checkmark), Refuse (X), Delete (trash icon)

The Language class is set up as follows:

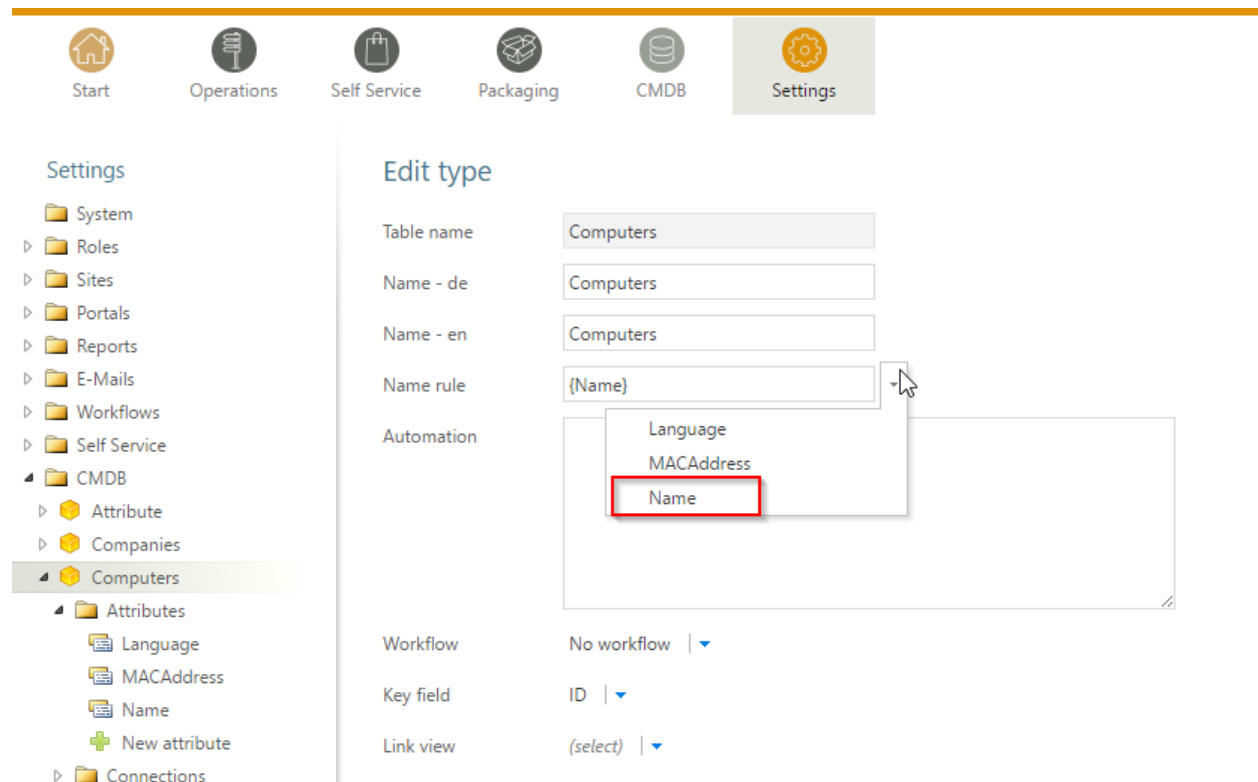
The screenshot shows the Silver Monkey CMDb application. The left sidebar shows the 'Packaging Languages' category selected. The main area displays a table titled 'Packaging Sprachen' with the following data:

Name	Cod...	Cod...
German	DE	GER
CodeISO6391	DE	
CodeISO6392	GER	
SCCMLanguagePackPackageld	P010006E	
SCCMAdditionalApplication	Sun_java7-32Bit_7.0.51_EN_R_00141	

On the right side, there are buttons for Save, Refuse, Delete, and History.

6. Set up naming rule

The setting name rule defines how the internal database column SysDisplayName is set. It contains important single column popups like the object reference chooser.



7. Create a list view

Note: There are two different types of views. One is called “List” and the other one is called “Forms”. Lists display multiple elements of a CMDB Class. When clicking on an item, the configured form will be opened to view or edit the item.

The screenshot displays the SIM v5 Settings application interface. The top navigation bar includes icons for Start, Operations, Self Service, Packaging, CMDB, and Settings, with the Silver Monkey logo on the right. The left sidebar shows a tree view of settings categories, with 'New view' highlighted under the 'Views' section. The main area is titled 'Edit view' and contains a form for configuring a view. The 'Design' section has a 'List' dropdown menu set to 'Computers'. The 'Name - de' and 'Name - en' fields are both set to 'Computers'. The 'Definition' section is a large empty text area. A 'Create' button with a green checkmark is located at the bottom right of the form.

Settings

- System
- Roles
- Sites
- Portals
- Reports
- E-Mails
- Workflows
- Self Service
- CMDB
 - Attribute
 - Companies
 - Computers
 - Attributes
 - Language
 - MACAddress
 - Name
 - New attribute
 - Connections
 - Views
 - New view
- Contact
- Contract
- ExampleClass
- Packaging Clients
- Packaging Factories
- Packaging Languages

Edit view

Design

List | ▾

Computers

Name - de

Computers

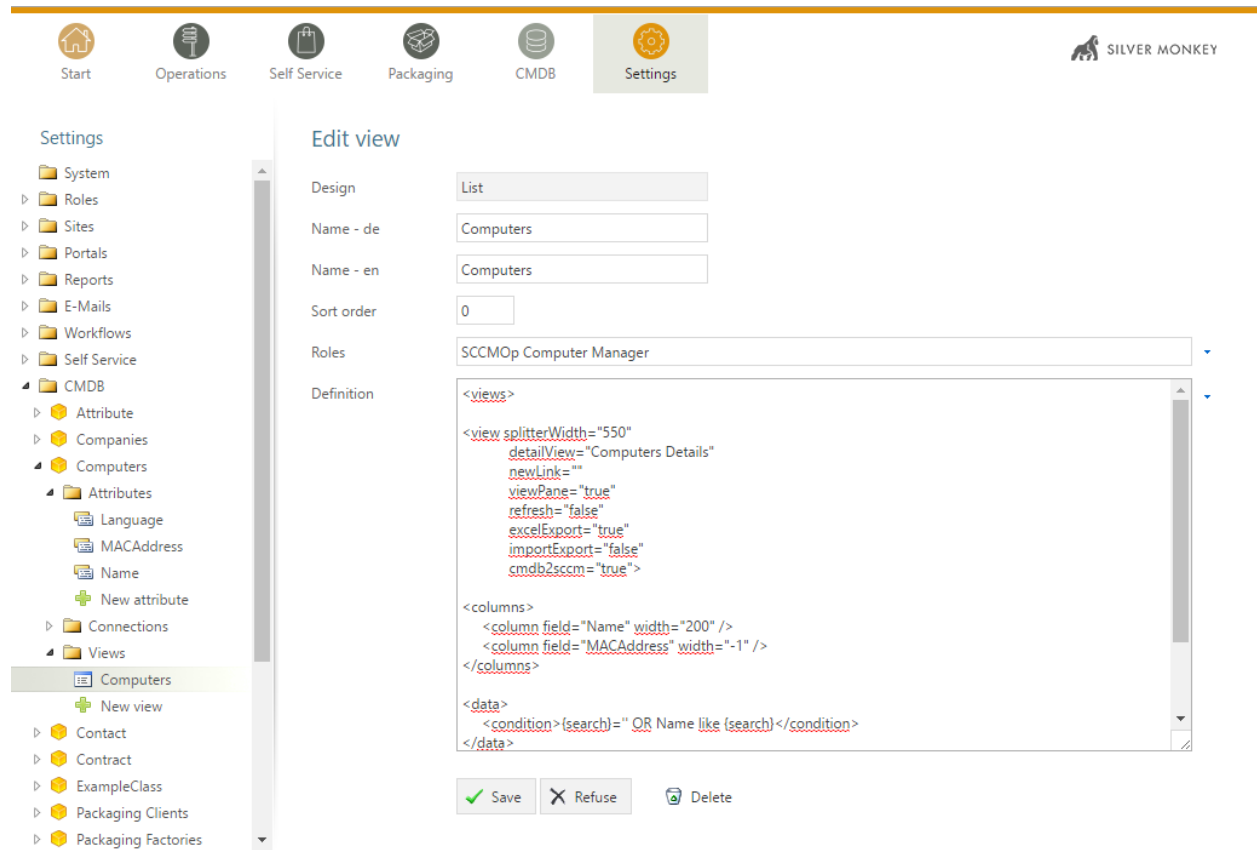
Name - en

Computers

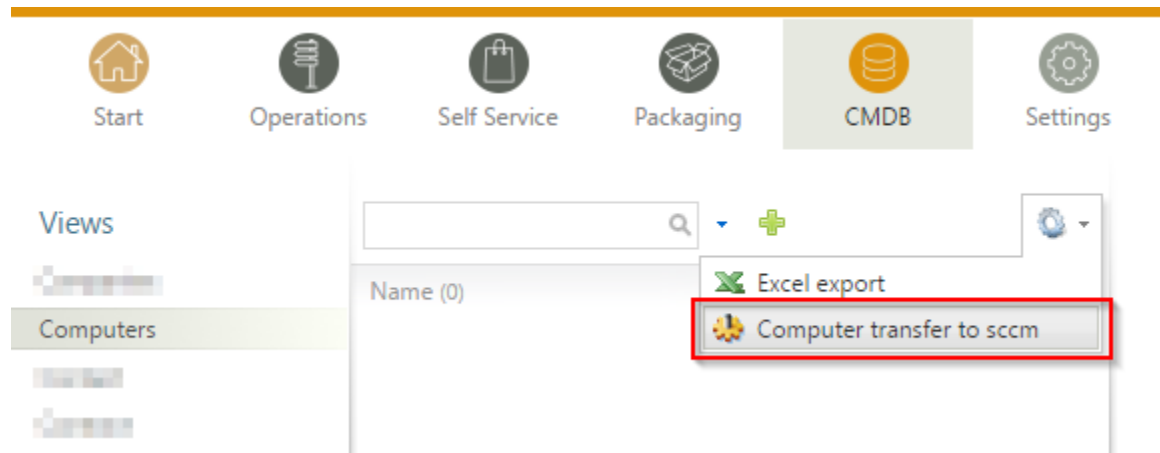
Definition

✓ Create

Configure the list as shown:

**Note:**

- The setting `detailView="Computers Details"` will expect a form view with the name "Computers Details"
- The setting `cmb2sccm="true"` displays a transfer button in the list context menu



- For full reference see [<view> Definition](#)

```
1 <?xml version="1.0"?>
2 <views>
```

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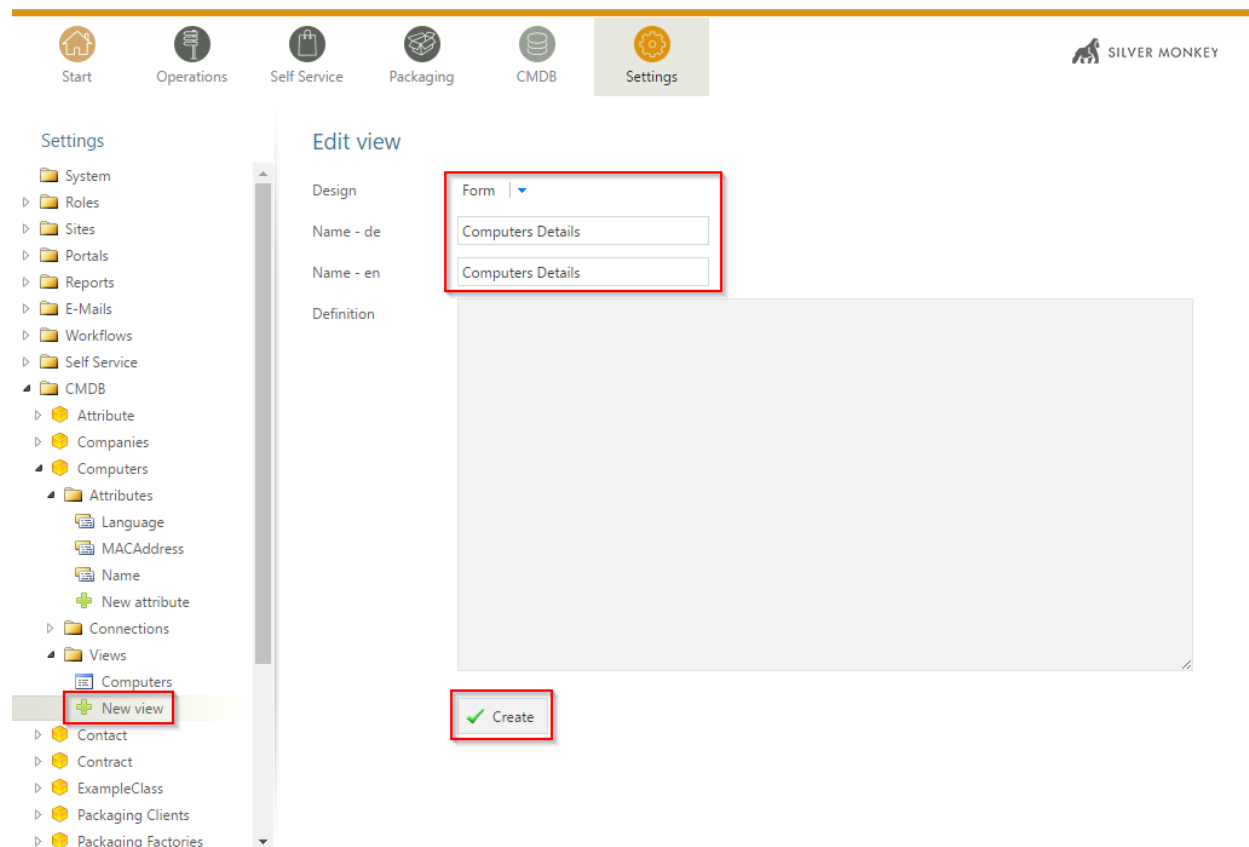
```

3  <view
4  splitterWidth="550"
5  detailView="Computers Details"
6  newLink=""
7  viewPane="true"
8  refresh="false"
9  excelExport="true"
10 importExport="false"
11 cmdb2scm="true">
12   <columns>
13     <column field="Name" width="200"/>
14     <column field="MACAddress" width="-1"/>
15   </columns>
16   <data>
17     <condition>{search}='' OR Name like {search}</condition>
18   </data>
19 </view>
20 </views>

```

8. Create a form view

Create a new form view as shown below (you have to stick to the configured name from the list view `detailView="Computers Details"`):



A set of attributes and form elements are automatically suggested. You can delete the `<connections link="true" />` line as no connections are configured in this example.

Settings

- System
- Roles
- Sites
- Portals
- Reports
- E-Mails
- Workflows
- Self Service
- CMDB
 - Attribute
 - Companies
 - Computers
 - Attributes
 - Language
 - MACAddress
 - Name
 - New attribute
 - Connections
 - Views
 - Computers
 - Computers Details
 - New view
 - Contact
 - Contract
 - ExampleClass
 - Packaging Clients

Edit view

Design: Form

Name - de: Computers Details

Name - en: Computers Details

Filter:

Definition:

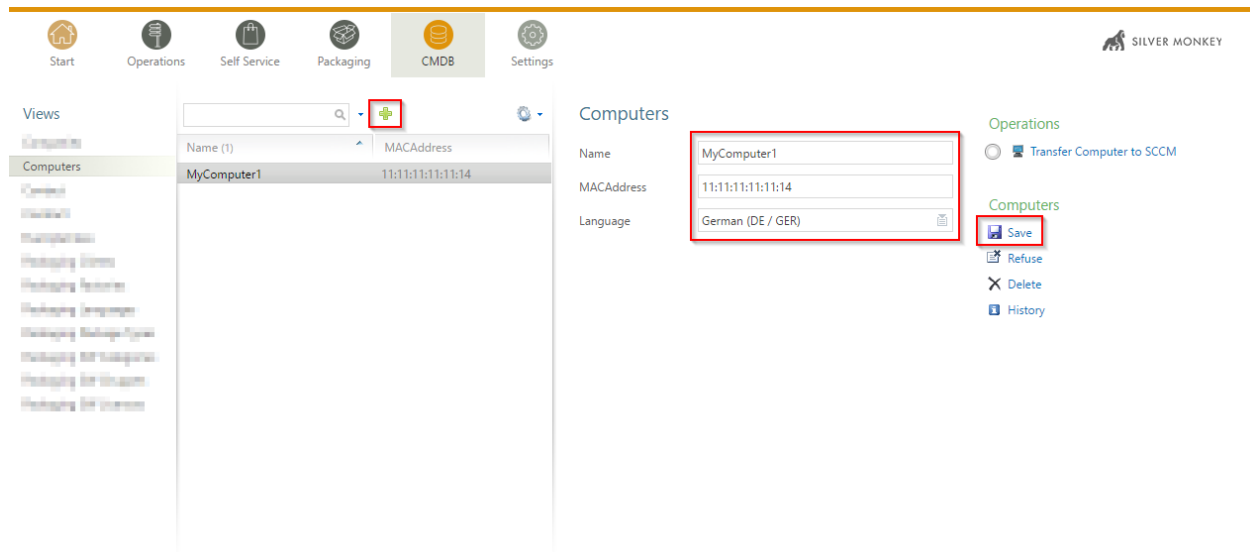
```
<views>
<view actions='true'>
<controls>
<headline text="Computers" />
<attribute field="Name" />
<attribute field="MACAddress" />
<attribute field="Language" />
<connections link="true" />
<save delete="true" />
</controls>
</view>
</views>
```

Save Refuse Delete

Add an action called “CMDB2SCCM” to the form. The final result of the form looks like this:

```
1 <views>
2
3 <view actions='true'>
4 <controls>
5 <CMDB2SCCM
6   title="Transfer Computer to SCCM"
7   param="SingleTransfer"
8   restart="true"
9 />
10   <headline text="Computers" />
11   <attribute field="Name" />
12   <attribute field="MACAddress" />
13   <attribute field="Language" />
14   <save delete="true" />
15 </controls>
16 </view>
17
18 </views>
```

When you go to CMDB you can have a look at the result of our list and form:



You can add more attributes to the class and use those attributes in lists and forms as you need.

Setting up Mass Import for ConfigMgr

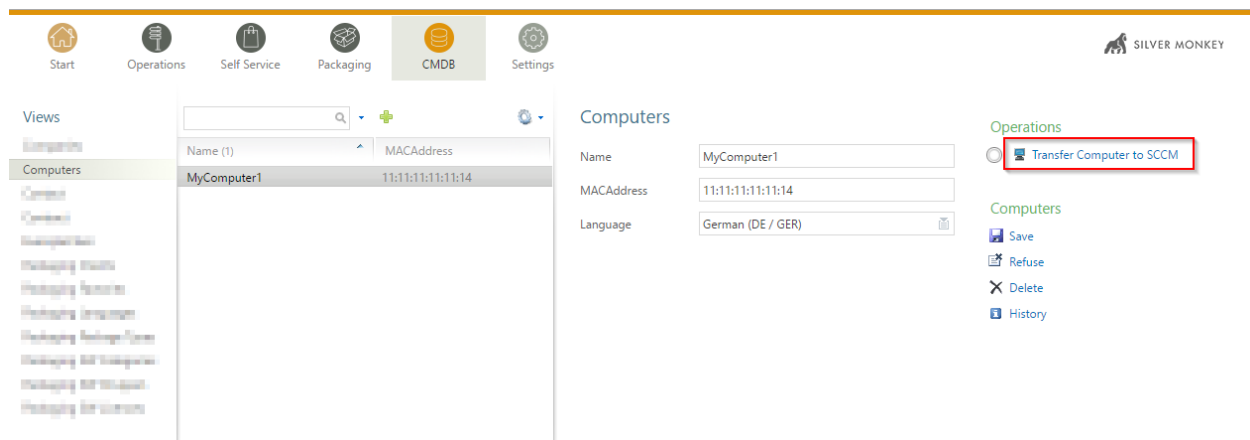
For full reference see [CMDB2SCCM](#).

Note: This tutorial is built up on the database schema of the tutorial [Creating Your First CMDB Class](#).

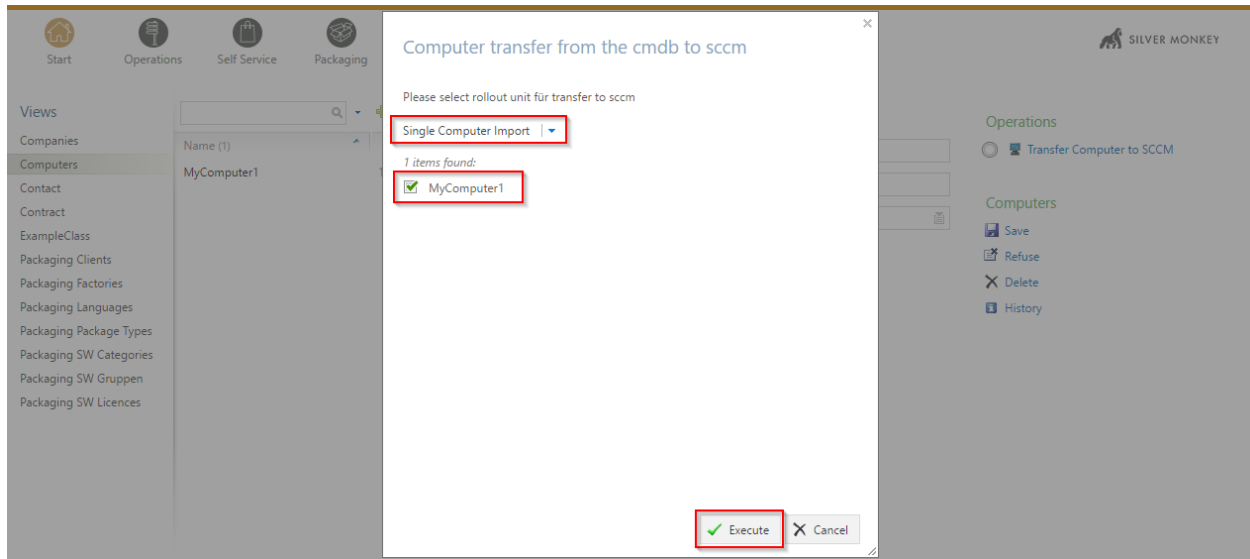
You have to get the following information to built up an import for SCCM:

- SCCM collection **names** the computer has to be member of
- Needed computer variable names and accepted values
- Knowledge of the SIM database schema

1. Follow the manual " [Creating Your First CMDB Class](#) "
2. Follow the " [SCCM Transfer](#) "
3. Create a dummy computer and click on "Transfer computer to SCCM"



4. First, select “Rollout unit” (usually, rollout units only make sense when importing multiple computers; the example below is simplified) and click on execute



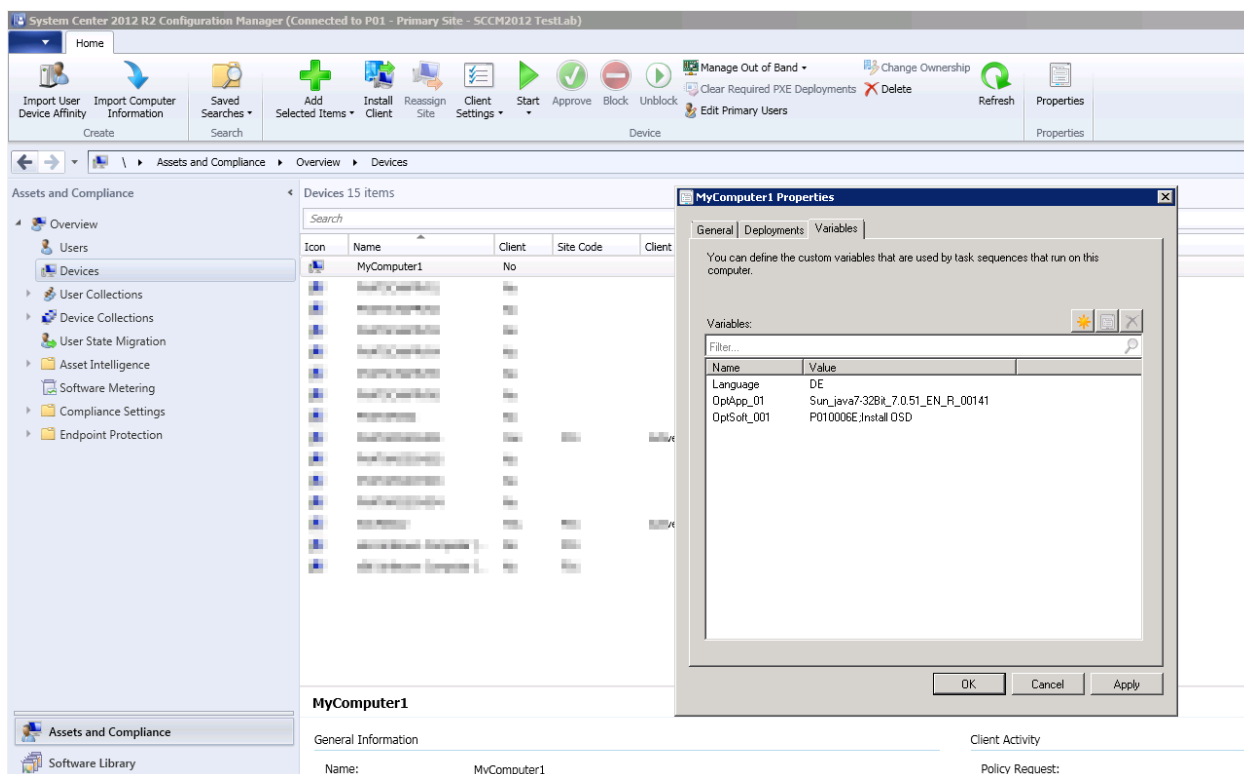
5. When the action is performed in SQL level the following results will be translated by the mass import feature:

- Computer Query
- Package Query
- Application Query
- Variable Query

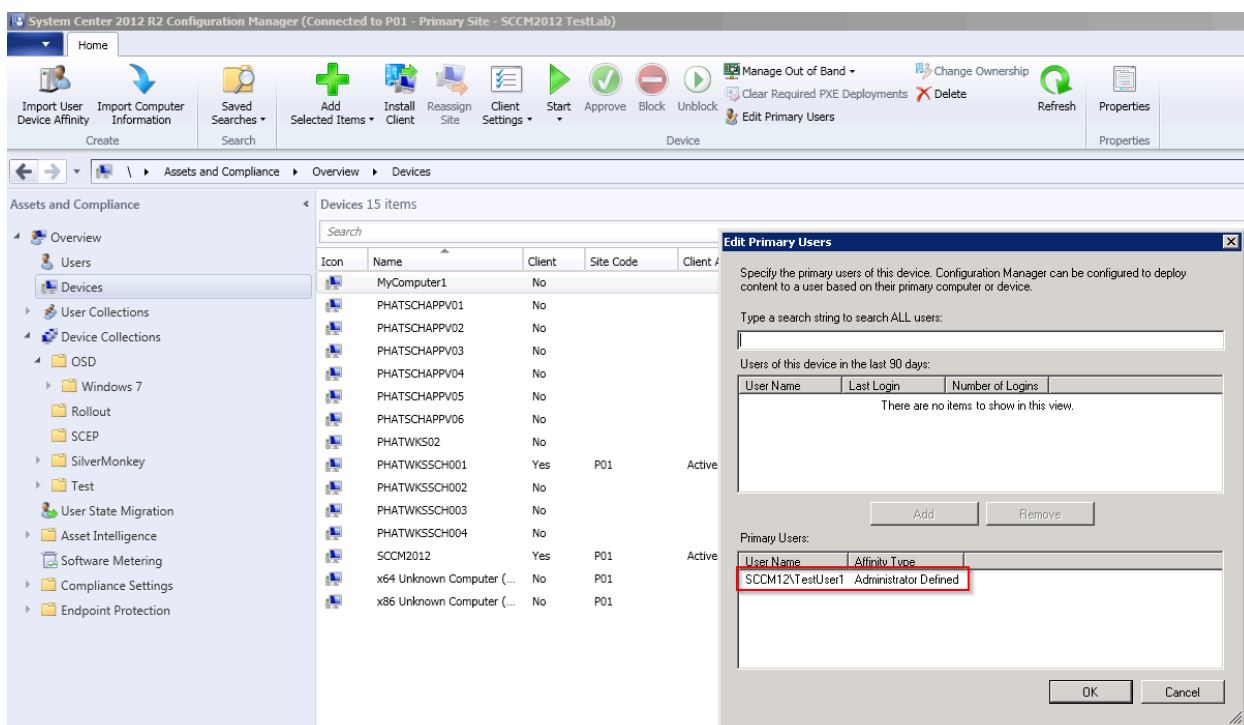
Results			
	Id	SysDisplayName	MACAddress
1	2	MyComputer1	11:11:11:11:11:14
PkgId			
1	P010006E		
AppTitle			
1	Sun_java7-32Bit_7.0.51_EN_R_00141		
	name	value	locale
1	Language	DE	1031
2	ConfigMgrPrimaryUser01	SCCM12\Test User1	1031
3	ConfigMgrColl01	AdditionalOSDColl...	1031

6. The result in SCCM looks like the following:

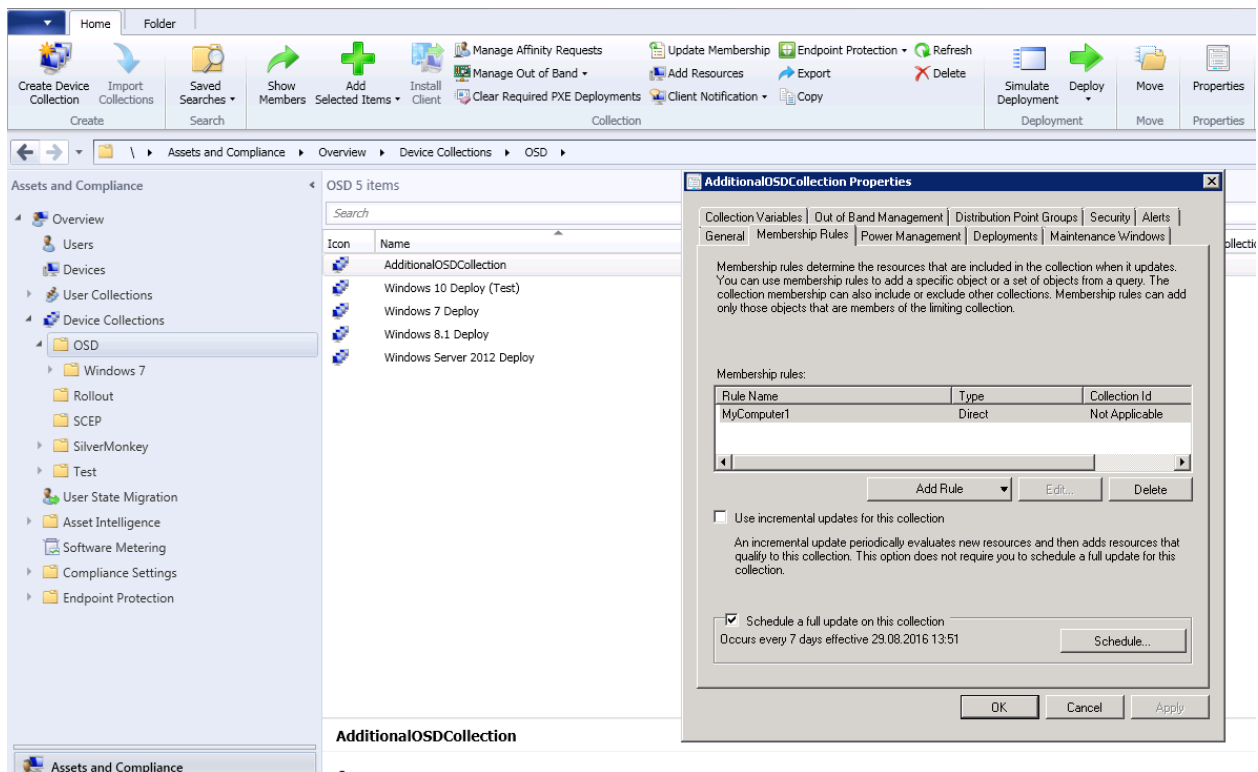
Variables:



Primary Users:



Collection membership:



1.3.4 Manual for Module “Operations”

In this article:

- *Hidden Settings*
 - *Alternative New Computer Popup*
 - *Debug Mode*
 - *Custom Queries*
- *Settings*
 - *Client Commands*
 - * *WMI Query*
 - * *Registry Query*
 - * *WMI Query Command*
 - * *WMI Class Command*
 - * *ClickOnce*

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

Hidden Settings

Hidden settings are configurable features that are not available through the standard configuration UI.

These settings have to be set within the `Configuration.xml` in a text editor.

Tip: Within the hidden settings section XPATH notation is used to give information about the correct location of the setting. Please visit [this website](#) in order to get more information on XPATH notation.

Alternative New Computer Popup

In order to change the behaviour of the new computer, hit the “plus” button and add the following XML tag to `//sites/site`:

```
<AlternateCreatePopup><![CDATA[javascript: functionXY();]]></AlternateCreatePopup>
```

Example

You have created a special CMDB class for computer import with the form ID 84. You can open a popup with the built-in javascript function `sW`:

```
<AlternateCreatePopup><![CDATA[javascript: sW('v_84_', '../Support/TypeView.aspx?
↪PopUp=true&TypeViewId=84', 650, 500, true);]]></AlternateCreatePopup>
```

```
<AlternateCreatePopup><![CDATA[javascript: sW('v_84_', '../Support/TypeView.aspx?
↪PopUp=true&TypeViewId=84&Id=NewEntry', 650, 500, true);]]></AlternateCreatePopup>
```

Use `&Id=NewEntry` to create a new entry on the fly. This allows you to directly show actions buttons and saves one click.

Debug Mode

By setting `debugmode` to true a verbose log is created in `app_data` directory with more internal process information. Add the following XML tag to `//system`

```
<debugLogging>true</debugLogging>
```

Custom Queries

Custom queries allows to use alternate queries to built up left and right side of the Operations main window.

Add the following XML nodes to `//sites/site`:

```
<CustomQueryComputers>
  <CustomQuery filterId="DefaultComputerQuery" filterLabel="All Computers"
↪filterRole="PackWF Admin" UseSIMDB="false"><![CDATA[
    SELECT resourceid
    name0
    Computer
    AS Id, '',
    '
    user_domain0 + '\' + user_name0
```

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(continued from previous page)

```

8      AS Username,
9      obsolete0                                AS
10     Obsolete
11     ,
12     active0
13     AS Active,
14     (SELECT Count (RelationshipResourceID)
15
16
17
18     FROM    v_UserMachineRelation
19     WHERE   machineresourceid = v_r_system.resourceid) AS
20     UserDevice
21     ,overall_count = COUNT(*) OVER()
22     FROM    v_r_system
23
24     where v_r_system.name0 like '%{search}%'
25
26
27     order by {orderby}
28
29     OFFSET {start} ROWS FETCH NEXT 50 ROWS ONLY
30 ]]></CustomQuery>
31 <CustomQuery filterId="DefaultUserQuery" filterLabel="All Users" filterRole="
32 ↪"><![CDATA[
33     SELECT top 100 resourceid                                AS Id, '',
34     name0                                                    AS
35     Computer
36     ,
37     user_domain0 + '\' + user_name0
38     AS Username,
39     obsolete0                                AS
40     Obsolete
41     ,
42     active0
43     AS Active,
44     (SELECT Count (RelationshipResourceID)
45
46
47
48     FROM    v_UserMachineRelation
49     WHERE   machineresourceid = v_r_system.resourceid) AS
50     UserDevice
51     FROM    v_r_system
52
53     where v_r_system.name0 like '%{search}%'
54
55     order by {orderby}
56 ]]></CustomQuery>
57 </CustomQueryComputers>
58 <CustomQuerySoftware>
59     <CustomQuery filterId="DefaultAppQuery" filterLabel="All Applications"
60 ↪filterRole=" "><![CDATA[
61     select id, '', name, [Description] from (
62     SELECT '$'+CAST(CI_ConfigurationItems.CI_ID as varchar) as id, DisplayName as name,

```

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```

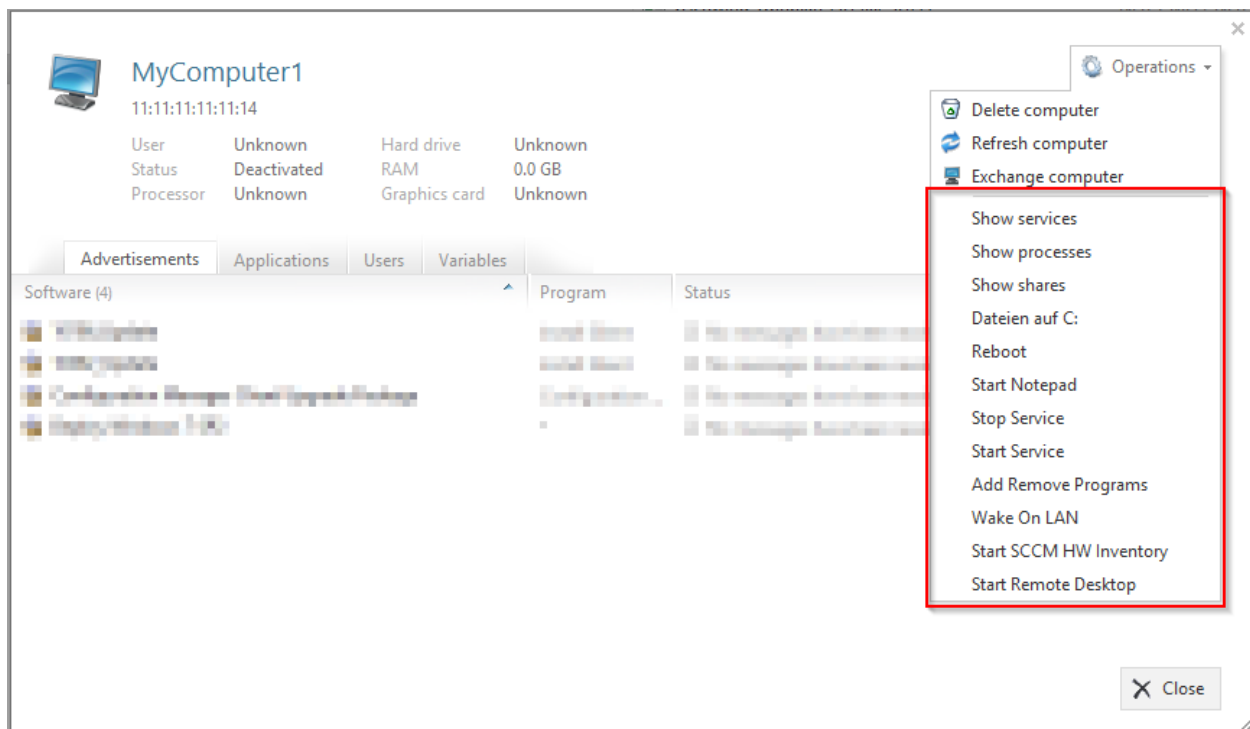
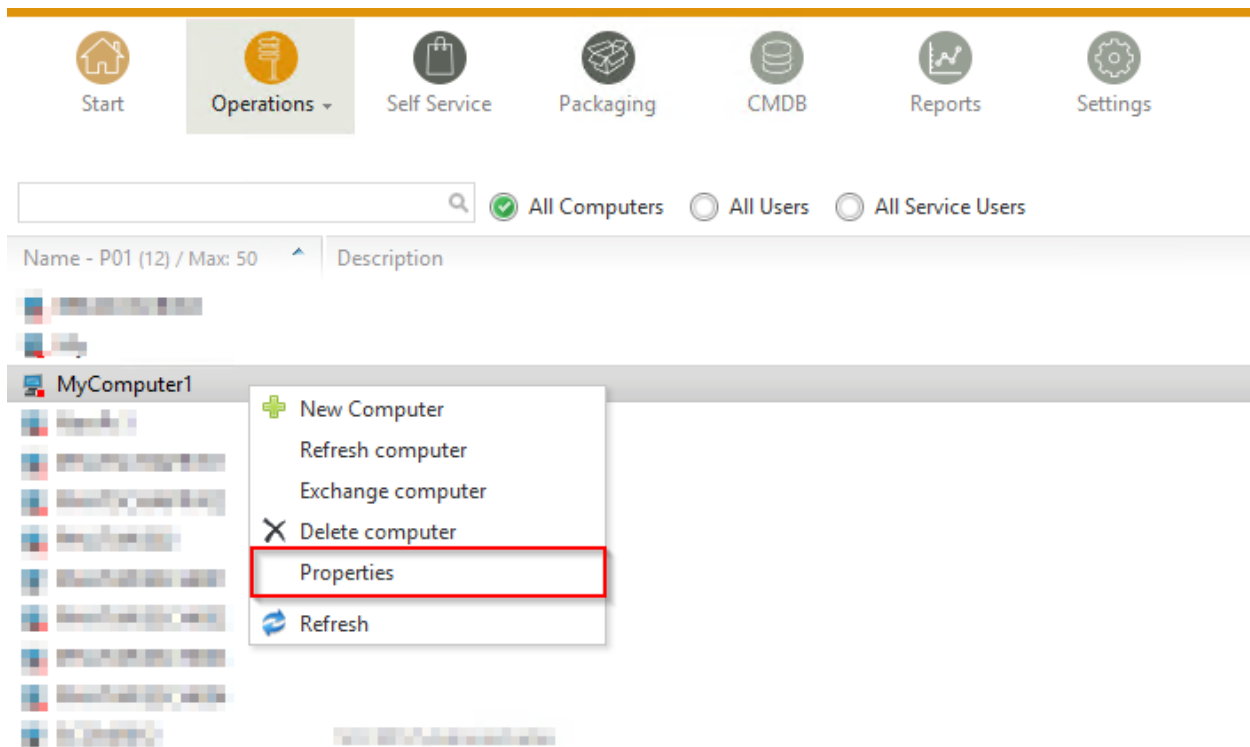
63 ltrim(SDMPackageDigest.value('declare namespace pd="http://schemas.microsoft.com/
↳SystemCenterConfigurationManager/2009/AppMgmtDigest"; (/pd:AppMgmtDigest/
↳pd:Application/pd:Description)[1]', 'varchar(max)')) AS [Description]
64
65
66
67 FROM CI_ConfigurationItems INNER JOIN CI_LocalizedProperties ON CI_ConfigurationItems.
↳CI_ID = CI_LocalizedProperties.CI_ID
68
69
70 WHERE CI_ConfigurationItems.CIType_ID = 10 AND CI_ConfigurationItems.IsHidden = 0 AND
↳CI_ConfigurationItems.IsEnabled = 1 AND CI_ConfigurationItems.IsExpired = 0 AND CI_
↳ConfigurationItems.IsLatest = 1
71
72 )
73 as t
74
75 where t.name like '%{search}%' or [Description] like '%{search}%'
76
77     order by {orderby}
78
79 ]]></CustomQuery>
80 </CustomQuerySoftware>

```

Settings

Client Commands

Client commands are visible in the properties dialogue in the SIM OPS module. There are different types of client commands.



WMI Query

Executes SQL select on the target machine and displays the output on the website.

Example: View the services of the client including his / her status.

Setting	Value
Type	WMI query
Namespace	root\cimv2
Query	SELECT DisplayName, Description, StartMode, StartName, State FROM Win32_Service

Registry Query

Reads from target machine registry and displays the output on the website.

Example: View Add Remove Programs

Setting	Value
Type	Registry query
Namespace	HKEY_LOCAL_MACHINE
Class	SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall
Query	DisplayName, DisplayVersion, Publisher, InstallDate

WMI Query Command

Executes a specific WMI method for every returned object.

Example: Stop Windows Services with Specific Name

Setting	Value
Type	WMI Query command
Namespace	root\cimv2
Query	select * from Win32_Service where Name='W3SVC'
Command	StopService

WMI Class Command

Executes a WMI class method.

Example: Trigger SCCM HW Inventory on client

Setting	Value
Type	WMI Class command
Namespace	root\ccm
Class	SMS_Client
Command	TriggerSchedule~{00000000-0000-0000-0000-000000000001}

ClickOnce

Executes local executables such as MSTSC for extended functionality regarding client systems.

Example: Start MSTSC with a Parameter

Setting	Value
Type	ClickOnce
Query	../Tools/ClickOnce/SIM_Ops_Clickonce.application?{ComputerName}

SIM_Ops_Clickonce.application is only delivered with the latest version. You can change its behaviour (executable, parameters) in the config file under “ToolsClickOnceApplication FilesSIM_Ops_Clickonce_1_0_0_0SIM_Ops_Clickonce.exe.config.deploy”.

Tip: If ClickOnce is missing in your configuration please open the Configuration.xml file and change all lines from

- “query_wmi,WMI query;query_files,Filesystem;query_registry,Registry query;cmd_query_wmi,WMI query command;cmd_class_wmi,WMI class command;wol,WakeOnLAN”

to

- “query_wmi,WMI query;query_files,Filesystem;query_registry,Registry query;cmd_query_wmi,WMI query command;cmd_class_wmi,WMI class command;wol,WakeOnLAN;clickonce,ClickOnce”

1.3.5 Manual for Module “Webservice”

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

In this article:

- *Authentication*
- *Available Commands*
 - *Deployment*
 - *deleteClient*
 - *createClient*
 - *executeScript*
 - *exchangeClient*
 - *refreshClient*
 - *assignment*
 - *createFileStructure*
 - *createPackage*
 - *createApplication*

– *createCollection*

Several Microsoft ConfigMgr processes can be automated using the Web Service. This service provides the following functions that can be initiated by a corresponding Web Service call by any system:

- Creating a new computer
- Deleting computers
- Distributing Software
- Exchanging computers
- Recreating computers
- Creating software packages
- Creating file structures
- Executing scripts on the webserver

To go to the processes a HTTP POST calls the address of the service. This call is basically a stream with an XML structure that contains a set of commands. These commands are processed by the service, expanded by their results and sent back to the caller. The success status includes a new node called “result” added to the attribute “error”.

Please observe upper and lower case when you are generating the XML command structure (for example, when you enter the site code, etc.). The following example shows an XML structure with three separate commands. All calls must be made using an account that has the appropriate permissions. When the call for creation of a new computer is committed, the specified variables are added to the list of standard variables from the configuration.

Tip: Go to [KB00002 - Testing the SIM Web Service Test Tool](#) to get help connecting to the web service.

Authentication

Depending on the setting of the IIS application there are two possible authentication methods:

1. Windows Authentication (recommended)
2. Authentication via XML input (supplied credentials will be used for impersonation)

```

1  <?xml version="1.0" encoding="utf-8"?>
2  <cmds>
3      <login>
4          <domain>DOMAIN</domain>
5          <user>USERNAME</user>
6          <password>ClearPassword</password>
7      </login>
8      <cmd></cmd>
9      <cmd></cmd>
10     ...
11 </cmds>

```

Available Commands

All commands sent to the webservice have to be enclosed by the following XML block:

```

1 <?xml version="1.0" encoding="utf-8"?>
2 <cmds>
3   <cmd></cmd>
4   <cmd></cmd>
5   ...
6 </cmds>

```

The web service executes each `cmd` element and adds a `result` node to it.

```

1 <?xml version="1.0" encoding="utf-8"?>
2 <cmds>
3   <cmd>
4     <param1></param1>
5     <param2></param2>
6     <param3></param3>
7     <result error="true/false">Message</result>
8   </cmd>
9   <cmd></cmd>
10  ...
11 </cmds>

```

Deployment

Creating a deployment for a ConfigMgr **package**. Go to webserv-assignment in order to get help deploying a ConfigMgr application.

```

1 <cmd name="deployment" siteCode="000">
2
3   <computerName>Name of the computer</computerName><!-- Supply NAME -->
4   <resourceID>Resource ID of the computer</resourceID><!-- or resourceID -->
5
6   <packageName>Supplied value of the field "Name" in ConfigMgr console</packageName>
7   <!-- Supply NAME -->
8   <packageID>Id of the package</packageID><!-- or packageID -->
9
10  <program>name of the package program</program>
11  <type>Optional/Mandatory</type>
12 </cmd>

```

Note: Depending on the settings of Settings->Sites->[SITE]->Computer software deployment, corresponding collections and deployments will be created in ConfigMgr. The same settings are used by the Operations module.

Examples

1. Creating a deployment of a SCCM package by IDs

```

1 <?xml version="1.0" encoding="utf-8"?>
2 <cmds>
3   <cmd name="deployment" siteCode="P01">
4     <computerName></computerName>
5     <resourceID>12341134</resourceID>
6     <packageName></packageName>

```

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```

7      <packageID>P0100001</packageID>
8      <program>install</program>
9      <type>Mandatory</type>
10     </cmd>
11 </cmds>

```

2. Creating a deployment of a SCCM package by names

```

1  <?xml version="1.0" encoding="utf-8"?>
2  <cmds>
3      <cmd name="deployment" siteCode="P01">
4          <computerName>MyPc1</computerName>
5          <resourceID></resourceID>
6          <packageName>TestPackage</packageName>
7          <packageID></packageID>
8          <program>install</program>
9          <type>Mandatory</type>
10         </cmd>
11 </cmds>

```

deleteClient

```

1  <cmd name="deleteClient" siteCode="000">
2      <resourceID>Resourcen ID des Computers (alternativ) </resourceID>
3      <name>Name des Computers (alternativ) </name>
4  </cmd>

```

createClient

```

1  <cmd name="createClient" siteCode="000">
2      <name>Computername</name>
3      <mac>MAC Adresse</mac>
4      <configuration>Standard</configuration>
5      <overwrite>true</overwrite>
6      <variable>
7          <name>Variablenname</name>
8          <locale>Locale</locale>
9          <value>Variablenwert</value>
10     </variable>
11 </cmd>

```

executeScript

```

1  <cmd name="executeScript" siteCode="000">
2      <executable>Computername</executable>
3      <parameters>MAC Adresse</parameters>
4  </cmd>

```

exchangeClient

```

1 <cmd name="exchangeClient" siteCode="000">
2   <sourceComputerName>Name des alten Computers</sourceComputerName>
3   <targetComputerName>Name des neuen Computers (alternativ Name oder MAC)</
↪targetComputerName>
4   <targetComputerMAC>MAC Adresse des neuen Computers (alternative Name oder MAC)</
↪targetComputerMAC>
5   <configuration>Name der Konfiguration des neuen Computers</configuration>
6   <packages>
7     <packageId>PaketId des ersten Paketes</packageId>
8     <packageId>PaketId des zweiten Paketes</packageId>
9   </packages>
10  <applications>
11    <application>Name der Applikation</application>
12    <application>Name der Applikation</application>
13  </applications >
14  <variable>
15
16    <name>Variablenname</name>
17    <locale>Locale</locale>
18    <value>Variablenwert</value>
19  </variable>
20 </cmd>

```

refreshClient

assignment

Creating a deployment for a ConfigMgr **application**. Go to *Deployment* for deploying a ConfigMgr **package**.

```

1 <cmd name="assignment" siteCode="000">
2   <computerName>Name des Computers (alternativ)</computerName>
3   <resourceID>Ressourcen ID des Computers (alternativ)</applicationID >
4   <applicationID>ApplikationsID</ applicationID>
5   <type>Installation|Deinstallation</type>
6   <offerTypeId>0=Required|2=Available</offerTypeId>
7 </cmd>

```

createFileStructure

```

1 <cmd name="createFileStructure">
2   <packagingParamName1>Wert 1</packagingParamName1>
3   <packagingParamName2>Wert 2</packagingParamName2>
4   <packagingParamName3>Wert 3</packagingParamName3>
5   ...
6 </cmd>

```


createPackage

```

1 <cmd name=" createPackage">
2   <packagingParamName1>Wert 1</packagingParamName1>
3   <packagingParamName2>Wert 2</packagingParamName2>
4   <packagingParamName3>Wert 3</packagingParamName3>
5   ...
6 </cmd>

```

createApplication

```

1 <cmd name="createApplication" siteCode="000" template="default" >
2   <variable name="Name">Wert</variable>
3 </cmd>

```

createCollection

```

1 <cmd name="createCollection" siteCode="000"
2   name="Neu 2"
3   collectionType="1=user|2=device"
4   limitToCollectionId="SMS00001"
5   query="" />
6 </cmd>

```

1.3.6 Manual for Module “Packaging”

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

In this article:

- *General Information*
- *Sites*
 - *Copy Jobs*
 - *Packaging Parameters*
- *Programmes*
- *Operating System Groups*
- *Attributes*
- *Views*

General Information

The Packaging Module is used to map and standardize the organisational packaging process. In addition, it is possible to use operations to simplify Configuration Manager tasks like creating packages or applications. The Packaging Module is based on the functions of the CMDB Module: attributes, views and operations are configured just as in the CMDB Module. The settings for the automatic creation of packages in SCCM (System Center Configuration Manager) and the creation of folder structures for the packaging process are described in the sections *Sites*, *Programmes* and *Operating System Groups*.

The screenshot shows the SIM v5 Settings application. The top navigation bar includes icons for Start, Operations, Self Service, Packaging, CMDB, and Settings (which is currently selected). The left sidebar shows a tree view of settings categories: System, Roles, Sites, TREON TEST SCCM 2012, PHAT SCCM2012, and various other folders. The 'Packaging' folder is selected. The main content area is titled 'Packaging job' and contains the following configuration fields:

- Table name:** PackagingJob
- Name rule:** {PackagingPackageName}
- Automation:** A text area containing SQL triggers:


```
<trigger>
<onCreate field="" value="" command="" />
<beforeUpdate field="" value="" command="" />
<afterUpdate field="" value="" command="" />
exec sp_TriggerPackagingJob @JobId='{Id}'
"/>
<beforeDelete field="" value="" command="" />
<afterDelete field="" value="" command="" />
```
- Workflow:** Packaging
- Key field:** ID
- Link view:** Package Details PackWF

At the bottom of the configuration area are three buttons: Save (with a green checkmark), Refuse (with a red X), and Delete (with a trash icon).

Property	Description
Table name	The name of the packaging table.
Name rule	Defines how packages will be displayed in connection views from other classes.
Automation	Defines triggers that will execute SQL Stored Procedures on specific events.
Workflow	Defines the preconfigured workflow for the packaging process.
Key field	Defines the identifier for the packaging table.
Link view	Defines the view that will be displayed when you open an entry of the packaging table from another class form.

Sites

The screenshot shows the SIM v5 Settings application. The top navigation bar includes icons for Start, Operations, Self Service, Packaging, CMDB, and Settings. The left sidebar shows a tree view with 'Settings' expanded, and 'Sites' selected. The main area shows the 'Site' configuration form. The form has the following fields:

- Name - de: Target Site
- Name - en: Target Site
- Site: TREON TEST SCCM 2012 (dropdown menu)
- Package folder: SilverMonkey
- Package name rule: {PackageProductName} (dropdown menu)
- Analyse file ext.: (empty text box)


At the bottom of the form, there are two buttons: 'Save' (with a green checkmark icon) and 'Refuse' (with a red X icon). To the right of these buttons are three icons: a green arrow pointing down, a document icon, and a folder icon.


Property	Description
Name - de	Displayed German name of the packaging site.
Name - en	Displayed English name of the packaging site.
Site	Choose a preconfigured site as packaging site here. See the reference below to learn how to configure sites in general.
Package Folder	Deprecated!(Feature for SCCM Packages)
Package Name rule	Deprecated!(Feature for SCCM Packages)
Analyse file ext.	Define what kind of files should be parsed when copy jobs are executed. All files that are copied and that have a type that is defined here will be parsed, meaning when there are Attributenames in curly brackets ({AttributeName}) they will be replaced with the attribute value in the form context. (Possible values: "docx; vbs; txt; xml")


See [Sites](#) to learn how to configure sites.


Copy Jobs


Various file copying operations can be defined for the packaging process. Create the filestructure for the packaging process with this operation. Then execute single or multiple copy jobs from the forms.


Start

Operations

Self Service

Packaging

CMDB

Settings

Settings

System

Roles

Sites

- TREON TEST SCCM 2012
 - Program names
 - Program filters
 - Advertisement types
 - New programs
 - Computer configurations
 - Application templates
 - Client commands
 - Reports
 - Rights
- PHAT SCCM2012
- New site

Portals

Reports

E-Mails

Workflows

Copy job

Name - de

Name - en

Source

Destination

✓ Create

Property	Description
Name - de	Displayed German name of the copy job.
Name - en	Displayed English name of the copy job.
Source	Source path for the copy job.
Destination	Destination path for the copy job.

See the general Site Configuration for the definition of the files that will be parsed while executing copy jobs.

Note: Copy jobs will be executed in the context of the deposited SCCM account.

Packaging Parameters

This feature is deprecated!(Feature for SCCM Packages)

Programmes

This feature is deprecated!(Feature for SCCM Packages)

Operating System Groups

This feature is deprecated!(Feature for SCCM Packages)

Attributes

Create attributes for the packaging workflow here.

You can see informations about attributes under *Attributes*.

Views

Create lists and forms for the packaging workflow here.

For further information see *Form Definition*.

1.3.7 Manual for Module “Portals”

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

In this article:

- *Column*
- *Widgets*

- *SQL Query*
- *Links*
- *localreport*
- *Portal Rights*

Portals are used to define start or overview pages. A portal can have multiple columns with multiple widgets. Every portal can be restricted to a role. You can use different widgets here: SQL Querys, Links and Reports.

Column

Property	Description	Example
Border top	Property that defines the vertical top-margin of the column.	25
Border right	Property that defines the horizontal right-margin of the column.	25
Border bottom	Property that defines the vertical bottom-margin of the column.	25
Border left	Property that defines the horizontal left-margin of the column.	25

Note: Do not let your widget XML-definition start with a blank space! This is a common error - the widget will not function properly.

Widgets

SQL Query

```
1 <sqlQuery
2   database=""
3   query="SELECT TOP 10 SysDisplayName, Name, Id AS _Id
4   FROM Computer"
5   link="Support/TypeView.aspx?TypeView=Computer
6   Details&Id={_Id}"
7   size="400;250"
8   refresh="true"
9 />
```

Links

```
1 <links>
2   <link de="Google de" en="Google en" url="http://www.google.de" />
3   <link de="Google de" en="Google en" url="http://www.google.de" />
4 </links>
```

localreport

```

1 <localReport
2   id=""
3   name="Issues"
4 />

```

Portal Rights

To set a portal right, click the “+ portal right”-button and choose the desired role, finally click save.

1.3.8 Manual for Module “Reporting”

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

Site custom reports can be stored within this configuration area. The reports have to be submitted in the form of RDL or RDLC files (format of Microsoft Reporting Services). Reports can be generated most easily with the Microsoft Business Intelligence Development Studio. After uploading a report definition file, the data sources in the report are analyzed and displayed. When you create a report you have to assign report authorization groups, which may open this report. You can define custom folder structures to structorize multiple reports.

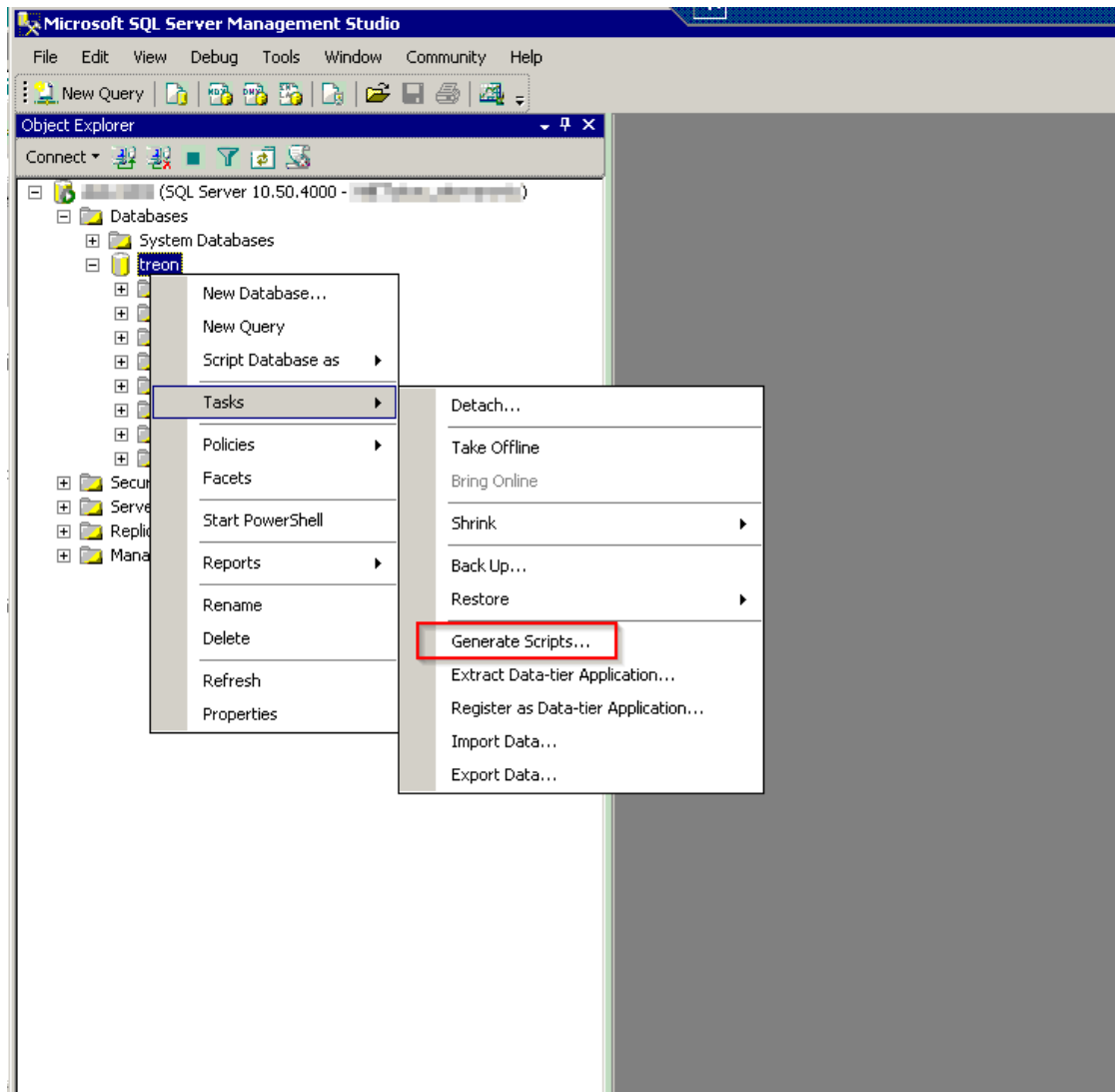
Property	Description	Example
Name	Localized Name of the report	Report1
URL	Reference to an external report	25
Definition	Report definition file	MyReport.rdl
Connection	Database Connection String (if you want query a different database that the SIM Database or rather no linkserver to the specific database has been created within the SIM database server	25
Dataset 1 .. n	SQL query for all datasets within the report	SELECT Table.Column,Table.Column2 FROM Table
Show toolbar	Report definition file	0/1
Show toolbar navigation	Check to generally display the toolbar within the report	0/1
Show toolbar zoom	Check to show toolbar zoom	0/1
Show toolbar search	Check to show toolbar search	0/1
Show toolbar export	Check to show toolbar export	0/1
Show toolbar refresh	Check to show toolbar refresh	0/1
Show toolbar print	Check to show toolbar print	0/1

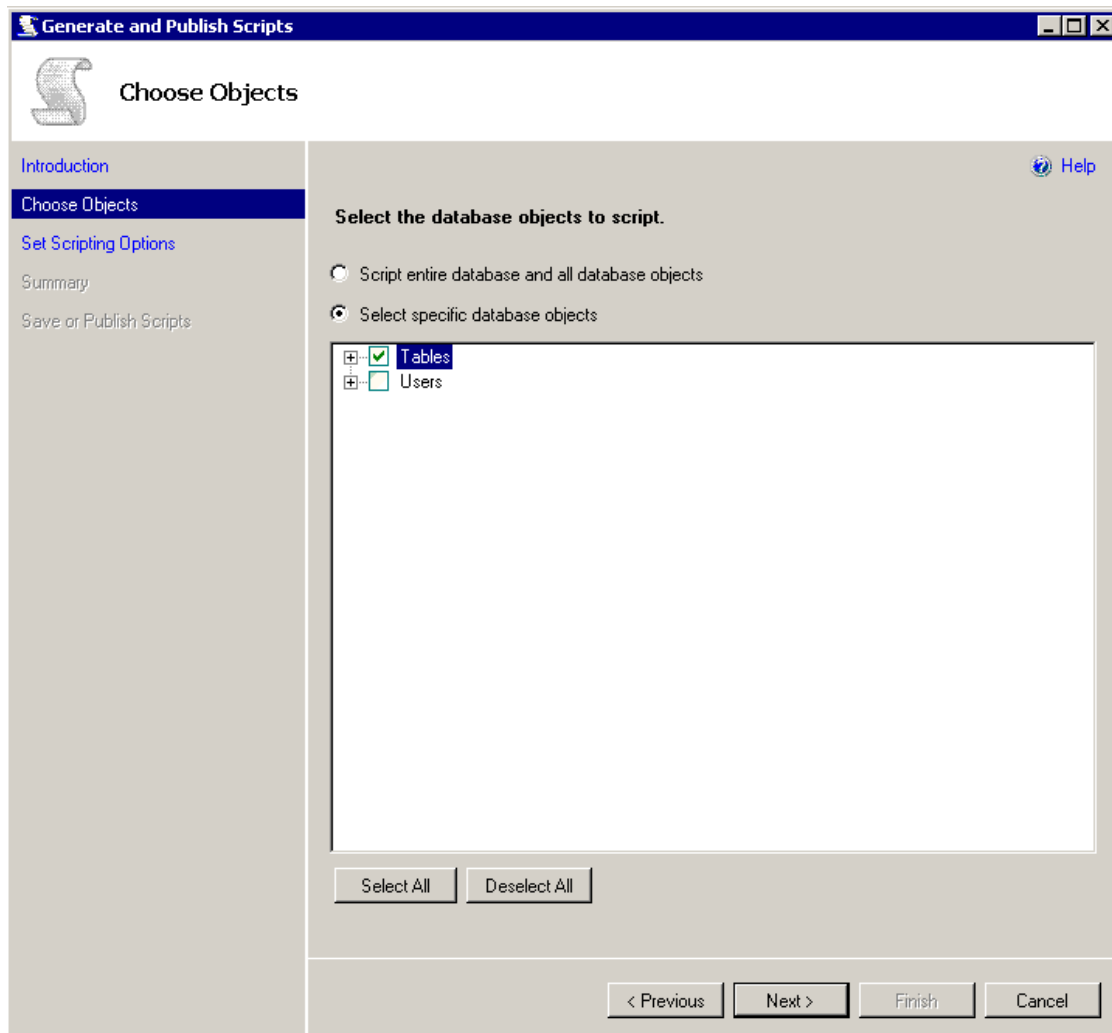
1.4 Knowledge Base

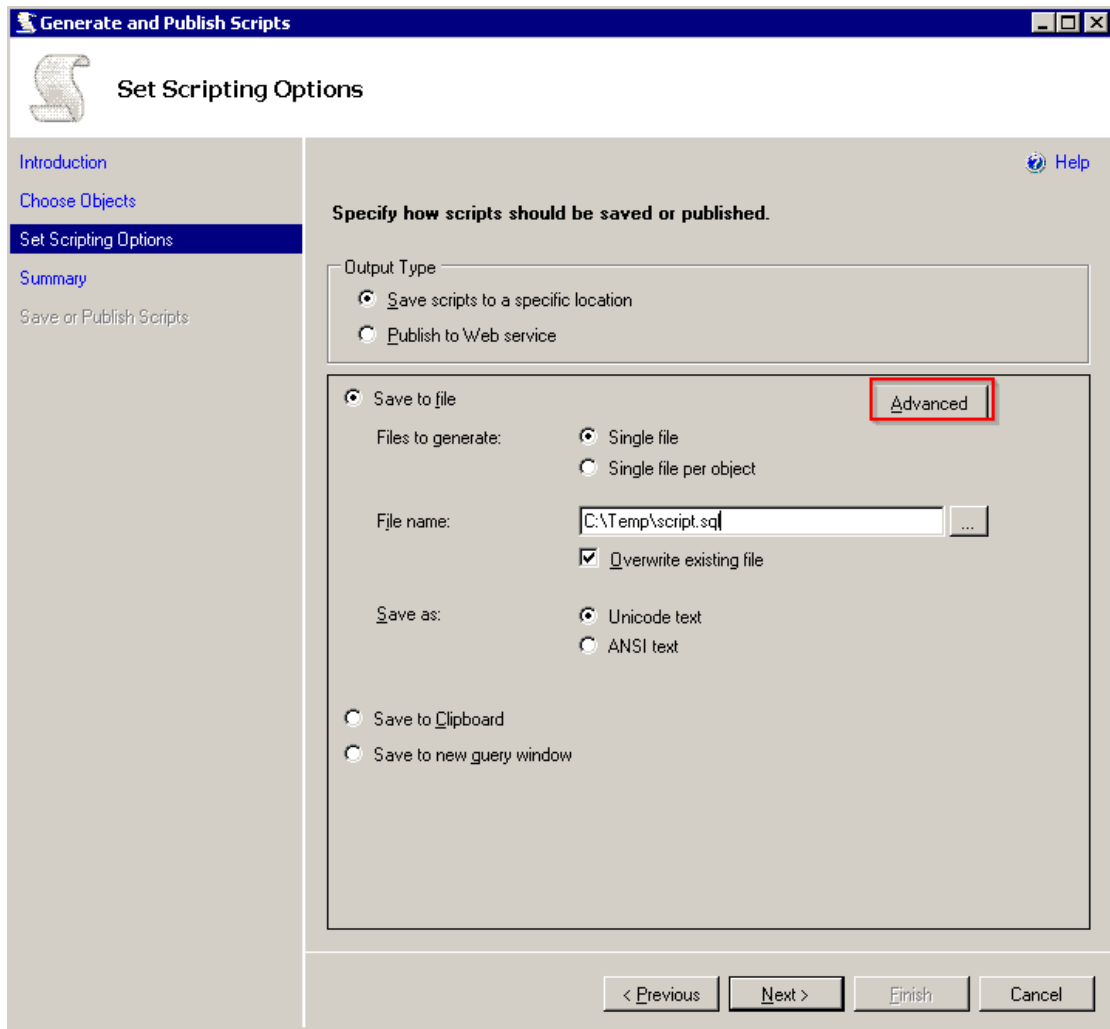
Contents:

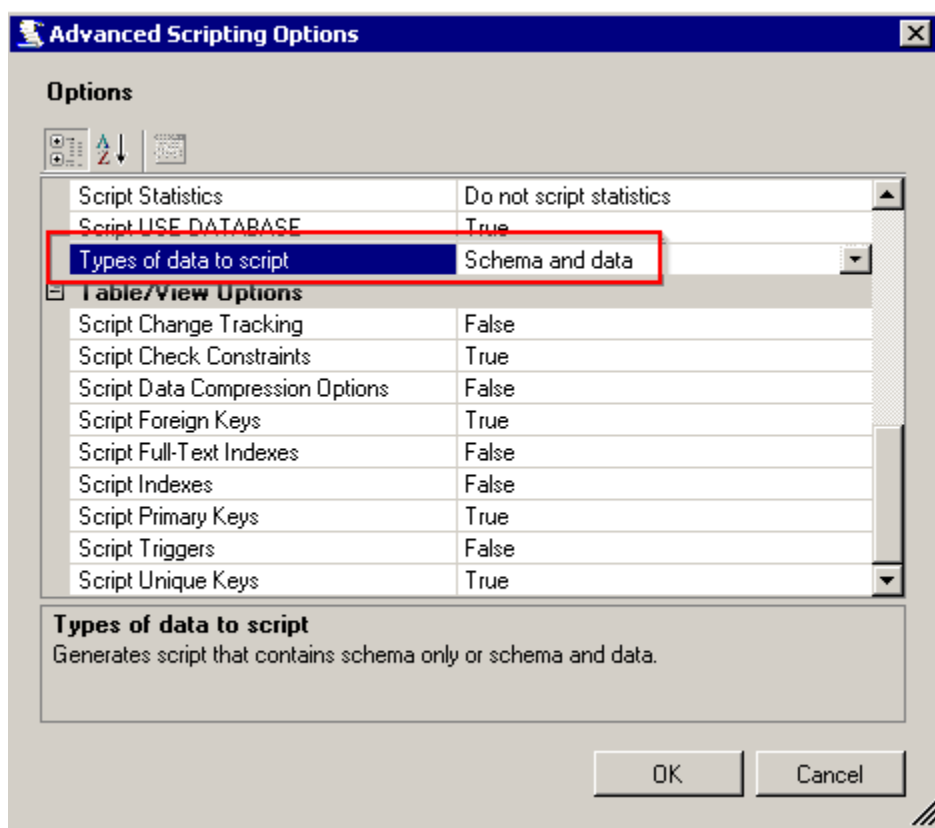
1.4.1 KB00001 - Silver Monkey Database Backup

Please follow the instructions below to create a backup of the Silver Monkey database. This document is a quickstart for administrators who are not familiar with SQL Management Studio.









1.4.2 KB00002 - Testing the SIM Web Service Test Tool

In this article:

- [Downloading Web Service Test Tool](#)
- [Extracting Content](#)
- [Editing start.cmd File](#)

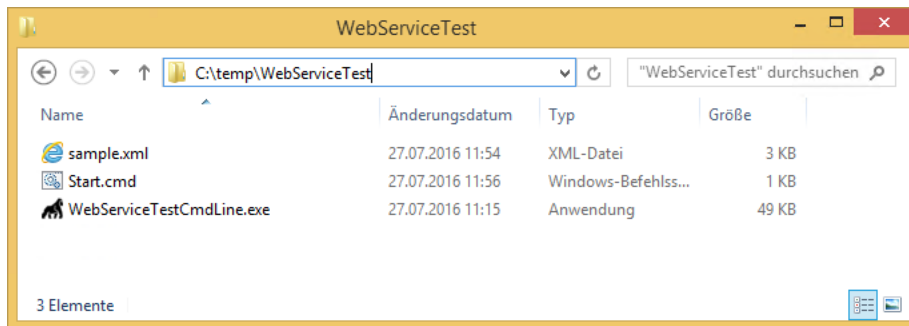
There is a command line tool which enables administrators to perform an easy test without any knowledge about HTTP web service technology.

Downloading Web Service Test Tool

- Command line test-tool download.
- GUI test-tool download.

Extracting Content

Extracting the content of the ZIP:



The sample XML file will create a simple computer with one variable:

```
<?xml version="1.0" encoding="utf-8"?>
<cmds>
  <cmd name="createClient" siteCode="P01">
    <overwrite>true</overwrite>
    <name>WebSrvPC{Var1}</name>
    <mac>FC:BB:00:11:00:{Var1}</mac>
    <configuration>Win10x64</configuration>
    <variable>
      <name>FQDN</name>
      <locale>1033</locale>
      <value>domain.dom</value>
    </variable>
  </cmd>
  <cmd name="executeScript">
    <executable>C:\Windows\System32\cmd.exe</executable>
    <arguments>
      <argument>/C echo Var1: {Var1} >C:\temp\WebServiceLog{Var1}.
      ↪txt</argument>
    </arguments>
  </cmd>
</cmds>
```

Editing start.cmd File

The start.cmd file is meant to be an example of how to start the web service test tool.

An example for the command line could be:

```
WebServiceTestCmdLine.exe /XMLFilePath:"C:\temp\sample.xml" /WebServiceURL:"http://
↪webserver/sim/servicelogin/service.aspx" /Var1:"01"
```

Running the command results in a log file written beside the EXE:

```
+ Ok | Starting Silver Monkey Web Service Tester | 27.07.2016 11:15:45
++ Ok | Sending command to "http://webserver/sim/servicelogin/service.aspx". | 27.07.
↪2016 11:16:16
+++ Ok | Result: <?xml version="1.0" encoding="utf-8"?><cmds><cmd name="createClient"
↪siteCode="P01"><overwrite>true</overwrite><name>WebSrvPC01</name><mac>
↪FC:BB:00:11:00:01</mac><configuration>Win10x64</configuration><variable><name>FQDN</
↪name><locale>1033</locale><value>domain.dom</value></variable><result error="false">
↪Operation completed. Existing machine was overwritten</result></cmd><cmd name=
↪"executeScript"><executable>C:\Windows\System32\cmd.exe</executable><arguments>
↪<argument>/C echo Var1: 01 &gt;C:\temp\WebServiceLog01.txt</argument></arguments>
↪<result> Process was executed with following exit Code: 0 </result></cmd></cmds> |
↪27.07.2016 11:16:44
```

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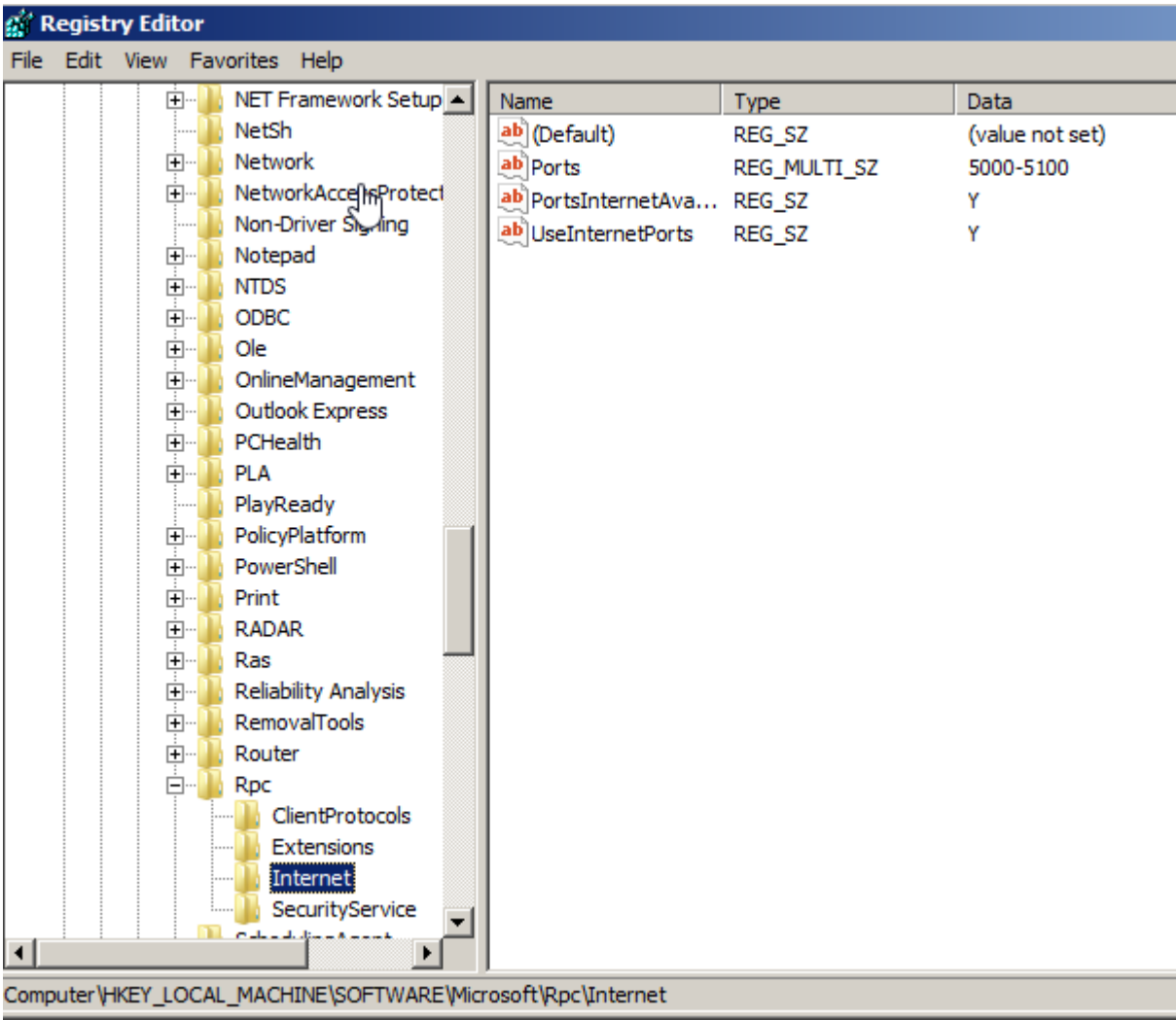
(continued from previous page)

Tip: The Parameters /Var1 to /Var5 are optional and are used to replace corresponding {Var1} to {Var5} template variables in the XMLFile.

1.4.3 KB00003 - Setting Up Fixed WMI Ports

Setting Up Dynamic Port Allocation

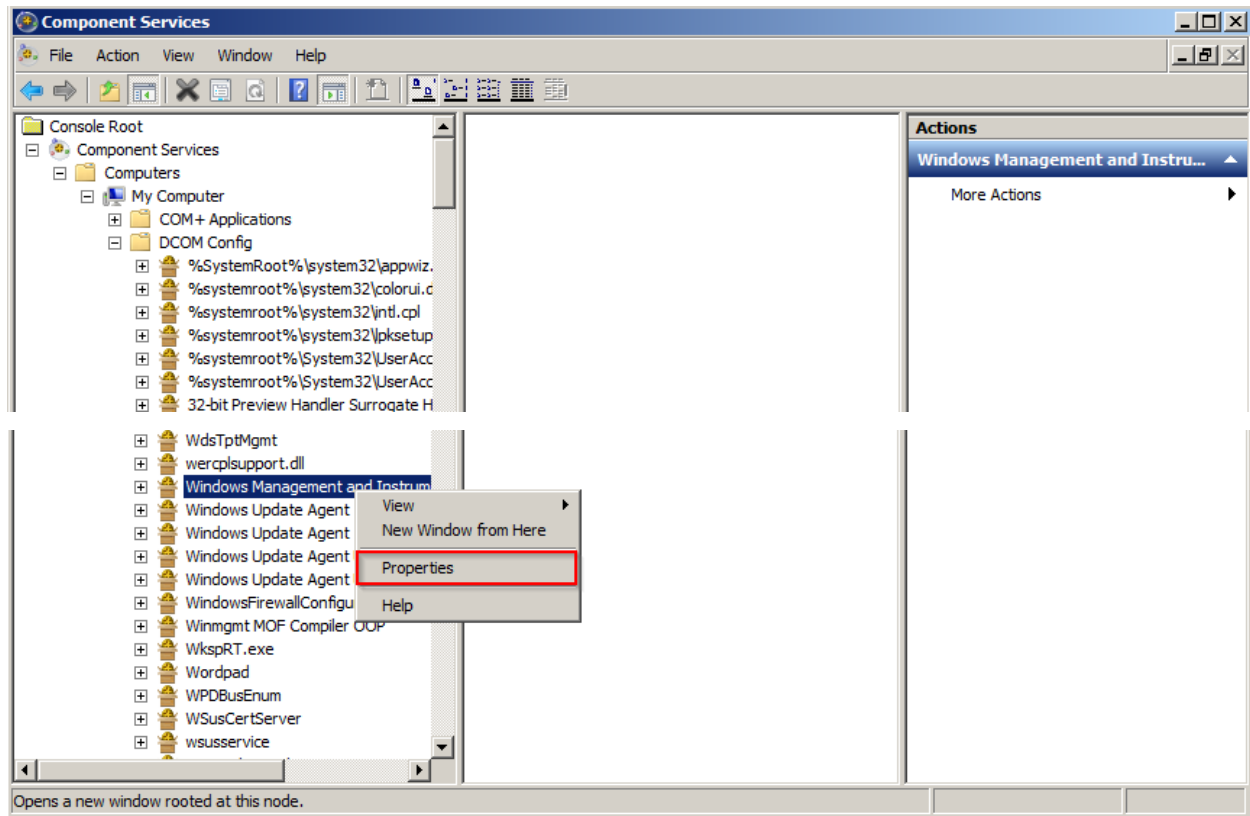
Please click [here](#) in order to access the tutorial on the determination of dynamic port allocation in Windows.

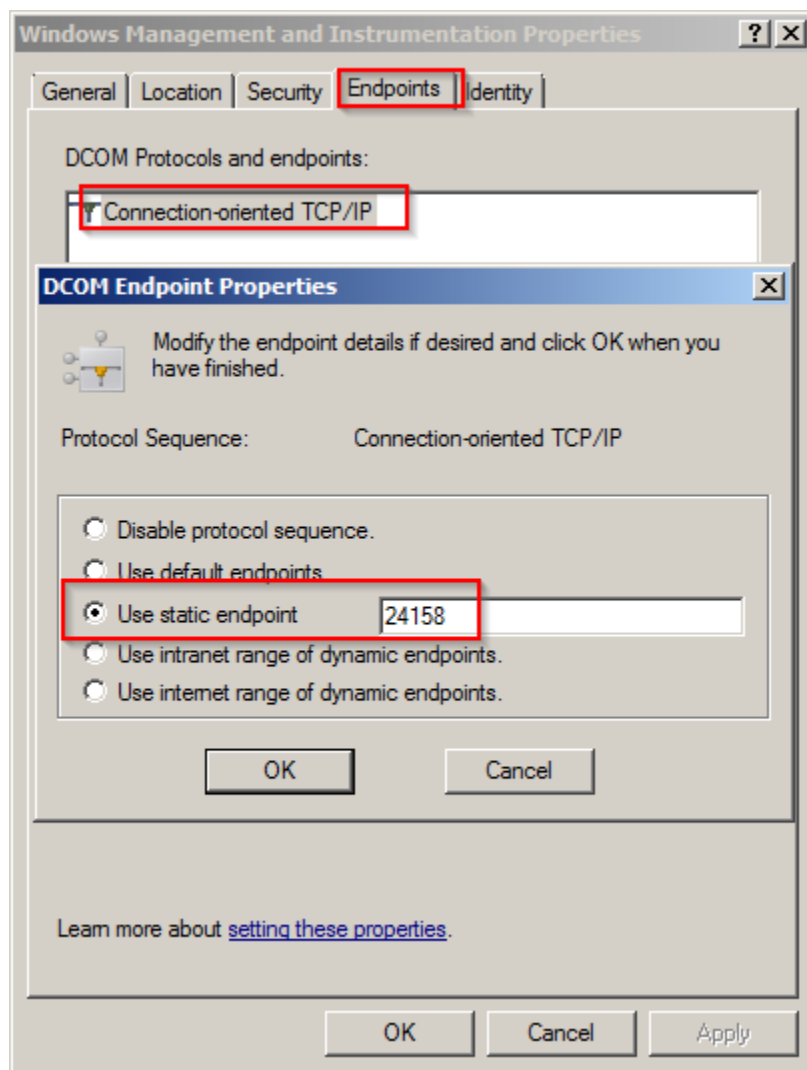


Download script for port allocation setup

Determining Port for Endpoint

Launch DCOMCNFG.EXE and follow the instructions below.





Changing WMI Mode

Please click [here](#) in order to get access to the detailed tutorial and follow the instructions on the website.

Restart

Please restart the system.

Test Script

Type in your IP/user/password in the script below.

Download test script

Note: Due to eventually blocked Kerberos ports, some DNS names might not work. In this case, please use the IP adress of the target system only.

Expected return value (the site display name has to be displayed):

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\Users\administrator.SIMDEV>cscript "C:\Users\administrator.SIMDEV\Desktop\WMIRemoteTest.vbs"
Microsoft (R) Windows Script Host Version 5.812
Copyright (C) Microsoft Corporation. All rights reserved.

Connecting to "localhost"...
SiteName: Silvermonkey DEV
```

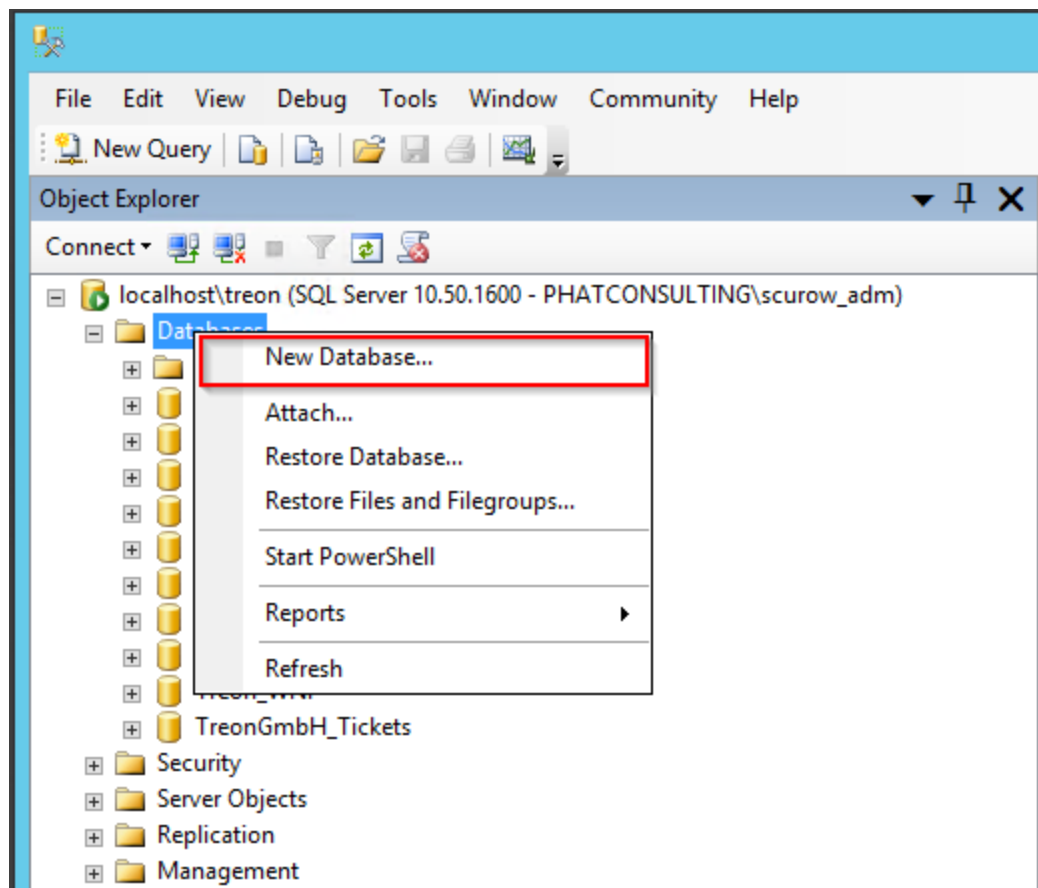
1.4.4 KB00004 - Restoring SIM Database

In this article:

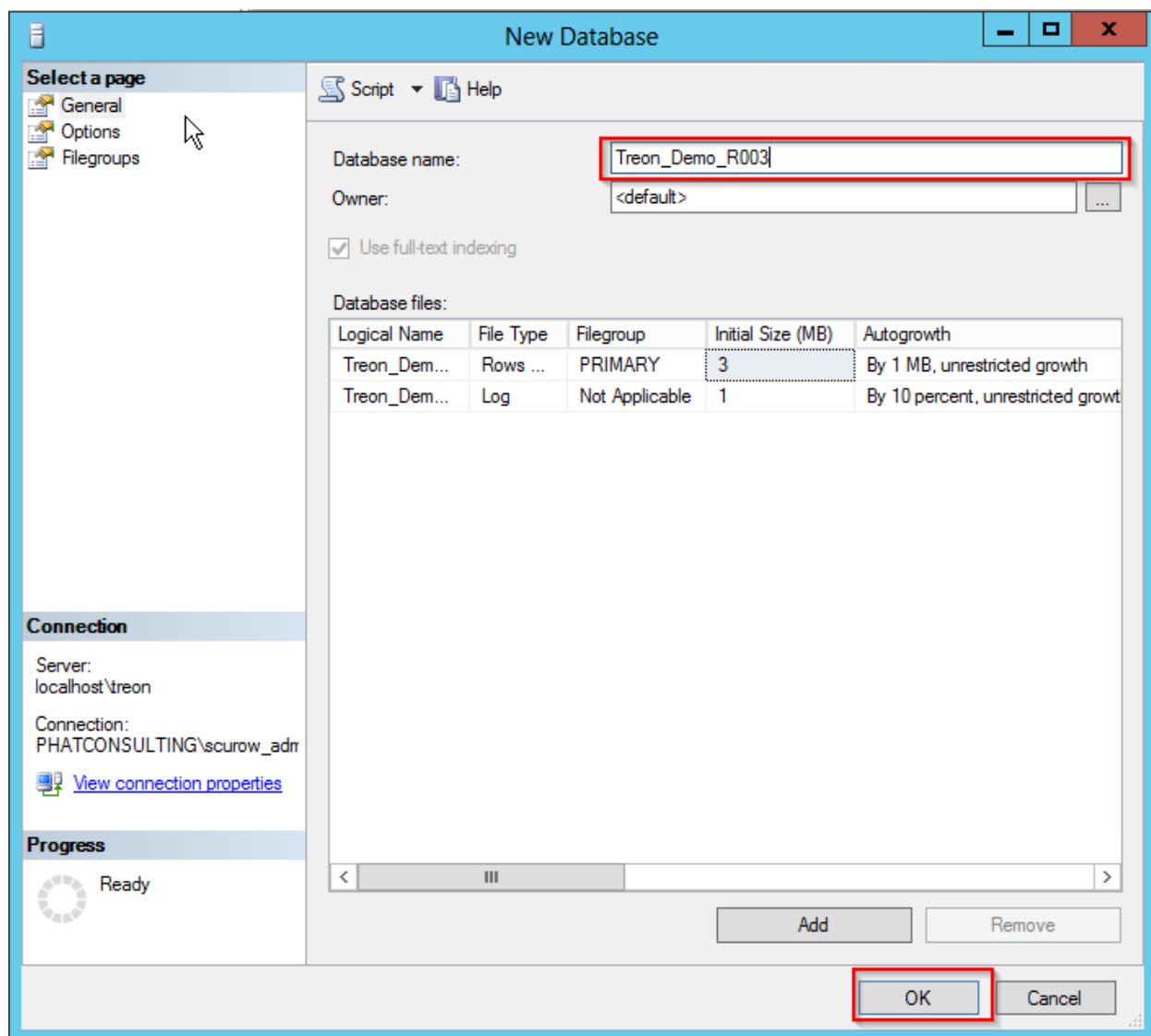
- *Creating a New Database*
- *Running Script*

Creating a New Database

Connect to your SQL Server via SQL Management Studio and create a new Database:



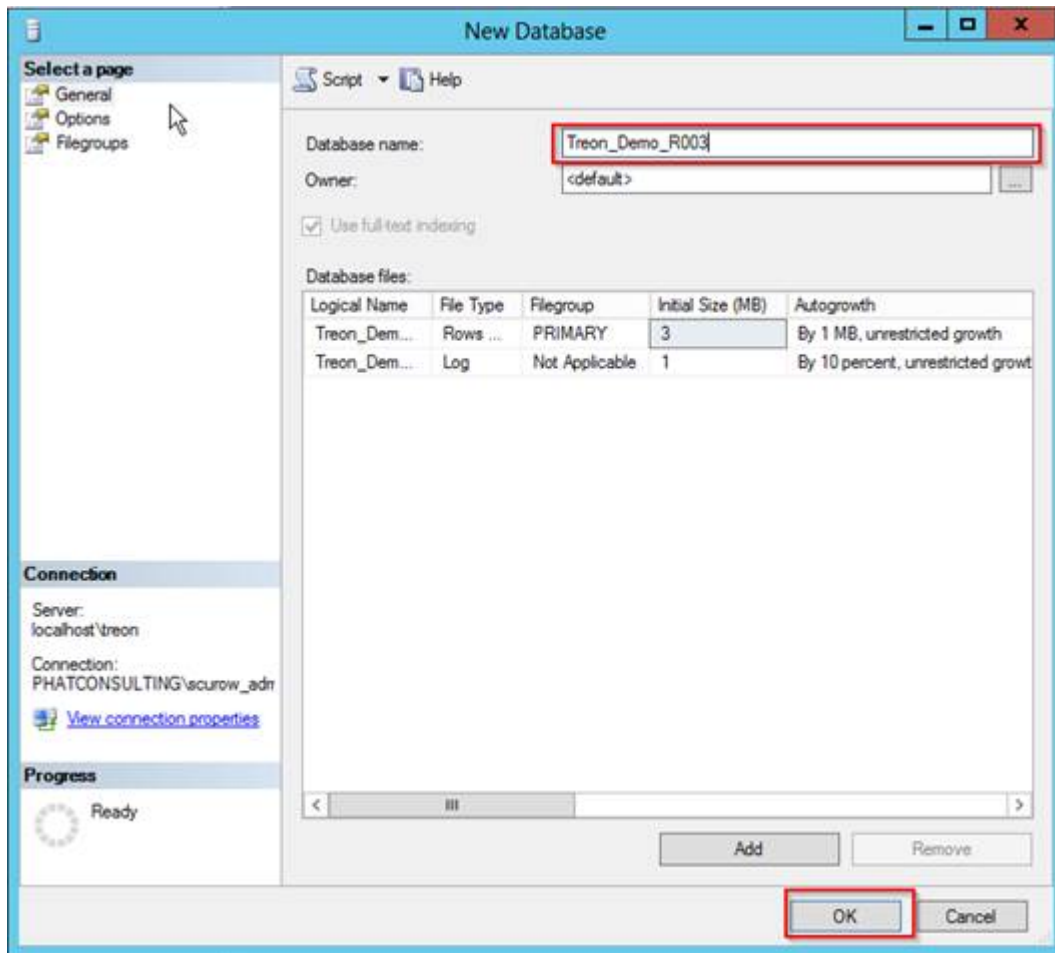
In the following dialogue, choose a database name that fits your naming convention. Click the 'OK'-button.



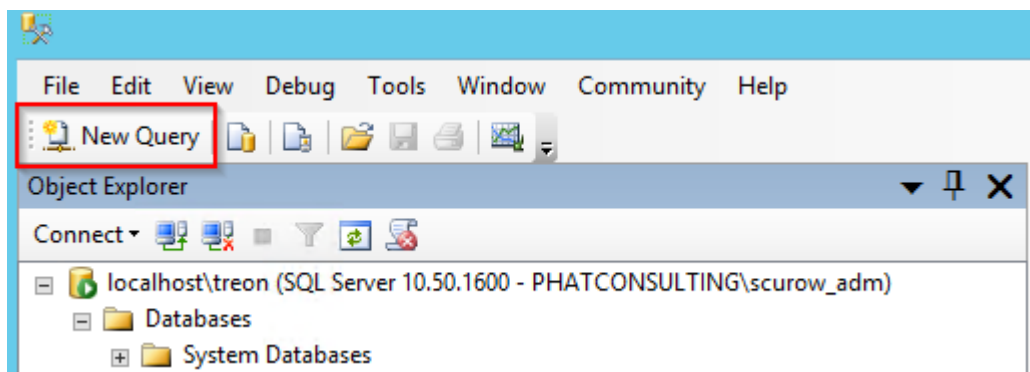
Then give authorization following the installation guide.

Running Script

Choose 'New Query':



Copy the content of the SQL backup file that is part of the installation package and paste it into the new query window. Replace the name of the database in the 'USE {DATABASE NAME}' part of the query with the name of the database you just created.



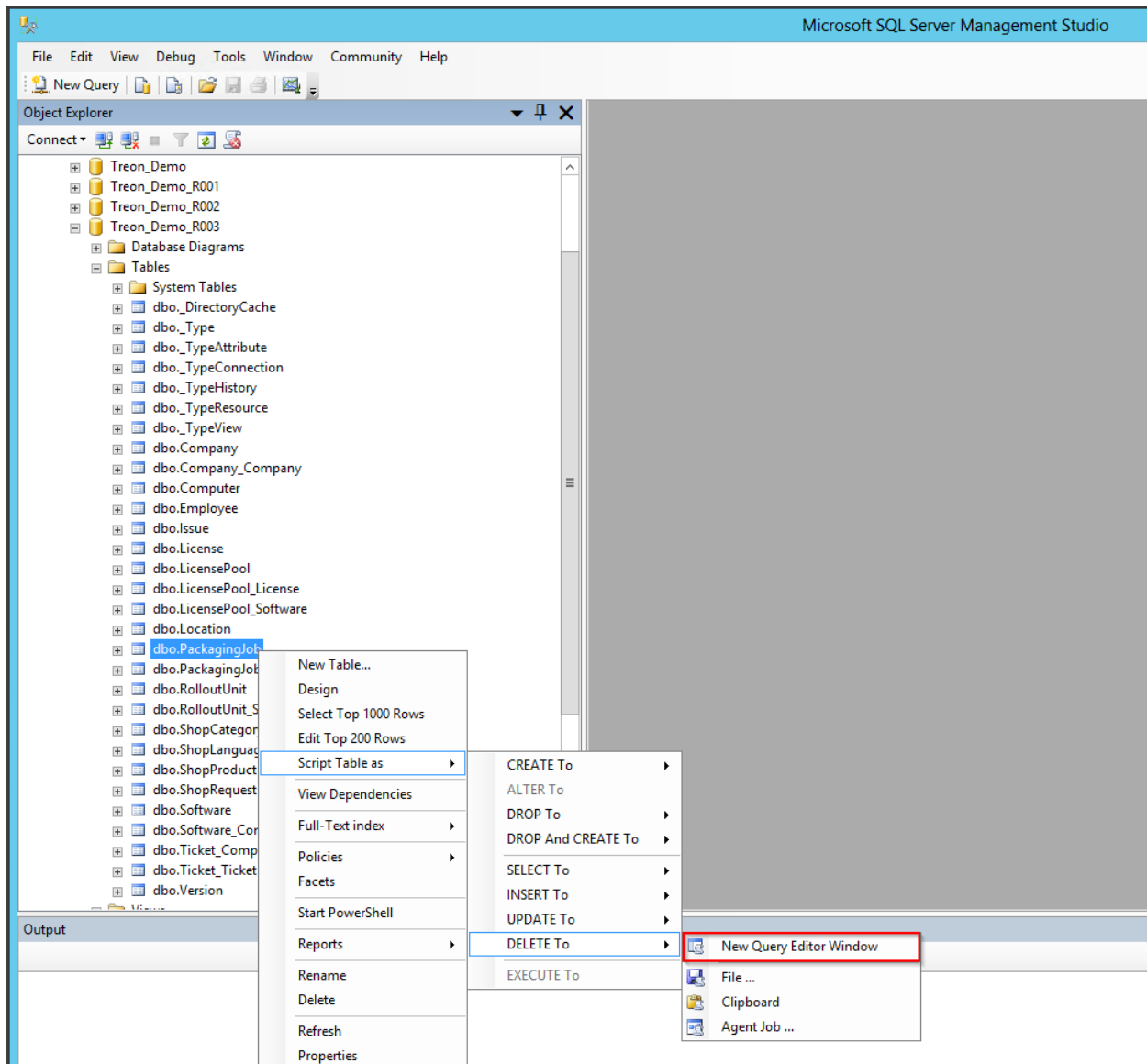
After (!) this click the 'Execute' button.

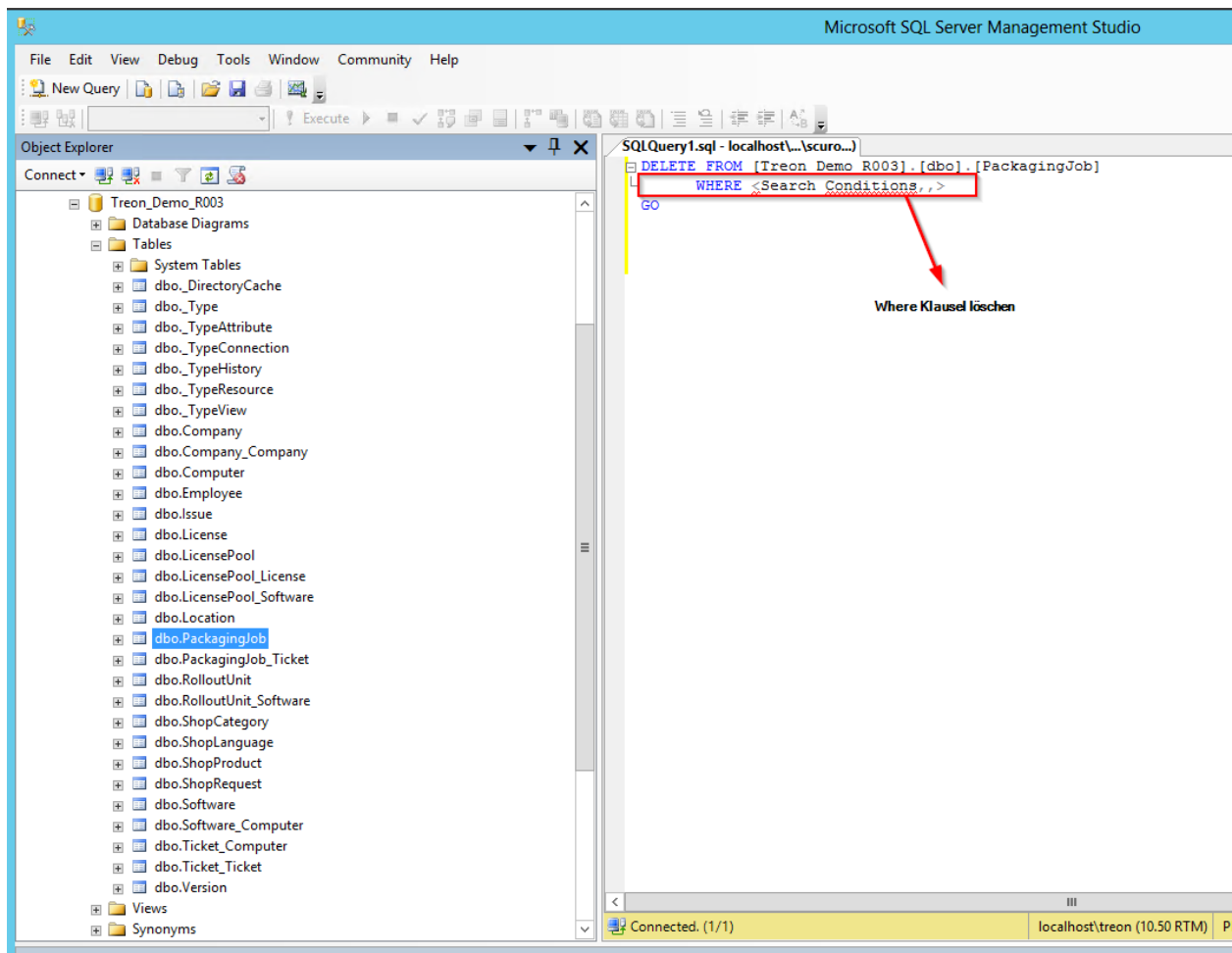
You have successfully restored the SIM Database!

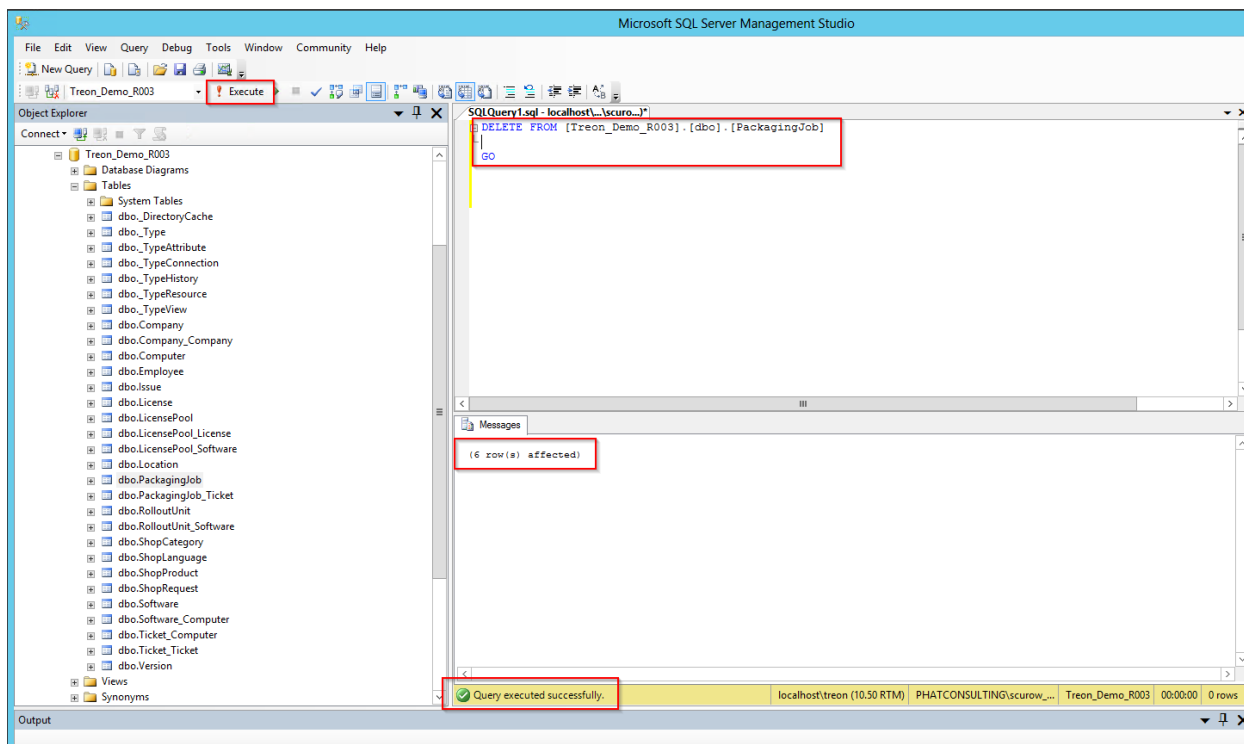
1.4.5 KB00005 - Resetting SIM Packaging Jobs

In this article:

- *Erasing the Table of Packaging Jobs*
- *Resetting Identity*

Erasing the Table of Packaging Jobs

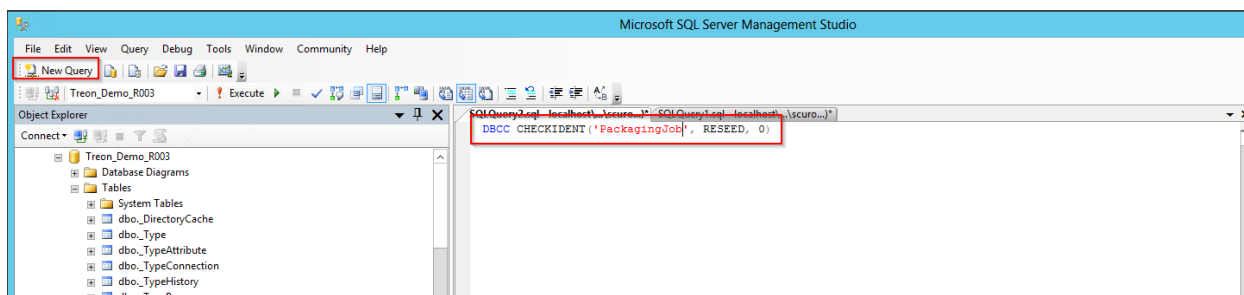


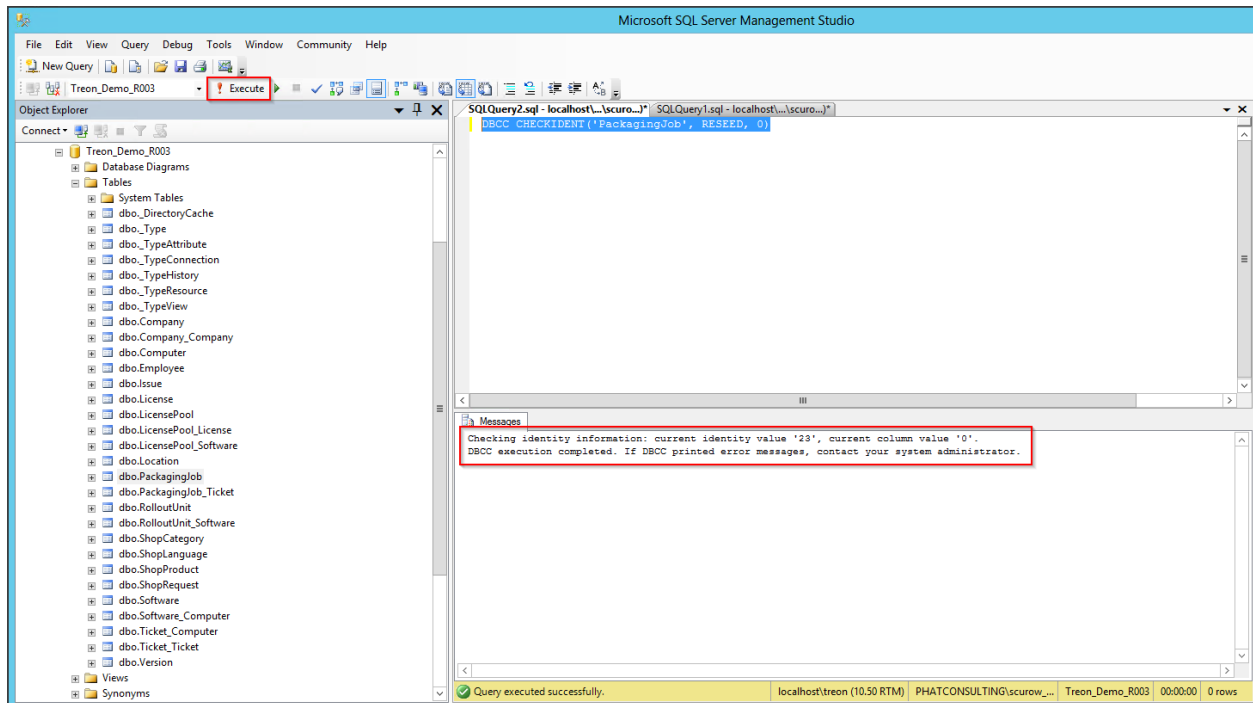


Resetting Identity

Execute the following command in order to make the database start the new packaging jobs with the ID number 1.

“DBCC CHECKIDENT(‘PackagingJob’, RESEED, 0)” (**without** quotation marks).





1.4.6 KB00006 - Establishing SCCM FolderID

In this article:

- *Script Configuration*
- *Starting the Script*

Script Configuration

Get SCCM FolderID – Script.

A filled in form should be displayed similar to the image below:

```

1 'On Error Resume Next
2 '*****
3 '
4 ' Get SCCM Folder ID
5 ' -----
6 ' Script to get a folder id of a sccm folder object.
7 '
8 ' CONFIG:
9
10 strComputer = "phatsrv020" 'SCCM Server DNS or IP (if connecti
11 strUserName = "phatconsulting\treon-svc" 'Credentials with s
12 strPassword = "*****" 'Password
13 sitecode = "PH1" '3-digit site code of the sccm server
14 FolderName = "Treon Demo" 'Name of the folder you are loc
15
16 '*****

```

Starting the Script

Open cmd.exe and read out the ID as shown in the red box below.

```

C:\Users\scurrow>cscript //NOLOGO "C:\Users\scurrow\Desktop\GetSCCMFolderID.vbs"

```

```

C:\Users\scurrow>cscript //NOLOGO "C:\Users\scurrow\Desktop\GetSCCMFolderID.vbs"
Connecting to "phatsrv020" (PH1)...
Looking for folder "Treon Demo"
Folder was found with ID: 16777287 <ObjectTypeName: SMS_Package>
Folder was found with ID: 16777288 <ObjectTypeName: SMS_Collection_Device>
Folder was found with ID: 16777289 <ObjectTypeName: SMS_ApplicationLatest>
C:\Users\scurrow>

```

1.4.7 KB00007 - Creating an IIS Website for Silver Monkey

In this article:

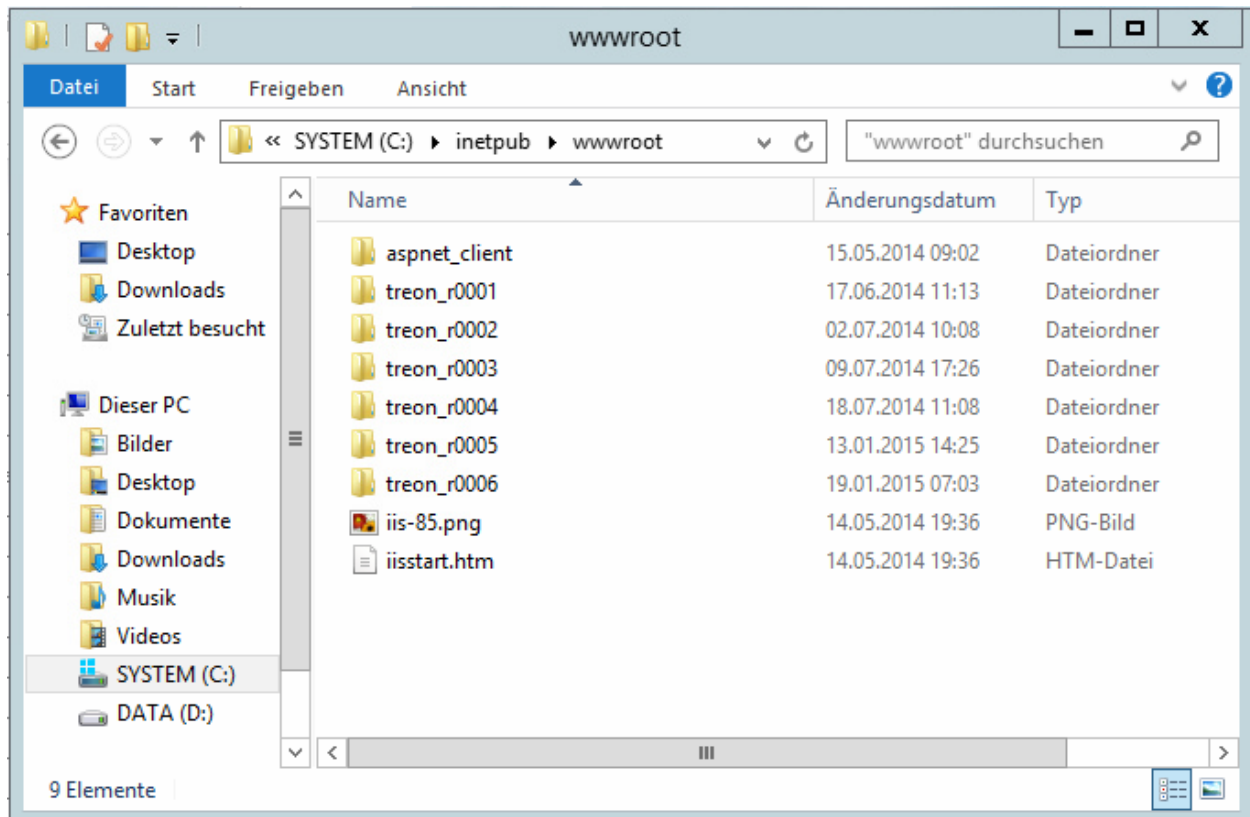
- *Copying Files to Inetpub*
- *Creating an Application*
- *Setting up Writing Permission for App_data*
- *Inserting Configuration.xml*
- *Testing your Website*

Copying Files to Inetpub

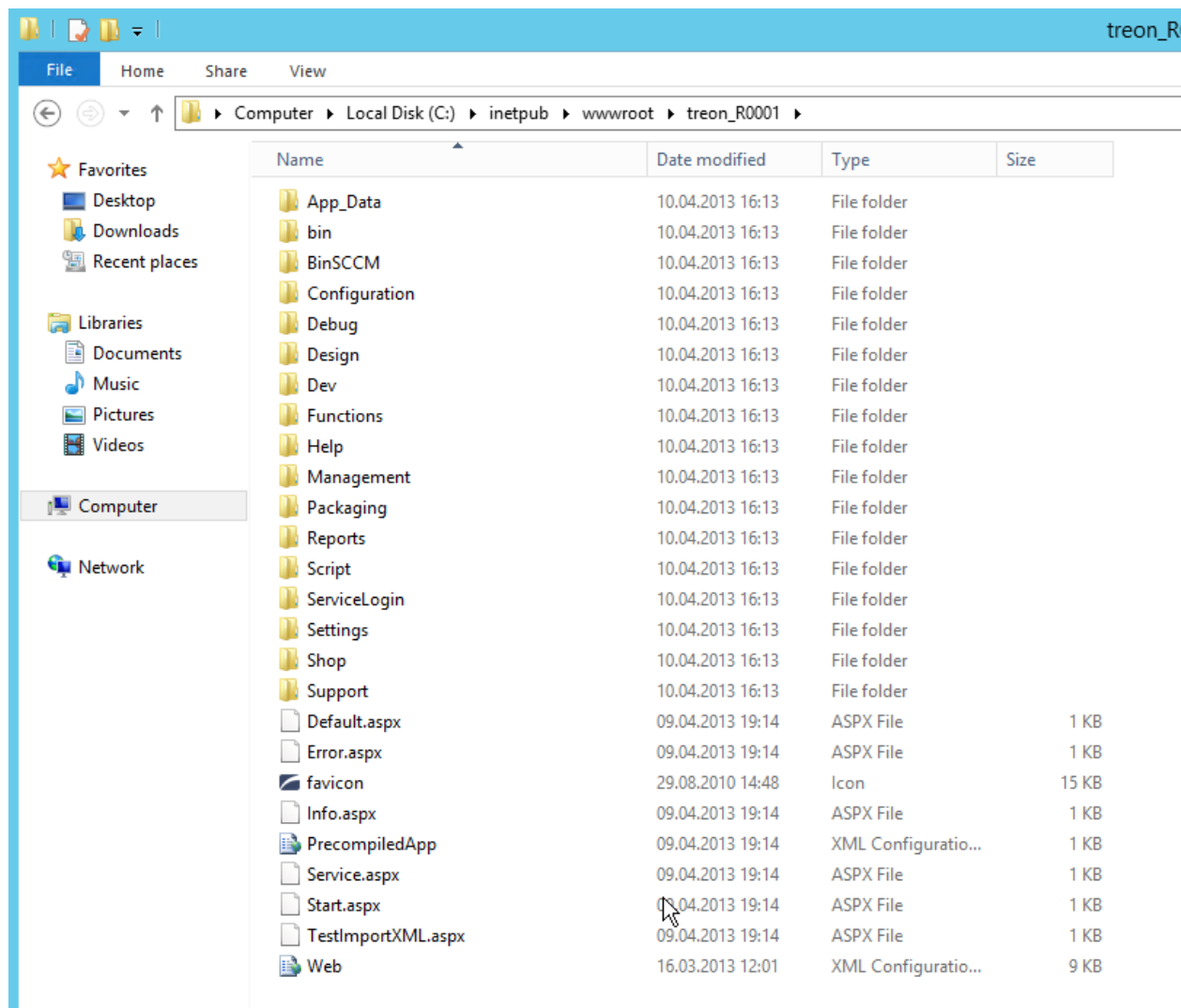
Create a new folder in

C:\inetpub\wwwroot\

Please be sure to name your file with rising numbers following the name convention **“treon_R*****”** if a Silver Monkey website already exists (see image below).

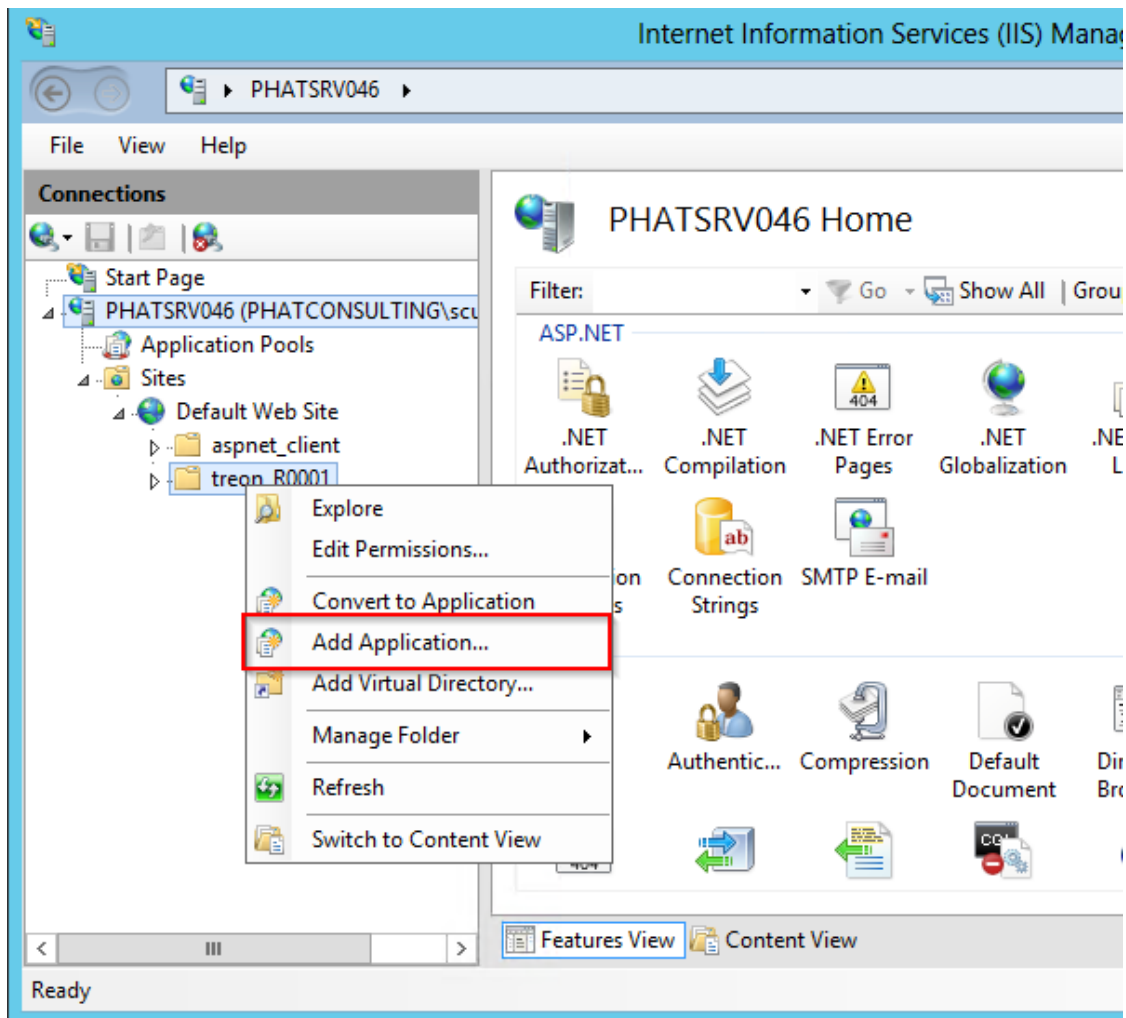


Now, move the content of the Silver Monkey installation file to the folder you just created.

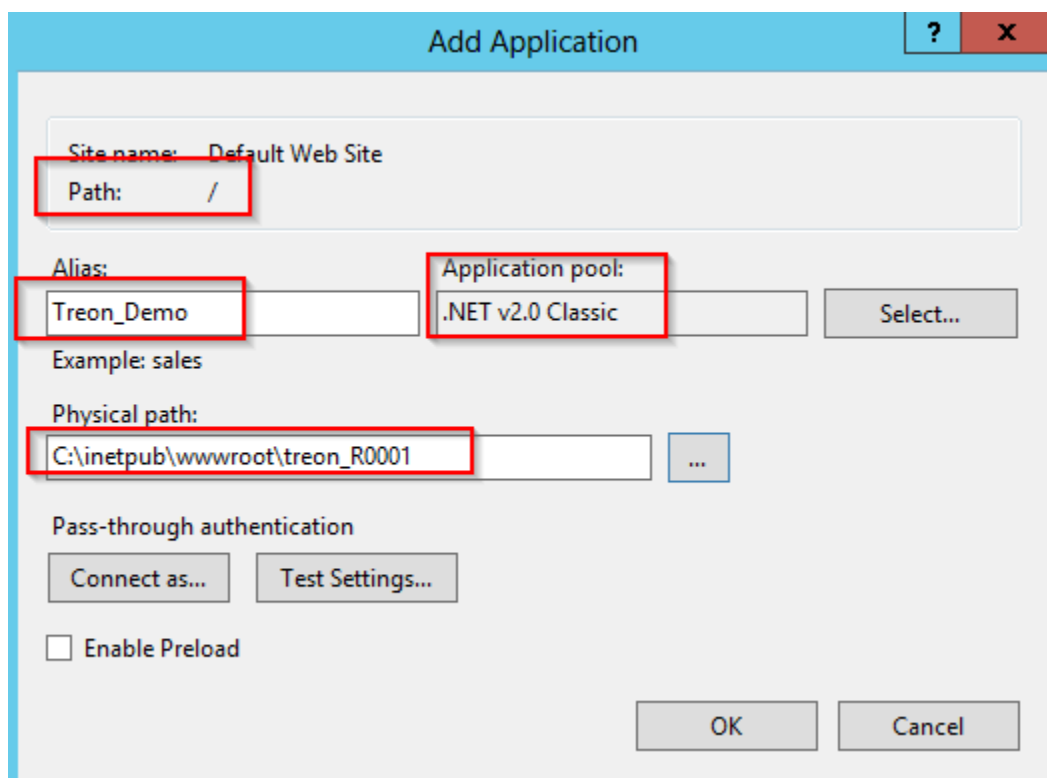


Creating an Application

Please start MMC for IIS (Microsoft Internet Information Services). Right click on the folder and select “Add Application”.

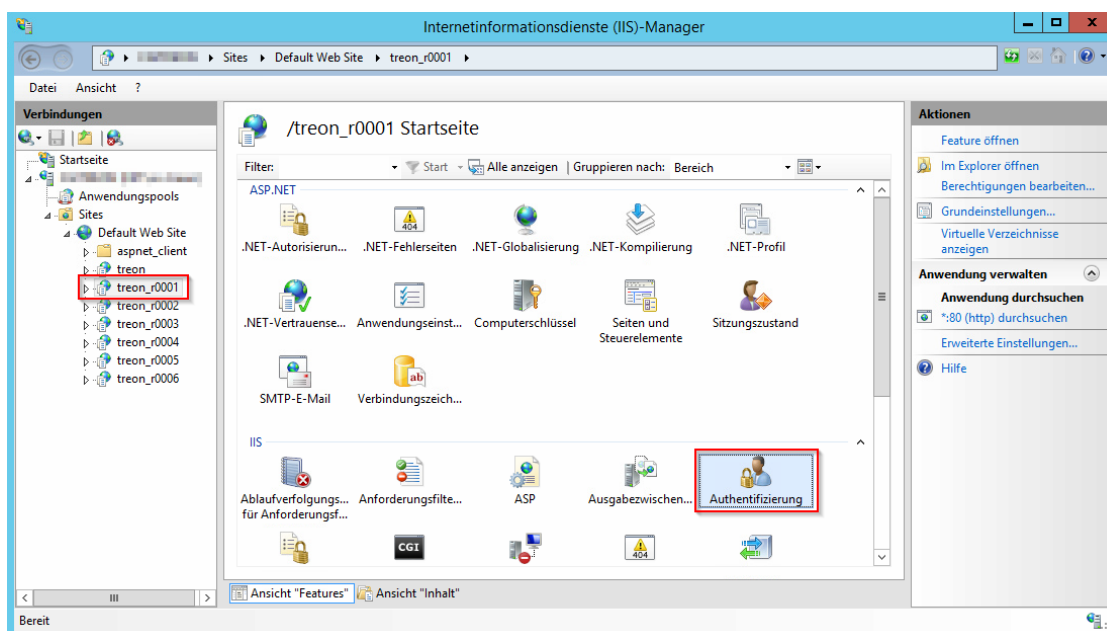


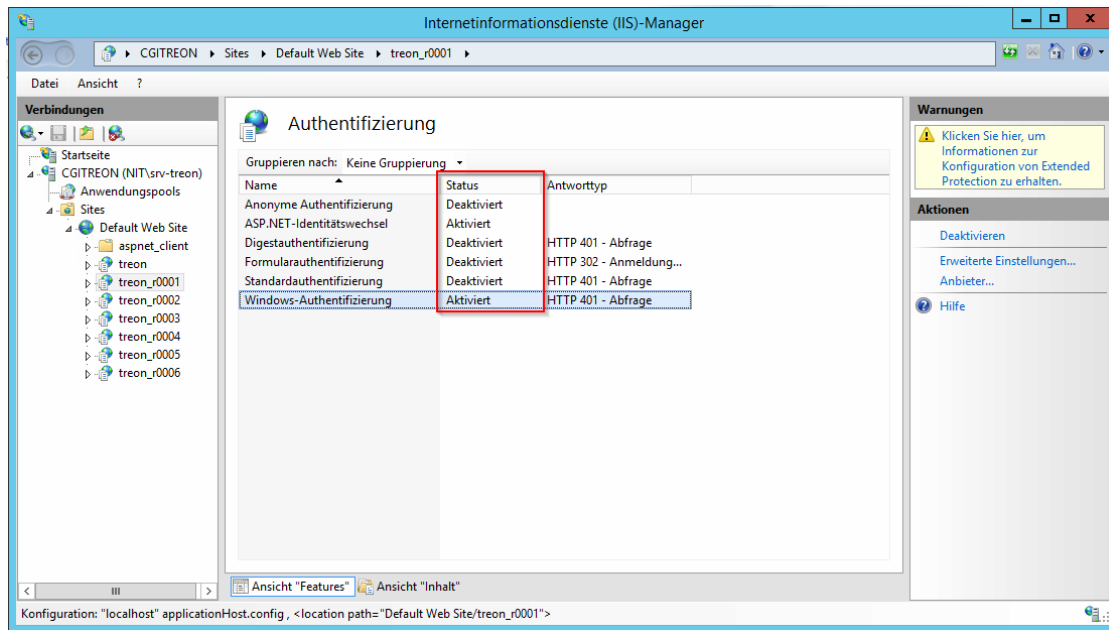
Fill in the fields displayed. The field named “Alias” should be filled with “Treon_R0001”.



Note: Please choose the application pool named “*Treon*” or “*SIM*” if it exists.

In the next step, please authenticate the application by activating its authentication for Windows.

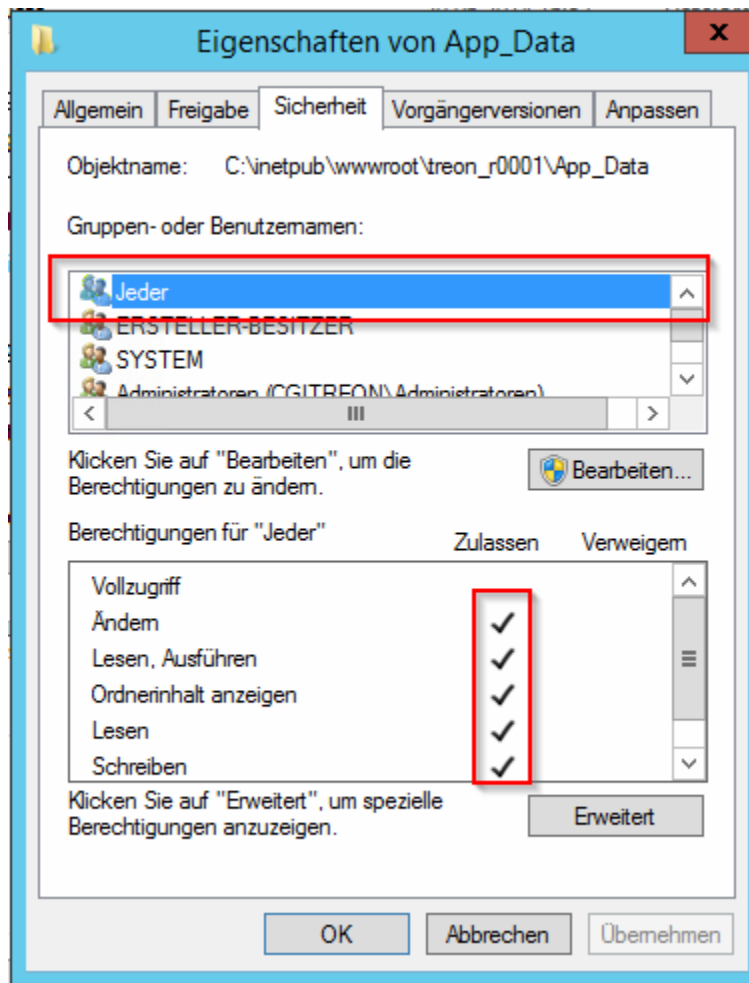




Setting up Writing Permission for App_data

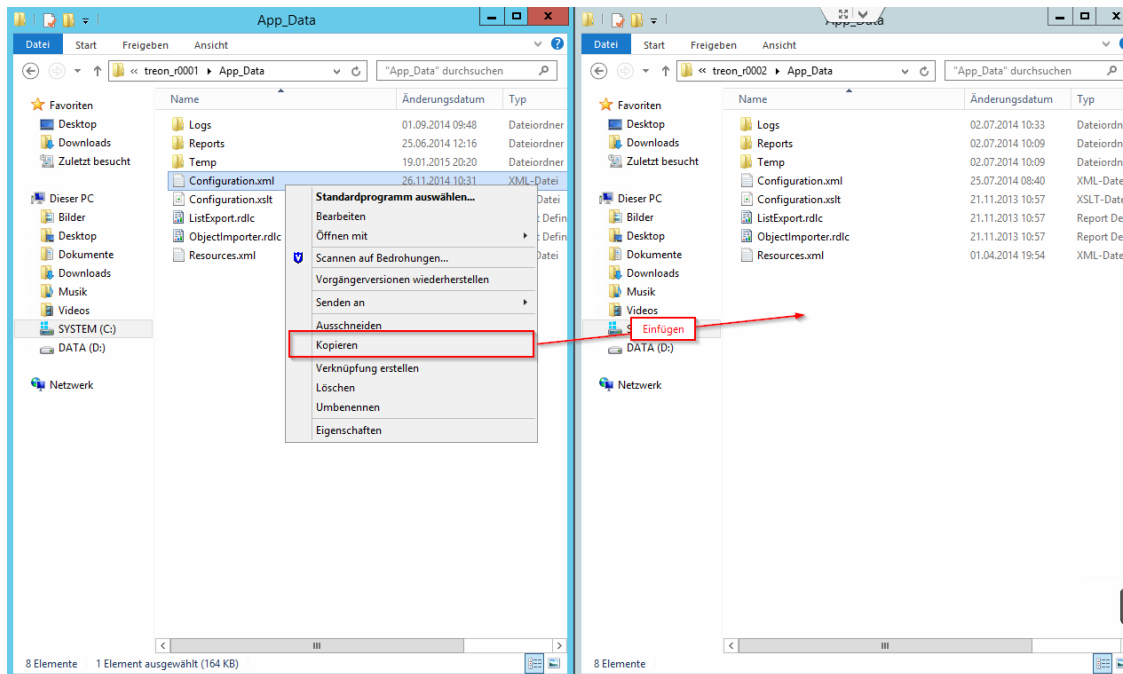
Writing permission can be set under

```
C:\inetpub\wwwroot\treonR0001\AppData
```



Inserting Configuration.xml

Please copy the file "configuration.xml" from the former website to the new one.

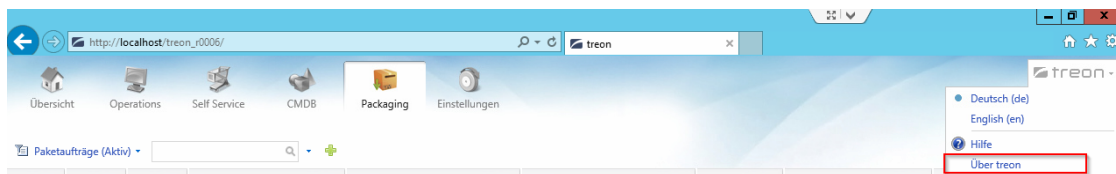


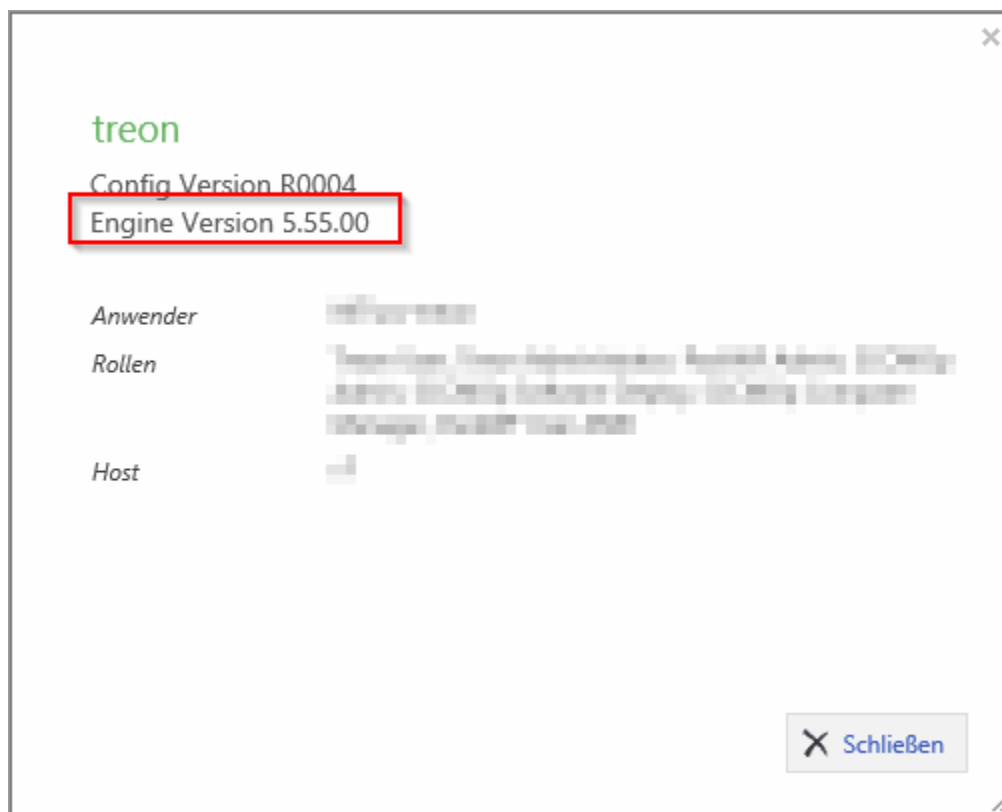
Testing your Website

Note: In case of a disabled Single Sign On, please restart Internet Explorer **before** restarting the whole server.

Open Internet explorer, then go to “http://SERVERNAME/Treon_R0001”.

Check your website version as follows:





1.4.8 KB00008 - Sending an Email in PackWF at the Push of a Button

In this article:

- XML Format

XML Format

```

47 <view status="Initialisierung - Koordination" actions='true'>
48 <controls>
49
50 <!-- Buttons -->
51
52 <copyFiles restart="true" indexFilter="1" site="Packaging Factory" />
53 <attribute field="PackagingSite" />
54
55 <sendMail
56   from="noreply@phatconsulting.de"
57   to="{SMAIL}>PackageResponsible}"
58   subject="Software Packaging: {RequestManufacturerName} {RequestProductName} ({RequestID})"
59   body="Hallo, <br /> <br /> bitte Paket
60   und Installationsanleitung hier ablegen: <br /> <br /> <quot>{RequestTransferPath}<quot>
61   <br /> <br />
62   <br /> <br />
63   <br /> <br />
64   <br /> <br />
65   <br /> <br />
66   Mit Freundlichen Gr#252;#223;en
67   <br /> <br />
68   Software Packaging Team" />
69

```

```
<sendMail
  from="noreply@phatconsulting.de"
  to="{ $MAIL>PackageResponsible}"
  subject="Software Packaging: {RequestManufacturerName} {RequestProductName} (
  ↳{RequestID}) "
  body="Hallo, &lt;br /&gt;bitte Paket und Installationsanleitung hier ablegen:
        &lt;br /&gt;&quot;{RequestTransferPath}&quot;
        &lt;br /&gt;
        &lt;br /&gt;
        &lt;a href=&quot;http://phatsrv046/treon_r0005/Support/TypeView.aspx?
  ↳PopUp=true&amp;TypeViewId=46&amp;Id={Id}&quot;&gt;Auftrag einsehen&lt;/a&gt;
        &lt;br /&gt;
        &lt;br /&gt;
        Mit Freundlichen Gr&#252;&#223;en
        &lt;br /&gt;
        Software Packaging Team" />
```

If you would like to use HTML in the main body as shown in the example above, you will have to encode it. [This website](#) will facilitate your work as shown in the example below.

OpinionatedGeek.com :: Part of the solution

ASP.NET PowerPack

The ASP.NET PowerPack contains 28 rich, cross-browser controls including:

- RichTextBox
- ComboBox
- DatePicker
- No-Repost validator

Try the ASP.NET PowerPack free today!

- More Info
- Download
- Price List
- Licensing
- Buy Now!

Web Tools

- The DotNetWiki
- OPML Viewer
- RSS Viewer
- ASP.NET Colors
- Base64 Encode
- Base64 Decode
- HTML Encode
- HTML Decode
- URL Encode
- URL Decode
- Crazy IPs
- Whois

Windows Tools

ADO.NET ConnTest

A simple, free Windows program to test ADO.NET connection strings.

Lines of C#

Ever wanted to know how many lines of C# code are in a file or folder hierarchy? This free Windows program will tell you.

HTML Encoder

Type or paste in the text you want to HTML encode, then press the 'Encode' button, or [read a brief explanation of the process of HTML encoding.](#)

Encode input text:

```
<br />
```

Encode

Encoded Output

Here is the HTML-encoded output:

```
&lt;br /&gt;
```

Don't forget to check out out online [HTML Decoder](#).

AdChoices

Die billigen Flüge finden

[www.opodo.de/bill...](#)

Buchen Sie Flüge nur zum Bestpreis! Opodo: Öko-Test Testsieger 2/11.

Schneller Browser

[google.com/chrome](#)

Am Arbeitsplatz sicher surfen! Mit dem neuen Browser von Google.

DELL Laptop Preissturz

[www.DELL.com/de](#)

Jetzt Business Angebote sichern. Mit Intel® Core™ Prozessor.

Memory Stick+Gratis Logo

[TLNiradecompan...](#)

Individ. Memorysticks+5 J. Garantie ab 25 Stück, nur 5 Tage Lieferzeit!

1.4.9 KB00009 - Computer Refresh - AdminHowTo

In this article:

- [Preparing Settings](#)
- [Refreshing your Computer - Examples](#)

Preparing Settings

The prefix for packages and applications can be determined in the SCCM settings.

Einstellungen

Site

Allgemeine Einstellungen

Name - de: PHAT SCCM2012
Name - en: PHAT SCCM2012
Beschreibung - de: Beschreibungstext
Beschreibung - en: Description
Site code: PH1
SCCM Server: phatsrv020
Domäne: phatconsulting
Domänenkonto: Treon-svc
Domänen Passwort:
☐ Impersonifizierung

Datenbank Einstellungen

Datenbank Server: phatsrv020
Datenbank Name: CM_PH1
Authentifizierung: Windows
SQL Konto: Treon-svc
SQL Passwort:

Funktions-Einstellungen

Paket Anzeigename: Manufacturer+' '+Name+' '+Version+' '+Langue
Paket Filter: Description like '%TreonFunctionFlag%'
Computer Filter: (Operating_System_Name_and0 like '%Windows%'
Anwender Filter: 1=0
Application Filter: %%%packagegest.vaiue declare namespace
Comp.Soft. Abfrage:
Comp.App. Abfrage:
Samm. Gruppen Tag: deploymentTarget
Verteil. Rollen Tag:
Paket-Archiv Tag: archive
Standard Ausprägung: Install
Pkg.Var. Name: OptSoft_###
Pkg.Var. Wert: {PkgID};install OSD
Pkg.Var. Locale: 1033
App.var. Name: OptApp_##
App.var. Wert: {Application}
App.var. Locale: 1033
☒ Kein Betriebssystem-Check bei Verteilung
☒ Software von Variablen in Prozessen

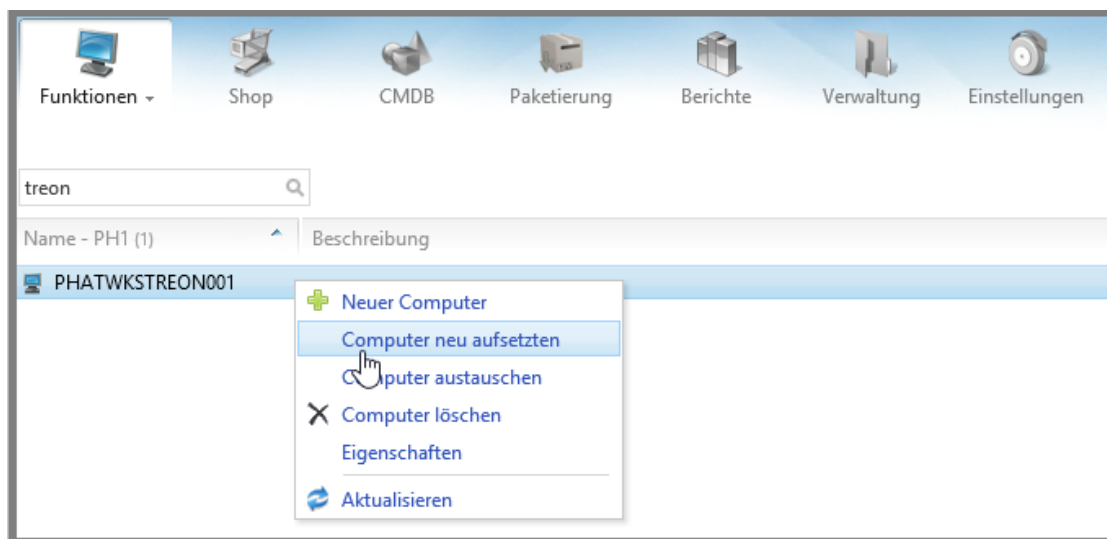
☒ Speichern ☐ Verwerfen

Note:

Packages support up to 999 variables. This is the reason why “###” is displayed.

Applications usually support up to 99 variables. This is why “##” is displayed in the corresponding field.

Refreshing your Computer - Examples

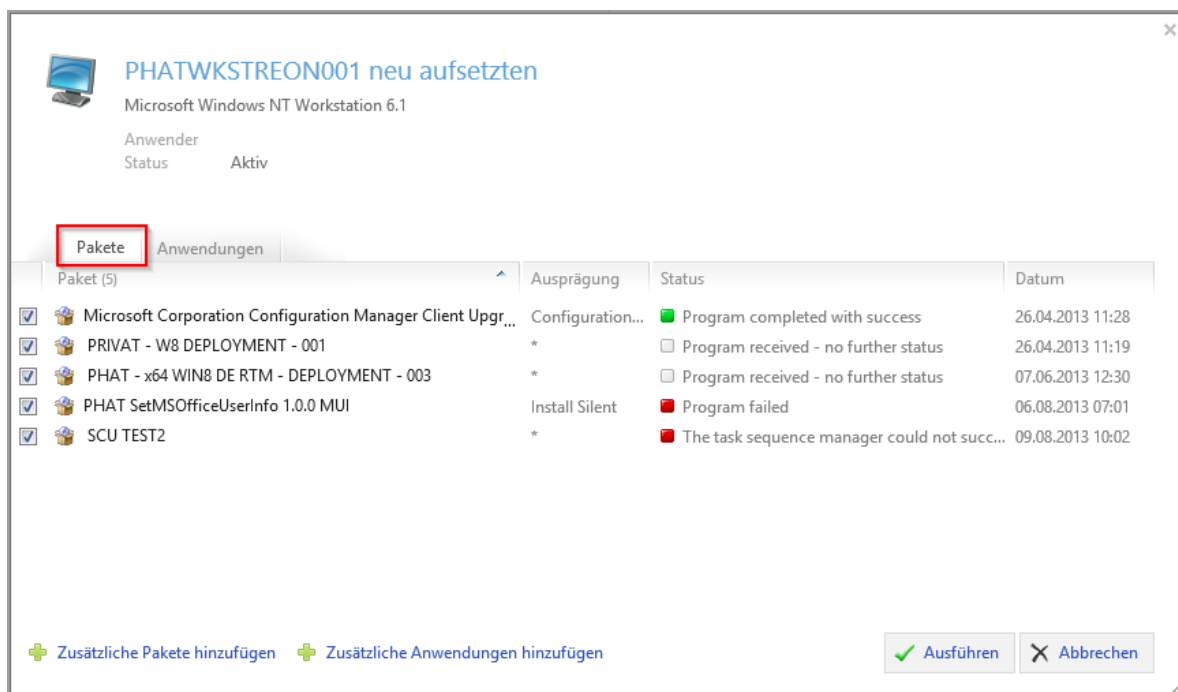


Under “*packages*” you will find all SCCM packages which either

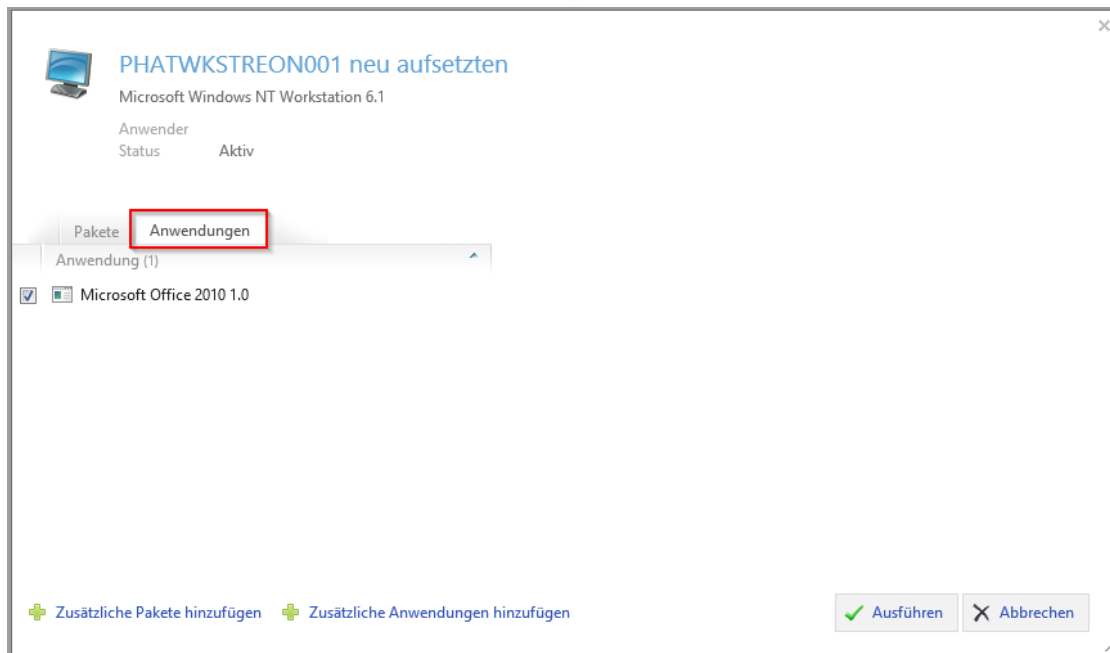
- have been announced on the computer (status is directly read out of SCCM)

or

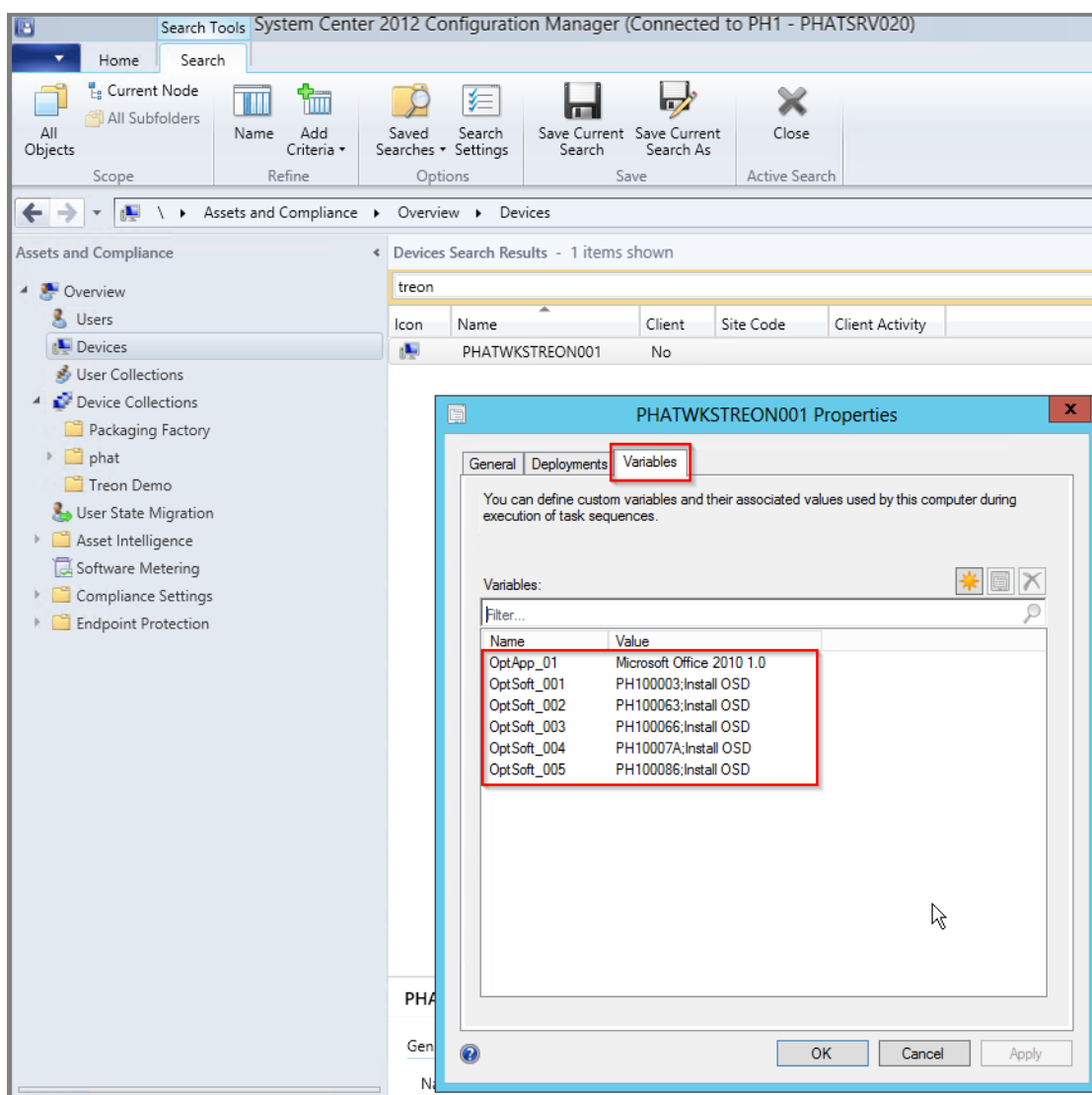
- have been resolved by the existing variable (packaging IDs are compared to live data in SCCM).



SCCM applications which are displayed under “*Applications*” are displayed in the same way as SCCM packages.

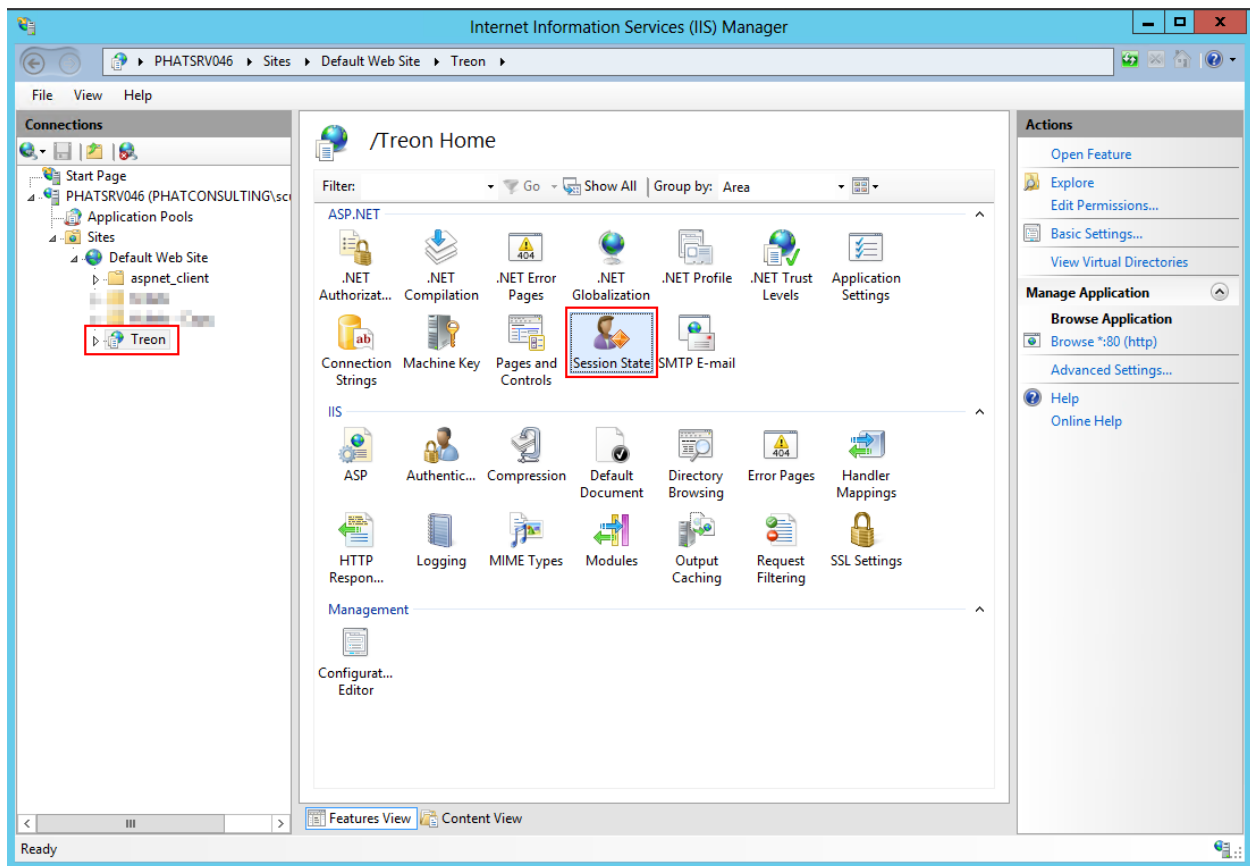


As soon as the button “execute” is clicked, the existing computer object is going to be deleted in SCCM and a new one with the same name and MAC adress will be created. The properties of this new computer object will show a corresponding variable for each package and each application.

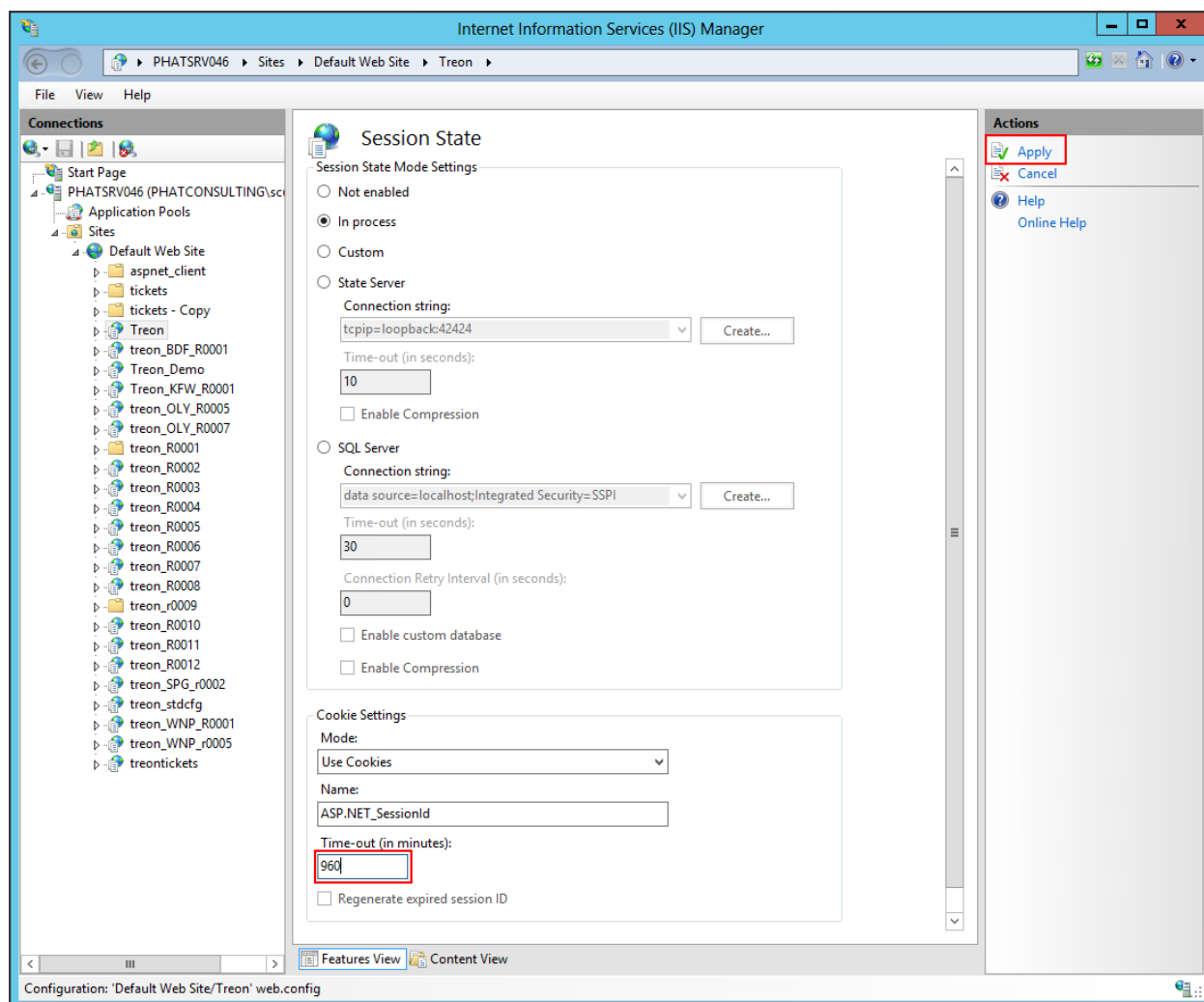


1.4.10 KB00010 - Adjusting the IIS IDLE Timeout

First, please start the IIS Console, choose the Silver Monkey Application and open the Session State Configuration.



We recommend setting a timeout value of **960 minutes** (i.e. 16 hours):



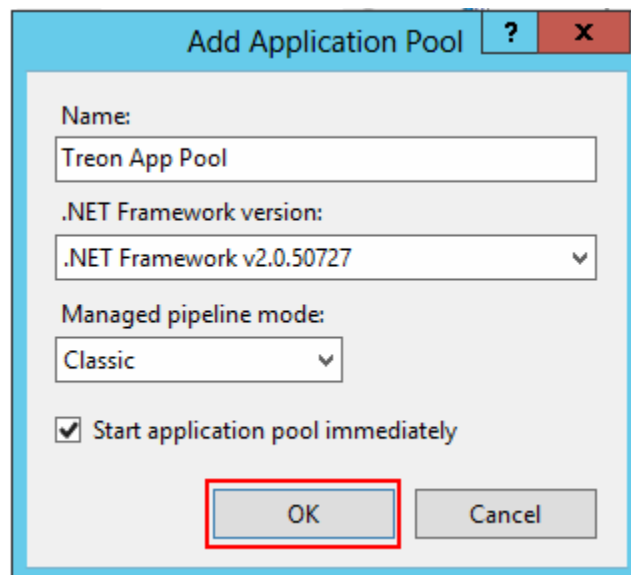
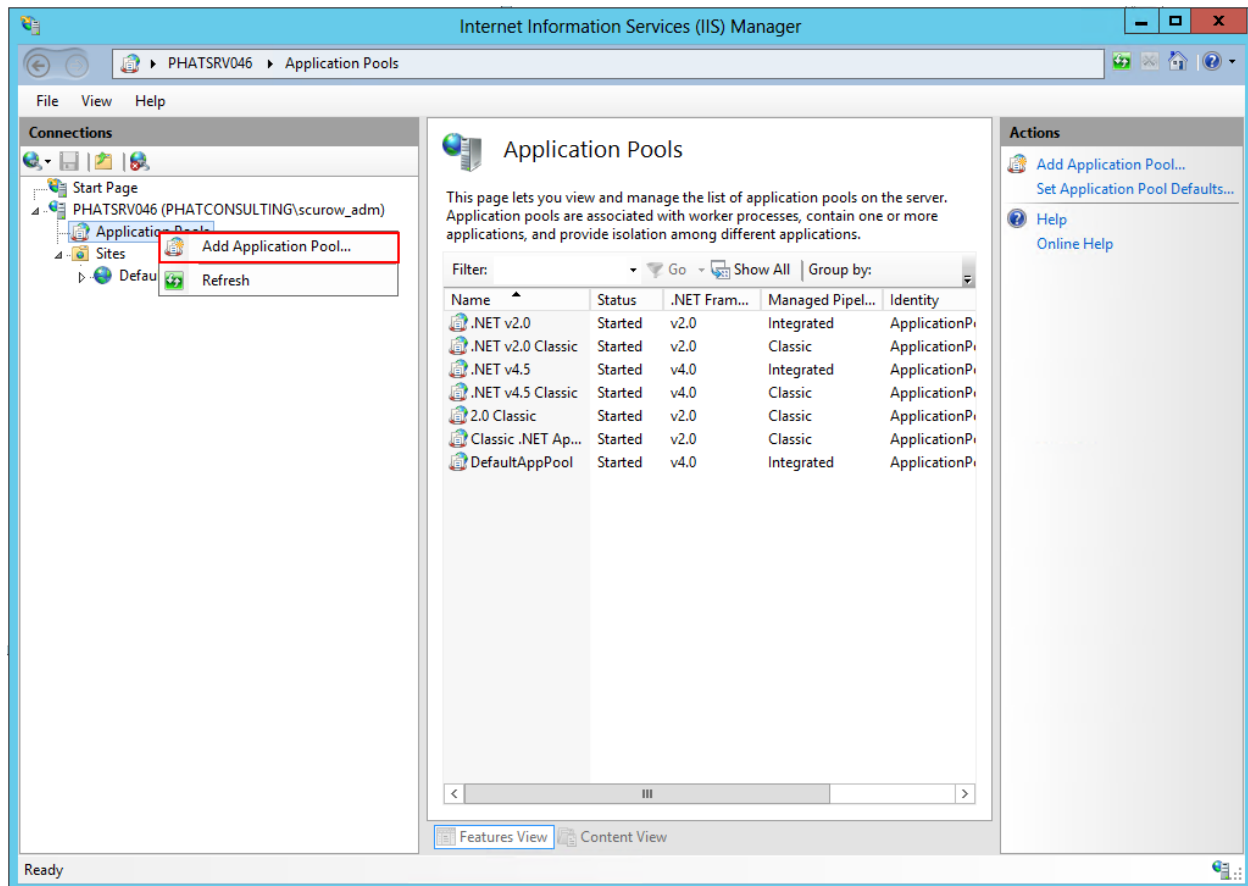
1.4.11 KB00011 - Changing IIS App Pool to Service User

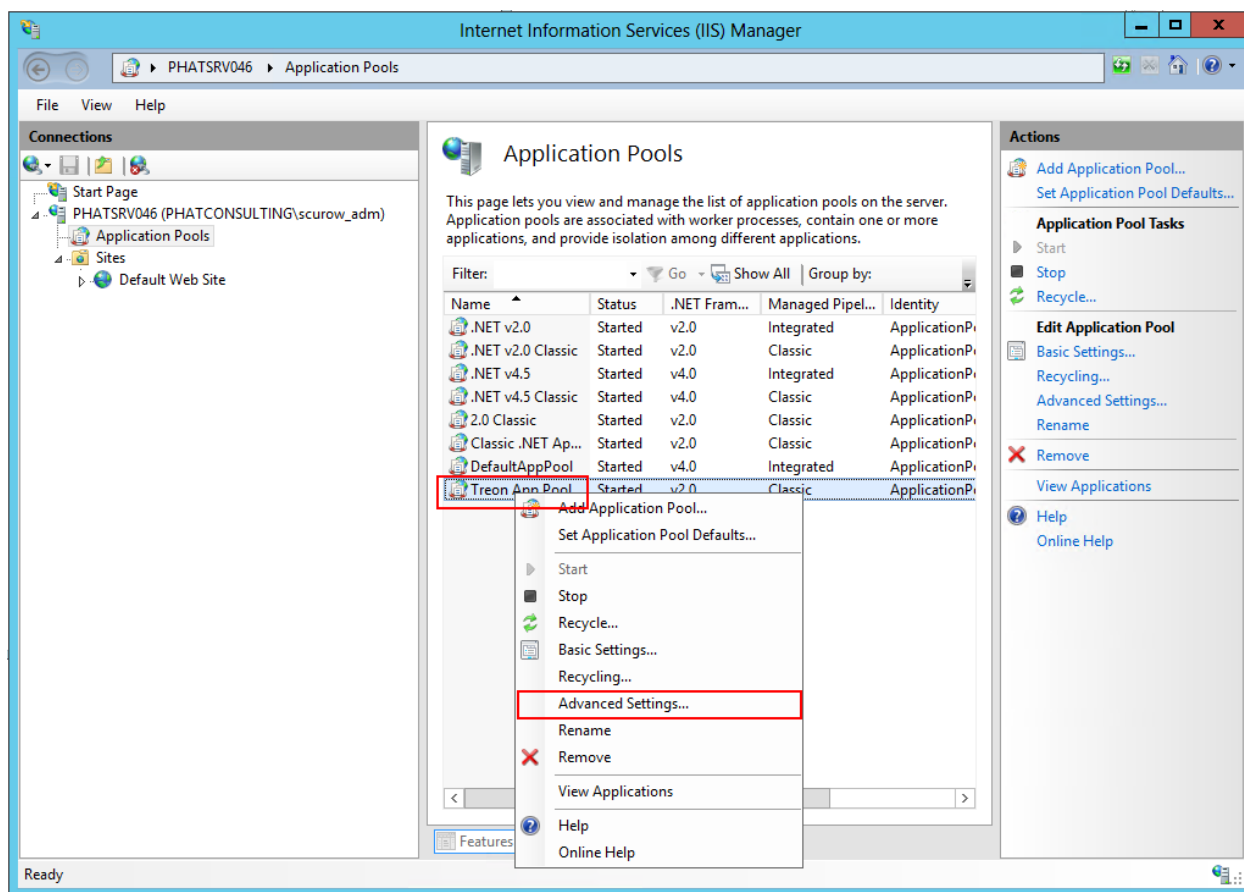
In this article:

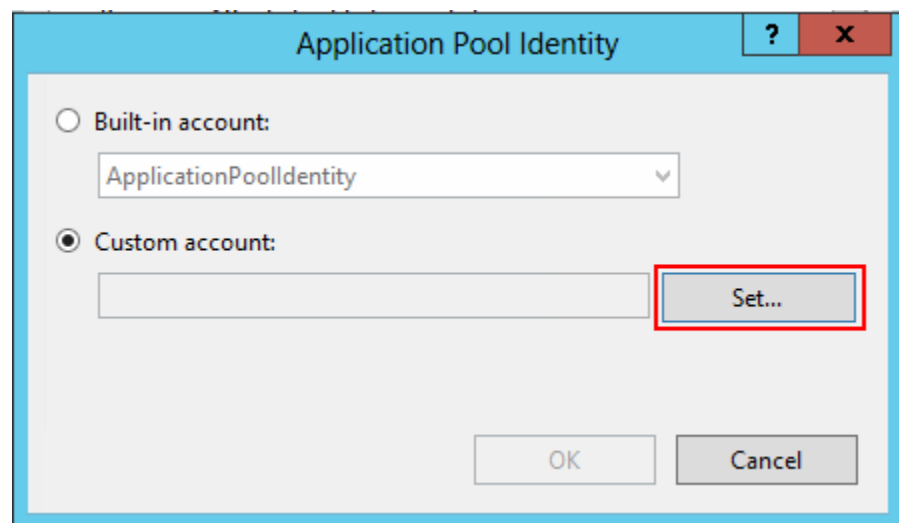
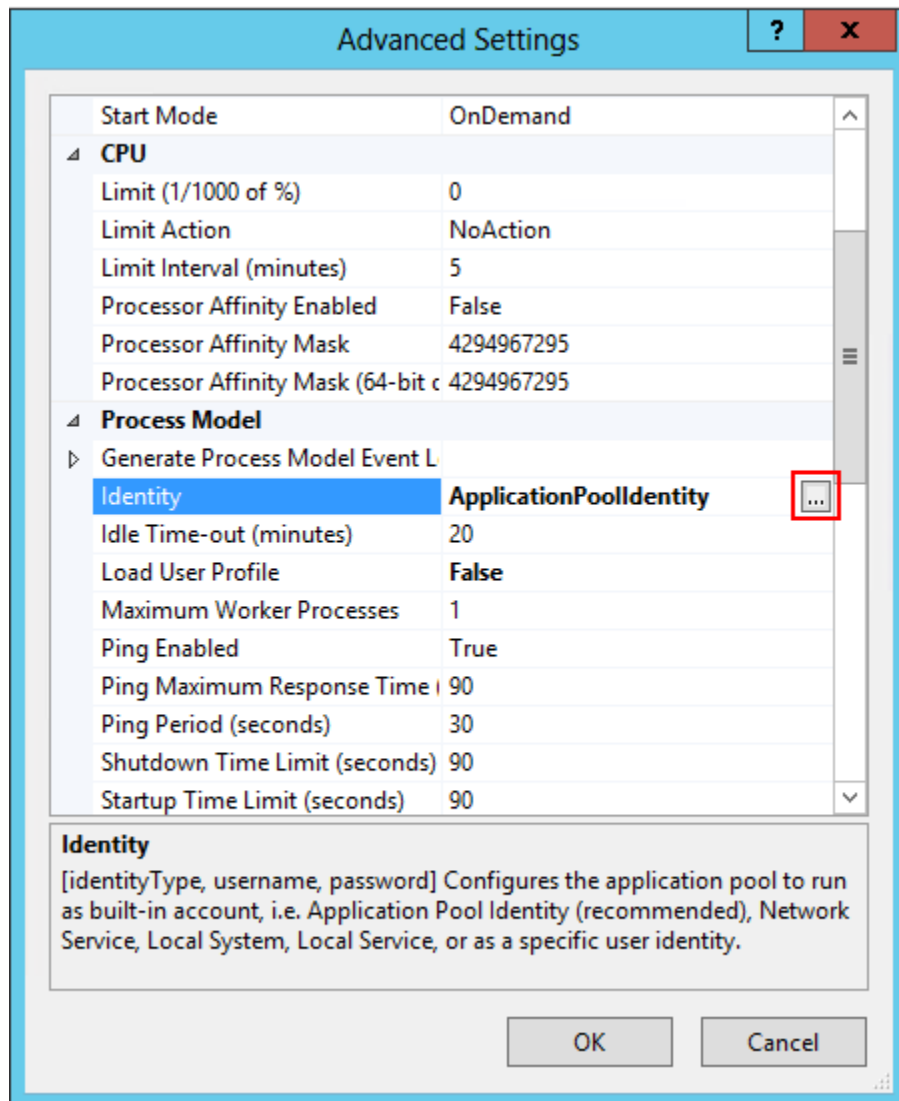
- *Creating App Pool*
- *Connecting App Pool with the Application*

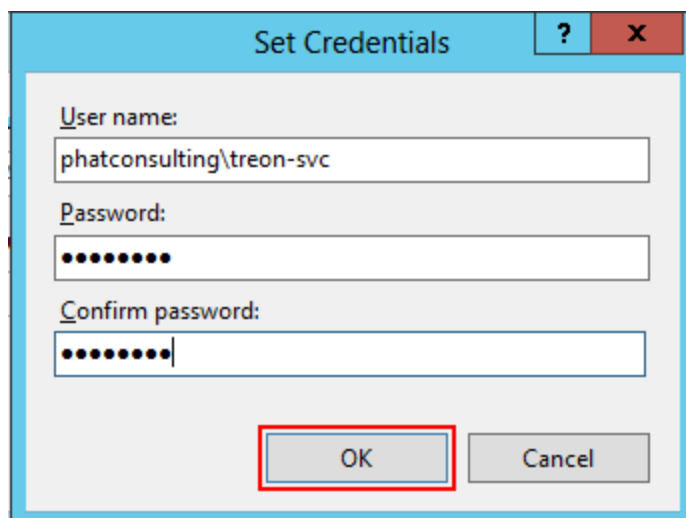
Creating App Pool

Please start IIS (i.e. Internet Information Services) Console and choose the node called “Application Pools”. Then perform a right-click and choose “Add Application Pool...”. Follow the instructions below.









The 'Set Credentials' dialog box has a title bar with a question mark and a close button. It contains three text input fields: 'User name:' with the text 'phatconsulting\treon-svc', 'Password:' with masked characters, and 'Confirm password:' with masked characters. At the bottom, there are 'OK' and 'Cancel' buttons, with the 'OK' button highlighted by a red rectangle.

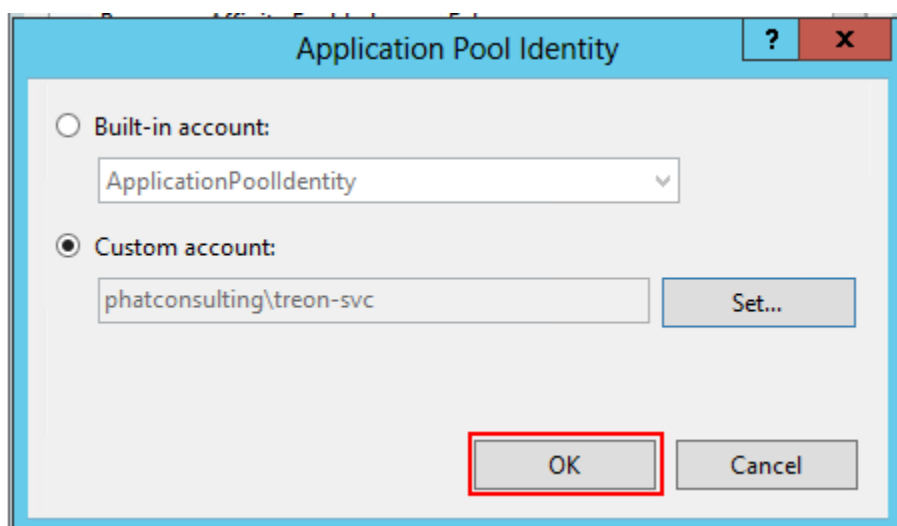
Set Credentials

User name:
phatconsulting\treon-svc

Password:
.....

Confirm password:
.....

OK Cancel



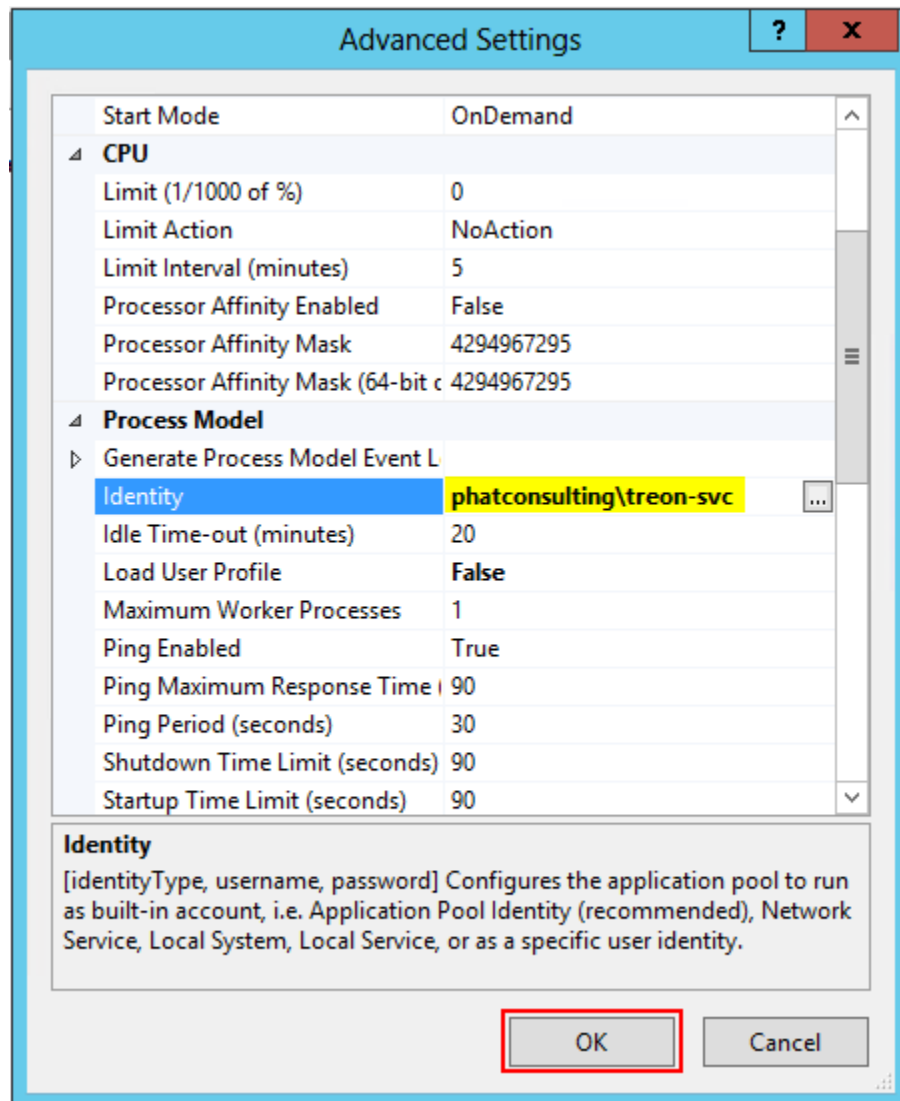
The 'Application Pool Identity' dialog box has a title bar with a question mark and a close button. It features two radio buttons: 'Built-in account:' and 'Custom account:'. The 'Custom account:' option is selected. Below the 'Built-in account:' option is a dropdown menu showing 'ApplicationPoolIdentity'. Below the 'Custom account:' option is a text input field containing 'phatconsulting\treon-svc' and a 'Set...' button. At the bottom, there are 'OK' and 'Cancel' buttons, with the 'OK' button highlighted by a red rectangle.

Application Pool Identity

☐ Built-in account:
ApplicationPoolIdentity

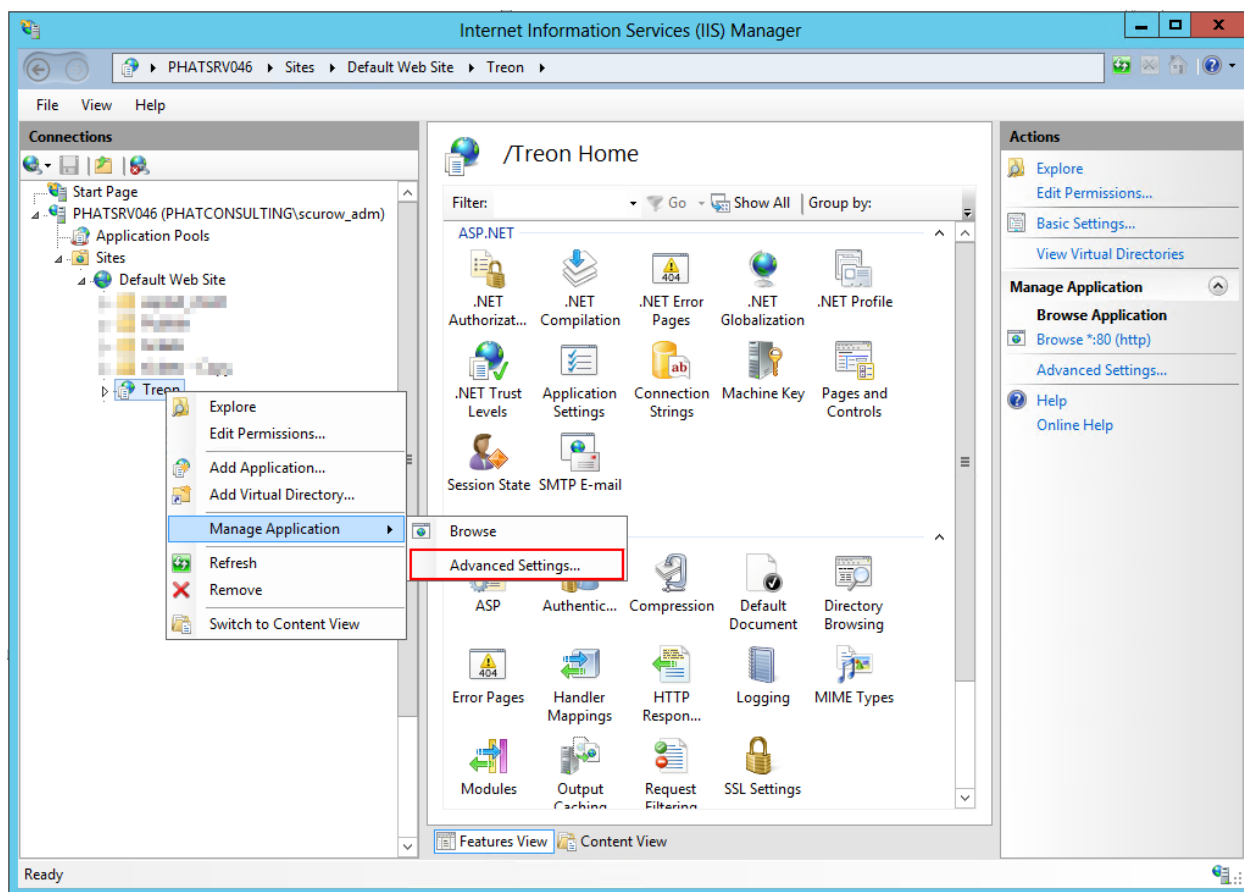
☒ Custom account:
phatconsulting\treon-svc Set...

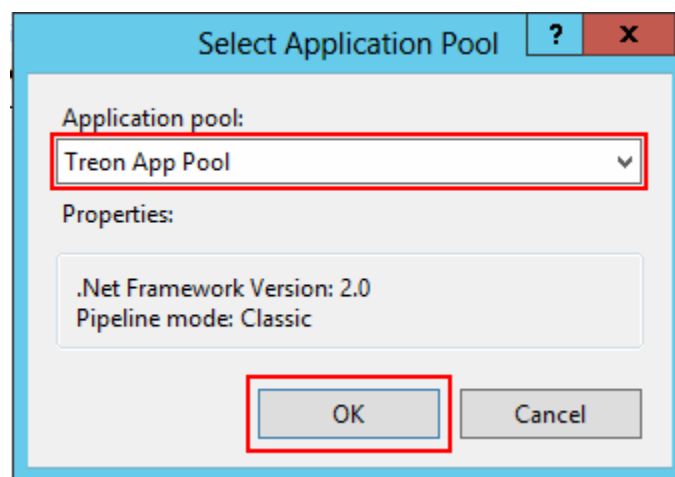
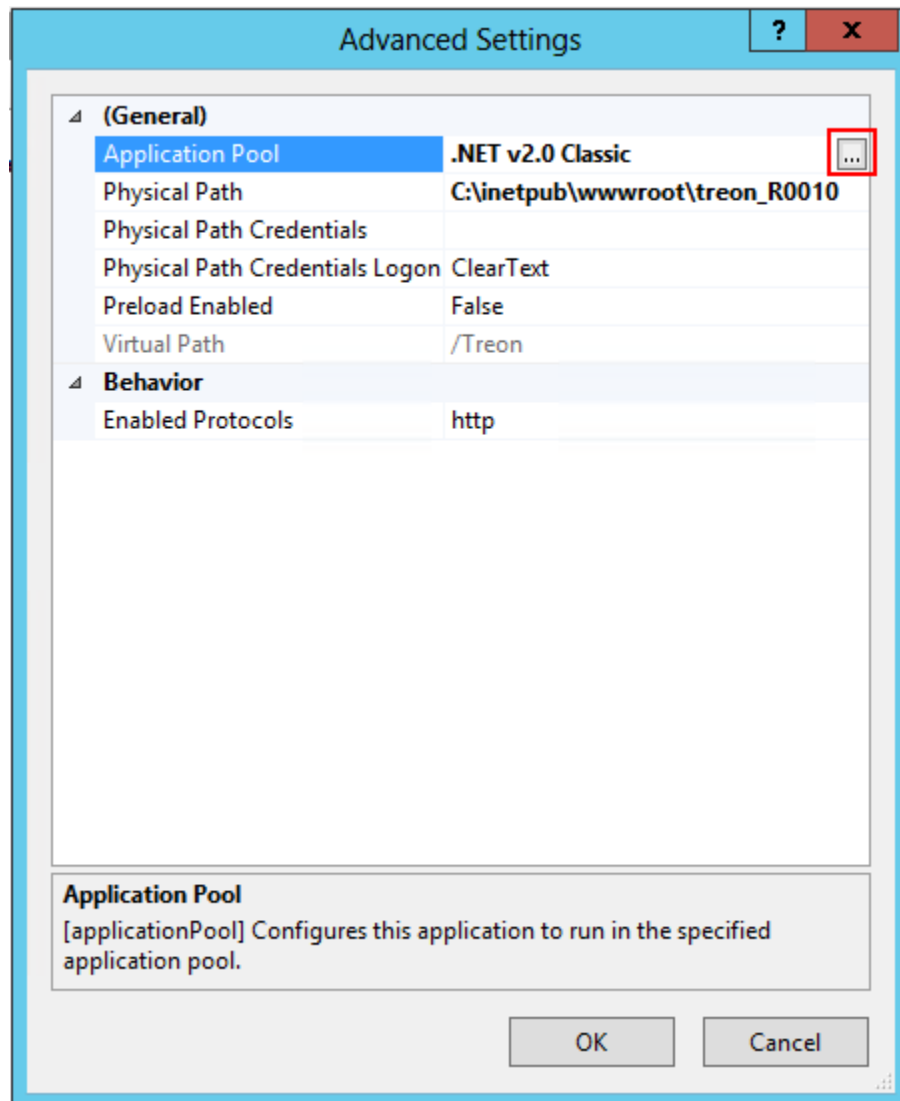
OK Cancel

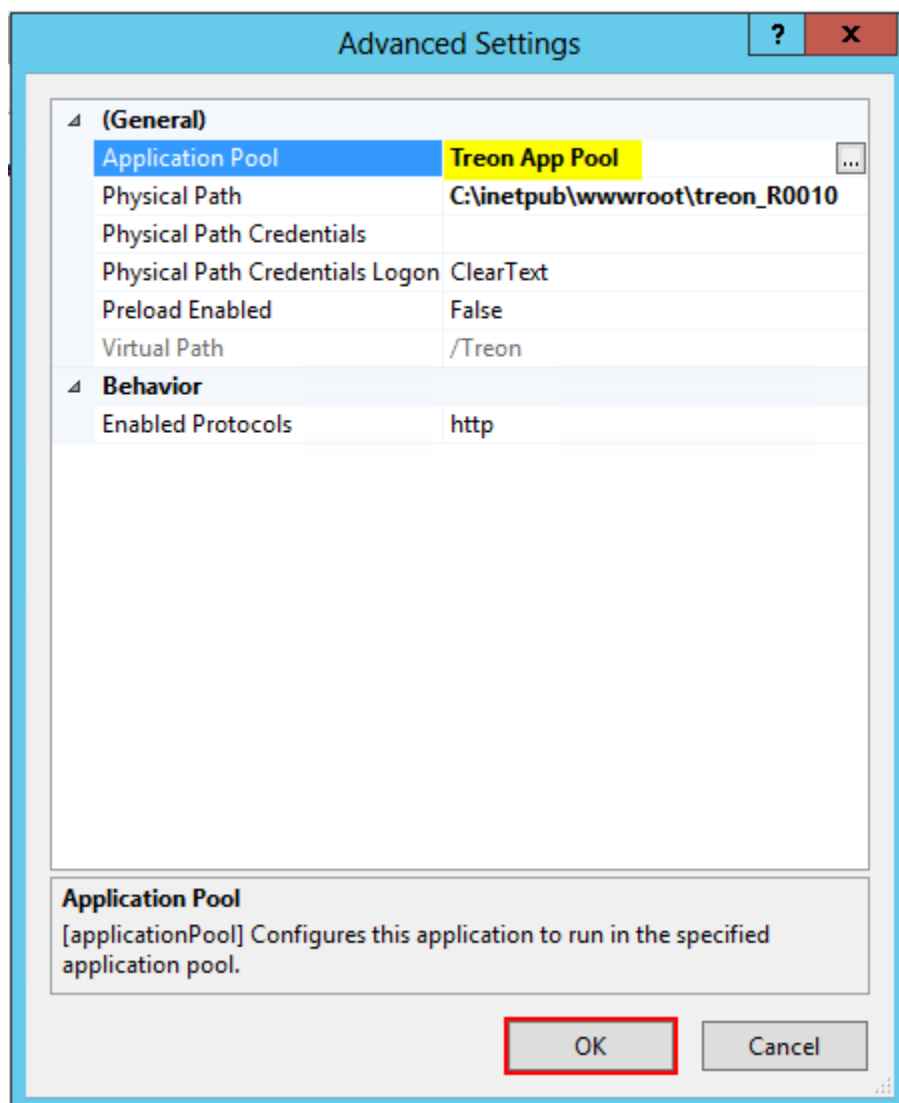


Connecting App Pool with the Application

Right-click on the Application you would like to connect with...







1.4.12 KB00012 - Full SQL Connection Pool

In this article:

- *Adjusting Web.Config*

Adjusting Web.Config

You will find the Web.Config file in

```
C:\inetpub\wwwroot\[TreonWesite].
```

Please open the file in a text editor and search for the section "<appSettings>".

```

16 <appSettings>
17 <!-- Template for connection building (use "pooling=false;" or "max pool size=500" on pool overflow problems) -->
18 <add key="TreonConnectionStringSQL" value="Data Source={0}; Initial Catalog={1}; User Id={2}; Password={3};max pool size=500" />
19 <add key="TreonConnectionStringWindows" value="Data Source={0}; Initial Catalog={1}; Integrated Security=SSPI;max pool size=500" />
20 <add key="SiteConnectionStringSQL" value="Data Source={0}; Initial Catalog={1}; User Id={2}; Password={3};" />
21 <add key="SiteConnectionStringWindows" value="Data Source={0}; Initial Catalog={1}; Integrated Security=SSPI;" />
22 </appSettings>

```

Silver Monkey connects to at least two different SQL databases:

- Its original Silvermonkey SQL database
- The SCCM Site database

Depending on which Connection Pool fills up first, either TreonConnectionString* or SiteConnectionString* will have to be adjusted. Especially, pay attention to the last part of the Connection String:

```

16 <appSettings>
17 <!-- Template for connection building (use "pooling=false;" or "max pool size=500" on pool overflow problems) -->
18 <add key="TreonConnectionStringSQL" value="Data Source={0}; Initial Catalog={1}; User Id={2}; Password={3};max pool size=500" />
19 <add key="TreonConnectionStringWindows" value="Data Source={0}; Initial Catalog={1}; Integrated Security=SSPI;max pool size=500" />
20 <add key="SiteConnectionStringSQL" value="Data Source={0}; Initial Catalog={1}; User Id={2}; Password={3};" />
21 <add key="SiteConnectionStringWindows" value="Data Source={0}; Initial Catalog={1}; Integrated Security=SSPI;" />
22 </appSettings>

```

You will have to add the following code or rather adjust its value to “500” if it doesn’t already exist in the Connection String (the value is set to “100” by default):

```
;max pool size=500
```

Both Connection Strings, *SQL as well as *Windows have to be changed.

For further Information about Connection String, please visit [this website](#).

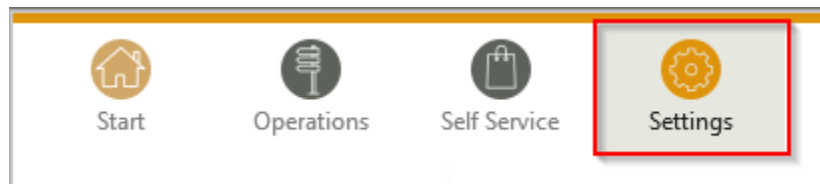
1.4.13 KB00013 - Activating and Updating License Key

In this article:

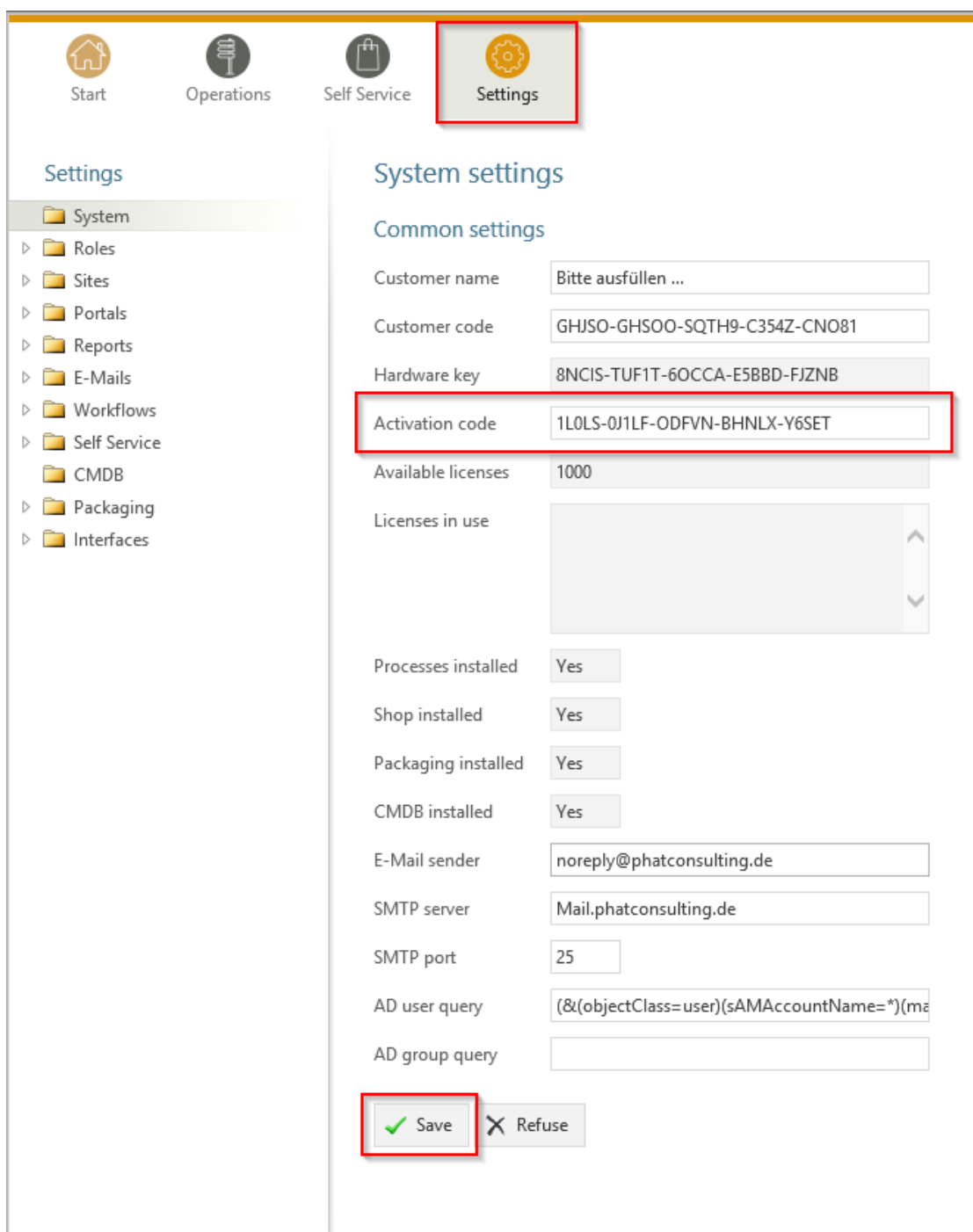
- *Activating or Updating the Activation Key via the User Interface*
- *Activating or Updating the Activation Key in the Configuration.xml*

Activating or Updating the Activation Key via the User Interface

Note: Silver Monkey Administrator rights are required to activate or update the license key via the user interface. If the “Settings”-Tab is visible, you have the required rights.



In the settings, fill in the field named ‘Activation code’ with the license key that is part of the license certificate.



Start Operations Self Service **Settings**

Settings

- System
 - Roles
 - Sites
 - Portals
 - Reports
 - E-Mails
 - Workflows
 - Self Service
 - CMDB
 - Packaging
 - Interfaces

System settings

Common settings

Customer name	Bitte ausfüllen ...
Customer code	GHJSO-GHSOO-SQTH9-C354Z-CN081
Hardware key	8NCIS-TUF1T-6OCCA-E5BBD-FJZNB
Activation code	1L0LS-0J1LF-ODFVN-BHNLX-Y6SET
Available licenses	1000
Licenses in use	
Processes installed	Yes
Shop installed	Yes
Packaging installed	Yes
CMDB installed	Yes
E-Mail sender	noreply@phatconsulting.de
SMTP server	Mail.phatconsulting.de
SMTP port	25
AD user query	(&(objectClass=user)(sAMAccountName=*)(ma...
AD group query	

Afterwards click the 'Save'-button.

Note: The new license key cannot be activated until you restart the IIS Service **and** the Silver Monkey Web Application Server!

Activating or Updating the Activation Key in the Configuration.xml

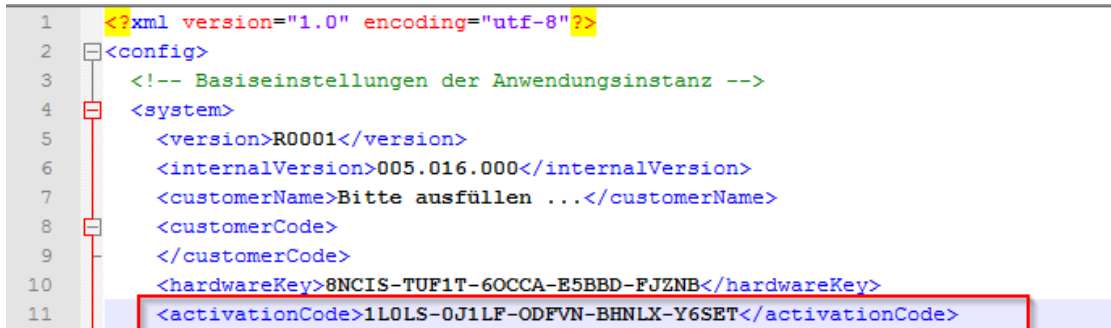
If you do not have direct access to the settings in the user interface, set the activation key in the Configuration.xml:

Warning: Before changing Configuration.xml please create a safety-copy!

The configuration.xml is located in the web application server in the following directory:

C:\inetpub\wwwroot\SIM_R****\App_Data

Fill in the field “<activationCode>” with the license key:



```

1  <?xml version="1.0" encoding="utf-8"?>
2  <config>
3    <!-- Basiseinstellungen der Anwendungsinstanz -->
4    <system>
5      <version>R0001</version>
6      <internalVersion>005.016.000</internalVersion>
7      <customerName>Bitte ausfüllen ...</customerName>
8      <customerCode>
9      </customerCode>
10     <hardwareKey>8NCIS-TUF1T-6OCCA-E5BBD-FJZNB</hardwareKey>
11     <activationCode>1L0LS-0J1LF-ODFVN-BHNLX-Y6SET</activationCode>

```

Note: The new license key will not be activated until you restart the IIS Service **and** the Silver Monkey Web Application Server.

1.4.14 KB00014 - Finding Log Files and ‘Configuration.xml’

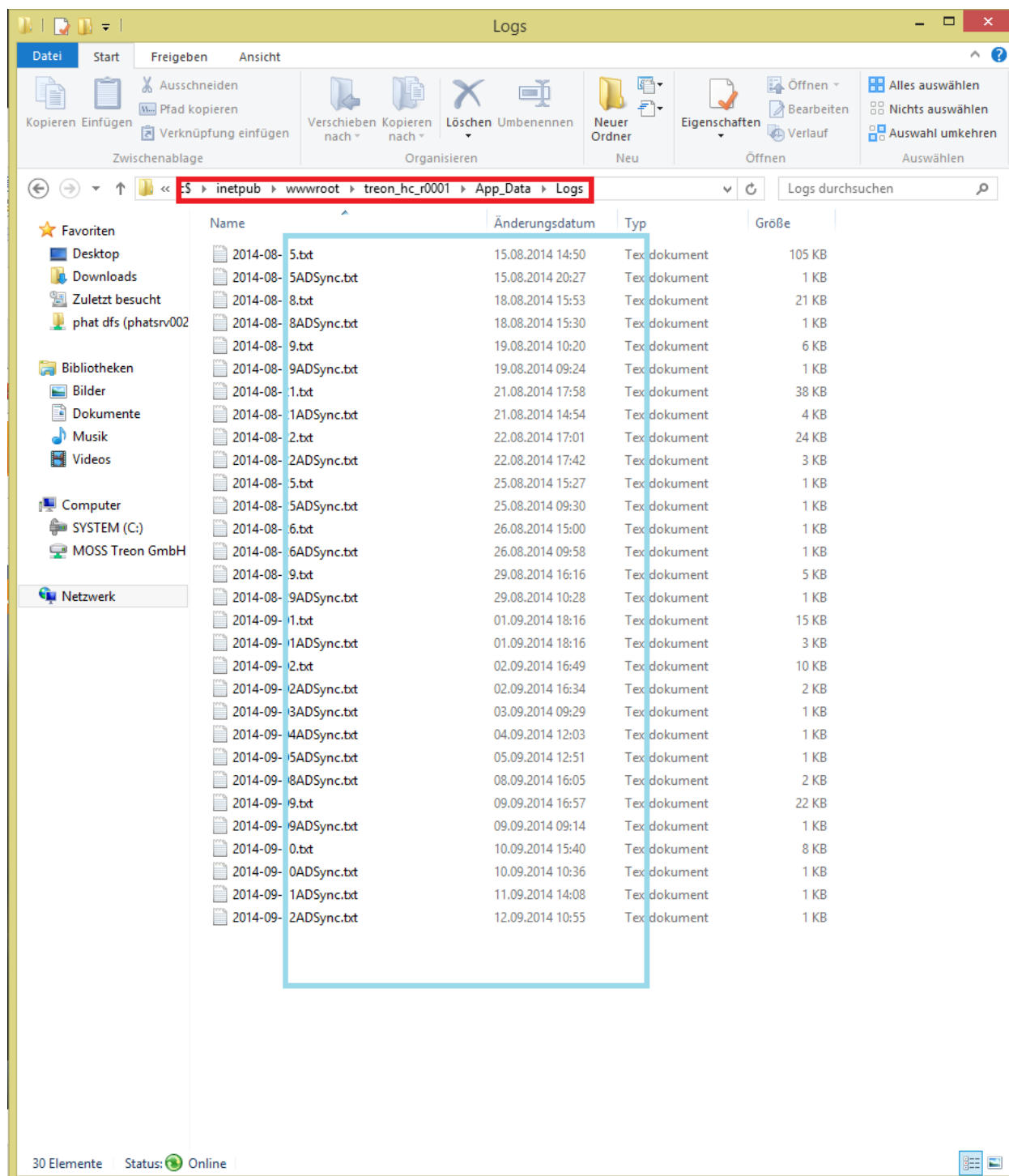
In this article:

- *Finding Log Files*
- *Finding the Configuration.xml File*
- *Taking Screenshots of Error Messages*

Finding Log Files

The log files will be found in the system providing the IIS service in one of the following directories:

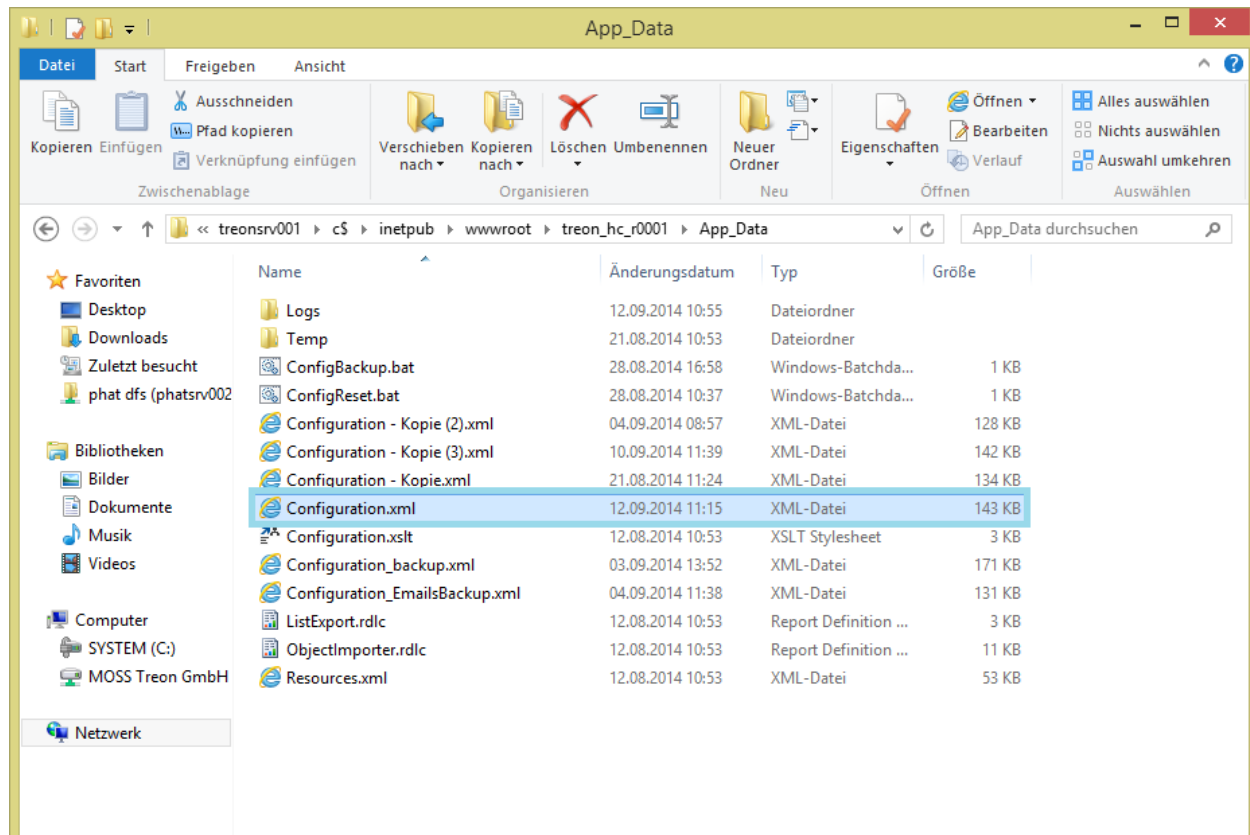
C:\inetpub\wwwroot\treon_r****\App_Data\Logs
C:\inetpub\wwwroot\sim_r****\App_Data\Logs



Finding the Configuration.xml File

Search for the Configuration.xml file in the same system in one of the following directories:

```
C:\inetpub\wwwroot\treon_r****\App_Data
C:\inetpub\wwwroot\sim_r****\App_Data
```



Please equally send a copy of Configuration.xml to support@treon.de.

Taking Screenshots of Error Messages

We would also like to ask you to send us screenshots of error messages, problems or eventually displayed requirements.

Tip: Feel free to combine log files, Configuration.xml and screenshots in a single email.

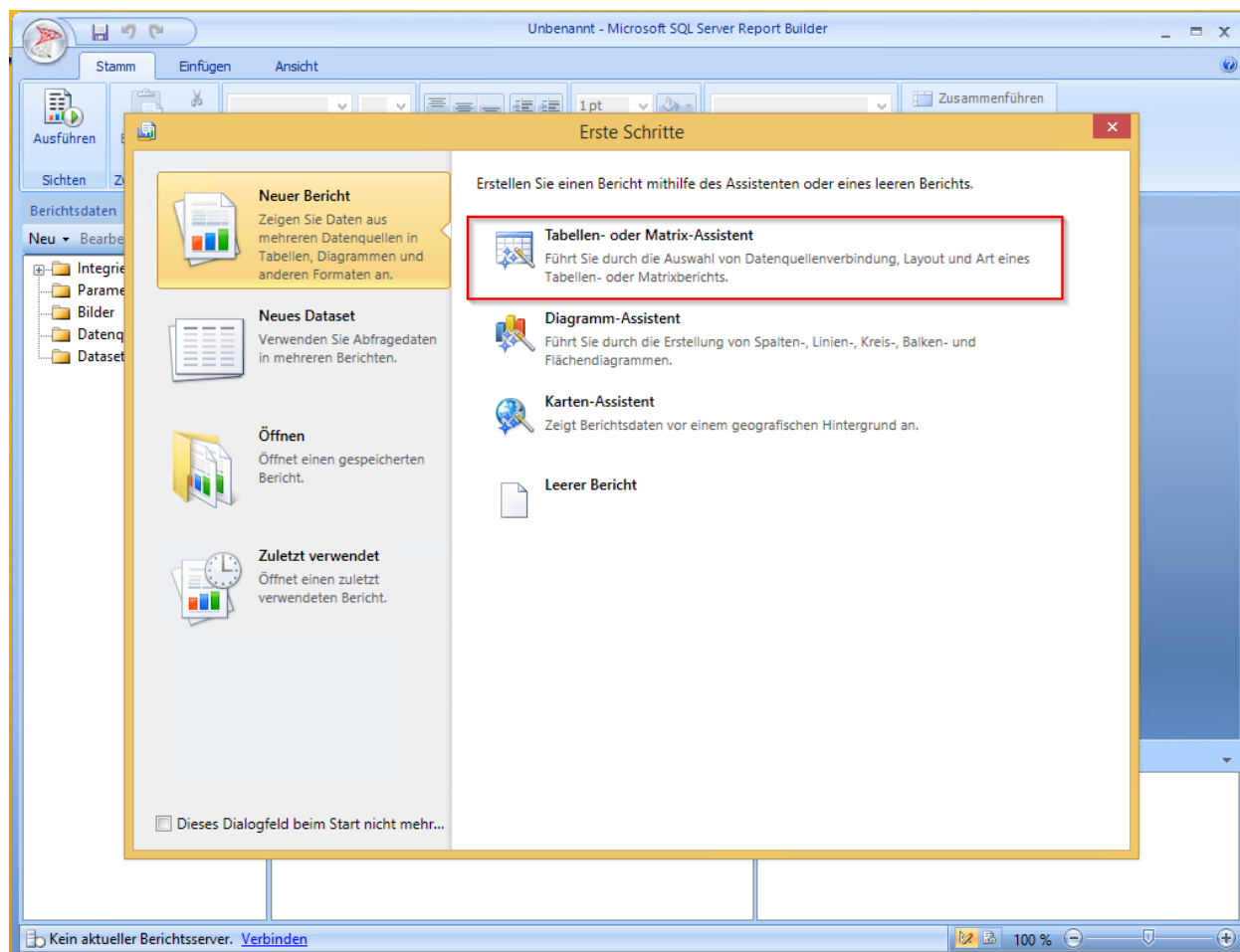
1.4.15 KB00015 - Creating a System Report

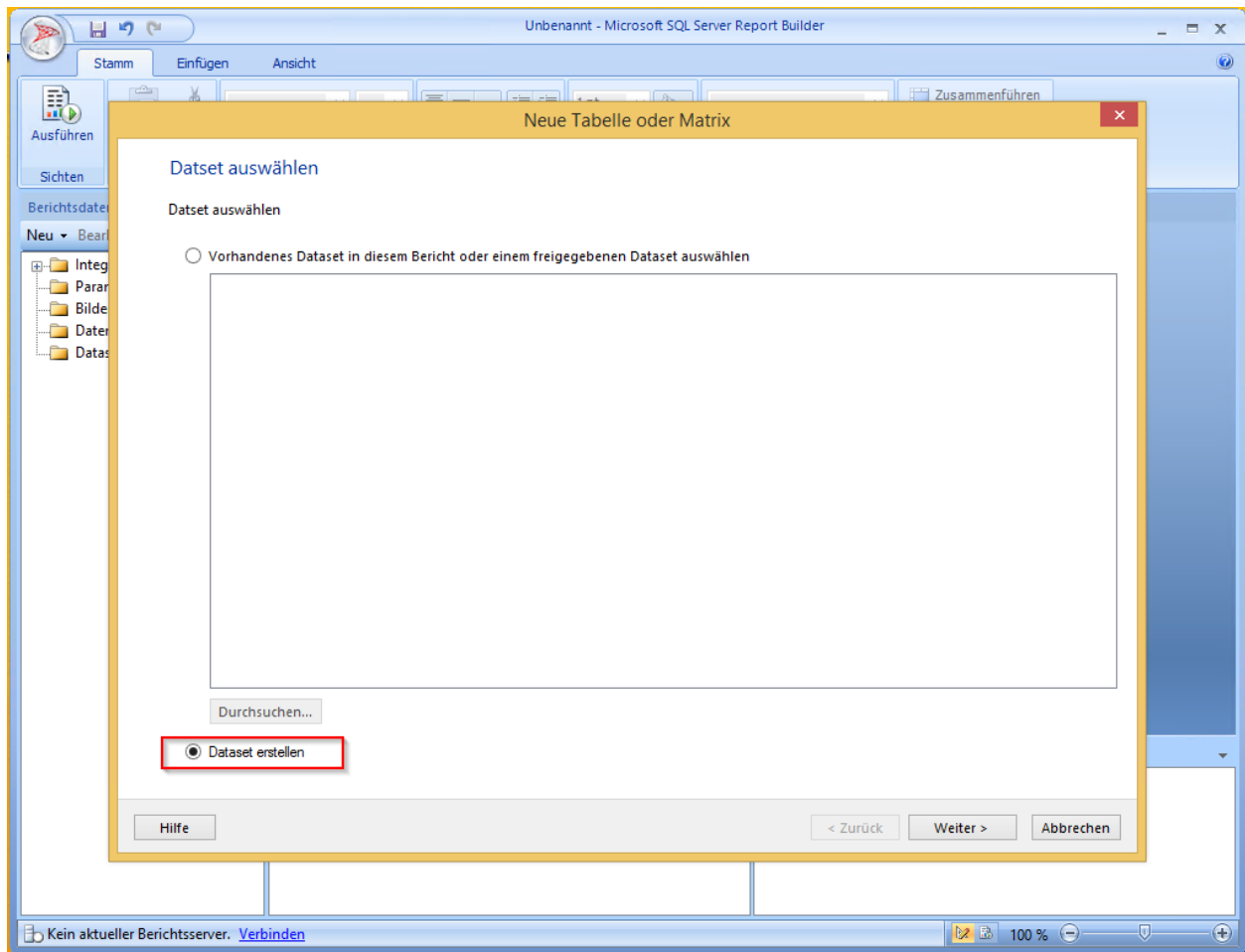
In this article:

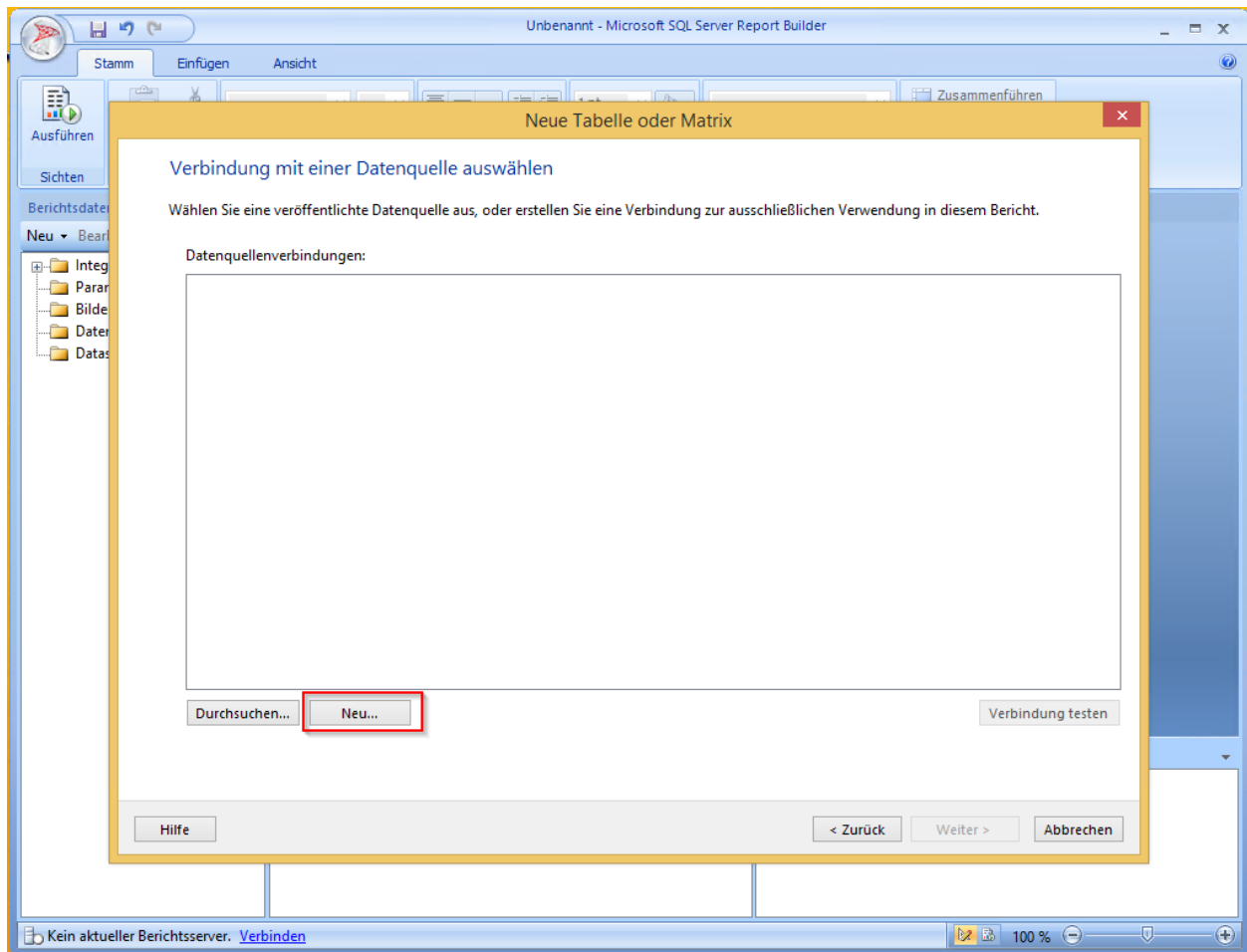
- *Downloading Report Builder*
- *Selecting Server and Database*

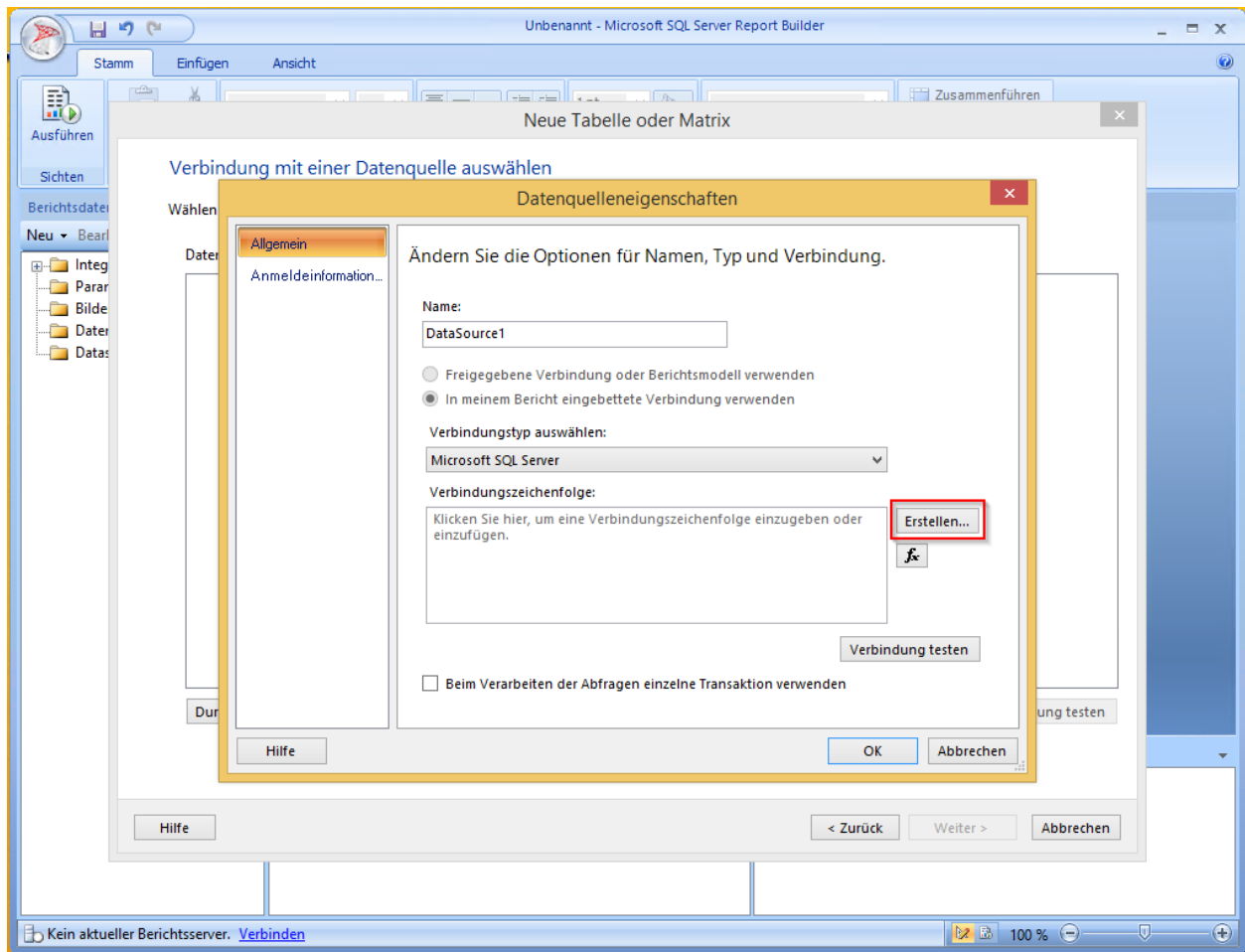
Downloading Report Builder

Please visit [this website](#), download and install Report Builder.
Then, follow the instructions shown on the images below.

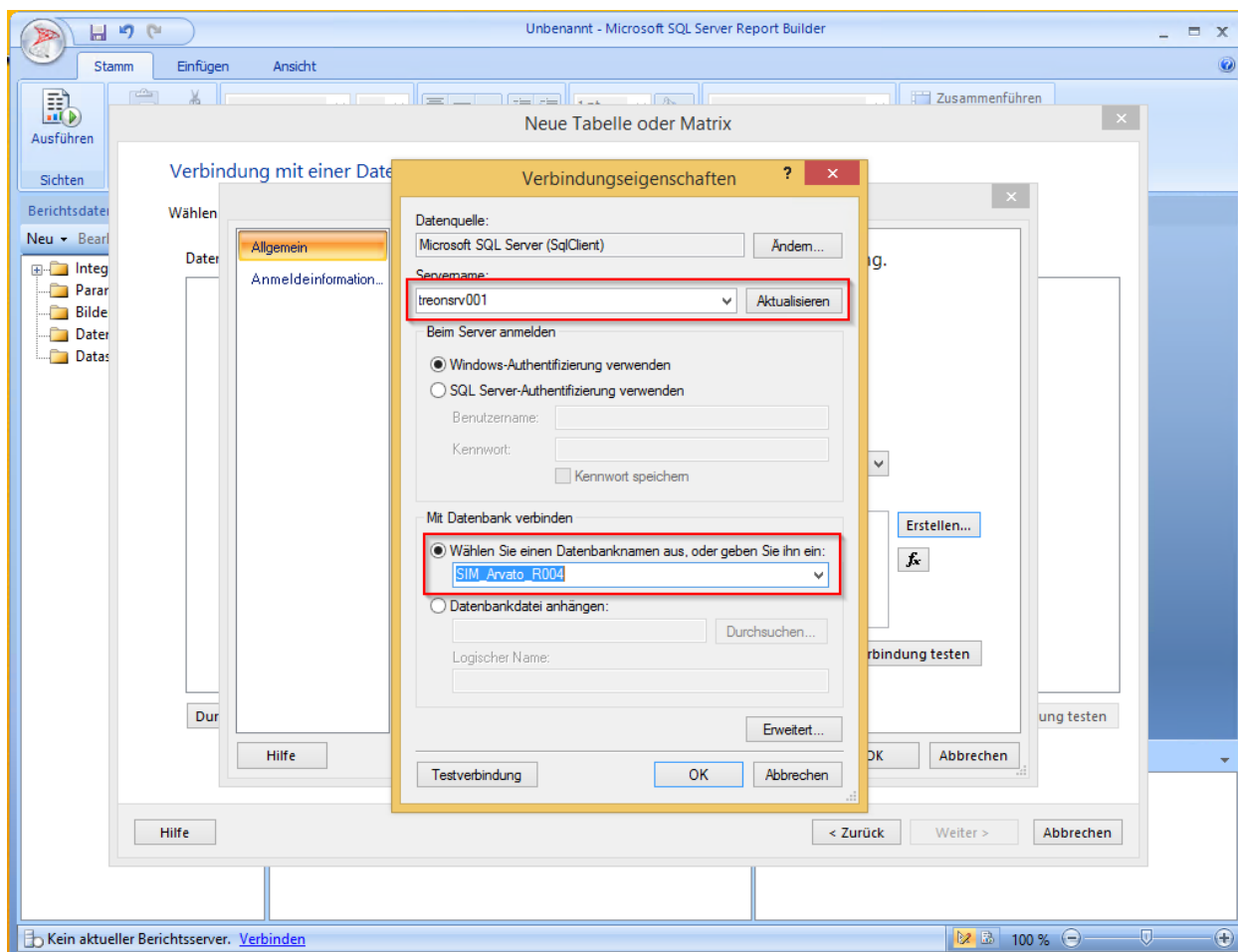


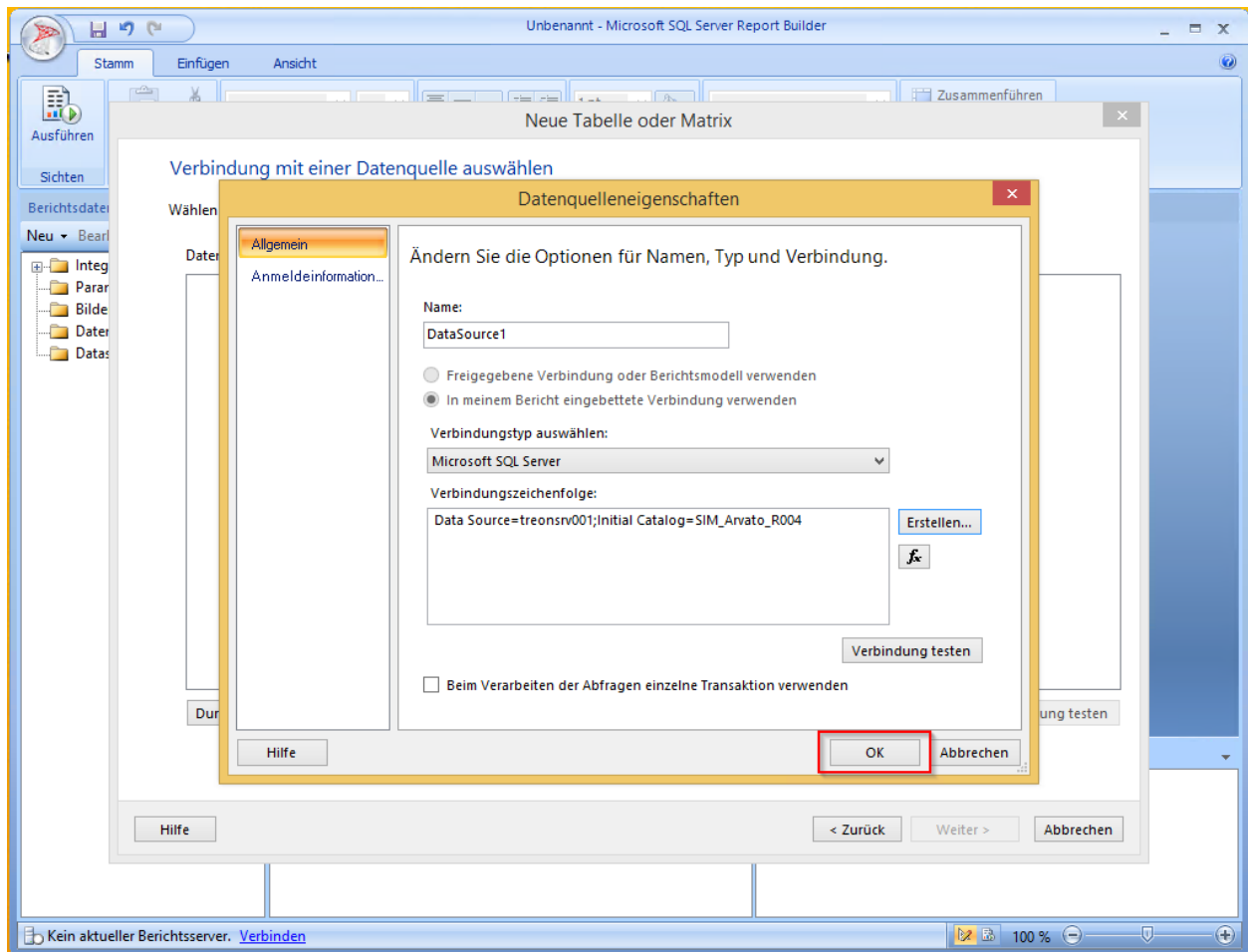


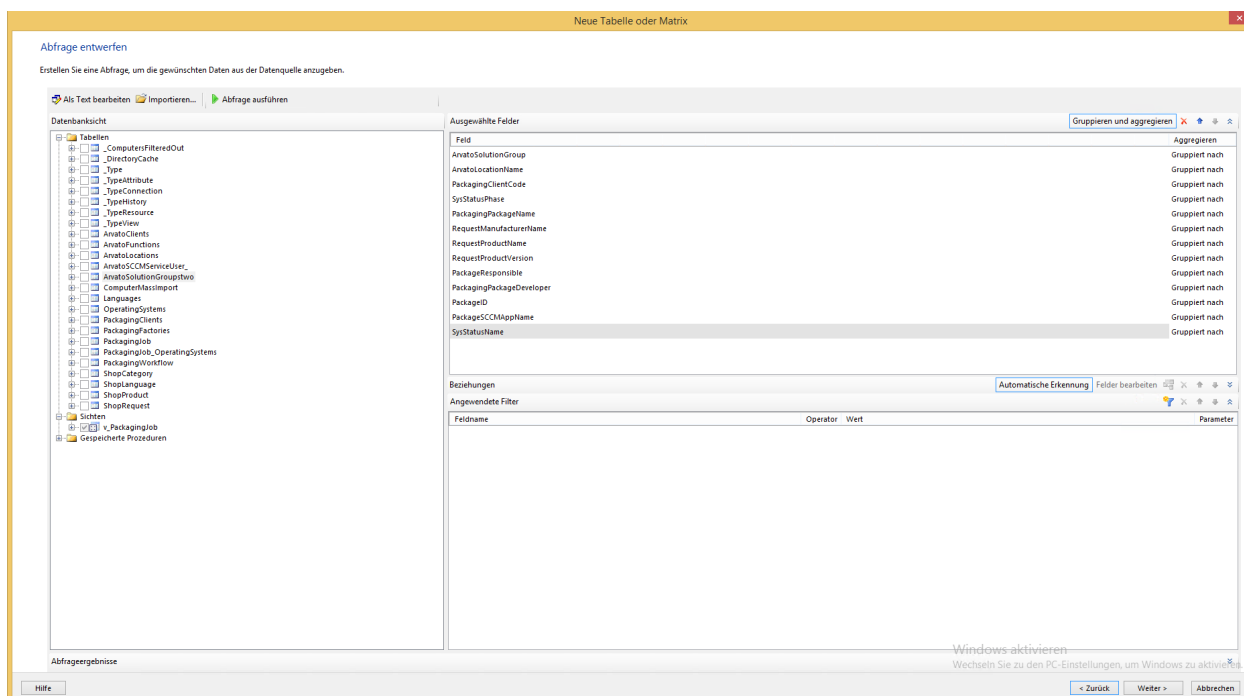
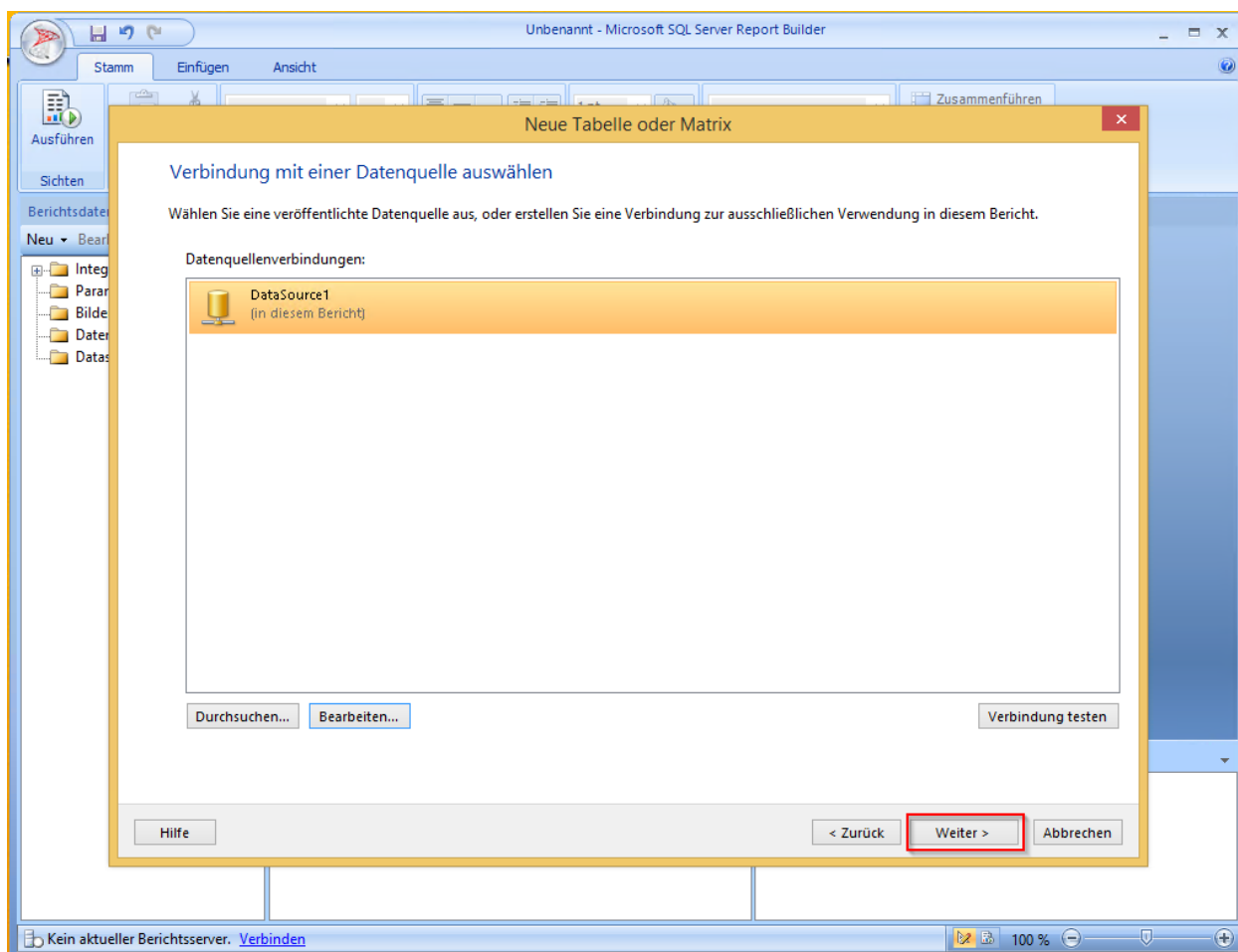




Selecting Server and Database







Neue Tabelle oder Matrix

Felder anordnen

Ordnen Sie die Felder ein, um Daten in Zeilen, Spalten oder beidem zu gruppieren, und wählen Sie die anzuzeigenden Werte aus. Die Daten werden quer über die Seite in Spaltengruppen und nach unten hin in Zeilengruppen angezeigt. Verwenden Sie für die Felder im Feld 'Werte' Funktionen wie 'Sum', 'Avg' und 'Count'.

Verfügbare Felder

AnavatoSolutionGroup

AnavatoLocationName

PackagingClientCode

SysStatusPhase

PackagingPackageName

RequestManufacturerName

RequestProductName

RequestProductVersion

PackageResponsible

PackagingPackageDeveloper

PackageID

PackageSCMAppName

SysStatusName

Spaltengruppen

Zeilengruppen

AnavatoSolutionGroup

AnavatoLocationName

PackagingClientCode

SysStatusPhase

PackagingPackageName

RequestManufacturerName

RequestProductName

RequestProductVersion

PackageResponsible

PackagingPackageDeveloper

PackageID

PackageSCMAppName

SysStatusName

Σ: Werte

Count(SysStatusName)

Hilfe

Windows aktivieren
Wechseln Sie zu den PC-Einstellungen, um Windows zu aktivieren.

< Zurück

Weiter >

Abbrechen

Neue Tabelle oder Matrix

Layout auswählen

Bei der Anzeige von Teilergebnissen und Gesamtergebnissen können Sie diese oberhalb oder unterhalb der Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in derselben Spalte angezeigt.

Optionen:

☒ Teil- und Gesamtergebnisse anzeigen

☐ Als Block, Teilergebnis unterhalb

☐ Als Block, Teilergebnis oberhalb

☒ Abgestuft, Teilergebnis oberhalb

☐ Gruppen erweitern/reduzieren

Vorschau

Sys Status Name	Sys Status
[AnavatoSolutionGroup]	[Count(SysSt)]
[PavatoLocationName]	[Count(SysSt)]
[PackagingClientCode]	[Count(SysSt)]
[SysStatusPhase]	[Count(SysSt)]
[PackagingPackageName]	[Count(SysSt)]
[RequestManufacturerName]	[Count(SysSt)]
[RequestProduct Name]	[Count(SysSt)]
[RequestProduct Version]	[Count(SysSt)]
[PackageResponsible]	[Count(SysSt)]
[PackagingPackage Developer]	[Count(SysSt)]
[PackageID]	[Count(SysSt)]
[PackageSCM]	[Count(SysSt)]
[SysStatusName]	[Count(SysSt)]
Gesamt	[Count(SysSt)]

Hilfe

Windows aktivieren
Wechseln Sie zu den PC-Einstellungen, um Windows zu aktivieren.

< Zurück

Weiter >

Abbrechen

1.4.16 KB00016 - Reinitializing AD Sync

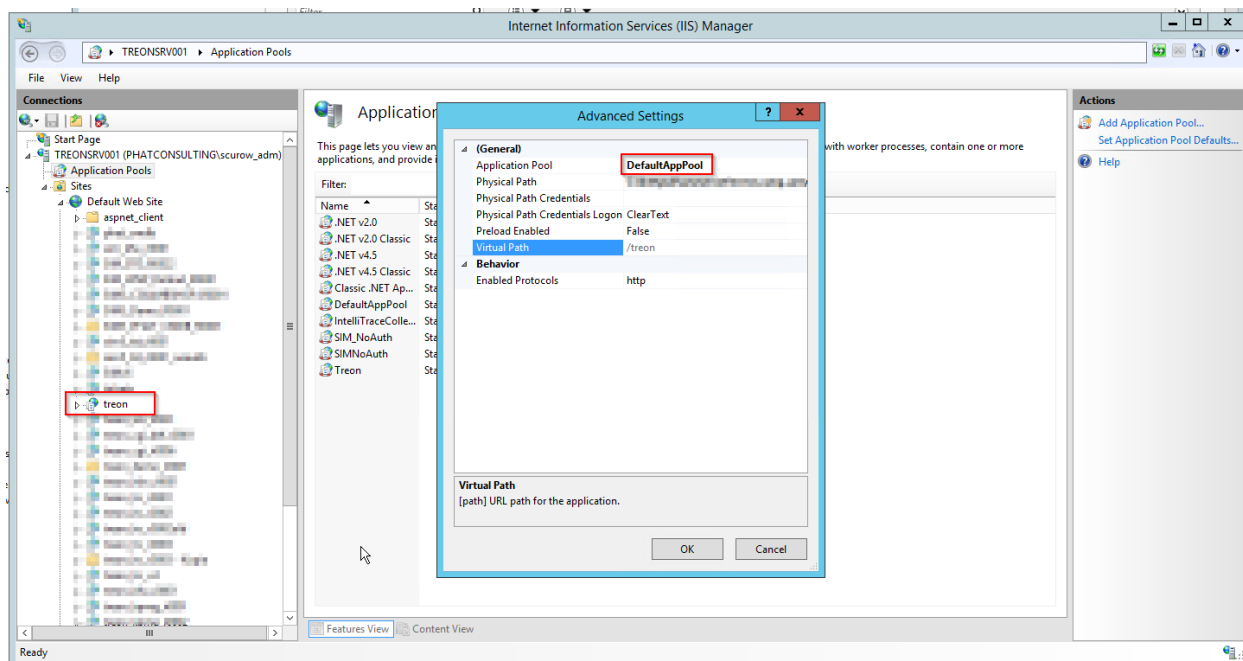
In this article:

- Starting IIS Application Pool Recycle
- Finding Configuration.xml

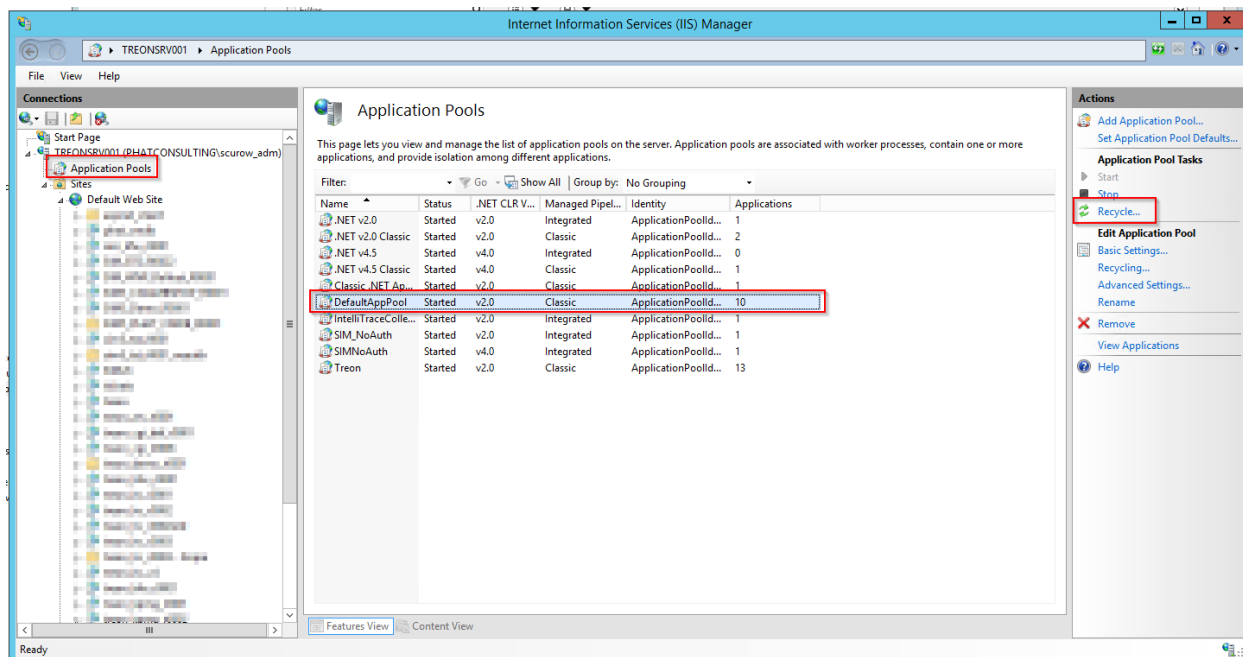
- *Resetting AD Sync Timer*
- *Starting and Checking AD Sync*

Starting IIS Application Pool Recycle

In order to discern the configured App Pool, please follow the instruction below:



Then, start recycling:



Finding Configuration.xml

Search for the Configuration.xml file in the system that delivers the IIS service in one of the following directories:

```
C:\inetpub\wwwroot\treon_r****\App_Data  
C:\inetpub\wwwroot\sim_r****\App_Data
```

Resetting AD Sync Timer

For example, set the value to one year in the past. Then save the file.

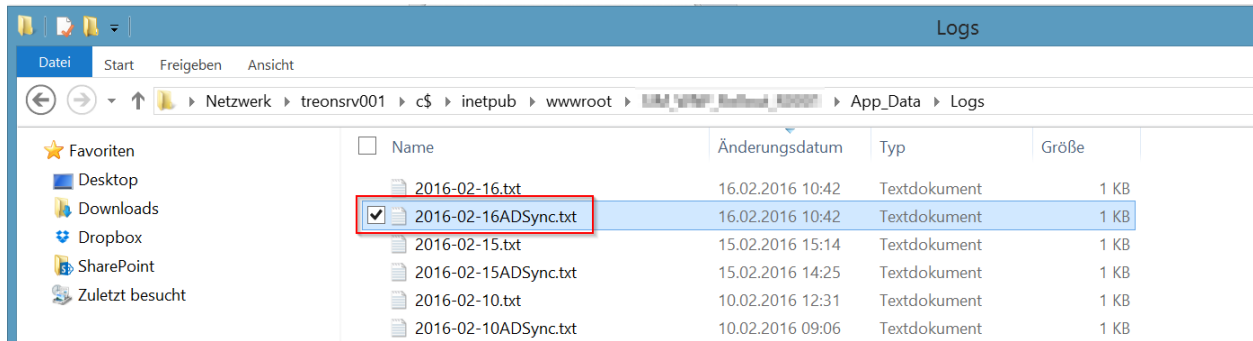
```

1  <?xml version="1.0" encoding="utf-8"?>
2  <config>
3    <!-- Basiseinstellungen der Anwendungsinstanz -->
4    <system>
5      <version>00001-C/Version</version>
6      <language>en-US</language>
7      <cultureName>en-US</cultureName>
8      <cultureCode>
9      </cultureCode>
10     <languageCode>en-US</languageCode>
11     <cultureCode>en-US</cultureCode>
12     <rootUri>http://localhost:10000/Service.svc/</rootUri>
13     <rootInternalUri>http://localhost:10000/</rootInternalUri>
14     <rootUriPath>http://localhost:10000/</rootUriPath>
15     <processName>en-US</processName>
16     <appName>en-US</appName>
17     <appUri>http://localhost:10000/</appUri>
18     <appUriPath>http://localhost:10000/</appUriPath>
19     <appUriPath>http://localhost:10000/</appUriPath>
20     <appUriPath>http://localhost:10000/</appUriPath>
21     <appUriPath>http://localhost:10000/</appUriPath>
22     <appUriPath>http://localhost:10000/</appUriPath>
23     <appUriPath>http://localhost:10000/</appUriPath>
24     <appUriPath>http://localhost:10000/</appUriPath>
25     <appUriPath>http://localhost:10000/</appUriPath>
26     <appUriPath>http://localhost:10000/</appUriPath>
27     <appUriPath>http://localhost:10000/</appUriPath>
28     <appUriPath>http://localhost:10000/</appUriPath>
29     <appUriPath>http://localhost:10000/</appUriPath>
30     <appUriPath>http://localhost:10000/</appUriPath>
31     <appUriPath>http://localhost:10000/</appUriPath>
32     <appUriPath>http://localhost:10000/</appUriPath>
33     <appUriPath>http://localhost:10000/</appUriPath>
34     <appUriPath>http://localhost:10000/</appUriPath>
35     <appUriPath>http://localhost:10000/</appUriPath>
36     <appUriPath>http://localhost:10000/</appUriPath>
37     <appUriPath>http://localhost:10000/</appUriPath>
38     <directoryCacheInterval>12</directoryCacheInterval>
39     <lastDirectoryScan>16.02.2016 10:42:56</lastDirectoryScan>

```

Starting and Checking AD Sync

Please reload the Silver Monkey website in your browser by pressing the F5-key. A new AdSync log file should be created in the log directory.



1.4.17 KB00017 - Configuration Manager Rights

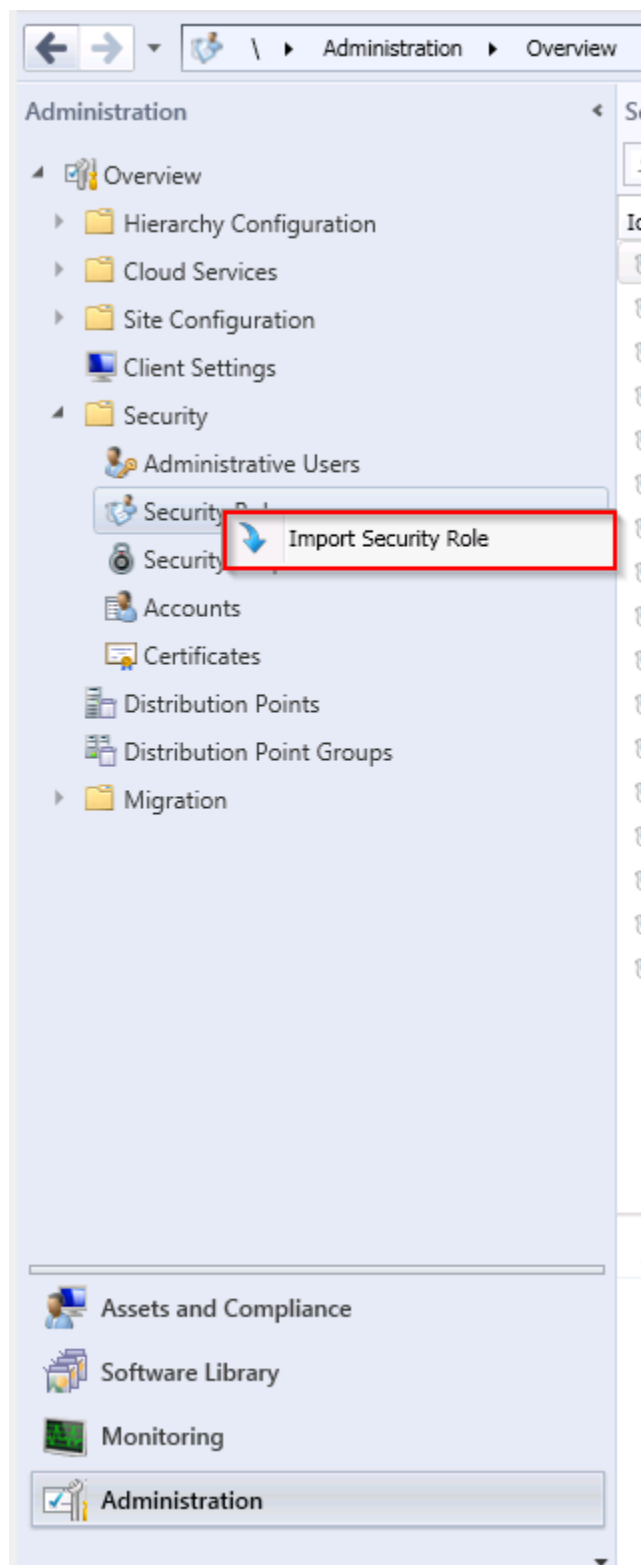
In this article:

- *ConfigMgr WMI API*
- *SQL Rights*

ConfigMgr WMI API

Import a role via the following xml File (zipped).

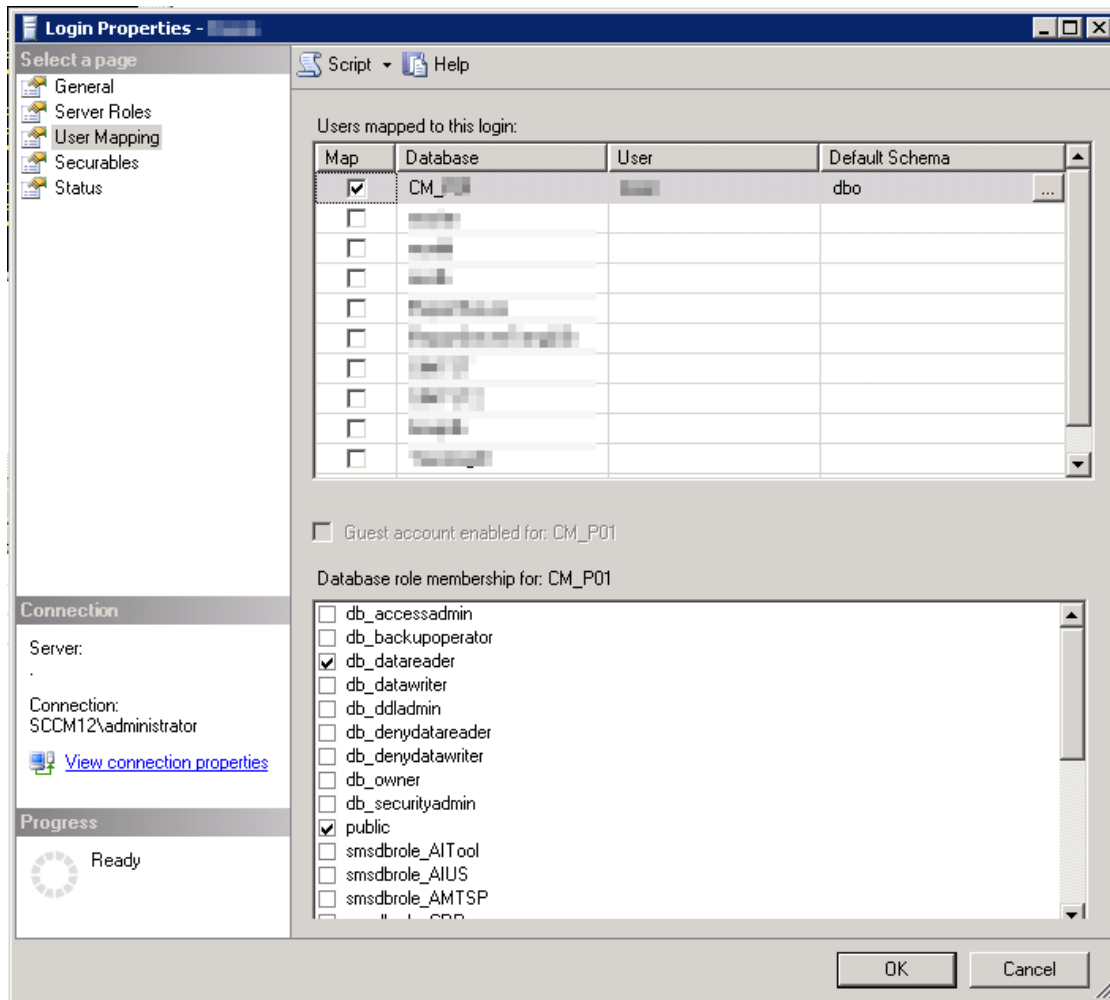
See Download XML.

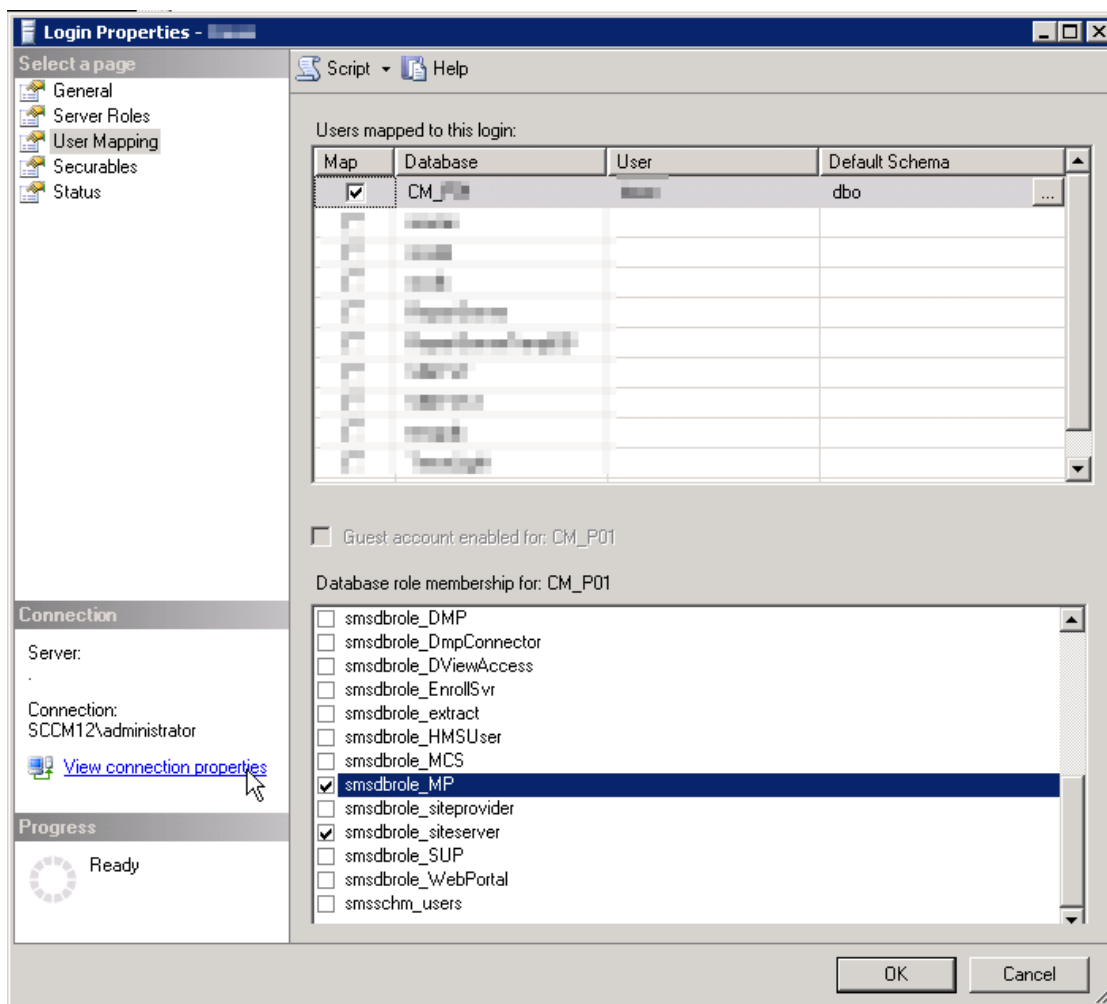


After this entitle a corresponding user with this role.

SQL Rights

The following SQL rights have to be set for the Silver Monkey SCCM SQL DB Service Account:





1.4.18 KB00018 - SCCM OS Notation

In this article: OS Notion for

- *Android*
- *iOS/iPad*
- *Mac*
- *Mobile/Symbian*
- *Windows XP, Vista, 7, 8 and Windows Server*
- *Windows Mobile*
- *Windows Phone*
- *Windows 10*

Android

“Android/All_Android”,
“Android/Android_4_0”,
“Android/Android_4_1”,
“Android/Android_4_2”

iOS/iPad

“iOS/iPad”,
“iOS/iPad_5”,
“iOS/iPad_6”,
“iOS/iPad_7”,
“iOS/iPad_8”,
“iOS/iPhone”,
“iOS/iPhone_5”,
“iOS/iPhone_6”,
“iOS/iPhone_7”,
“iOS/iPhone_8”

Mac

“Mac/All_Mac_10_10”,
“Mac/All_Mac_10_6”,
“Mac/All_Mac_10_7”,
“Mac/All_Mac_10_8”,
“Mac/All_Mac_10_9”

Mobile/Symbian

“Mobile/All_Mobile”,
“Symbian/All_Symbian”

Windows XP, Vista, 7, 8 and Windows Server

“Windows/All_ARM_Windows_8.1”,
“Windows/All_ARM_Windows_8.1_Client”,
“Windows/All_ARM_Windows_8_Client”,
“Windows/All_Embedded_Windows_XP”,
“Windows/All_IA64_Windows_Server_2003_Non_R2”,
“Windows/All_IA64_Windows_Server_2008”,
“Windows/All_Windows_Client_Server”,
“Windows/All_Windows_RT”,
“Windows/All_x64_Windows_7_Client”,
“Windows/All_x64_Windows_8.1”,
“Windows/All_x64_Windows_8.1_and_higher_Clients”,

“Windows/All_x64_Windows_8.1_Client”,
 “Windows/All_x64_Windows_8_and_higher_Client”,
 “Windows/All_x64_Windows_8_Client”,
 “Windows/All_x64_Windows_Embedded_8.1_Industry”,
 “Windows/All_x64_Windows_Embedded_8_Industry”,
 “Windows/All_x64_Windows_Embedded_8_Standard”,
 “Windows/All_x64_Windows_Server_2003_Non_R2”,
 “Windows/All_x64_Windows_Server_2003_R2”,
 “Windows/All_x64_Windows_Server_2008”,
 “Windows/All_x64_Windows_Server_2008_R2”,
 “Windows/All_x64_Windows_Server_2012_R2”,
 “Windows/All_x64_Windows_Server_2012_R2_and_higher”,
 “Windows/All_x64_Windows_Server_8”,
 “Windows/All_x64_Windows_Server_8_and_higher”,
 “Windows/All_x64_Windows_Vista”,
 “Windows/All_x64_Windows_XP_Professional”,
 “Windows/All_x86_Windows_7_Client”,
 “Windows/All_x86_Windows_8.1”,
 “Windows/All_x86_Windows_8.1_and_higher_Clients”,
 “Windows/All_x86_Windows_8.1_Client”,
 “Windows/All_x86_Windows_8_and_higher_Client”,
 “Windows/All_x86_Windows_8_Client”,
 “Windows/All_x86_Windows_Embedded_8.1_Industry”,
 “Windows/All_x86_Windows_Embedded_8_Industry”,
 “Windows/All_x86_Windows_Embedded_8_Standard”,
 “Windows/All_x86_Windows_Server_2003_Non_R2”,
 “Windows/All_x86_Windows_Server_2003_R2”,
 “Windows/All_x86_Windows_Server_2008”,
 “Windows/All_x86_Windows_Vista”,
 “Windows/All_x86_Windows_XP”,
 “Windows/IA64_Windows_Server_2003_SP1”,
 “Windows/IA64_Windows_Server_2003_SP2”,
 “Windows/IA64_Windows_Server_2008_original_release”,
 “Windows/IA64_Windows_Server_2008_SP2”,
 “Windows/x64_Embedded_Windows_7”,
 “Windows/x64_Windows_7_Client”,
 “Windows/x64_Windows_7_SP1”,
 “Windows/x64_Windows_Server_2003_R2_original_release_SP1”,
 “Windows/x64_Windows_Server_2003_R2_SP2”,
 “Windows/x64_Windows_Server_2003_SP1”,
 “Windows/x64_Windows_Server_2003_SP2”,
 “Windows/x64_Windows_Server_2008_Core”,
 “Windows/x64_Windows_Server_2008_original_release”,
 “Windows/x64_Windows_Server_2008_R2”,
 “Windows/x64_Windows_Server_2008_R2_Core”,
 “Windows/x64_Windows_Server_2008_R2_SP1”,
 “Windows/x64_Windows_Server_2008_R2_SP1_Core”,

“Windows/x64_Windows_Server_2008_SP2”,
“Windows/x64_Windows_Server_2008_SP2_Core”,
“Windows/x64_Windows_Vista_Original_Release”,
“Windows/x64_Windows_Vista_SP1”,
“Windows/x64_Windows_Vista_SP2”,
“Windows/x64_Windows_XP_Professional_SP1”,
“Windows/x64_Windows_XP_Professional_SP2”,
“Windows/x86_Embedded_Windows_7”,
“Windows/x86_Windows_7_Client”,
“Windows/x86_Windows_7_SP1”,
“Windows/x86_Windows_Server_2003_R2_original_release_SP1”,
“Windows/x86_Windows_Server_2003_R2_SP2”,
“Windows/x86_Windows_Server_2003_SP1”,
“Windows/x86_Windows_Server_2003_SP2”,
“Windows/x86_Windows_Server_2008_Core”,
“Windows/x86_Windows_Server_2008_original_release”,
“Windows/x86_Windows_Server_2008_SP2”,
“Windows/x86_Windows_Vista_Original_Release”,
“Windows/x86_Windows_Vista_SP1”,
“Windows/x86_Windows_Vista_SP2”,
“Windows/x86_Windows_XP_Professional_Service_Pack_2”,
“Windows/x86_Windows_XP_Professional_Service_Pack_3”

Windows Mobile

“WindowsMobile/All_Windows_Mobile”,
“WindowsMobile/Windows_Mobile_6.1”,
“WindowsMobile/Windows_Mobile_6.5”

Windows Phone

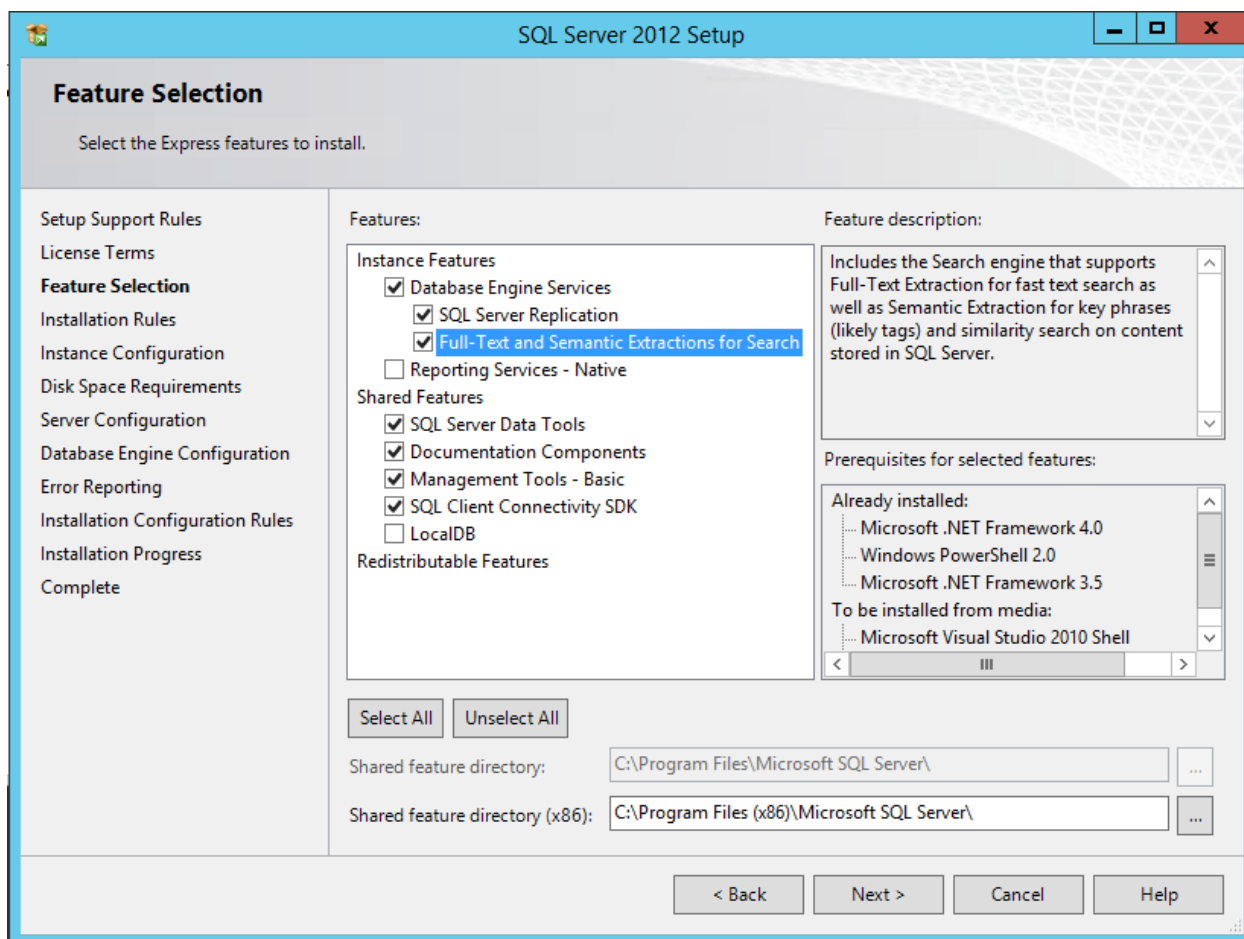
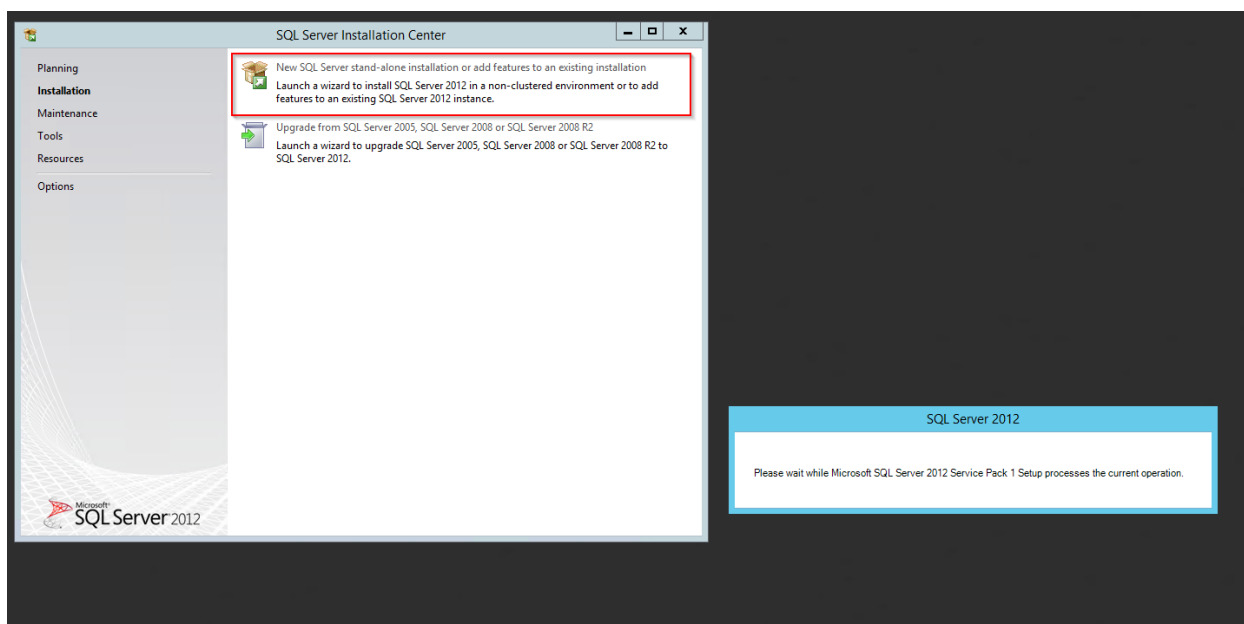
“WindowsPhone/All_Windows_Phone”,
“WindowsPhone/Windows_Phone_8”

Windows 10

“Windows/All_x64_Windows_10_and_higher_Clients”

1.4.19 KB00019 - Installing and Configuring SQL

Please follow the instructions below to install and configure your SQL.



SQL Server 2012 Setup

Instance Configuration

Specify the name and instance ID for the instance of SQL Server. Instance ID becomes part of the installation path.

Setup Support Rules
License Terms
Feature Selection
Installation Rules
Instance Configuration
Disk Space Requirements
Server Configuration
Database Engine Configuration
Error Reporting
Installation Configuration Rules
Installation Progress
Complete

☐ Default instance
☒ Named instance:

Instance ID:

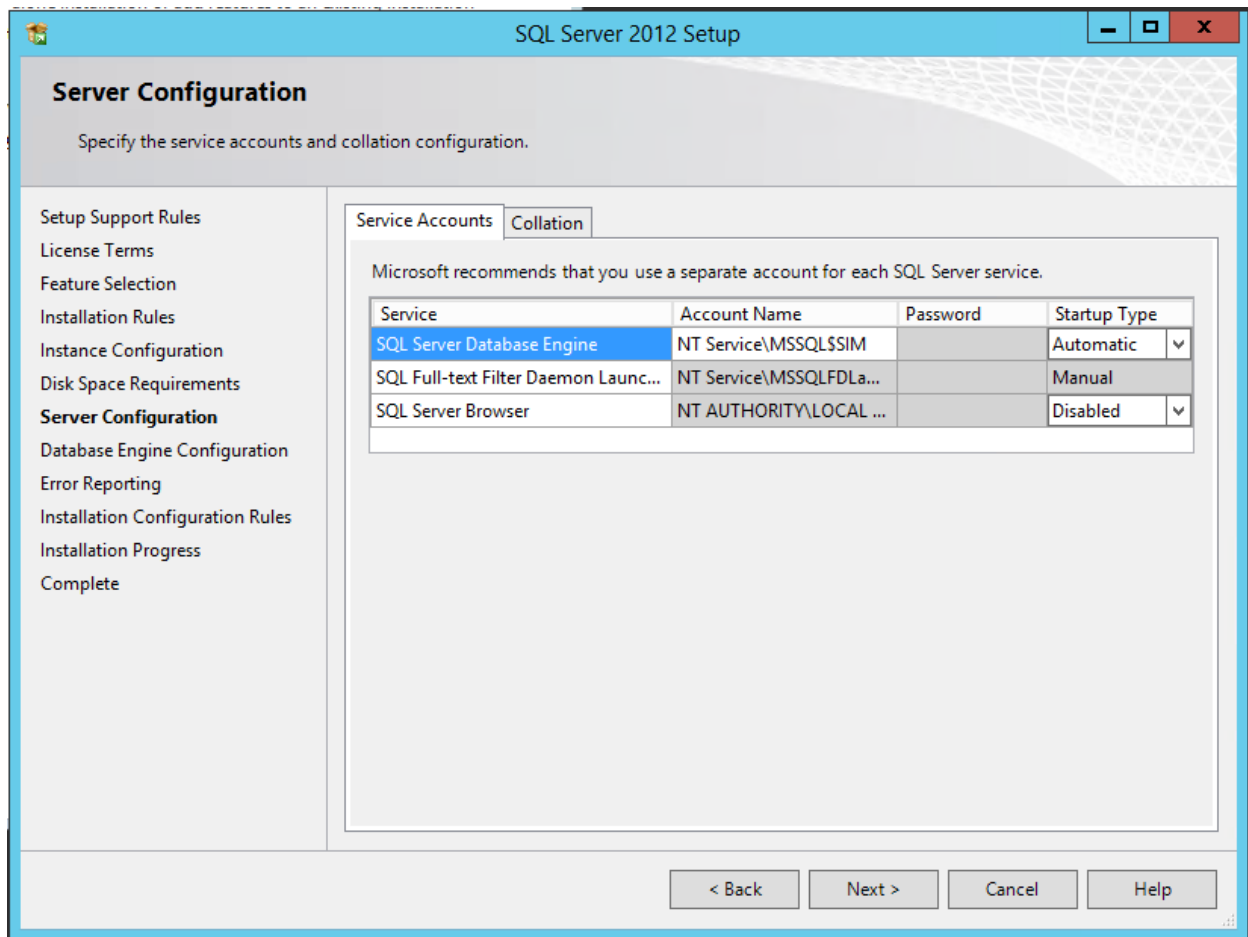
Instance root directory: ...

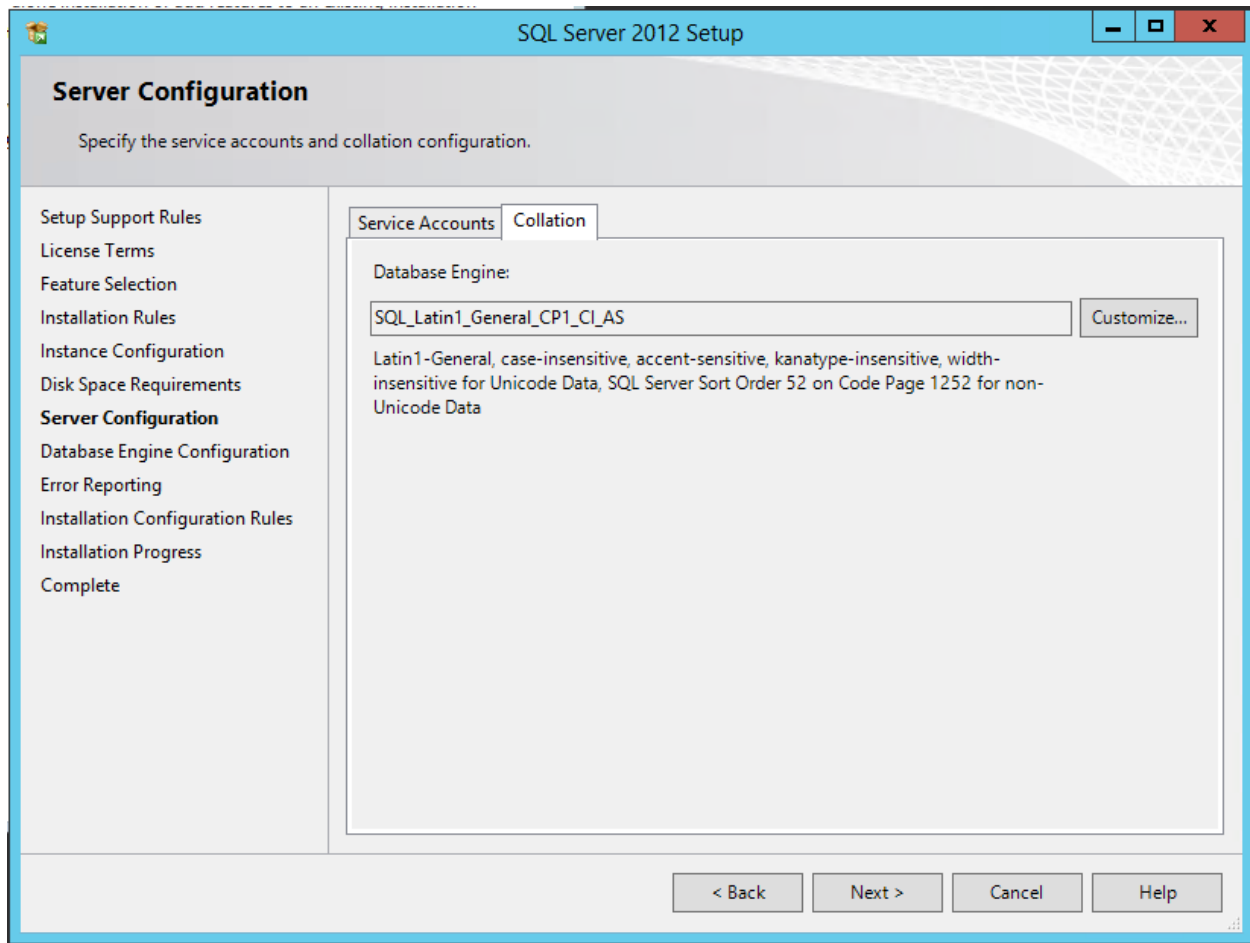
SQL Server directory: C:\Program Files\Microsoft SQL Server\MSSQL11.SIM

Installed instances:

Instance Name	Instance ID	Features	Edition	Version
---------------	-------------	----------	---------	---------

< Back Next > Cancel Help





SQL Server 2012 Setup

Database Engine Configuration

Specify Database Engine authentication security mode, administrators and data directories.

- Setup Support Rules
- License Terms
- Feature Selection
- Installation Rules
- Instance Configuration
- Disk Space Requirements
- Server Configuration
- Database Engine Configuration**
- Error Reporting
- Installation Configuration Rules
- Installation Progress
- Complete

Server Configuration | Data Directories | User Instances | FILESTREAM

Specify the authentication mode and administrators for the Database Engine.

Authentication Mode

☐ Windows authentication mode

☒ Mixed Mode (SQL Server authentication and Windows authentication)

Specify the password for the SQL Server system administrator (sa) account.

Enter password:

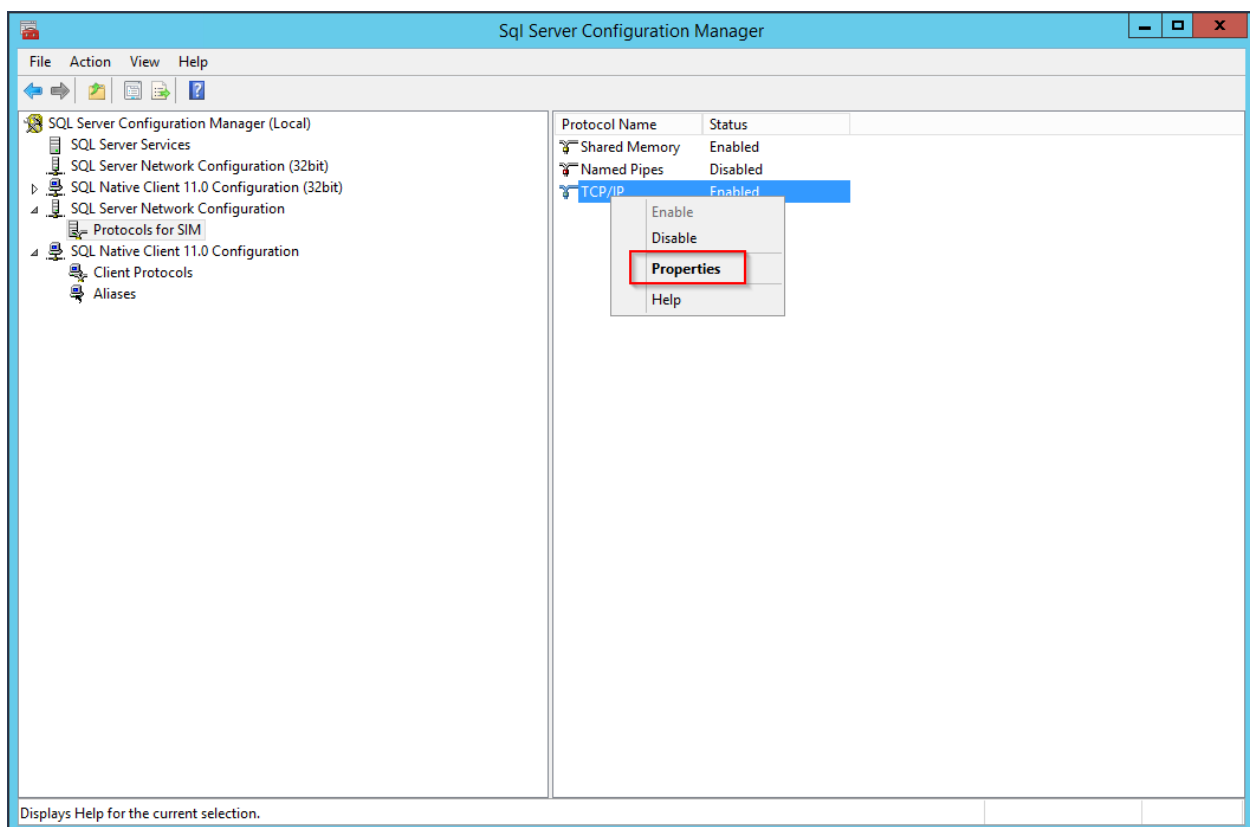
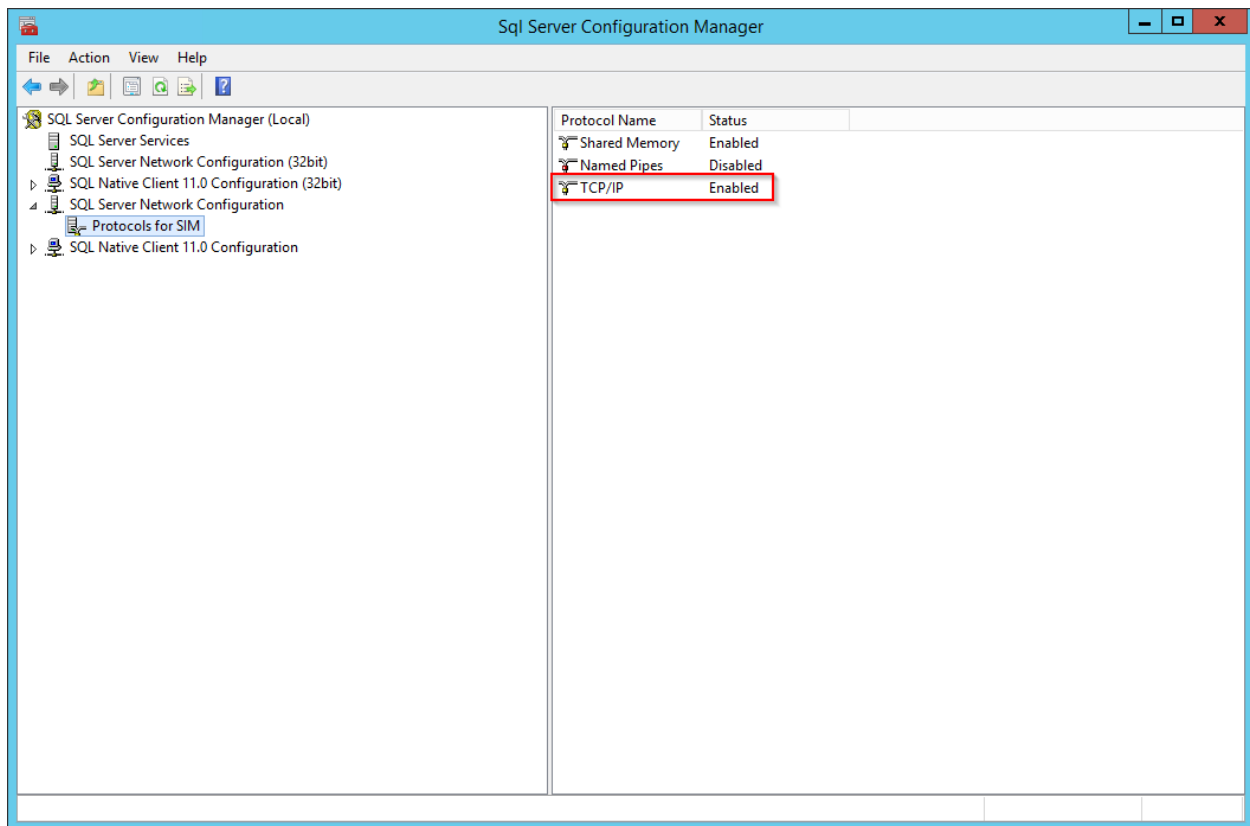
Confirm password:

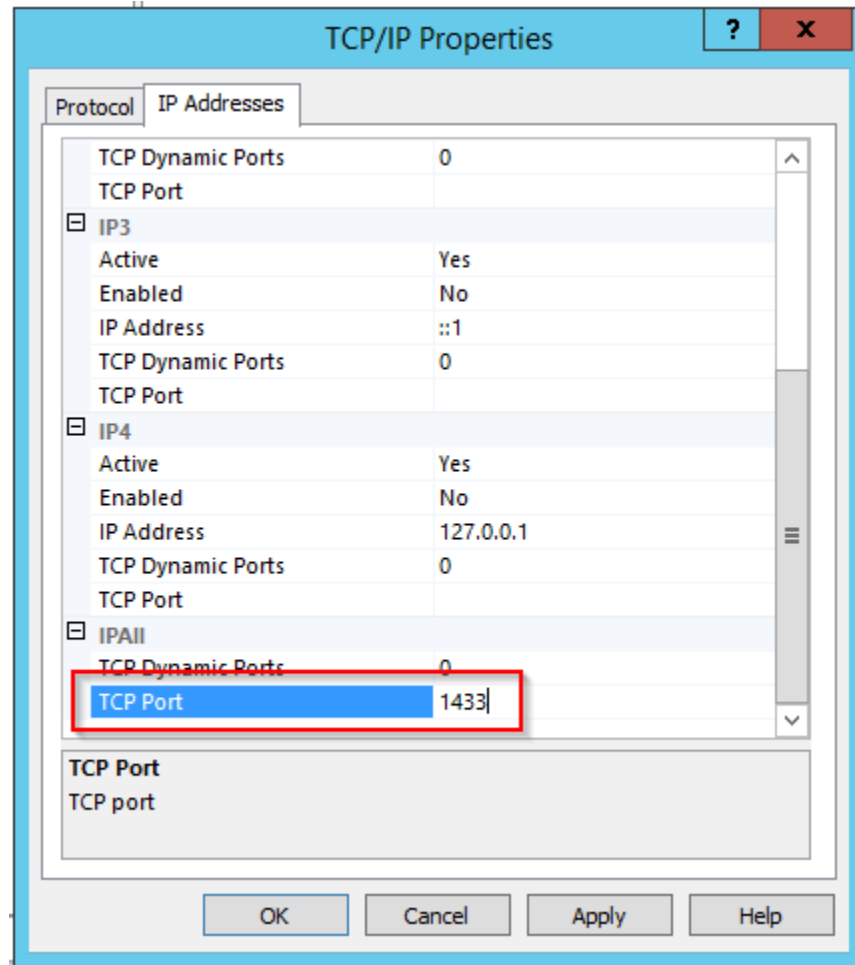
Specify SQL Server administrators

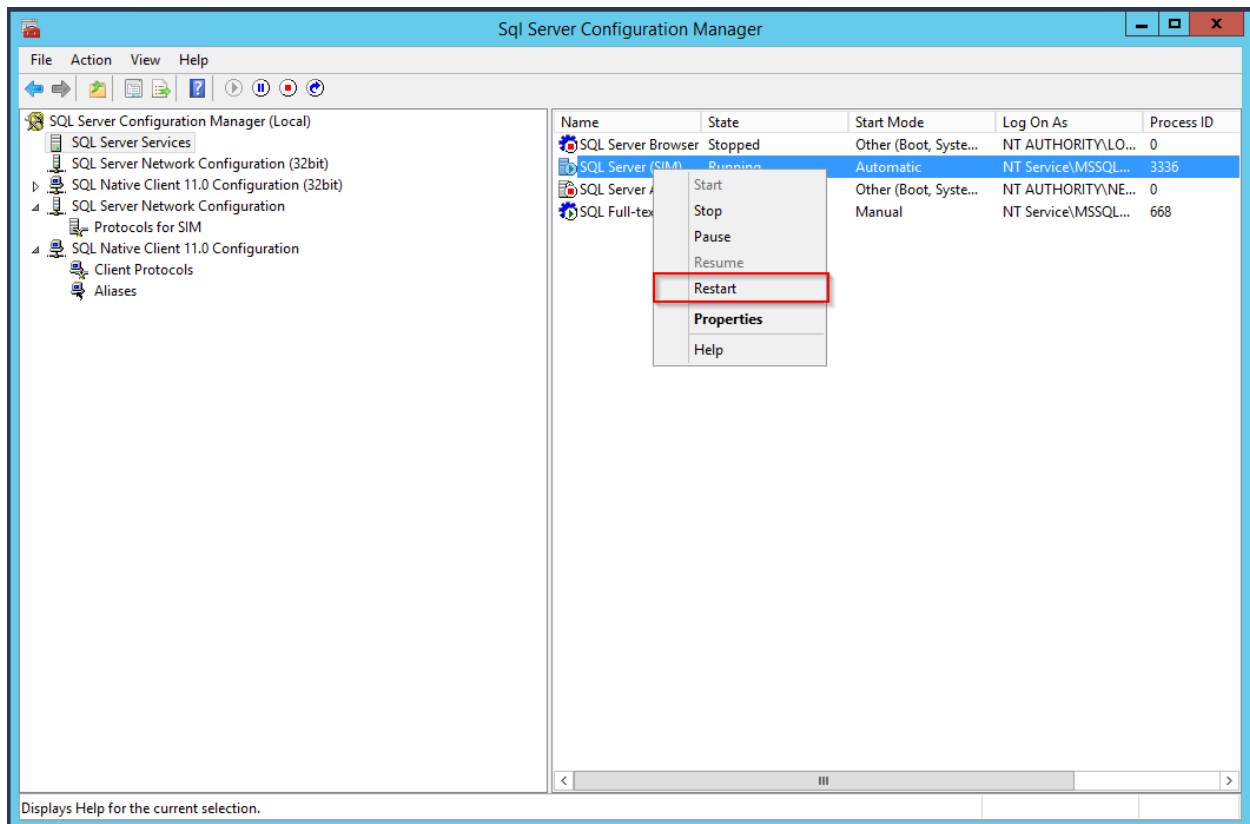
PHATCONSULTING\scurow_treon (Sebastian Curow (Silver Monkey GmbH))	SQL Server administrators have unrestricted access to the Database Engine.
PHATCONSULTING\RS_SRV_All-SIM_Full (RS_SRV_All-SIM_Full)	

Add Current User Add... Remove

< Back Next > Cancel Help



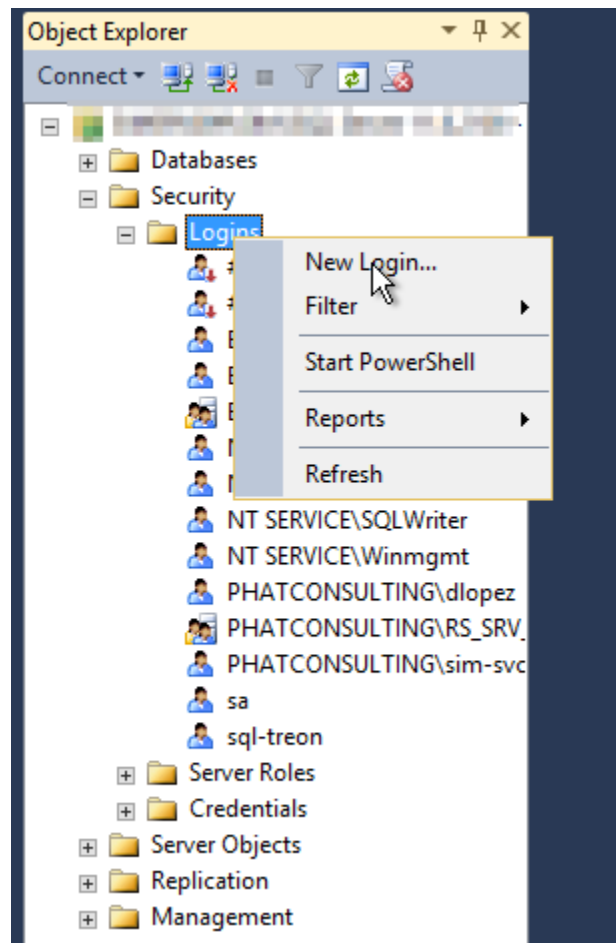




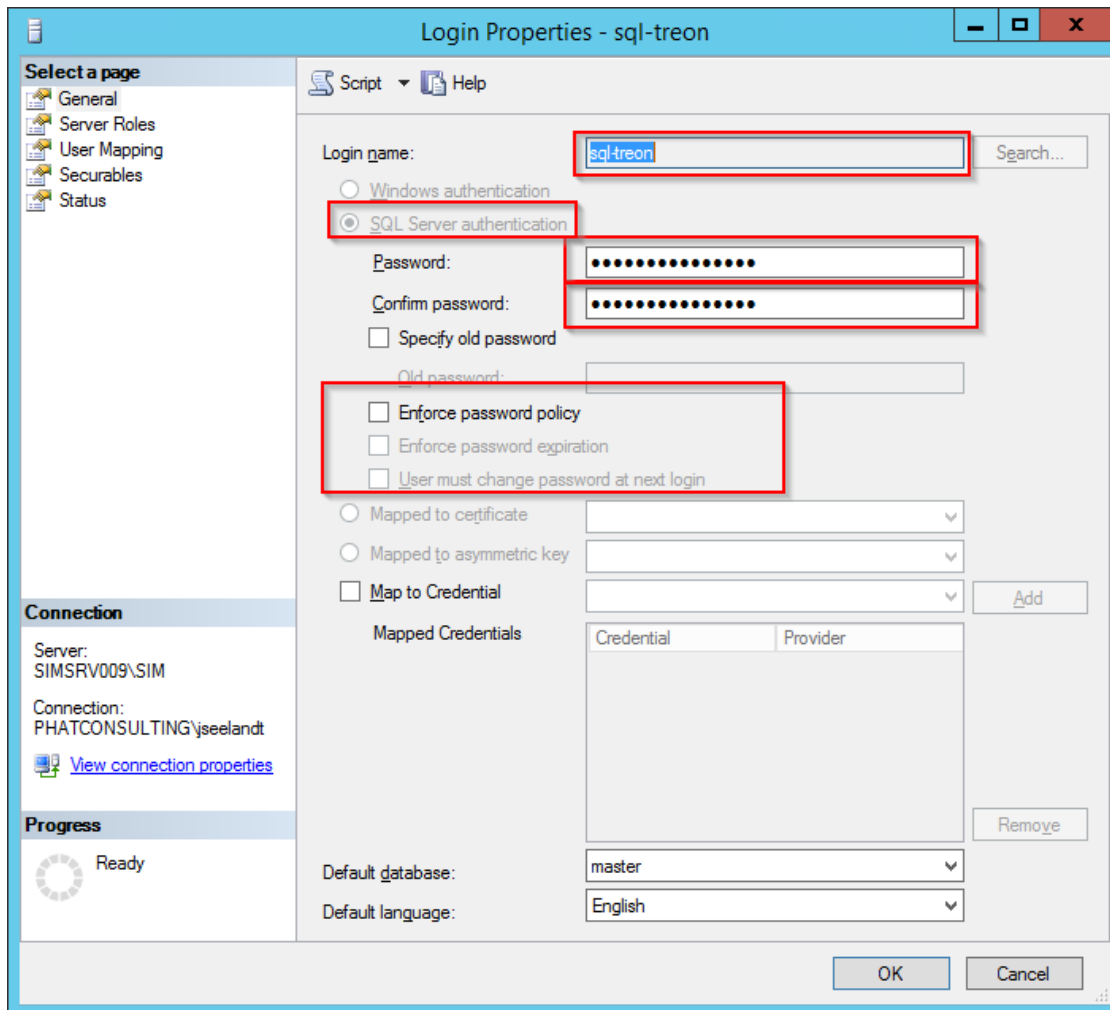
1.4.20 KB00020 - SIM SQL Database Rights

Creating the SIM Service Account

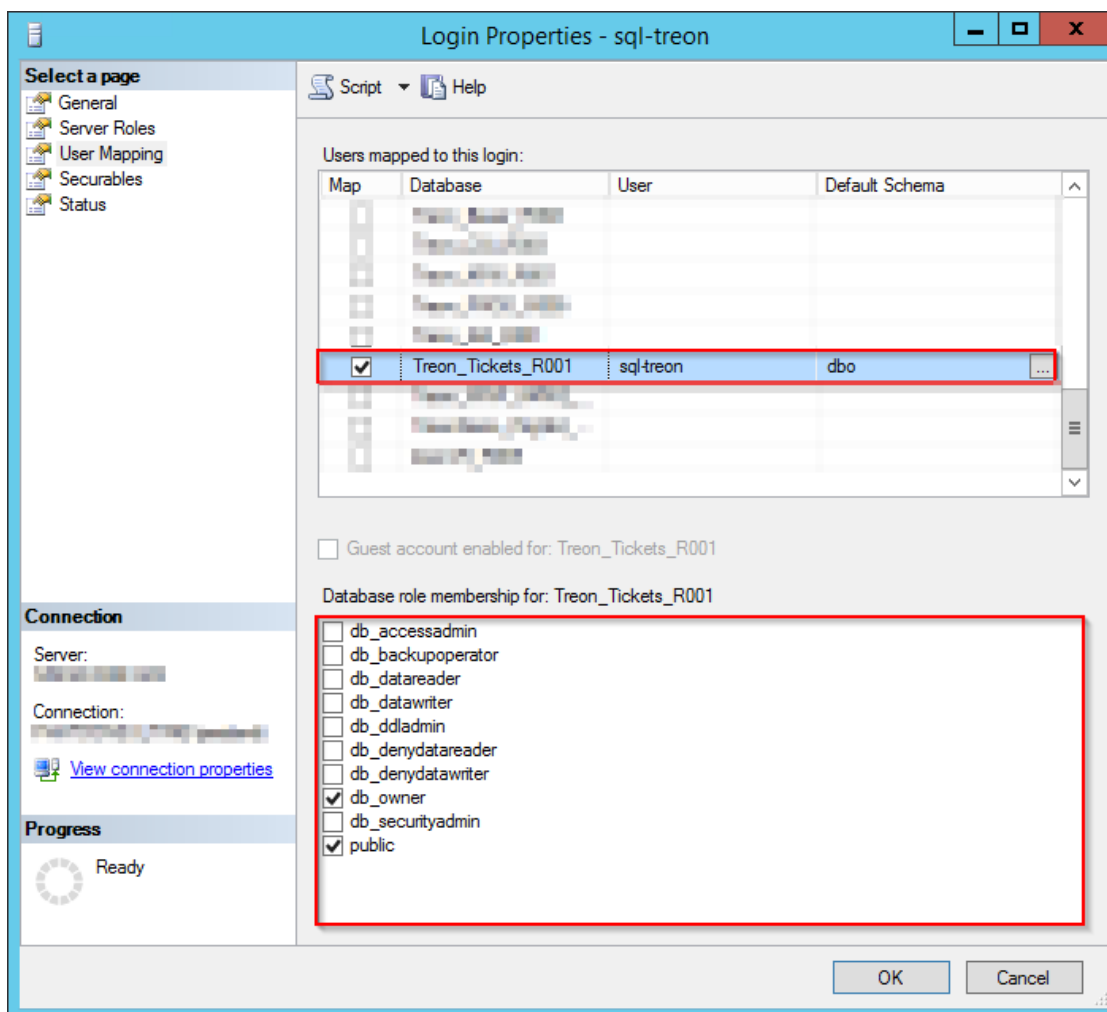
Open SQL Management Studio and connect to your Silver Monkey SQL DB server. Expand 'Security' and right click 'Login' to create a new login.



Choose a name (e.g. 'sql-sim') and a password. Set the authentication to 'SQL Server authentication' and uncheck the 'Enforce password policy'-checkbox.



Navigate to 'User Mapping' choose the SIM SQL DB and activate the db_owner role. After that click 'OK'.



You now have successfully created your SIM Service Account!

1.4.21 KB00021 - Disabling AD Sync

To disable AD Sync (which is performed every 12 hours by the first website visitor) simply follow the steps below.

1. Finding configuration.xml

Further information on how to find the Configuration.xml file, read the corresponding article. (*KB00014 - Finding Log Files and 'Configuration.xml'*)

2. Changing Date to Future Date

```
<system>
...
<directoryCacheInterval>12</directoryCacheInterval>
<lastDirectoryScan>8/10/3016 10:03:34 AM</lastDirectoryScan>
...
```

1.4.22 KB00022 - Known Issues

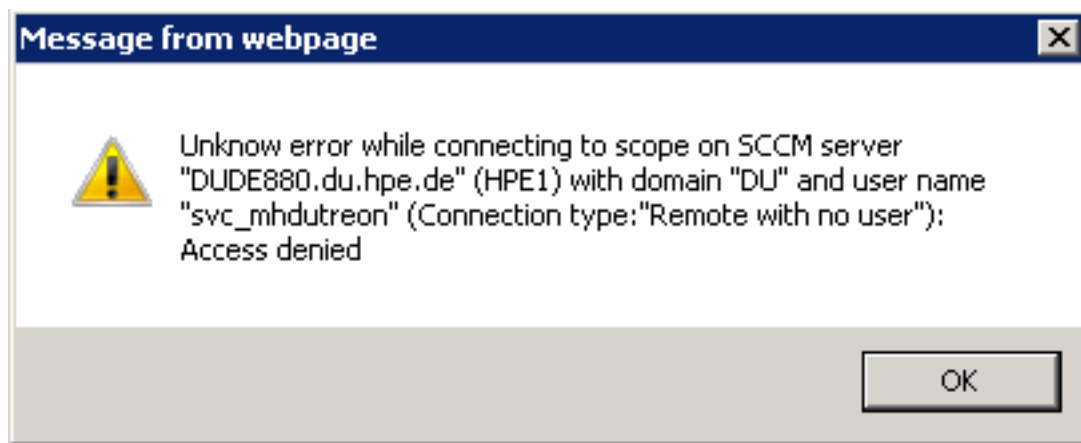
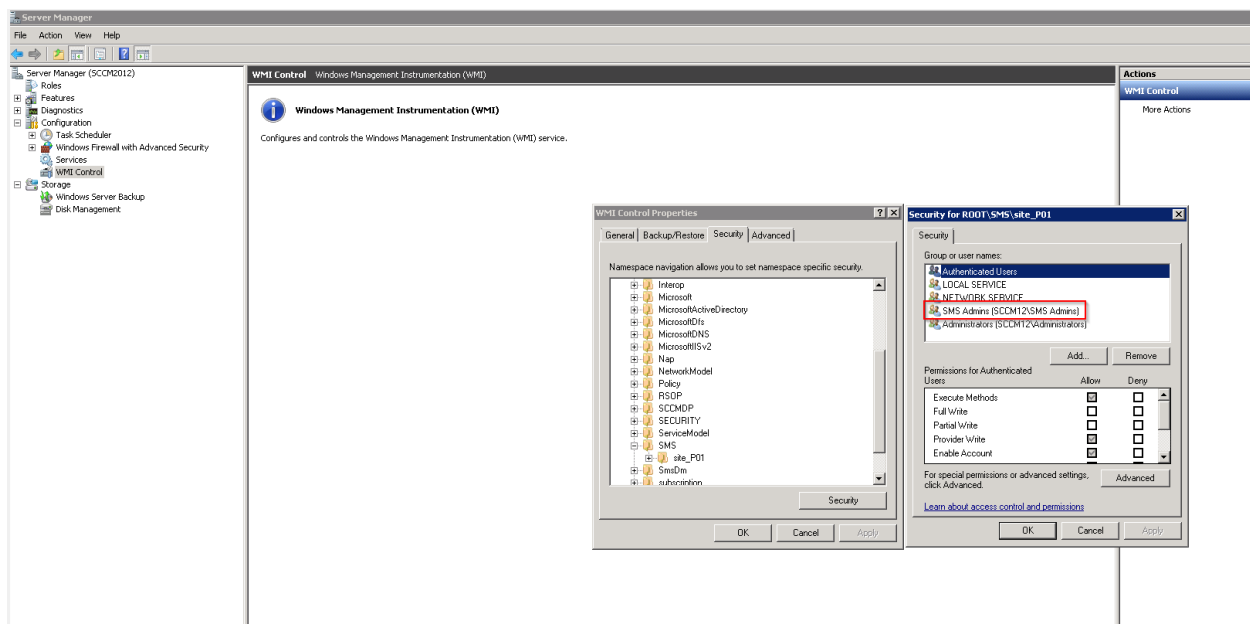
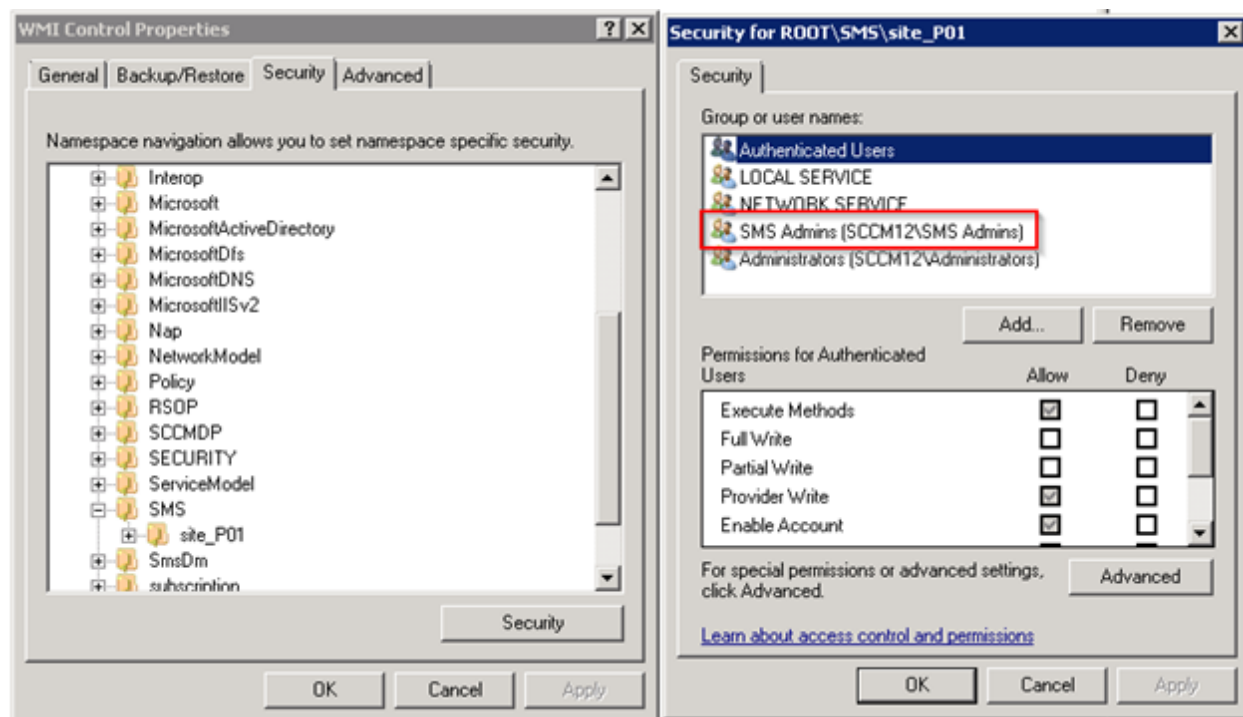


Fig. 6: This means that the service account for SCCM has to be local admin on the SCCM server in order to set up a functioning WMI connection.

Solve this problem by following the instructions below:





1.4.23 KB00023 - Copy Files fix Documentparsing

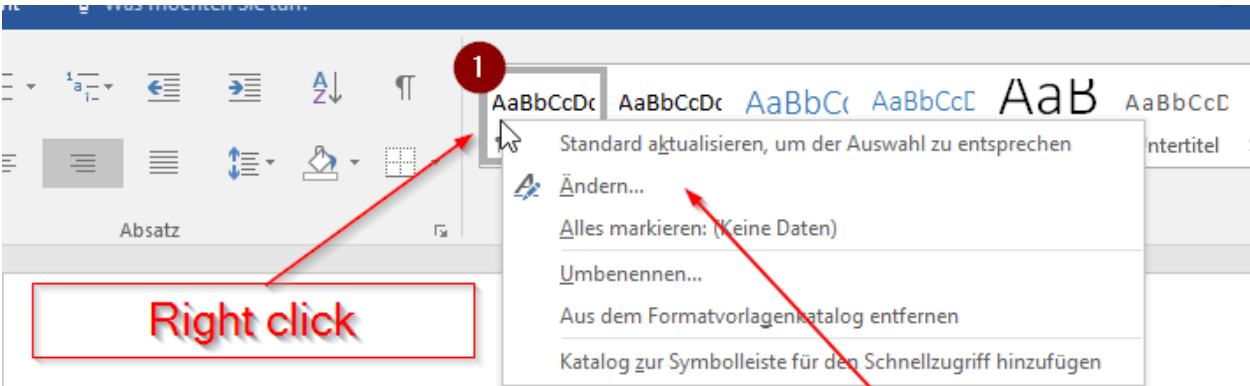
Solve this problem by following the instructions below:

SCCM Package Request

This document is used to provide additional information regarding your software packaging request in the Software Request Portal.

PACKAGE INFORMATION <i>(no input required – prefilled automatically)</i>	
TRANSFER FOLDER NAME	{PackageID}
PACKAGE ID	{PackageID}
APPLICATION MANUFACTURER	{RequestManufacturerName}
COMPLETE APPLICATION NAME	{RequestProductName}
APPLICATION VERSION	{RequestProductVersion}
APPLICATION LANGUAGE	
APPLICATION ARCHITECTURE	{HC_Architecture}
PACKAGE TYPE	{@OBJ.PackageType.Character}
SOFTWARE INFORMATION <i>(input required)</i>	
LICENSE NEEDED	
SERIAL NUMBER <i>(if required)</i>	
SOFTWARE SOURCE LOCATION <i>(no input required)</i>	
IMPORTANT NOTE: The installation data must be obtained exclusively from the respective information services department or vendor provided sources. In addition, all installation data, drivers or additional applications, must be checked for integrity by verifying a generated hash value whenever possible.	
PLEASE DEPOSIT ALL SOURCES AND LICENSE TO:	
\\DEAXSFLS003.it.services.asudc.net\win10\SIM_factory\Templates\Transfer\PackageID\sources	

Fig. 7: These curly underlinings represent the grammatical markup of Word. This markup can prevent the copyfiles function from working correctly.



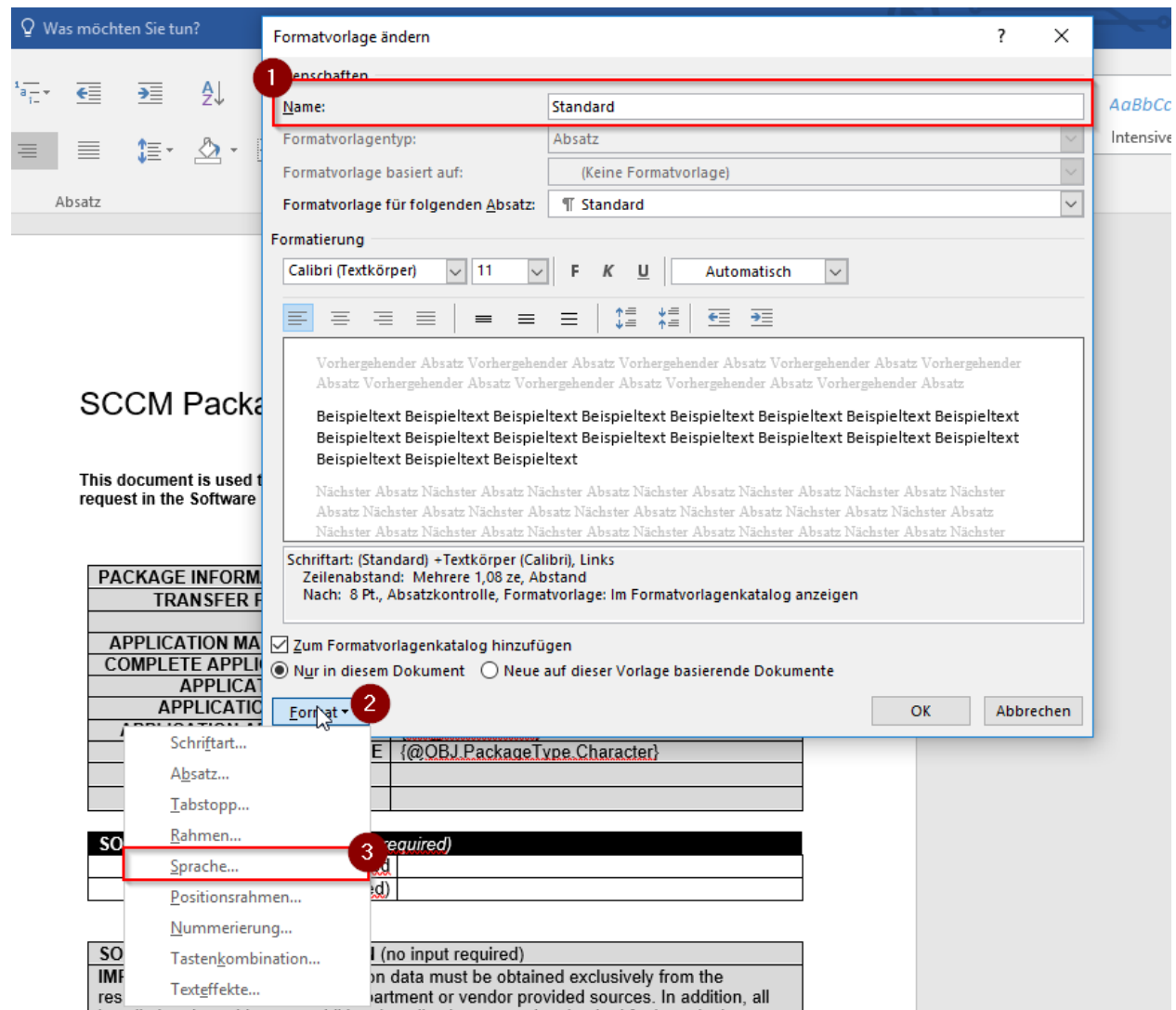
SCCM Package Request

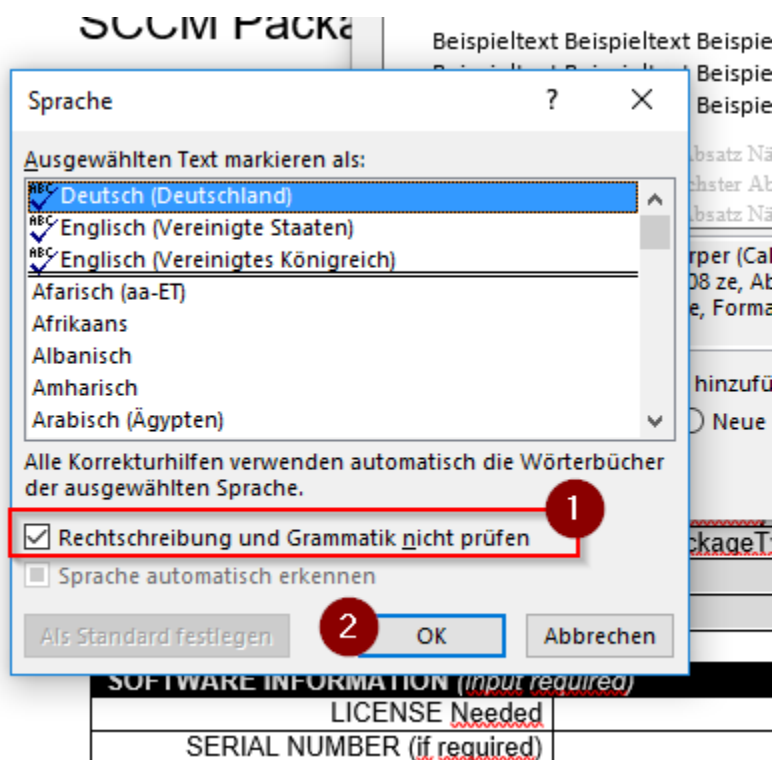
This document is used to provide additional information regarding your software packaging request in the Software Request Portal.

PACKAGE INFORMATION <i>(no input required – prefilled automatically)</i>	
TRANSFER FOLDER NAME	{PackageID}
PACKAGE ID	{PackageID}
APPLICATION MANUFACTURER	{RequestManufacturerName}
COMPLETE APPLICATION NAME	{RequestProductName}
APPLICATION VERSION	{RequestProductVersion}
APPLICATION LANGUAGE	
APPLICATION ARCHITECTURE	{HC_Architecture}
PACKAGE TYPE	{@OBJ.PackageType.Character}

SOFTWARE INFORMATION <i>(input required)</i>	
LICENSE Needed	
SERIAL NUMBER <i>(if required)</i>	

SOFTWARE SOURCE LOCATION <i>(no input required)</i>	
---	--





1.4.24 KB00024 - Create Serverlink with Alias and withCreds

Use this sample SQL script to create an SQL serverlink to the wanted server. You can specify an alias and credetials in this script, default placeholders in the name of the linkedserverobject can be used to reference different sitenames.

```
-- Creates an SQL Server Link to the specified Server, provides an Alias with 'XXX'
-- as placeholder for an Suffix. Specify an SQL User that is used for the Connection
-- in the last lines.

USE [master]
GO
EXEC master.dbo.sp_addlinkedserver @server = N'SIM_CONFIGMGR_XXX', @srvproduct=N'sql_
--server', @provider=N'SQLNCLI11', @datasrc=N'SQLSERVERNAME'
-- Specify SQL Servername like this "simserver,1433" or specify the instance via
-- backslash.
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'collation_
--compatible', @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'data access',
-- @optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'dist',
-- @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'pub',
-- @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'rpc',
-- @optvalue=N'true'
```

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```

GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'rpc out',
    ↳@optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'sub',
    ↳@optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'connect_
    ↳timeout', @optvalue=N'0'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'collation_
    ↳name', @optvalue=null
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'lazy schema_
    ↳validation', @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'query timeout
    ↳', @optvalue=N'0'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'use remote_
    ↳collation', @optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'remote proc_
    ↳transaction promotion', @optvalue=N'true'
GO
USE [master]
GO
EXEC master.dbo.sp_addlinkedsevrlogin @rmtsrvrname = N'SIM_CONFIGMGR_XXX', @locallogin_
    ↳= NULL , @useself = N'False', @rmtuser = N'SQLUSERNAME', @rmtpassword = N
    ↳'SQLUSERPASSWORD'
GO

```

1.5 Changelog

Version	TicketId	Product	Description
5.69	020407	v5 Kernel	User Variable more output types:\$USERNAME\$ESCAPEDUSERNAME
5.69	020409	v5 Software Packaging	new Entry Button with labelNewLabelLabel='Label'
5.69	020410	v5 Software Packaging	copyFiles keeps encoding of copied files
5.69	020411	v5 Software Packaging	Optimized Comment icon
5.69	020405	v5 Software Packaging	createCollection loaded wrong definition from other view
5.69	020406	v5 Software Packaging	createCollection now support for directMembership (add&remove)
5.69	020412	v5 System Operations	Application dialog shows sccm package id
5.67	020401	Web Service	Added Feature for dynamic resolve of Computer variables to deployment
5.66	020403	v5 Kernel	checkCondition für ExecuteTriggerEvent ist jetzt zusammen mit Email jetzt möglich

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Table 1 – continued from previous page

Version	TicketId	Product	Description
5.66	020393	v5 Kernel	Sim can execute scripts on SQL Events (oncreate, afterDelete, etc).
5.66	020386	v5 Kernel	Advanced Filter Options for MultiSelect
5.66	020385	v5 Self Service	Support for SCCM Fast Channel
5.66	020390	v5 Software Packaging	SetDefaultOnSave korrigiert
5.66	020397	v5 Software Packaging	Step Conditions (Plausibility) also Support roles
5.66	020400	v5 Software Packaging	SendMail ist jetzt automatisch über SIM möglich ohne SQL Trigger. OnUpdate (save oder statuswechseln)
5.65	020380	v5 Self Service	Added SCCM Fast Channel Option for Shop
5.65	020381	v5 Self Service	Added DirectLink for Shop
5.64	020378	v5 Kernel	CMDB Function for the mass Import of systems
5.64	020337	v5 Software Packaging	TextBoxes allow clickable paths
5.63	020324	v5 Kernel	-Selected Day will be highlighted
5.63	020333	v5 Kernel	Object reference allows 3 Arguments. Example: @OBJ.Package.Language.ISO631
5.63	020318	v5 Software Packaging	removePlus für Verbindungen verfügbar
5.63	020328	v5 Software Packaging	SetDefaultOnLoad also working for Objects and Data Lists
5.63	020367	v5 Software Packaging	<list> elements support link to another views with dynamic variables
5.63	020368	v5 Software Packaging	hide Connections available. Only useful when having a list right after it.
5.63	020372	v5 Software Packaging	Now possible to set Logical condition for a certain step. Use 'plausibility'
5.63	020329	v5 System Operations	Customized View Create Computer From Old (with customized Variables)
5.62	020312	v5 Software Packaging	Fixed issue that CreateApplication looked not for newest application title for checking existence.
5.61	020293	Miscellaneous	Cancel Button in 'addUserToDevice' works normal.
5.61	020294	Miscellaneous	Bug with the multiselector in CMDB was resolved.
5.61	020295	Miscellaneous	The list at the left side will be updated right when objects are removed in CMDB
5.61	020298	v5 Kernel	Changed GUI to new Silver Monkey CI
5.61	020305	v5 Kernel	new filter for CMDB
5.61	020300	v5 Software Packaging	If the collection already exists the 'createCollection' command will add a deployment.
5.61	020301	v5 Software Packaging	Change information from existing applications with createApplication command.
5.61	020303	v5 System Operations	Domain will be also shown with the username in Operations
5.61	020306	v5 System Operations	More than one site in operations module.
5.61	020296	v5 System Operations	More than one Computer objects can be selected to be assigned to a user.

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Table 1 – continued from previous page

Version	TicketId	Product	Description
5.60	020289	Miscellaneous	Fixed issue cannot create application (Unhandled exception).
5.60	000267	v5 Kernel	Automatic update of configuration.xml is possible, now
5.60	010287	v5 Software Packaging	Created a new XML attribute called 'hide' for form elements.
5.60	020287	v5 Software Packaging	Fixed issue: Error while creating Application Cannot access AppVPack-ageFolder
5.60	020288	v5 Software Packaging	Fixed issue with using wrong credentials for CopyFiles command
5.59	010283	v5 Kernel	Fixed issue: Import/Export does not support XLSX files with multiple sheets
5.58	010281	v5 System Operations	Primary User Support for CreateComputer
5.57	010273	v5 Self Service	Fixed issue with missing user impersonation for local SCCM connections.
5.57	010274	v5 Self Service	Fixed issue with Shop references to Applications. Now, a permanent ID is used and Applications can be edited after adding them to the shop.
5.56	010272	v5 System Operations	Keep Primary User when using Computer Exchange/Refresh
5.55	010271	v5 Self Service	Es können die Shop Produkte dynamisch aus den PackagingJob Datensätzen generiert werden
5.53	000259	Miscellaneous	Count of all connected SCCM sites visible in configuration
5.53	000268	v5 Kernel	Import durch XLSX immer gleicher SysDisplayName
5.52	000227	v5 System Operations	Primary users can be managed through objects, now.
5.52	000199	Web Service	Extended the function of 'Create Client' by 'overwrite=true' that is Controlling if there is a Computer with the same Name/MAC and whether or not it should be deleted.
5.51	000226	v5 Rollout Center	Dynamic target collections and primary users are available now.
5.48	000160	v5 System Operations	it is now possible to choose the MAC addresses by drop down in the 'Refresh Computer' dialog.
5.41	000253	Miscellaneous	It's possible to use the FORMAT function when referencing on an @OBJ function.
5.41	000209	v5 Kernel	It's now possible to set a datalist attribute as valid.
5.41	000185	v5 Kernel	It is possible to activate the date picker in english, now.
5.41	000187	v5 Kernel	Fixed a bug that caused varchars bigger than 800 not to be saved.
5.41	000191	v5 Kernel	Treon variables now support referenced objects (for example: { @OBJ.PackageLanguage.CodeISO6392}).
5.41	000194	v5 Kernel	Adjusted dropdown fields, enabled the option to edit the specified column.
5.41	000196	v5 Kernel	Fixed Timing problem through MARS, parallel database queries function properly again.
5.41	000245	v5 Self Service	Fixed a bug in the shop module that prohibits adding members and deploying.
5.39	000184	v5 Kernel	Defined filters for active Directory users globally. Filter supports variables from the Job table.
5.39	000173	v5 Kernel	Fixed a bug that prohibited the 'packet commandline Install' field to be displayed correctly.
5.39	000175	v5 Kernel	Defining impersonation as Shared, decimate multiple registrations. Stabilization of impersonation. Minimized database accesses to spare connection pool.

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Table 1 – continued from previous page

Version	TicketId	Product	Description
5.39	000176	v5 Kernel	Enabled triggering multiple domains in the active directory fields. Extended filter of the formular attributes.
5.39	000177	v5 Kernel	Optimized database Access: Adjusted impersonification.
5.39	000179	v5 Kernel	Adjusted HW Hey algorithm. The Domain of the IIS System is now in use. From this Version on ,customers need a new activation code.
5.39	000171	v5 Software Packaging	Fixed a bug in the SCCM user kontext.
5.39	000181	v5 Software Packaging	Expanded CreateApp/Package by security scopes.
5.39	000182	v5 Software Packaging	Treon recognizes if there is an app with the same title already in the Create App dialoge and uses the existing app to create a new deployment type.
5.39	000183	v5 Software Packaging	CreateApp/Package is now available through Windows Management Instrumentation. SQL connection is not required.
5.39	000180	v5 System Operations	Adjusted the filter of the applications in packaging infos: Ist now possible to sort applications by f.e. sysStatus in the operations modul.
5.39	000169	v5 System Operations	The refresh computer function no longer ignores the computer template.
5.32	000156	v5 System Operations	Fixed issue with the addon software (XML error).
5.31	000149	v5 Kernel	Enabled a 'Read Only' parameter for the whole formula/workflow/role.
5.31	000150	v5 Kernel	ID columns can be displayed in lists, now.
5.30	000145	v5 Kernel	Text fields are now saved as VarChar (10000) in the database.
5.30	000148	v5 Kernel	Fixed a bug that caused the 'link' button to disappear if the displayname reaches a certain length.
5.20.00	000125	v5 Kernel	New variable SiteURL now exists,it can be used to reference on an Email dynamically.
5.20.00	000136	v5 Kernel	Fixed bugs that affected the saving of the Formulardata when using the execute function.
5.20.00	000139	v5 Kernel	The number of connections will now be displayed in the list view.
5.20.00	000074	v5 Software Packaging	The 'Execute' Command is not displayed anymore if there is no token.
5.20.00	000121	v5 Software Packaging	The Email function has been upgraded, it is now possible to set Email templates and connect them to Workflows. Emails are sent when the Email Condition is positive.
5.20.00	000124	v5 Software Packaging	SCCM gateway has been extended it now supports AppVDeployment Types.
5.19.00	000098	v5 Rollout Center	Adjusted import export dialog.
5.19.00	000076	v5 Rollout Center	The Connections icon is now correctly displayed.
5.19.00	000072	v5 Rollout Center	Fixed a bug that caused a 'LoadXML Error' when trying to add an active directory user to a list view.
5.19.00	000077	v5 Software Packaging	Applications get created automatically within a Folder structure, as in packages.
5.19.00	000101	v5 Software Packaging	PackWF/RolloutDB formular now got differentiated CSS classes.
5.19.00	000068	v5 System Operations	Computer refresh applications ('packages') is not displaying updates (and task sequences) as requested.

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Table 1 – continued from previous page

Version	TicketId	Product	Description
5.18.00	000073	v5 Kernel	Fixed a bug which caused an empty window to be displayed, when the Website wasn't used for a certain time because of a timeout of the Internet Information Server.
5.18.00	000083	v5 Kernel	Session timeout adjusted to 3 days to prevent Website from displaying a blank page.
5.18.00	000090	v5 Software Packaging	Dynamic paths do work properly again. It is possible to support multiple wrappers via copyjob.
5.18.00	000091	v5 Software Packaging	Changes in the Package System are now working properly again.
5.18.00	000094	v5 Software Packaging	The Create Collection command now supports nested text names for the destination folder. If the folder does not exist it will be created.
5.18.00	000080	v5 Software Packaging	Adjusted formular design.
5.18.00	000069	v5 System Operations	It is now possible to use a GUID to create a new Client in the system.

1.6 Supported Configurations

1.6.1 Supported Microsoft SQL Server Versions

Product	Version	Supported
SQL Server 2008	10.0	Yes
SQL Azure	10.25	Yes
SQL Server 2008 R2	10.5	Yes
SQL Server 2012	11.0	Yes
SQL Server 2014	12.0	Yes
SQL Server 2016	13.0	Yes

1.6.2 Supported Microsoft Windows Server Versions

Product	Version	Supported
Windows Server 2008	NT 6.0	Yes
Windows Server 2008 R2	NT 6.1	Yes
Windows Server 2012	NT 6.2	Yes
Windows Server 2012 R2	NT 6.3	Yes
Windows Server 2016	NT 10.0	Yes

1.6.3 Supported .Net Framework Versions

- Hence the code was written in .Net 2.0 only this version is supported.

1.6.4 Supported Microsoft ConfigMgr Versions

Product	Revision	Service Pack	Version/Build	Supported
Systems Management Server (SMS)	1.0			No
Systems Management Server (SMS)	1.1			No
Systems Management Server (SMS)	1.2			No
Systems Management Server (SMS)	2.0			No
Systems Management Server (SMS)	2003			No
Systems Management Server (SMS)	2003 R2			No
System Center Configuration Manager (ConfigMgr)	2007	Beta 1	4.00.5135.0000	No
System Center Configuration Manager (ConfigMgr)	2007	RTM	4.00.5931.0000	Yes
System Center Configuration Manager (ConfigMgr)	2007	SP1	4.00.6221.1000	Yes
System Center Configuration Manager (ConfigMgr)	2007	SP1	4.00.6221.1193	Yes
System Center Configuration Manager (ConfigMgr)	2007	SP2	4.00.6487.2000	Yes
System Center Configuration Manager (ConfigMgr)	2007	SP2	4.00.6487.2111	Yes
System Center Configuration Manager (ConfigMgr)	2007		4.00.6487.2157	Yes
System Center 2012 Configuration Manager (ConfigMgr)	2012	Beta 1		No
System Center 2012 Configuration Manager (ConfigMgr)	2012	Beta 2	5.00.7561.0000	No
System Center 2012 Configuration Manager (ConfigMgr)	2012	Release Candidate 1	5.00.7678.0000	No

Note: In regard to support for the new Configuration Manager versions (beginning from Build 1511): Silver Monkey's release cycle is based on the release cycles of Microsoft. 4 weeks after publication of a new build version it is supported by Silver Monkey.

1.7 Support

If you have further questions regarding our products or the documentation contact us:

- Tel. : +49 40 - 226 383 160
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If you need general Information about our Products visit: <http://www.SilverMonkey.net>