# SIM v5

Oct 19, 2018

# Contents

Welc		-
1.1	Requirements	3
1.2	Installation	4
	Manual	
1.4	Knowledge Base	91
1.5	Changelog	72
1.6	Supported Configurations	76
1.7	Support	79

**Note:** Documentation is still in development process. Please do not hesitate to contact us on support@silvermonkey.net for further information.

# CHAPTER 1

# Welcome

This document is meant to be a source for all information regarding the administration and installation of Silver Monkey v5 Modules.

Contents:

# **1.1 Requirements**

#### 1.1.1 Server Application (IIS)

- Microsoft Windows Server 2012 R2 or higher
- Internet Information Server
- Microsoft .NET Framework 3.5
- Microsoft Report Viewer 2012 (free download from Microsoft)

### 1.1.2 Server Database (SQL)

- Microsoft SQL Server 2014 or higher
- Or Microsoft SQL Server Express with Advanced Services
- 2014: https://www.microsoft.com/en-US/download/details.aspx?id=42299

### 1.1.3 Server Hardware Requirements (IIS+SQL)

The system requirements for processors, RAM and hard disk space on the server depend on the size of the correspondig ConfigMgr environment and the number of users working at the same time. Anyway, there is always the option to easily move the application to a more powerful machine or to distribute it across several servers with load balancing.

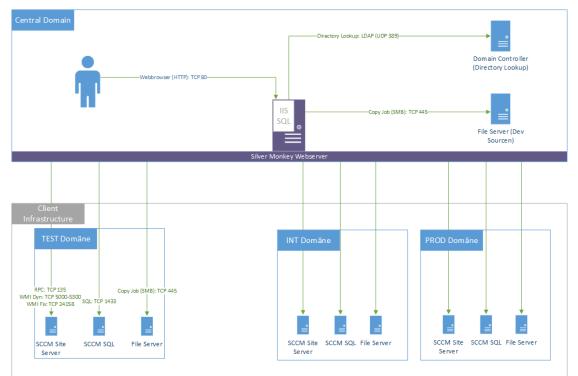
# 1.1.4 System Requirements

- 2 CPU 1GHz
- RAM 8GB (If there is a SQL Server running on the Webapplication Server 4GB RAM are required)
- Database size 1000MB
- Website/Application files 500MB

(Valid for up to 15,000 systems and 20 concurrent users on the Web Application)

# 1.1.5 Network Configuration

SIM v5 Engine supports multiple domain configurations. Please see figure below for detailed information about network communication ports:



# 1.1.6 Workplace Applications

- Microsoft Internet Explorer 8 or later
- Mozilla FireFox 5 or later (Windows SSO is not supported by browser)
- Google Chrome

# 1.2 Installation

#### In this article:

- Requirements
- Report Builder
- IIS Features
- Microsoft SQL Server
  - Installation Setup
  - SQL Server TCP/IP Configuration
  - SIM SQL DB Service Account
- Website Files
- Database
- IIS Configuration
  - Licence
  - Setting up Database Connection
  - Setting up ConfigMgr Connection

## **1.2.1 Requirements**

For general information on system requirements see Requirements.

# 1.2.2 Report Builder

In order to build reports on the website and to export lists in Microsoft Excel format the following libraries have to be installed:

- Report Viewer 2010
- Report Viewer 2012
  - Which needs SQLSysClrTypes

Download library.

# 1.2.3 IIS Features

Execute the following command to enable IIS features on the application server:

```
CMD.EXE /C DISM.EXE /enable-feature /all /online /featureName:IIS-
     --WebServerRole /featureName:IIS-WebServer /featureName:IIS-
     -CommonHttpFeatures /featureName:IIS-StaticContent /featureName:IIS-
    →DefaultDocument /featureName:IIS-DirectoryBrowsing /featureName:IIS-
    ↔HttpErrors /featureName:IIS-HttpRedirect /featureName:IIS-
    →ApplicationDevelopment /featureName:IIS-ASPNET /featureName:IIS-
    ->NetFxExtensibility /featureName:IIS-ASPNET45 /featureName:IIS-
    -NetFxExtensibility45 /featureName:IIS-ASP /featureName:IIS-CGI /
     →featureName:IIS-ServerSideIncludes /featureName:IIS-HealthAndDiagnostics /
     →featureName:IIS-HttpLogging /featureName:IIS-LoggingLibraries(continues on next page)
    → featureName: IIS-RequestMonitor / featureName: IIS-HttpTracing /
           reName:IIS-CustomLogging /featureName:IIS-ODBCLogging /
1.2. Installation Name: IIS-Security / feature Name: IIS-Basic Authentication /
                                                                                   5
     → featureName: IIS-WindowsAuthentication / featureName: IIS-
     →DigestAuthentication /featureName:IIS-
     -ClientCertificateMappingAuthentication /featureName:IIS-
```

(continued from previous page)

See Download Script.

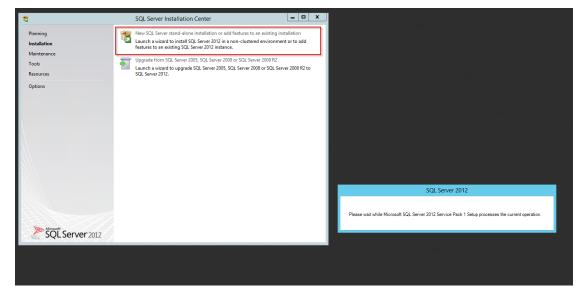
# 1.2.4 Microsoft SQL Server

For information about supported SQL Server versions see Supported Configurations.

The installation of the SQL Server will be described in the following section.

#### **Installation Setup**

Start the SQL Server installation setup. Choose the option "New SQL Server stand-alone installation..." in the following Window:



Throughout the installation, please choose the same features as shown below:

Feature Selection         Setect the Express features to install.         Setup Support Rules         License Terms         Feature Selection         Installation Rules         Installation Rules         Installation Rules         Installation Rules         Server Configuration         Disk Space Requirements         Server Configuration         Database Engine Configuration         Error Reporting         Installation Configuration Rules         Installation Configuration         Database Engine Configuration         Error Reporting         Installation Progress         Complete             Precure Selection             Installation Configuration             Error Reporting         Installation Progress         Complete             Microsoft .NET Framework 4.0         Windows PowerShell 2.0         Microsoft Visual Studio 2010 Shell	3	SQL Server 2012 Setup	
Installation Configuration Rules       SQL Client Connectivity SDK       Already installed:         Installation Progress       LocalDB       Microsoft .NET Framework 4.0         Complete       Microsoft .NET Framework 3.5       Microsoft .NET Framework 3.5         To be installed from media:       Microsoft Visual Studio 2010 Shell	Feature Selection Select the Express features to in Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration	Install. Features: Instance Features ✓ Database Engine Services ✓ SQL Server Replication ✓ Full-Text and Semantic Extractions for Search Reporting Services - Native Shared Features ✓ SQL Server Data Tools ✓ Documentation Components	Includes the Search engine that supports Full-Text Extraction for fast text search as well as Semantic Extraction for key phrases (likely tags) and similarity search on content stored in SQL Server.
	Installation Configuration Rules	SQL Client Connectivity SDK	<ul> <li>Microsoft .NET Framework 4.0</li> <li>Windows PowerShell 2.0</li> <li>Microsoft .NET Framework 3.5</li> <li>To be installed from media:</li> <li>Microsoft Visual Studio 2010 Shell</li> </ul>
		< Back	Next > Cancel Help

Name the instance SIM or choose another name:

1	SC	L Server 2012 Se	tup		_ 🗆 X
Instance Configuration Specify the name and instance		Server. Instance ID b	ecomes part of the in	stallation path.	
Setup Support Rules License Terms Feature Selection	<ul> <li>Default instance</li> <li>Named instance:</li> </ul>	SIM			
Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration	Instance ID: Instance root directory:	SIM C:\Program Files\M	ficrosoft SQL Server\		
Error Reporting Installation Configuration Rules Installation Progress Complete	SQL Server directory: Installed instances:	C:\Program Files\M	icrosoft SQL Server\M	SSQL11.SIM	Version
	Instance Name I	nstance ID	reatures	Edition	Version
			< Back Nex	t > Cancel	Help

Configurate the server as follows:

5	SQL Server 201	2 Setup		
Server Configuration Specify the service accounts an	d collation configuration.			
Setup Support Rules License Terms Feature Selection	Service Accounts Collation Microsoft recommends that you use	a separate account for each	SQL Server servi	ce.
Installation Rules	Service	Account Name	Password	Startup Type
Instance Configuration	SQL Server Database Engine	NT Service\MSSQL\$SIM		Automatic 🗸
Disk Space Requirements	SQL Full-text Filter Daemon Launc	NT Service\MSSQLFDLa		Manual
Server Configuration	SQL Server Browser	NT AUTHORITY\LOCAL		Disabled 🗸
Error Reporting Installation Configuration Rules Installation Progress Complete				
		< Back Next >	> Can	cel Help

Choose the Database Engine called 'SQL\_Latin\_General\_CP1\_CI\_AS':

1	SQL Server 2012 Setup
Server Configuration Specify the service accounts ar	nd collation configuration.
Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirements <b>Server Configuration</b> Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress Complete	Service Accounts       Collation         Database Engine:       SQL_Latin1_General_CP1_CLAS         Latin1-General, case-insensitive, accent-sensitive, kanatype-insensitive, width-insensitive for Unicode Data, SQL Server Sort Order 52 on Code Page 1252 for non-Unicode Data         Unicode Data
	< Back Next > Cancel Help

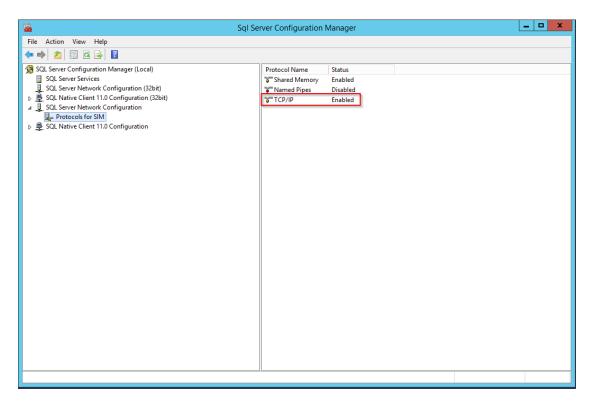
Select the 'mixed mode'-authentification and add your SQL service account as SQL Server administrator:

<b>1</b>	SQL Server 2012 Setup
Database Engine Conf	iguration
Specify Database Engine auth	entication security mode, administrators and data directories.
Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress	Server Configuration       Data Directories       User Instances       FILESTREAM         Specify the authentication mode and administrators for the Database Engine.       Authentication Mode       Image: Confirm Content of Cont
Complete	Specify SQL Server administrators         PHATCONSULTING\scurow_treon (Sebastian Curow (Silver Monkey GmbH)         PHATCONSULTING\SS_SRV_All-SIM_Full (RS_SRV_All-SIM_Full)         SQL Server administrators         have unrestricted access         to the Database Engine.         Add Current User       Add         Remove
	< Back Next > Cancel Help

You have completed the setup!

## SQL Server TCP/IP Configuration

Open the SQL Server Configuration Manager, choose 'SQL Server Network Configuration' and then 'Protocols for [Database Name]'. Change the TCP/IP Status to *Enabled*:



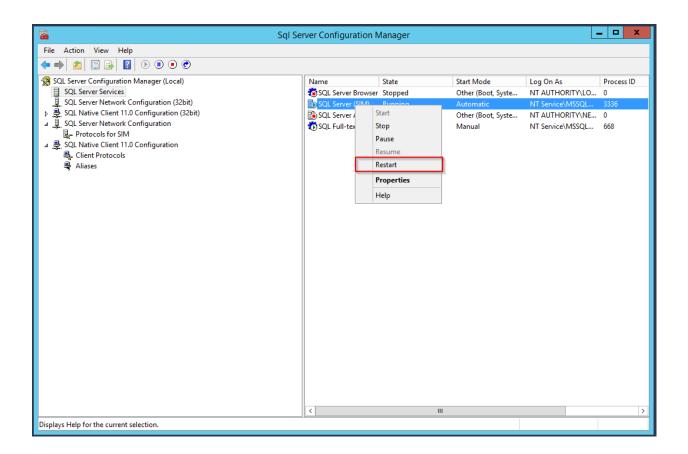
Right-click the TCP/IP line and choose 'Properties':

🖀 Sql Ser	ver Configuration Manager	_ 🗆 X
File Action View Help		
← ⇒ 2 🗑 🔒 🛛		
<ul> <li>SQL Server Configuration Manager (Local)</li> <li>SQL Server Services</li> <li>SQL Server Network Configuration (32bit)</li> <li>SQL Server Network Configuration</li> <li>SQL Server Network Configuration</li> <li>Client Protocols</li> <li>Aliases</li> </ul>	Protocol Name Status Shared Memory Enabled Named Pipes Disabled TCP/IP Enable Disable Properties Help	
Displays Help for the current selection.		

Choose the tab "IP Adresses" and change the 'TCP Port'-entry to 1433:

Afterwards, navigate to the SQL Server Services and restart the 'SQL Server ([Database Name])':

TCP Dynamic Ports	0	^
TCP Port		
E IP3		
Active	Yes	
Enabled	No	
IP Address	::1	
TCP Dynamic Ports	0	
TCP Port		
E IP4		
Active	Yes	
Enabled	No	
IP Address	127.0.0.1	≡
TCP Dynamic Ports	0	
TCP Port		
IPAII     TCP Dynamic Ports	0	
TCP Port	1433	
TCI FOR	1435	~
TCP Port		
TCP port		
-		



#### SIM SQL DB Service Account

Visit *KB00020 - SIM SQL Database Rights* to see how to create the Silver Monkey service account necessary for the DB connection.

You have finished the basic SQL Server installation for Silver Monkey.

#### 1.2.5 Website Files

Copy the basic configuration of the website to the specified path on the web application server:

\*C:\inetpub\wwwroot\[HERE] \* Example: \*C:\inetpub\wwwroot\SIM\_R001\*

This configuration will be customized later based on the customer requirements.

#### Tip:

Make sure that the role "Everyone" has the permission to "Modify, Read& execute, List folder contents, Read, Write" to the App\_Data folder (as seen below)

#### 1.2.6 Database

Install the Silver Monkey Database Backup. The Backup is part of the installation Package.

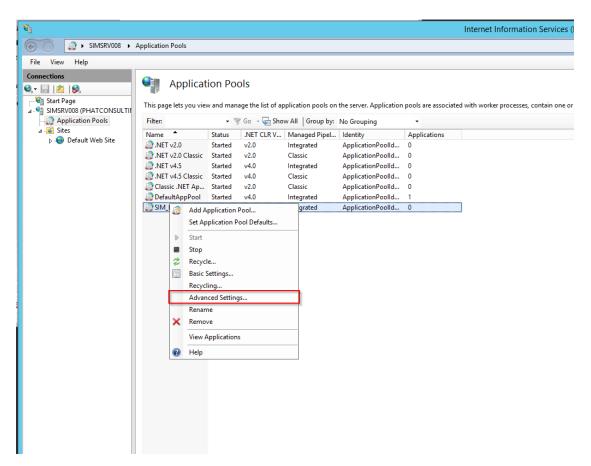
App_Data Properties
General Sharing Security Previous Versions Customize
Object name: C:\inetpub\wwwroot\tickets\App_Data
Group or user names:
Everyone
SCREATOR OWNER
& SYSTEM
Administratore (TREONSR\/001\Administratore)
To change permissions, click Edit.
To change permissions, click Edit. Edit
Permissions for Everyone Allow Deny
Full control
Modify 🗸
Read & execute 🗸 🗉
List folder contents 🗸
Read 🗸
Write 🗸 🖄
For special permissions or advanced settings, Advanced click Advanced.
OK Cancel Apply

See: KB00004 - Restoring SIM Database for more Information.

# **1.2.7 IIS Configuration**

Open the IIS (Internet Information Services) Manager. An app pool has to be created for the SIM Packaging website with the .NET CLR Version 'v2.0.50727' and the 'Integrated' Managed pipeline mode.

Navigate to the advanced settings of the created application pool (Figure 3) and set the 'Idle Time-out(minutes)' parameter to '600'. Set the 'Idle Time-out Action' parameter to 'Suspend'.

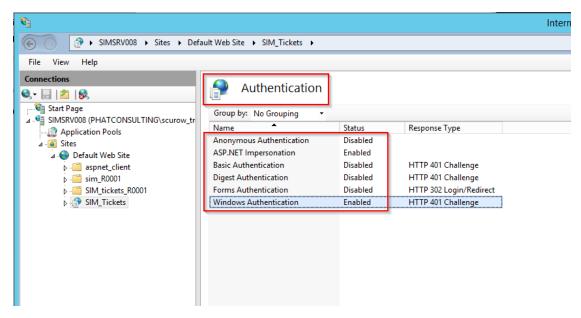


Next, choose the 'Add Application' option in the right-click dialogue of the Default Web Site, choose the name of the application, the application pool that has just been created and the website folder that you copied in the C:inetpub\wwwroot... directory.

	Advance	ed Settings ?	x
	Managed Pipeline Mode	Integrated	^
	Name	SIM_R001	
	Queue Length	1000	
	Start Mode	OnDemand	
⊿	CPU		
	Limit (percent)	0	≡
	Limit Action	NoAction	
	Limit Interval (minutes)	5	
	Processor Affinity Enabled	False	_
	Processor Affinity Mask	4294967295	
	Processor Affinity Mask (64-bit of	4294967295	
⊿	Process Model		
Þ	Generate Process Model Event L		
_	Identity	ApplicationPoolIdentity	
Γ	Idle Time-out (minutes)	600	
	Idle Time-out Action	Suspend	/
	Load User Profile	False	
	Maximum Worker Processes	1	
	Ping Enabled	True	~
id	e Time-out Action leTimeoutAction] What action to ration has been reached.	perform when the Idle Time-out	
		OK Cance	I

	Internet Information Services
O     O     O     SIMSRV008      Sites      Default Web Site       The Main Annual Street	
File View Help Connections	
🔍 - 🔄 🖄 😥 Default Web Site Home	
Start Page a. SIMSRV008 (PHATCONSULTING\scurrow_tr Filter: ▼ Go マ Show All Group by: Area	<ul> <li>■</li> <li>■</li></ul>
Asp.NET	
⊿ 🙆 Sites 🙀 🖓 Default Mak Site	💦 🕵 📔 🚺
Explore .NET .NET .NET .NET .NET .NET .NET .NET	.NET Trust .NET Users Application Conr Levels Str
Add Application	
Add Virtual Directory	III 🔒 🖡
Edit Bindings ASP Authentic Authorizat CGI Compression Default	Directory Error Pages Failed Har
Manage Website	Browsing Request Tra Map
😰 Refresh 🗨 🦉	
Remove lequest SSL Settings WebDAV	
Add FTP Publishing lanagement	
Rename Switch to Content View	
Editor Permissions	
Add Application	? X
Add Application	
Site name: Default Web Site	
Site name: Default Web Site Path: /	
Path: /	
Path: / Alias: Application pool:	Select
Path: / Alias: Application pool: SIM_Tickets SIM_R001	Select
Path: / Alias: Application pool:	Select
Path: / Alias: Application pool: SIM_Tickets SIM_R001 Example: sales	Select
Path: / Alias: Application pool: SIM_Tickets SIM_R001 Example: sales Physical path:	Select
Path: / Alias: Application pool: SIM_Tickets SIM_R001 Example: sales	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       Physical path:         C:\inetpub\wwwroot\SIM_tickets_R0001	Select
Path: / Alias: Application pool: SIM_Tickets SIM_R001 Example: sales Physical path:	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       Physical path:         C:\inetpub\wwwroot\SIM_tickets_R0001          Pass-through authentication	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       Physical path:         C:\inetpub\wwwroot\SIM_tickets_R0001	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       Physical path:         C:\inetpub\wwwroot\SIM_tickets_R0001          Pass-through authentication       Connect as         Test Settings       Test Settings	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       Physical path:         C:\inetpub\wwwroot\SIM_tickets_R0001          Pass-through authentication	Select
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       SIM_R001         Physical path:          C:\inetpub\wwwroot\SIM_tickets_R0001          Pass-through authentication          Connect as       Test Settings         Enable Preload	
Path:       /         Alias:       Application pool:         SIM_Tickets       SIM_R001         Example: sales       SIM_R001         Physical path:       C:\inetpub\wwwroot\SIM_tickets_R0001          Pass-through authentication       Connect as       Test Settings	Select

After this navigate to the 'Authentication' settings of the new application. Set the authentication as seen below:



For some features, it is necessary that a second AppPool is created using these settings:

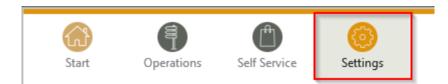
Application Pools										
Sites	Filter:	- 9	🖉 Go 👒 🕁 Sho	w All Group by:	No Grouping	•				
Sites Default Web Site	Name	Status		Managed Pipel		Applic		Advanc	ed Settings	?
b - i aspnet_client	.NET v2.0	Started	v2.0	Integrated	ApplicationPoolld	0				
sim	.NET v2.0 Classic		v2.0	Classic	ApplicationPoolld		4	(General)		
5 - SIM_R0001	.NET v4.5	Started	v4.0	Integrated	ApplicationPoolld			NET CLR Version	v2.0	
5 - C SIM_R0002	.NET v4.5 Classic		v4.0	Classic	ApplicationPoolld	0		Enable 32-Bit Applications	False	
5 - C SIM_R0002 - old	🔯 Classic .NET Ap	Started	v2.0	Classic	ApplicationPoolld			Managed Pipeline Mode	Classic	
> - 1 SIM_R0003	DefaultAppPool	Started	v4.0	Integrated	ApplicationPoolld	1		Name	SIM_R002	
5 - SIM_R0003 - Copy	SIM_R001	Started	v2.0	Integrated	ApplicationPoolld	2		Queue Length	1000	
SIM_R0004	SIM_R002	Started	v2.0	Classic	gfk\nue.SCCMCo	1		Start Mode	OnDemand	
-								CPU	ondernand	
							-	Limit (percent)	0	
								Limit Action	NoAction	
								Limit Interval (minutes)	5	
								Processor Affinity Enabled	False	
									4294967295	
								Processor Affinity Mask		
							-	Processor Affinity Mask (64-bit option)	4294967295	
								Process Model		
							Þ	Generate Process Model Event Log Entry		
								Identity	gfk\nue.SCCMConsole.svc	
								Idle Time-out (minutes)	20	
								Idle Time-out Action	Suspend	
								Load User Profile	False	
								Maximum Worker Processes	1	
								Ping Enabled	True	
								Ping Maximum Response Time (second	\$ 90	
								Ping Period (seconds)	30	
							-	a <del>a</del>	**	
								ame		
							_ [n	ame] The application pool name is the un		

#### Licence

Your Licence is part of the license certificate. Your can find an Information on this topic here: *KB00013 - Activating* and Updating License Key

#### Setting up Database Connection

Silver Monkey Administrator rights are required to set or update the SQL Server Connection via the user interface. If the "Settings"-Tab is visible, you got the required rights:



#### Fill in the fields in the Database Settings:

# Database settings

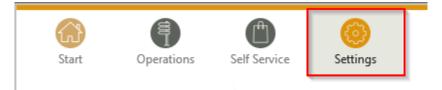
Database server	tcp:simsrv009,1433
Database name	SIM_Std_R001
Authentication	SQL 🛛 🔫
Domain	Silvermonkey
Domain account	scurow_treon
Domain password	•••••
SQL user	sql-sim
SQL password	•••••
	Check database (save before)

Click the 'Save'-button, click the 'Check database (save before)'-button.

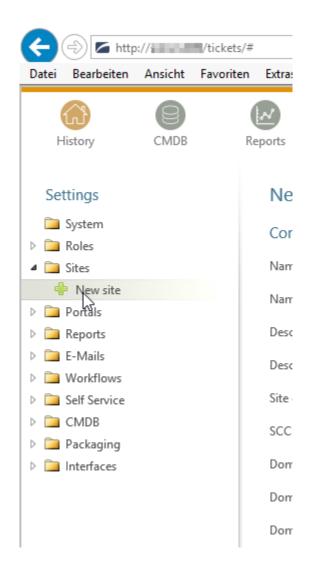
The following Pop-Up shows the test result. If the test was not successfull, please check if the specified account has the correct user rights.

#### Setting up ConfigMgr Connection

Silver Monkey Administrator rights are required to set or update the Configuration Manager Connection. If the "Settings"-Tab is visible, you got the required rights:



Expand the 'Sites' entry on the left side and choose 'New site':



Fill in the red-lined fields as seen below.

Settings	New site	
<ul> <li>System</li> <li>Roles</li> </ul>	Common settings	
<ul> <li>A Des Sites</li> </ul>	Name - de	
<ul> <li>New site</li> <li>Portals</li> </ul>	Name - en	
▷ 🧰 Reports	Description - de	
▷ i E-Mails ▷ i Workflows	Description - en	
<ul> <li>Self Service</li> </ul>	Site code	
▷ in CMDB▷ in Packaging	SCCM Server	
<ul> <li>Interfaces</li> </ul>	Domain	
	Domain account	
	Domain password	- 1
	bontani passiona	_
	Impersonation	
	Impersonation Database settings	
	Impersonation     Database settings     Database server	
	Impersonation     Database settings     Database server     Database name	
	Impersonation         Database settings         Database server         Database name         Authentication	
	Impersonation         Database settings         Database server         Database name         Authentication         Windows         SQL user	
	Impersonation         Database settings         Database server         Database name         Authentication         Windows         SQL user	
	Impersonation         Database settings         Database server         Database name         Authentication         Windows         SQL user         SQL password	

Visit: *KB00017 - Configuration Manager Rights* to see which rights are required for the SCCM Service account and the SCCM SQL Service account.

Click the 'Create'-button.

Note: The rest of the fields will be filled in in the configuration step of the implementation.

# 1.3 Manual

Contents:

# **1.3.1 General Configuration**

**Warning:** This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

#### In this article:

- Roles
- Sites
  - Common Settings
  - Database settings
  - Function Settings
  - Computer Software Deployment
  - User Software Deployment
- E-Mails
  - Email-Group
  - Email
    - \* Condition
    - \* Recipient
    - \* Subject
    - \* Message
- Workflows
  - Status
    - \* Follower
- Interfaces
- Using Placeholders
- CMDB Class automation
- Form Definition
  - Form Elements
    - \* Headline
    - \* Section
    - \* Paragraph
    - \* Attribute
    - \* Comment
    - \* Connections
    - \* List

- Action Buttons
  - \* Execute
  - \* ExecutePS
  - \* CMDB2SCCM
  - \* CopyFiles
  - \* CreatePackage
  - \* CreateCollection
  - \* CreateApplication
  - \* Comment
  - \* Save
  - \* SendMail
  - \* ImportXML
  - \* CreateActiveDirectory
- List Definition
  - Properties
  - <view> Definition
  - <columns> Definition
  - <data> Definition
- Attributes

#### Roles

Create roles to limit the permissions of predefined users. You can either define a group as default group (every user gets this role), or define a specific link to an Active Directory group. You can set permissions to limit the users access on functions, reports, lists or modules.

Click the "+ New Role"-Button to create a new role:

(i)		ft)	(ff)		8	6	
Start Operation	ons Self	Service	Packaging		CMDB	Settings	
Settings		New ro	ole				
🚞 System							
▲ i Roles	^	Name					
😰 Treon User		Descriptio	n				
😨 Treon Administrator							
😨 PackWF Package Co	ordinat	AD Group					
😰 PackWF Factory Eng		E-Mail					
PackWF Tester				_			
PackWF Factory Cod	ordinate				Default group		
😰 PackWF Admin					Show functions		
PackWF Requester					Show shop		
🙉 PackWF User					Show CMDB		
🙉 PackLite User							
😵 PackLite Admin					Show packaging		
😵 SCCMOp Admin					Show reports		
😵 SCCMOp Software D	Deploy				Show managem	ent	
😫 SCCMOp Computer	Manac				Edit settings		
🖶 New role					Shop administra	tor	
4 🚞 Sites							
4 🧃 TREON TEST SCCM	2012				Proces admin		
👂 🚞 Program names				1	Create		
👂 🚞 Program filters				~	create		
Advertisement typ	es						

Property	Description
Name	The general name of the role.
Description	The role description.
AD Group	Here you can define an LDAP Path to an AD Group. All Users of
	the AD Group will get the configured role.
E-Mail	Depricated.
Default Group	If you choose this option every user will get this role.
Show functions	Enables the user to see the functions tab in the main menue.
Show Shop	Enables the role to see the software shop.
Show CMDB	Enables the role to see the CMDB module.
Show packaging	Enables the role to see the packaging tab.
Show reports	Enables the role to see the reports module.
Show management	Enables the role to see the management module.
Edit settings	Enables the role to edit the settings of the SIM instance. Only an
	option for administrators.
Shop Administrator	Enables the role to edit requests in the software shop.
Proces admin	Enables the role to use the set status function.

### Sites

Create a new site via the "+ New site"-Button to connect the Packaging Module to your SCCM Site/SCCM database:

#### **Common Settings**

Property	Description
Name - de	Displayed German name of the site.
Name - en	Displayed English name of the site.
Description - de	German site description.
Description - en	English site description.
Site code	The site code of your SCCM Site. (The site code has to be unique
	to one site).
SCCM Server	Hostname of the SCCM Server.
Domain	Domain of the SCCM service account.
Domain account	Name of the sccm service account. This account is used for all
	functions. (specify without domain) To see which permissions this
	accounts needs please see the reference at the end of this subsec-
	tion.
Domain password	Password of the SCCM service account.
Impersonation	You have to choose this option if the installation is directly on the
	SCCM server.

Children Coperations	Self Service Packagin	g CMDB Settings		
Settings	Site			
i System i Roles	Common setting	5	Function settings	
⊿ 🛅 Sites	Name - de	TREON TEST SCCM 2012	Package displayname	Manufacturer+' '+Name+' '+Version+' '+Langua
<ul> <li>TREON TEST SCCM 2012</li> <li>HHAT SCCM2012</li> </ul>	Name - en	TREON TEST SCCM 2012	Package filter	0
🖶 New site	Description - de	Beschreibungstext	Computer filter	0
<ul> <li>▷ □ Portals</li> <li>▷ □ Reports</li> </ul>	Description - en	Description	User filter	1=1
<ul> <li>▷ □ E-Mails</li> <li>▷ □ Workflows</li> </ul>	Site code	P01	Application filter	$\Diamond$
<ul> <li>Self Service</li> <li>CMDB</li> </ul>	Domain	192.168.42.193 SCCM12.LAB	Comp.soft. query	SELECT dbo.SMSPackages.PkgID, 1 AS
<ul> <li>Packaging</li> <li>Sites</li> </ul>	Domain account	administrator	Comp.App.Query	SELECT DISTINCT c.CI_ID AS ApplicationId,
Target Site	Domain password	•••••	Coll. group tag	deploymentTarget
<ul> <li>Packaging Factory</li> <li>PHAT</li> </ul>		Multiple Impersonation	Depl. role tag	
🖶 New site	Database setting	S	Package archive tag	archive
<ul> <li>Programs</li> <li>Operating system groups</li> </ul>	Database server	192.168.42.193	Default program	Install
<ul> <li>Defaulting system groups</li> <li>Attributes</li> </ul>	Database name	CM_P01	Pkg.var. name	OptSoft_###
Views	Authentication	SQL 🗸	Pkg.var. value	{PkglD};Install OSD
Interfaces	SQL user	treon	Pkg.var. locale	1033
	SQL password	•••••	App.var. name	OptApp_##
	SQL password		App.var. value	{Application}
	✓ Save 🗙 Re	fuse 🔸 🗟 🗈	App.var. locale	1033
				No OS check on deployments
				Software from variables in prozesses
			Computer softwa	re deplyoment
			Parent folder	SilverMonkey

CMP PackageName ProgramName Advertiseme

Limited Collection All Systems

Coll.name rule

# **Database settings**

Property	Description
Database server	Specify the SCCM SQL database server. (IP adress or FQDN)
Database name	Name of the SCCM SQL database.
Authentication	Choose the type of database authetication: SQL or Windows au-
	thentication. If you choose Windows authentication the domain
	account specified in the common settings will be used.
SQl user	Name of the SCCM SQL database service account (if you chose
	SQL authentication).
Name - en	Password of the SCCM SQL database service account (if you chose
	SQL authentication).

# **Function Settings**

Property	Description
Package displayname	Defines how SIM displays the package displayname in an SQL
	syntax. (e.g. Manufacturer+''+Name+''+Version+''+Language).
Package filter	Defines an SQL based fitler for the displaying of the packages in
	the Operations Module.
Computer filter	Defines an SQL based fitler for the displaying of the computers in
	the Operations Module.
User filter	Defindes an SQL based fitler for the displaying of the users in the
	Operations Module.
Application filter	Defines an SQL based filter for the displaying of the applications
	in the Operations Module.
Comp.software.query	SQl Query that is used to detemine the software that is installed on
	a computer.
Comp.app.query	SQl Query that is used to detemine the applications that are in-
	stalled on a computer.
Coll. group tag	Documentation pending!
Depl. role tag	Documentation pending!
Package archive tag	Documentation pending!
Default program	Documentation pending!
Pkg.var. name	Documentation pending!
Pkg.var. value	Documentation pending!
Pkg.var. locale	Documentation pending!
App.var. name	Documentation pending!
App.var. value	Documentation pending!
App.var locale	Documentation pending!
No OS check on deployments	Documentation pending!
Software from variables in prozesses	Documentation pending!

# **Computer Software Deployment**

Property	Description
Parent folder	Folder that acts as a container for all dynamically generated
	Distribution-Collections (SCCM 2012 only) for computers.
Limited Collection	Collection that acts as a container for all dynamically generated
	Distribution-Collections (SCCM 2012 only) for computers.
Coll.name rule	Naming rule for the creation of new dynamically gener-
	ated advertisements for computers. You can use the foll-
	wing fields as Placeholders : "{PackageName}", "{Program-
	Name}","{AdvertisementType}","{OfferType}" and also all fields
	of the "SMSPackage"-table in the SCCM database. Example:
	"CMP PackageName ProgramName AdvertisementType Offer-
	Туре"
Advert.name rule	Specify an optional folder for the creation of dynamically gener-
	ated advertisements for computers.

# **User Software Deployment**

Property	Description
Parent folder	Folder that acts as a container for all dynamically generated
	Distribution-Collections (SCCM 2012 only) for users.
Limited Collection	Collection that acts as a container for all dynamically generated
	Distribution-Collections (SCCM 2012 only) for users.
Coll.name rule	Naming rule for the creation of new dynamically gener-
	ated advertisements for users. You can use the foll-
	wing fields as Placeholders : "{PackageName}", "{Program-
	Name}","{AdvertisementType}","{OfferType }" and also all
	fields of the "SMSPackage"-table in the SCCM database. Ex-
	ample: "CMP PackageName ProgramName AdvertisementType
	OfferType"
Advert.name rule	Specify an optional folder for the creation of dynamically gener-
	ated advertisements for users.

## E-Mails

Configure mails for workflows or forms here.

# Email-Group

Property	Description
Name - de	German name for the email-group
Name - en	English name for the email-group

## Email

### E-Mail

Condition	{Type} = Incident	
Recipient	{\$MAIL>PackageResponsible}	
Subject	$Your \ request \ was \ canceled \ \{RequestManufacturerName\} \ \{RequestProductName\} \ \{RequestProductName\} \ (RequestProductName) \ (Req$	rod
Message	<pre><font face="Arial" size="2"></font></pre>	
		$\sim$
	✓ Save X Refuse ↑ ⓓ 🗈	

#### Condition

Define a condition that decides wheather the email should be sent or not. If this is left empty, the email will always be sent. Concatenate rules by using "AND". The following operators are available in the condition field:

Operator	Description
=	equals
<	less than
>	more than
!	does not equal
{roles} # Software Change Manager	"roles" contains the inserted Software Change Manager (case sen-
	sitive)
{roles} ^ Treon User	"roles" does NOT contain the inserted Treon User (case sensitive)

Note: The last two operators are role filters and will ONLY be working on {roles}!

Furthermore, you can use palceholders that reference to attributes of the associated workflow as seen in the following example:

{Manufacturer}=Adobe AND {Product}!Reader

In this case, the email will be sent if the Workflow parameter "Manufacturer" is filled with the value "Adobe" and the parameter "Product" does not equal "Reader".

#### Recipient

Defines the recipient of the email. You can specify a concrete adresse such as "support@silvermonkey.net" or use different placeholders:

Property	Description
{TicketResponsible}	Takes the value of the specified attribute in the workflow context.
{\$MAIL>IssueEditor}	Takes the email adress of the specified Active Directory field in
	the workflow context.
{@OBJ.PartnerResponsiblePerson.Email}	Takes an entry out of another table/class that is con- nected to the main class and Workflow context. Syntax: {@OBJ.Table.Column}

Example:

1 {@OBJ.PartnerResponsiblePerson.Email}

Seperate multiple recipients with a semicolon.

#### Subject

The subject in the email. You can use the same placeholders as you do in the recipient.

Example:

```
Your request was cancelled {RequestManufacturerName}_{RequestProductName}_

→ {RequestProductVersion}_{@OBJ.PackageLanguage.CodeISO6391}_{Architecture}_

→ {@OBJ.PackageType.Character} {PackageID}
```

## Message

The message of the email. You can use the same placeholders as you do in the recipient.

Example:

```
<font face="Arial" size="2">
1
   The software package: {RequestManufacturerName}_{RequestProductName}_
2
   → {RequestProductVersion}_{@OBJ.PackageLanguage.CodeISO6391}_{Architecture}_
   <br><
3
   <br><
4
5
   <br>Rejection Reason: {Rejectionreason}
6
   <br><
  <br> If you are missing any information please look up the history of the,
7
   \rightarrow request or get in
   <pr> <br> contact with the Software Change Manager.
8
   <br>
9
   <br> For more details about the package see packaging factory: click <a_</pre>
10
   ←href="{@OBJ.PackagingClient.TreonURL}/Support/TypeView.aspx?PopUp=true&
   →TypeViewId=46&Id={Id}">this link</a>
   </font>
11
```

## Workflows

Configure workflows for the CMDB and the packaging process.

Property	Description
Name - de	German name of the workflow.
Name - en	English name of the workflow.

## Status

Note: Change the position of a status with the green arrows in the status definition.

Property	Description
Name - de	German name of the Status.
Name - en	English name of the Status.
Token	Define the roles that have the permission to edit Forms in this Sta-
	tus. You can define multiple roles seperated with a semicolon.
Plausibility	Define a condition that decides wheather or not the buttons to pro-
	ceed to this status will be displayed. See the Condition Section in
	the previous chapter for more details.
Only visible when status is active	Enable this option to hide the status in the form until the form has
	reached this status. (Usefull for rejected status)

## Follower

Property	Description
Follower	Choose another workflow status as follower.
Function text - de	German label text of the button to change the status to the one
	specified in the follower field. If you enter nothing the label of the
	targetet workflow status will be displayed.
Function text - en	English Label Text of the button to change the status to the one
	specified in the follower field. If you enter nothing the label of the
	targetet workflow status will be displayed.
Message - de	Define the german text of the message box that will be displayed
	when the status is changed to the follower.
Message - en	Define the english text of the message box that will be displayed
	when the status is changed to the follower.
E-mail group	Choose an email group that will be triggerd when the status is
	changed to the follower. This has the advantage that conditions
	from the email group are enabled (See the previos chapter for de-
	tails regarding emails).
E-Mail recipient	Manually choose an email recipient. (See the previos chapter for
	details).
E-Mail subject	Manually choose an email subject. (See the previos chapter for
	details).
E-Mail message	Manually choose an email message. (See the previos chapter for
	details).
Reject	Choosing this option changes the appearance of the follower-
	button and creates a popup that will appear when the button is
	clicked.

## Interfaces

The interfaces provide a simple and efficient way to fill or to equalize the SIM database with data from SCCM or other databases. This is done best by using the SQL Merge command. Unless the databases are not on the same Microsoft SQL Server, the source server has to be made familiar to the SIM database server via a linkserver:

😑 🐻 localhost (SQL Server 10.50.1617 - TECNB\thorben.ecke)
🕀 🚞 Datenbanken
🕀 🚞 Sicherheit
🖃 🚞 Serverobjekte
🕀 🚞 Sicherungsmedien
🗄 🚞 Endpunkte
🕀 🧰 Verbindungsserver
🕀 🧰 Trigger
🕀 🧰 Replikation
🕀 🧰 Verwaltung
🗉 📸 SQL Server-Agent

Example of the adjustment of computer objects from SCCM into SIM database. New computers are automatically created, existing ones are updated and obsolete ones are deleted in SIM:

Part Part Part Part Part Part Part Part		
Seite auswählen	🔄 Skript 🔻 📭 Hilfe	
Sicherheit Sicherheit	Verbindungsserver: Servertyp: SQL Server Andere Datenquelle	
	Anbieter: Produktname: Datenquelle: Anbieterzeichenfolge: Speicherort Katalog	Microsoft OLE DB Provider for SQL Server
Verbindung		
Server: localhost Verbindung: TECNB\thorben.ecke Verbindungseigenschaften anzeigen Status Bereit	Der Servertyp ist 'SQL Server' ode Server' ausgewählt ist, ist der Nan	er ein auf dem Server installierter OLE DB-Anbieter. Wenn 'SQL ne des Verbindungsservers auch der Netzwerkname des Servers.
		OK Abbrechen

```
MERGE treonV5.dbo.Computer AS t
1
   USING (
2
          SELECT ResourceID, Name0
3
          FROM [SCCM_Servername].SMS_P01.dbo.v_R_System
4
          WHERE ISNULL (Obsolete0, 0) = 0
5
   ) AS s
6
   ON s.ResourceId = t.ItemKey
7
8
   WHEN MATCHED THEN
9
          UPDATE SET t.ItemKey = s.ResourceId,
10
                      t.Name = s.Name0,
11
12
                      t.SysDisplayName = s.Name0
13
   WHEN NOT MATCHED THEN
14
          INSERT ( ItemKey,
15
                    Name,
16
                    SysDisplayName )
17
          VALUES ( s.ResourceId,
18
                    s.Name0,
19
                    s.Name0 )
20
21
   WHEN NOT MATCHED BY SOURCE THEN
22
            DELETE;
23
```

Example of the adjustment of software objects from SCCM into SIM database. New packages are automatically created, existing ones are updated and obsolete ones are deleted in SIM:

```
MERGE treonV5.dbo.Software AS t
1
   USING (
2
          SELECT PkgId, Name, Version, Language, Manufacturer
3
          FROM
                 [SCCM_Servername].SMS_P01.dbo.SMSPackages
4
          WHERE PackageType=0
5
6
   ) AS s
   ON s.PkgId = t.PkgId COLLATE Latin1_General_CI_AS
7
8
   WHEN MATCHED THEN
9
          UPDATE SET t.Manufacturer = s.Manufacturer,
10
                      t.Product = s.Name,
11
                      t.Version = s.Version,
12
13
                      t.Language = s.Language,
                      t.PkqId = s.PkqId,
14
                      t.SysDisplayName = s.Manufacturer + ' ' + s.Name + ' ' + s.
15
    \hookrightarrow Version
16
   WHEN NOT MATCHED THEN
17
          INSERT ( Manufacturer,
18
                    Product,
19
                    Version,
20
                    Language,
21
                    PkgId,
22
                    SysDisplayName )
23
          VALUES ( s.Manufacturer,
24
                    s.Name,
25
                    s.Version,
26
                    s.Language,
27
28
                    s.PkgId,
                    s.Manufacturer + ' ' + s.Name + ' ' + s.Version )
29
                                                                           (continues on next page)
```

```
    WHEN NOT MATCHED BY SOURCE THEN
    DELETE;
```

The interfaces are accessed via the CMDB function menu or called directly via the page "Support / ExecuteInterface.aspx". A specified interface can be started right away, with the URL parameter "Interface". Several interfaces can be successively launched by lining up several interface names seperated with semicolons. This process is suitable to be called in a Windows scheduled task.

## **Using Placeholders**

Placerholders are used to reference attributes in the life time execution of events (Sending emails, displaying formulars, querying databases etc.) Placeholders in XML definitions are useful in several scenarios. You can use them in the email definitions, form and list definitions and functions that use SLQ queries.

There are three main types of references:

Reference Type	Description	Example
{[AttributeName]}	References an Attribute in the current execu-	{Name}
	tion context.	
{\$[ADParameter]>[AttributeName]}	Takes the desired part of the Active Direc-	{\$MAIL>Packageresponsible}
	tory Attribute that is referenced. You can	
	use the follwing AD Parameters: [\$MAIL]	
	gives the email, [\$NAME] gives the dis-	
	playname,[\$USERNAME] gives the user-	
	name, [\$ESCAPEDUSERNAME] gives the	
	Domain + Username .	
{@OBJ.[Table].[AttributeName]}	Takes an entry out of another table/class that	{@OBJ.Issue.TicketResponsible}
	is connected to the main class in the execution	
	context. Syntax: {@OBJ.Table.Column}	
{CURRENTUSER}	Shows the currently logged-on user.	{CURRENTUSER}

## **CMDB Class automation**

Within every CMDB Class (including "Packaging") the automation attribute can be used to define two different types of automatic script triggering:

- 1. Executing an MSSQL Query in context of the SilverMonkey Database (default)
- 2. Executing an external process (like powershell) to run custom scripts

```
<trigger>

<afterUpdate field="" value=""
    command=" exec sp_MyMSSQLStoredProcedure @Id='{Id}' "
/>
<afterUpdate field="" value="" title="executeMyScript"
    script="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"
    arguments="C:\SilverMonkey\v5\Tools\MyScript.ps1 -ID {Id}"
    condition="{SysStatus} = A1 - Request"
    restart="false"
    back="true"</pre>
```

/>
</trigger>

The corresponding setting can be found here:

Silver Monkey ×		
$\leftarrow$ $\rightarrow$ C 🛈 localhost/SIM_v5/Default.aspx	?Lang=en	
Packaging Operations C Reports C	CMDB Settings	
Settings	Edit type	
🛅 System ▷ 🛅 Roles	Table name	ADUsers
<ul> <li>Sites</li> <li>Portals</li> </ul>	Name - de	ADUsers
<ul> <li>P in Reports</li> <li>P in F-Mails</li> </ul>	Name - en	ADUsers
▷ 🚞 Workflows	Name rule Automation	{Name}
CMDB CMDB CMDB ADUsers		
1000000	Workflow	No workflow   🗸
1. Calendary Cardina	Key field	ld   🗸
<ul> <li>Packaging Workhow</li> <li>Packaging Workflow SLAs</li> <li>Packaging Workflow Type</li> </ul>	Link view	(select)  Save Refuse Delete

## **Form Definition**

## **Form Elements**

Form elements are displayed in detail forms.

Every form element has to be definded in the XML block <views><view><controls>.

**Note:** In the following sections, you will finde code-blocks filled with example code. Expressions in square brackets in the tables below are placeholders. Please be sure to replace the example code with specific expressions for your

case if you want to copy and use xml statements from this page. (e.g. if you want to display a widget 300 pixels wide, change width="250" to width="300" \*\*or\* replace width="[width in px]" with width="300").

#### Headline

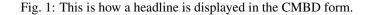
Enter the following code to display a headline:

```
1 <views>
2 <view>
3 <controls>
```

<headline text="ExampleClass" />

Manual/General Configuration/\_static/Headlir

Configuration/static/Headline.PNG



#### Section

Define a section as follows:

```
views>
```

```
2 <view>
```

```
3 <controls>
```

4 <section text="ExampleSection" />

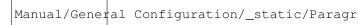
Manual/General Configuration/\_static/Exam

Configuration/static/Examplesection.PNG

Fig. 2: This is how a section is displayed in the CMBD form.

#### Paragraph

Define a paragraph as follows:



Configuration/static/Paragraph.PNG

Fig. 3: This is how a paragraph is displayed in the CMBD form.

### Attribute

Note: In order to use attributes as form elements, they will have to be created first. For full reference see Attributes.

You can add an attribute this way:



	Manual/Gener	al	Configuration/_static/Attribu
Configuration/static/Attribute.PNG			

Fig. 4: This is how attributes are displayed in the CMBD form.

Property	Description	
field="[string]"	The name of the attribute according to the object definition. Op-	
	tional fields can also be used. They should have a constant name.	
validation="*"	Set up a validation rule (e.g. "*" is used to ask for obligatory input).	
	Example:	
	<pre>validation="*" validation="required: true,_</pre>	
	Also available for Action buttons. The follow- ing resource keys (resource.xml) for Warning Mes- sages Customization are given: uncompleted[Action Button] (i.e. uncompletedCopyFiles, uncompleted- CMDB2SCCM, uncompletedExecute, uncompleted- CreateActiveDirectory and so on).	
readonly="[truelfalse]"	Distinguishes between reading mode and writing mode. Type in	
•	"true" for reading mode or "false" if you want to enable the user to	
	enter text.	
width="[width in px]"	Width of the widget given in pixels.	
height="[height in px]"	Height of the widget given in pixels.	
setDefaultOnLoad="[truelfalse]"	Defines the default value for an empty attribute that is set when the	
	form is loading.	
forceDefault="[truelfalse]"	Forces implementation of the default values.	
Comment="[strings]"	Add a comment to the attribute. It will be displayed when the curser is moved to the "*" at the end of the attribute.	

## Comment

You can add comments to an object in the XML file that will not be displayed when it is executed.

```
1 <views>
2 <view>
3 <controls>
4 <comment text="[Example Comment.]" />
```

### Connections

These are connections to objects. It is possible to set up new connections or new objects. Add connections using the following xml statement:

```
<views>
1
2
   <view>
   <controls>
3
  <connections
4
    width="385"
5
    height="200"
6
     id="connection1"
7
     title="ConnectionServer"
8
```

SIM v5

(continued from previous page)

```
9 filter="Software"
10 link="true"
11 create="view1; view2"
12 readOnly="true"
13 required="true/false"
14 />
```

Property	Description	
width="[width in px]"	Displayed width in pixels.	
height="[height in px]"	Displayed height in pixels.	
id="[string/integer]"	Unique label if multiple connection lists are displayed.	
title="[string]"	Individual title for the connection list.	
filter="[type]"	Restricts the connection list to one single object type.	
link="[truelfalse]"	Enables opening referenced objects.	
create="[viewX]"	List of object views which is supposed to be displayed when new	
	objects are being set up and assigned.	
readOnly="[truelfalse]"	Prevents user from setting up new connecitons if set to "true".	

Manual/General Configuration/\_static/Connec

Configuration/static/Connection.PNG

Fig. 5: This is how a connection is displayed in the CMBD form.

## List

Display entrys of another class (e.g. table). It is possible to use placeholders for attributes in this statement.

Example:

```
<list
1
    id="Resources1"
2
    width="1200"
3
    title="Computer Titel"
4
    fields="Name,200~MACAdress,100~Language,898"
5
    count="SELECT count([id])
6
    FROM Computers"
7
    data="
8
    WITH myBase AS (
9
    SELECT [Id] ,
10
    [Name] ,
11
    [MACAddress] ,
12
    [Language] ,
13
    ROW_NUMBER() OVER (
14
    ORDER BY {order1}) AS POS
15
    FROM Computers
16
17
18
```

```
19
20
    )
21
    SELECT Id, Name, MACAddress, Language
22
    FROM myBase
23
    WHERE POS BETWEEN {start} AND {end}
24
    ORDER BY {order2} DESC
25
26
    н
27
    order1="Name~MACAddress~Language"
28
    order2="Name~MACAddress~Language"
29
    view="Computers Details"
30
31
    cmd="javascript: try {window.parent.gridTable.clearSelection();} catch (e) {}
   → try {window.opener.gridTable.clearSelection();} catch (e) {} document.
   →location.href='TypeView.aspx?PopUp=true&TypeViewId={view}&Id='+id"
    />
32
```

Droporty	Description	
Property	Description	
id="[string/integer]"	Unique label if multiple lists are used in a single formular	
	definition.	
width="[width in px]"	Overall width of the list in pixels.	
title="[string]"	Individual title for the list.	
fields="[SQLColumn~ColumnWidth,SQ	LlCxeld nondetExphinentWeidthoff the columns in the list.	
count="[SQLStatementwithCountresult]	"Used to display the number of entrys in the list.	
data="[SQLStatement]"	The actual query that gets the data for the list.	
order1="[SQLColumn~SQLColumn2	]Used to determine the order in wich the sql result will be	
	displayed.	
order2="[SQLColumn2~SQLColumn	]'Alternative to order 1 that is also use to to determine the	
	order in wich the sql result will be displayed.	
view="[ViewOfthereferencedClass]"	Enables the option to open entrys of other classes via click	
	on the list element. This defines the View that is used to	
	display the data.	
cmd="javascript: try {win-	Used for the opening of other classes.	
<pre>dow.parent.gridTable.clearSelection();}</pre>		
catch (e){} try {win-		
<pre>dow.opener.gridTable.clearSelection();}</pre>		
catch (e){} docu-		
ment.location.href='TypeView.aspx?PopUp=true&TypeViewId={view}&Id='+id"		

## **Action Buttons**

Action buttons are buttons in detail forms. When a user has writing permission for the specific step he / she can click on that button. Action buttons are displayed on the right side of every detail form as the following image shows:

Michigan Internation II		Operations
Torbugue The	managersymmetry 11	💿 🛅 Copy Test Files
		🔘 🍟 Create Test Package
	<ul> <li>Desided property state</li> </ul>	💿 🔳 Create Test Application
Inter Informationer A		Create Test (Use Existing As Template)
		Create Prod Application
Territory and	Nerva IT	🔘 🖂 Send Test Email
Industry Industry Amer	Number Of Party (1998) 198	Execute Test Script 2
		💿 🗿 Create Collection User (Application)
The Report State Street	(Instantifying (original as	💿 💣 Create Collection Computer (Application)
Traingerfahrer Targer	investiliyiperinge	
No. (mail	STORES IN A SHARE AND A	Totage at
		A COMPLETE STREET, STREET,
To be a set of the set	500000000	1 Americano
Trabage Manufacture Name	Tear Drive	Save
To be a first of the set	Tel Telepo	Save and close
		Refuse and close
Parkage Produce Services	102	
Index 2007 Aplane	1000 percent	History
Second Str.	1.000	

Every action button has to be definded within a view in the XML block <views><view><controls>. Please see the following example:

## Execute

Execution of a commandline or a script. The process will be executed in the context of the IIS application pool. However, you can use in the script impersonation for using specific accounts.

```
<execute
1
2
       title="Title of the button"
       command="C:\windows\system32\cmd.exe"
3
       arguments="{Var1} {Var2} {Var3}"
4
       exit_1="Execution was sucessfully processed."
5
       exit_2="Error while execution. See log for details."
6
       exit_dynamic="true"
7
       wait="true"
8
       validation="*"
9
    />
10
```

#### Available attributes

Attribute	Description
title="[Resource]"	Title of the button
command="[PathToExe]"	Full path to the executable file. Environment variables are not sup-
	ported.
arguments="[{Var1} {Var2} {Var3}]"	Arguments passed to the executed process.
exit_nn="[Resource]"	After execution the exit code will be passed to the website. If a
	corresponding exit_nn parameter is set, a pop up is displayed to the
	user.
wait="[truelfalse]"	If set to true, the website waits for the execution to end.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

**Warning:** If "wait" is set to "true" be aware that the internet browser and the IIS session itself both have an IDLE timeout. Only use wait="true" if the script is executed within seconds.

#### **Examples:**

1

2

3

4

5

6

1. Executing a batch file

```
1 <execute
2 title="My CMD Script"
3 command="C:\windows\system32\cmd.exe"
4 arguments="/C C:\SilverMonkey\Scripts\MyFirstscript.cmd {ID}"
5 wait="false"
6 />
```

**Note:** You can also execute scripts from a network path. Make sure that the IIS Application Pool is configured to use a specific service account (default is LOCALSYSTEM).

```
<execute
   title="My CMD Script"
   command="C:\windows\system32\cmd.exe"
   arguments="/C \\networkpath\share\scripts\myscript.cmd {ID}"
   wait="false"
/>
```

#### 2. Executing a powershell PS1 script

3. Executing a powershell PS1 script with dynamic output

```
1 <execute
2 title="My PS1 Script"
3 command="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"</pre>
```

					(continued from previous
+{Var1}&quo wait="ti	ot;"	s\TestScript.	ps1 -Packag	gingJobId {I	D} -OtherParam &quo
/>					
Paketierungsauftrag [32] -	Google Chrome				
) localhost/SIM_V5_CME	B/Support/TypeView.aspx?PopUp=true&Ty	peViewId=107&Id=32			
Paket Id	180003	Auftrag Referenz	180004		
Application	Silver Monkey Test Package 1 (180004)	Paket Platform	iOS		Operations
					<ul> <li>Create folder structure</li> <li>Get files from transfer</li> </ul>
Paket Name (Temp)	Silver Monkey_Test Package_1_180003				Create ConfigMgr Application
Paket Name	iOS_MAN_SilverMonkey_TestPackage_1_DA_	180003			Create AppV Package
Anfrage Informatione	n A				
				×	Paketierungsauftrag
Hersteller 🖪	,	d: Get files from trans	er was Executed		P3 - Vorbereitung NFT
Produkt 🗉	Test Package				器 Status setzen (Admin)
Version 🗉	Hello World				🛃 Speichern
version 🖬					🖵 Kommentieren
					I Historie
					Workflow
					I1 - Definition technische Anforderungen
Transfer Information	^				I2 - Koordination
Transfer Ordner Factory	\\localhost\pkg\TRANSFEF				I3 - Factory Aufwandsschätzung
Transfer Dateien kopiert ?	(Choose)				I4 - Factory Beauftragung
					P1 - Paketierung Koordination
Auftrag Inst Sources überprüft	Nein			🗙 Schließen 🏮	P2 - Paket Erstellung
Auftrag Inst Anleitung	Nein				P3 - Vorbereitung NFT P4 - NFT
überprüft	Nem				A1 - Vorbereitung fachliche Abnahme
					A1 - Vorberending lacinicite Abhanime A2 - Fachliche Abnahme
Packaging Informatio	n ^				
Paketierung Factory	Default	Paketierer			Verantwortlich
Paket geplanter Anfang		Paket geplantes Ende			😂 SIM Default User

#### Checklist: My execute is not running my Power Shell script.

- 1. Did you set the executionpolicy on the system that is running the PS Script? (32/64 bit? use "get-executionpolicy -list" to display the present configuration)
- 2. Is the Identity that is defined in the IIS AppPool able to execute the specified script? (Check in the Identity property of the AppPool of your app)
- 3. Is the needed Power Shell version available on your AppServer? (Run \$PSVersionTable.PsVersion in PoweShell and check)
- 4. Did you get the PS Script from the online share? Check if the script and its dependency's are 'unblocked'.(They will get a flag when they are downloaded that prevents them from beeing executed)
- 5. Double Check your XML in the form xml
- 6. Try to use dynamic output (See above example 3.) to get error output displayed in frontend

**Tip:** Using quations within XML attributes: " {Var1}" (HTML notation).

## **ExecutePS**

**Warning:** This function is deprecated because it only supports powershell up to version 2.0 and does not support cmdlets.

```
1
2
3
4
5
6
```

```
<executePS
   title="My PS1 Script"
   command="C:\SilverMonkey\Scripts\MyFirstscript.ps1"
   arguments="[-PackagingJobId {ID} -OtherParam &quot;{Var1}&quot;]"
   wait="false"
/>
```

Note: The "return" command gives back a value from the PowerShell script to the form. In the example, the value "PSVarialbe \$ComputerSID" is given back to the field "ComputerSID" in the current class. return "ComputerSID = "+"'"+\$ComputerSID+""

Attribute	Description
title="[string]"	Text in the head of the function.
command="[command line]"	Command line (solved against the corresponding data record.
arguments="[string]"	Arguments that call the command (solved against the corresponding
	data record). If arguments are supposed to be given to the PS script,
	put a hyphen before the value that you want to forward.
wait="[truelfalse]"	Waits for the execution to stop (in case of synchronous execution).
	Only if this value is set to "true" the system can send a report to the
	user.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

#### CMDB2SCCM

Creates or edits one or more computer objects in Microsoft ConfigMgr and performs additional actions regarding the systems:

- · Adding variables
- Creating direct memberships for ConfigMgr Collections

The underlying code can be used in two methods:

- 1. Via mass import button in lists
- 2. Via action button in forms

**Note:** This action button was orignally used to fully import systems (mass import). By defining the CMDB mass import configuration to accept single systems by parameter also single systems can be imported.

- See Setting up Mass Import for ConfigMgr for tutorial.
- See CMDB-SCCM-transfer\_. for more information.

```
1 <CMDB2SCCM
2 title="Title of button"
3 param="String"
4 restart="true"
5 />
```

### **Available Attributes**

Attribute	Description
title="[resource]"	Title of the button
param="[string]"	String to pass to the SQL scripts executed on runtime of the mass
	import.
restart="[truelfalse]"	If set to false, the button will be invisible when executed once.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

## Example:

1 2

3

4

5

• Executing a batch file

```
<CMDB2SCCM

title="Transfer Computer to SCCM"

param="SingleTransfer"

restart="true"

/>
```

## CopyFiles

Opens a dialogue in which new directory structures can be set for the packaging workflow. (Copy is carried out in context of the background SCCM account.)

```
<views>
1
2
   <view>
3
   <controls>
   <copyFiles
4
    restart="true"
5
    site="Packaging site name"
6
    indexFilter="true"
7
     indexFilterPreselected="false"
8
     title="Title"
9
10
     validation="*"
11
   />
```

## CreatePackage

Opens a dialogue in which you can compile the SCCM package for the packaging workflow.

```
1 <views>
2 <views>
3 <controls>
4 <createPackage
5 restart="true|false"</pre>
```

```
6 site="Packaging site name"
7 sendToDP="true|false"
```

8 />

Attribute	Description
restart="[true/false]"	Enables repetition of the proces after the package has been
	created (e.g. in order to recreate the package after manual
	deletion).
site="[Packaging site Name]"	Defines on which packaging site the operation is to be car-
	ried out. If this attribute is not set, a parameter type "Pack-
	etierungssite" has to contain the information needed.
sendToDP="[truelfalse]"	Enables transmission to Distribution Points ("DP").
validation="*"	Validation rule. If the validation rule is activated, you have
	to execute this Operation in order to proceed to the next
	workflow step.

## CreateCollection

Opens a dialogue to create a new collection for the packaging workflow.

```
<views>
1
   <view>
2
3
   <controls>
4
   <createCollection
    title="Ressource"
5
    folder="OrderId"
6
   parentCollection="CollectionId"
7
   name="Namensregel"
8
   collectionType="Typ"
9
    limitToCollectionId="CollectionId"
10
     query="Regelabfrage"
11
  />
12
```

Attribute	Description
title="[string]"	Text of the header of the function.
folder="[string / integer]"	Optional declaration of hte folder in which the collection is sup-
	posed to be compiled (from SCCM 2012). Note the ID of the folder
	- its name will not be deleted. A whole folder tree can optionally
	be set here. In this case, enter the ID of the folder an all folder
	names that should be set and connect them with a tilde. Example:
	16777222~{Manufacturer}~{Product}~Install
parentCollection="[string / interger]"	Optionally declare the collection in which the new collection is sup-
	posed to be saved (SCCM 2007).
name="[string]"	Set a naming convention or the new collection.
collectionType="[integer]"	Collection-type key (1: user, 2: computer).
limitToCollectionId="[string]"	Limited collection for SCCM 2012.
query="[string]"	Query for dynamic collections.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

## CreateApplication

Opens a dialogue in which you can set up the SCCM Application for the packaging workflow.

```
<views>
1
   <view>
2
   <controls>
3
4
   <createApplication
    restart="true|false"
5
    title="Resource"
6
    titleRestart="Resource"
7
    site="Packaging site name"
8
    configuration="Name"
9
   />
10
```

Attribute	Description
restart="[truelfalse]"	Enables repetition of the proces after the package has been
	created (e.g. in order to recreate the package after manual
	deletion.
title="[string]"	Name of the resource of the action button for initial creation
	of the application. (The corresponding text resource has to
	be defined in <i>Ressources.xml</i> .)
titleRestart="[string]"	Name of the resource of the action button for recreation of
	the application.
site="[string]"	Defines the packaging site where the operation has to be car-
	ried out. If this attribute is not set, the packaging job has to
	contain a parameter type "packaging site" in order to recieve
	the needed information.
configuration="[string]"	Name of the configuration for the application from the site
	settings.
validation="*"	Validation rule. If the validation rule is activated, you have
	to execute this Operation in order to proceed to the next
	workflow step.

## Comment

Shows the possibility to enter a comment. All comments will be historicized.

```
1 <views>
```

```
2 <view>
```

4

```
3 <controls>
```

```
<comment="This comment and will be historicized." />
```

# Save

In order to display a save-button, enter the following XML code:

```
1 <views>
2 <view>
3 <controls>
4 <save</pre>
```

```
delete="true|false"
```

5 6

/>

Attribute	Description
delete="[truelfalse]"	Add a delete-button.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

## SendMail

Use the following XML statements in order to show a function to send preformatted Emails.

```
<views>
1
   <view>
2
   <controls>
3
4
   <sendMail
5
     title="Welcome to SIM"
     from="support@silvermonkey.net"
6
     to="exampleclient@example.com"
7
     subject="Text"
8
   body="Lorem ipsum dolor."
9
10
     mailGroup="AllClients"
11
   />
```

Attribute	Description
title="[string]"	Optionally declare a title to the button.
from="[mail address]"	Sender's mail address.
to="[mail address]"	Recipient's mail address(es).
subject="[string]"	Subject of the email.
body="[string]"	Body of the email.
mailGroup="[string]"	Instead of adding the attributes "to", "subject" and "body" you can
	refer to a predefined group. This simplifies simultaneously sending
	multiple mails.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

## **ImportXML**

## CreateActiveDirectory

Creates an active directory object. The active directory will be authenticated with the Windows login data for your *treon* database. This is also the case if database authentication is set to "SQL".

```
1 <views>
2 <view>
3 <controls>
4 <createActiveDirectory
5 title="Active D"
6 parentLDAP="Ldap path"</pre>
```

7

8

9

10

```
class="SchemaClassName"
name="naming convention"
attribute="value"
/>
```

**Note:** You will have to outcode special characters when declaring the parentLDAP. This means a backslash will have to be put in front of commas, backslashes, the rhombus sign, the plus sign, angle brackets, semicolons, quotation marks and the equal sign.

Attribute	Description
title="[string]"	Title of the action button.
parentLDAP="[LDAP path]"	LDAP path of the container in which the object is supposed to be
	created.
class="[string]"	Schema class of the object that is created.
name="[string]"	Naming convention for the new object.
attribute="[value]"	All further attributes are interpreted as object attributes and con-
	nected to the first object.
validation="*"	Validation rule. If the validation rule is activated, you have to exe-
	cute this Operation in order to proceed to the next workflow step.

## **List Definition**

You can create custom lists and customize them to fit your needs. The following subchapters describe the options you have when you are creating or customizing a list.

#### **Properties**

Property	Description
Design	Choose initially between list and form.
Name - de / Name - en	The displayed name of the list
Sort order	Choose where to display the chosen list in the dropdown menu.
Roles	Choose wich roles can see the list.
Definition	The definition of the list.

#### Example List:

```
<view splitterWidth="550"
    detailView="Paketdetails PackWF"
    newLink=""
    viewPane="false"
    refresh="true"
    excelExport="true"
    importExport="false"
    popUp="1100,800">

<columns>

<column field="ClientCode" width="70" />
```

(continues on next page)

(continued from previous page)

```
<column field="RequestReference" width="70" />
<column field="SysStatus" width="180" />
<column field="RequestManufacturerName" width="200" />
<column field="RequestProductName" width="200" />
<column field="RequestProductVersion" width="100" />
<column field="PackagingPackageName" width="-1" />
<column field="PackageSWGroups" width="200" />
</columns>
</data>
```

## <view> Definition

#### **Parameters**

View Options	Description
splitterWidth	Width of the splitter shown in list form. (in pixels)
detailView- de / Name - en	Specifies the form name that is to be used for the detailed representation of
	a list form.
newLink	Construction of new objects in a list. The "detailed view" is used as detail
	form.
viewPane	If this value is set to "false", the selection is displayed as a drop-down list.
refresh	Displays the update function in the list view.
excelExport	Displays the excel export function in the list view.
importExport	Displays the import/export function in the list view.
popUp	By specifying a pop-up window size in the format "width, height" (in px),
	a list view opens choosen entries in a new window e.g .: "800,600"

### <columns> Definition

Columns represent Attributes and are used to display their values in a list. You can see the syntax in the following code-block.

Column Options	Description
Column field	The fieldname of the attribute to be displayed.
width	Width of the column in px.

### <data> Definition

In the <data> section you can define the initial search condition for the displayed list objects. You can also define in which attributes to search.

The highlighted part in the following code block causes the website to display just the entries that posses a value like 'john doe' in the attributes IssueEditor, Requestor or qualityinspector.

The next highlighted part in the code block defines that the list search associated with that list will search in the attributes IssueID or Title.

You can define very specific filters and conditions with TSQL in lists.

## Attributes

## **Different Types of Attributes**

You can create different types of attributes to customize the form to your needs. These attributes have different settings and functions which are described in the two tables below.

Attribute Type	Description	Additional Options
String	Field that holds a text.	Default Value, Input mask
Date	Field that holds a date.	Default Value, Number Format
Integer	Field that holds an integer.	Default Value, Number Format
Big integer	Field that holds a big integer.	Default Value, Number Format
Float	Field that holds a float.	Default Value, Number Format
Multilanguage Text	– Deprecated –	– Deprecated –
Checkbox	Field that displays a checkbox, can have the Status 'checked' or 'unchecked'.	Default value, Input mask
Data list	Field that holds a fixed list of en- trys that can be defined in the GUI, the entrys are seperated with a semi- colon ('firstentry;secondentry').	Items, Default Value, Fill stage
Config. list	- Deprecated -	- Deprecated -
SQL list	- Deprecated -	- Deprecated -
File	Contains files that are stored in the SQL Database.	Default value, Input mask
Object reference	Field that references to another table and displays the entrys defined in it.	Object reference, Filter, Default value
Active Directory User	Field that prevents users from be- ing registered in the Active Direc- tory Cache (the cashe is located in the SIM DB).	LDAP path, Default value
Active Directory Group	Field that prevents groups from be- ing registered in the Active Direc- tory Cashe (the cashe is located in the SIM DB).	LDAP path, Default
Packaging package name	– Deprecated –	– Deprecated –
Packaging operation system	– Deprecated –	– Deprecated –
Packaging site	– Deprecated –	– Deprecated –

**Extended Attribute Functions/Options** 

Function	Description			
Name - de / Name - en	The Displayname of the attribute.			
Field name	This is the actual column name in the SIM SQL DB.			
Database Type	Describes the attributes type.			
LDAP path	LADP path for the AD Users/Groups.			
Auto Postback	– Feature not used –			
Suggestion	Autocomplete. If suggestions are enabled, recent entrys will be suggested.			
Default value	Defines a default value that will be set automatically.			
Logical Key	– Feature not used –			
Input mask	Specifies the required format of the entry. Example: **-**-**-**			
	(for MAC-Adresses) '*' is a placeholder. A valid entry would be 11-11-11-			
	11-11-11.			
Number format	Defines the required format of every entry. Example: "#,##0.0"			
	"DD.MM.YYYY"			
Items	Items of a data list seperated by semicolons. Example: Yes;No;(choose)			
Fill stage	– Feature not used –			
Object reference	Used for Object reference attributes. Choose the table you want to refer to.			
Filter	Used for object reference attributes. Filter the entrys in the table you are			
	referring to.			
LDAP path	LADP path for the AD Users/Groups.			

# 1.3.2 Manual for Module "CMDB"

**Warning:** This article is under construction! Please DO NOT refer to any of the instructions below, yet! You may cause damage to your system! This article will be finished soon.

## In this article:

- SCCM Transfer
  - Single Computer Transfer Example
  - Multiple Computer Transfer Example

## **SCCM Transfer**

The SCCM transfer module is basically a collection of SQL queries which are executed and delivered to SCCM. This way, customers can fully change the behaviour to their needs. In general SCCM transfer can be configured in two different modes:

- 1. Single computer transfer (used by form action button)
- 2. Multiple computer transfer (used by list action button)

You will find the configuration for SCCM trensfer in "Settings->CMDB".

Function	Description
Description (de/en)	Info text displayed in the pop-up.
List query	Query which builds up the dropdown list in the pop-up.
Computer query	<ul> <li>Selects mandatory data for computer import. It is important to stick to the correct order of the selected attributes: <ol> <li>= Unique ID of computer element in SIM database</li> <li>= Target computer name</li> <li>= MAC Address</li> <li>= SMBIOS GUID (if available the computer will be created with SM-BIOSGUID rather that MAC Address)</li> </ol> </li> <li>Available variables: <ul> <li>"{0}" = Selected (computer) item database IDs in the popup.</li> <li>"{0}" = Roles the user is currently in.</li> <li>"{user}" = Username of the user currently logged in (DOMAINUsername).</li> <li>"{id}" = ID of the CMDB item. Note: Only available when opened via action button.</li> </ul> </li> </ul>
Variable query	<ul> <li>Variables added to the created SCCM computer object. It is important to stick to the correct order of the selected attributes: <ol> <li>= Name of the computervariable</li> <li>= Value of the computervariable</li> <li>= Locale of the computervariable (if unknown please use '1031')</li> </ol> </li> <li>Available variables: <ul> <li>"{0}" = SIM DB ID of the transferred computer object.</li> <li>"{param}" = Parameter string given by the corresponding action button parameter.</li> </ul> </li> <li>Special variable prefixes: <ul> <li>"ConfigMgrColl" = If the variable has this prefix, a direct membership will be created for the collection name.</li> <li>"ConfigMgrPrimaryUser" = If the variable has this prefix, a primary user relationship will be created (DOMAIN\Username notation).</li> </ul> </li> </ul>
Software query	Variable SCCM <b>package</b> list created at runtime and added as variables to the computer object.
Application query	Variable SCCM <b>application</b> list created at runtime and added as variables to the computer object.
Computer update	<ul> <li>SQL script which is executed for every transfered computer with import result. Available variables:</li> <li>"{0}" = SIM DB ID of the transfered computer object.</li> <li>"{1}" = Message of the result. If successful the message is empty.</li> </ul>
Site	Target SCCM site object (Settings->Sites).
Configuration	Computer configuration (variables, collections) which is the base for the creation of a new computer object.

## Single Computer Transfer Example

Exchange the following XML with the corresponding elements in your configuration.xml:

```
<cmdb2sccm_compConfiguration>MassImportDummy</cmdb2sccm_compConfiguration>
<cmdb2sccm_compFilterName lang="de">Bitte wählen Sie eine Rollout Einheit zum,
→Transfer nach SCCM</cmdb2sccm_compFilterName>
<cmdb2sccm_compFilterName lang="en">Please select rollout unit für transfer to sccm/

→cmdb2sccm_compFilterName>

<cmdb2sccm_compFilterList>SELECT 0 as Id, 'Single Computer Import' as SysDisplayName
⇔cmdb2sccm_compFilterList>
<cmdb2sccm_compQuery>SELECT Id, SysDisplayName, MACAddress FROM Computers Where Id =
→{id}</cmdb2sccm_compQuery>
<cmdb2sccm_softQuery>Declare @ComputerId as bigint
set @ComputerId = {0}
select distinct t.PkgId from (
select PackagingLanguages.SCCMLanguagePackPackageId as PkgId
FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language
WHERE Computers.Id = @ComputerId
) as t
where isnull(t.PkgId,'') <&gt; ''</cmdb2sccm_softQuery>
    <cmdb2sccm_appQuery>Declare @ComputerId as bigint
set @ComputerId = {0}
select distinct t.AppTitle from (
select PackagingLanguages.SCCMAdditionalApplication as AppTitle
FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language
WHERE Computers.Id = @ComputerId
) as t
where isnull(t.AppTitle,'') <&gt; ''</cmdb2sccm_appQuery>
<cmdb2sccm_varQuery>Declare @ComputerId as bigint
set @ComputerId = {0}
select
'Language' as name
,PackagingLanguages.CodeISO6391 as value
,'1031' as locale
FROM Computers
JOIN PackagingLanguages ON PackagingLanguages.Id = Computers.Language
WHERE Computers.Id = @ComputerId
UNION ALL
select
'ConfigMgrPrimaryUser01' as Name
,'SCCM12\TestUser1' as value
```

,'1031' as locale
UNION ALL
select
'ConfigMgrColl01' as Name
,'AdditionalOSDCollection' as value
<pre>,'1031' as locale</pre>
<cmdb2sccm_compupdate>select 0</cmdb2sccm_compupdate>

**Warning:** After import, make sure you have "Site" and "Configuration" configured correctly in Settings -> CMDB.

## **Multiple Computer Transfer Example**

Content will be published soon.

# 1.3.3 Tutorials for Module "CMDB"

## In this article:

- Creating Your First CMDB Class
- Setting up Mass Import for ConfigMgr

## **Creating Your First CMDB Class**

For full reference see CMDB2SCCM.

Note: You have to be able to "Edit Settings".

- 1. Go to the tab "Settings"
- 2. Navigate to CMDB and click on the plus button at the bottom

Start Operations	Self Service	g CMDB Settings	/	SILVER MONKEY
Settings	system acting			<b>^</b>
🚞 System	Contract acting		Stephenic and the second	
Roles				
D Sites	Later and	Exception.	hap with digits	Pro Ballon
Portals	Enderson solo	India India address and address	And a figure of the	
Reports				
E-Mails     Morkflows	Name of Street	POD-7/274000-080-024		
<ul> <li>Self Service</li> </ul>	And a second sec	NAME AND CONTRACTOR OF A	Input total	
	Name and Address			
			hardware with	
r 🖶 Carportes	the second second		Contraction of the	
a 💼 analas				
i 🖷 Caribali				<ul> <li>Insulance</li> </ul>
r 👻 mangan ka				
i 🐥 Padaging Shale	Name into a	ins.	Delahara artike	
t 🖷 Hedging Secolar			Database second	Approximation of the
t 🜻 thereas another	Proprint and	-		
<ul> <li>Protocing Periodicine</li> </ul>	Takaya ya kata kata	Test.	Paradases - www.	Sec.36,839
<ul> <li>Transpirg Mr Salaparas</li> </ul>	CONTRACTOR OF	24	the first terms of	The later of the l
1 Designing Difference				
<ul> <li>Pologig Difference</li> <li>Pologig Difference</li> </ul>	1 Mail and	terebilitere wheelt	the second	para ta
🖶 New type	1478 mm	Periphakana Angele	invoir accord	0.000.000
Packaging			Densis percent	
Interfaces	(MR god)	P	Contract Contraction	
	4			

3. Create a new CMDB class called "Computers":

Image: Start     Image: Start	Gelf Service Packaging	g CMDB Settings		SILVER MONKEY
Settings	Edit type		_	
🚞 System ▷ 🚞 Roles	Table name	Computers		
▷ 🚞 Sites ▷ 🛅 Portals	Name - de	Computers		
Reports	Name - en	Computers		
<ul> <li>E-Mails</li> <li>Workflows</li> </ul>	Automation			
<ul> <li>Elf Service</li> <li>CMDB</li> </ul>				
> 🤤 Attribute				
<ul> <li>Companies</li> <li>Contact</li> <li>Contract</li> </ul>	Workflow	No workflow		
ExampleClass	Key field	ID   🗸		
▷ 힁 Packaging Clients ▷ 🧐 Packaging Factories	Link view	(select) 🛛 🔻		
<ul> <li>Packaging Languages</li> <li>Packaging Package Types</li> <li>Packaging SW Categories</li> </ul>		✓ Create		
Packaging SW Groups     Packaging SW Licences				
Fest				
<ul> <li>New type</li> <li>Packaging</li> </ul>				
Interfaces				

3.1. Field Automation is used for automatic triggering of MSSQL Scripts (e.g. Stored Procedures) or external processes (e.g Powershell Scripts). See example:

```
<trigger>
<afterUpdate field="" value=""
command=" exec sp_MyStoredProcedure @Id='{Id}' "
/>
<afterUpdate field="" value=""
title="createTicketAuto"
script="C:\Windows\system32\WindowsPowerShell\v1.0\powershell.exe"
arguments="C:\SilverMonkey\v5\Scripts\MyTriggerScript.ps1 -Id {Id}"
condition="{SysStatus} = A0.1 - Request"
restart="false"
back="true"
/>
</trigger>
```

4. Create your first attributes and name them "Name" and "MACAddress":

Start Operations	Self Service Packaging CMDB Settings	SILVER MONKEY
Settings	Edit attribute	
System Roles	Name - de Name	
▷ 🚞 Sites ▷ 🚞 Portals	Name - en Name	
Reports	Field name Name	
▷ 🚞 E-Mails ▷ 🚞 Workflows	Control type String 🗸	
<ul> <li>D Self Service</li> <li>I D CMDB</li> </ul>	Auto postback     Logical key	
i dellar		
a 🏮 Computers	✓ Create	
<ul> <li>Attributes</li> <li>New attribute</li> </ul>		
<ul> <li>Connections</li> <li>Display="block"&gt;Display="block" block"</li> </ul>		
i 🗧 Cardad		
ir 🖶 Carman 1 📮 Theogenities		
<ul> <li>Petagligilleris</li> <li>Resegrigilleris</li> </ul>		
<ul> <li>Patajo Leganja</li> <li>Patajo hispi (sec.)</li> </ul>		
i 🗧 fanges hitsdagene		
<ul> <li>Petaging/Wilson</li> <li>Petaging/Wilson</li> </ul>		

Start Operations	Self Service Packaging	CMDB Settings	SILVER MONKEY
Settings	Edit attribute		
i System ▷ i Roles	Name - de	MACAddress	
▷ 🛅 Sites ▷ 🛅 Portals	Name - en	MACAddress	
Reports	Field name	MACAddress	
<ul> <li>E-Mails</li> <li>Workflows</li> </ul>	Database type	Textbox	
<ul> <li>Self Service</li> <li>CMDB</li> </ul>	Default value		
<ul> <li>Attribute</li> <li>Companies</li> </ul>		Auto postback	
Computers     Attributes		Logical key	
MACAddress		Suggestions	
🖼 Name 🖶 New attribute		✓ Save 🗙 Refuse 🙆 De	elete
Connections			
<ul> <li>Image: Views</li> <li>Image: Contact</li> </ul>			
Contract			
ExampleClass			
Packaging Clients			
Packaging Factories			
Packaging Languages			
Packaging Package Types			
Packaging SW Categories	*		

5. Create an attribute of the type "Object reference" and set the reference to another custom CMDB Class "Packaging Languages" (It will be good practice for the subsequent tutorial):

Start Operations	Self	Service	Packaging	CMDB	(i) Settings	SILVER MON
Settings		Edit a	ttribute			
🚞 System	*					
🫅 Roles		Name - o	de	Language		
🛅 Sites		Name - e	en	Language		
Dortals		<b>5</b> . 1.1		1		
🛅 Reports		Field nar	ne	Language		
🚞 E-Mails		Control t	type	Object reference	·	
Workflows						
Self Service				Auto postback		
CMDB				Logical key		
Attribute						
Companies				🗸 Create		
Computers						
4 🛅 Attributes						
MACAddress						
🖼 Name						
🖶 New attribute						
Connections						
Views						
Contact						
Contract						
ExampleClass	_					
Packaging Clients						
Packaging Factories						
Packaging Languages						
🖻 형 Packaging Package Types	-					

	Ę	ı ۳				
Start	<b>Operations</b>	Self Service	Packaging	CMDB	Settings	
Settings		Edit	attribute			
🚞 System						
D D Roles		Name	e - de	Language		
Sites		Name	e - en	Language		
🖻 🚞 Portals						
▷ 🚞 Reports		Field	name	Language		
🕨 🚞 E-Mails		Datab	ase type	Object reference		
Workflows		Ohio	t reference	Dl		
Self Service	2	Objec	t reference	Packaging Languages	•	
CMDB		Filter				
Attribute		Defa	lt value			
<ul> <li>Compani</li> <li>Compute</li> </ul>		Delac	int value			
<ul> <li>Compute</li> <li>Attribute</li> </ul>				Auto postback		
E Langi				Logical key		
🔄 MAC	-					
🖼 Name	e			✓ Save 🗙 Refu	ise 🔯 🕻	Delete
🗭 New	attribute					
Connection	ctions					
Views						
Contact						
▷ 🧐 Contract						
Example						
<ul> <li>Packagin</li> <li>Packagin</li> </ul>	g Clients g Factories					
_	g Languages					
-	g Package Types	-				

## The Language class is set up as follows:

Start Operation	-		9 MDB	Settings			SILVER MONKEY
Views		۹ •		۰ ۵	Packaging Sprachen		Packaging Languages
Computers	Name (33)	*	Cod	Cod	Name	German	F Save
Computers	Albanian		SQ	ALB	CodelSO6391	DE	🖹 Refuse
Contract Con	Arabic		AR	ARA	CodelSO0391	DE	X Delete
	Armenian		HY	ARM	CodelSO6392	GER	History
the light lines	Bengali		BN	BEN			
Andreging Hilleren	Bosnian Breton		BS BR	BOS BRE	SCCMLanguagePackPackageld	P010006E	
And any log of the lot of the	Bulgarian		BG	BUL	SCCMAdditionalApplication	Sun_java7-32Bit_7.0.51_EN_R_00141	
Packaging Languages	Chinese		ZH	CHI			
and the second second second	Croatian		HR	HRV			
halaging the stepped	Czech		CS	CZE			
	Danish		DA	DAN			
aloging Williams	Dutch;Flemish		NL	DUT			
	English		EN	ENG			
	Finnish		FI	FIN			
	French		FR	FRE			
	German		DE	GER			
	Hindi		HI	HIN			

# 6. Set up naming rule

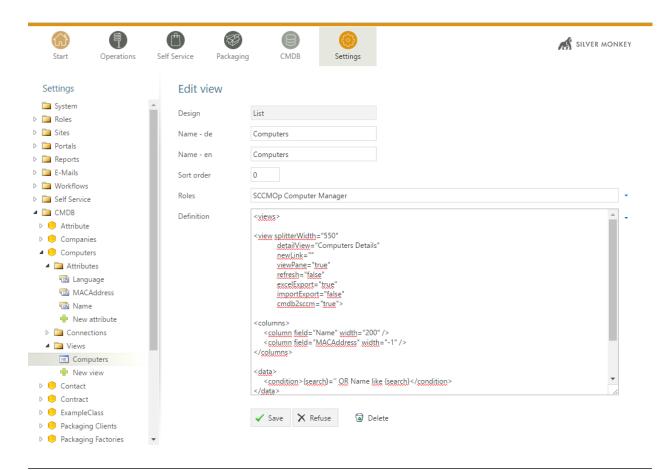
The setting name rule defines how the internal database column SysDisplayName is set. It contains important single column populs like the object reference chooser.

Start Op	I erations	Self Service	Packaging	СМДВ	Settings	
Settings		Edit typ	be			
🛅 System ≻ 🛅 Roles		Table name	2	Computers		
> 🚞 Sites		Name - de		Computers		
> 🛅 Portals > 🛅 Reports		Name - en		Computers		
> 🛅 E-Mails > 🛅 Workflows		Name rule		{Name}		-L3
> 📄 Self Service		Automatio	n	Language MACAddres	e	
I CMDB ▷  O Attribute				Name		
Companies						
<ul> <li>Computers</li> <li>Attributes</li> </ul>						
🖼 Language		Workflow		No workflow		
🖼 MACAddres 🖼 Name	S	Key field		ID   -		
<ul> <li>New attribut</li> <li>Connections</li> </ul>	te	Link view		(select) 🗸 🥆		

**Note:** There are two different types of views. One is called "List" and the other one is called "Forms". Lists display multiple elements of a CMDB Class. When clicking on an item, the configured form will be opened to view or edit the item.

<b>Start</b>	Operations	Control Contro	Ø Packaging	CMDB	(i) Settings	SILVER MONKEY
Settings		Edit v	view			
Dia System ▷ Dia Roles		Design		List 🛛 🔻		
Roles Sites		Name -	da	Computers		
P Portals		Name -	de	computers		_
Reports		Name -	en	Computers		
▷ 🚞 E-Mails		Definitio	n			
Variable Workflows						
Image: Self Service						
CMDB						
Attribute						
Companie						
⊿ 穹 Compute ⊿ 🚞 Attribut						
a 🛄 Attribut						
🖼 Name						
🕂 New a						
Connection	tions					
4 🚞 Views	_					
🕆 New v	view					
Ø Contact				🗸 Create		
Contract						
ExampleC						
Packaging						
	g Factories					
Þ 형 Packaging	g Languages	*				

Configure the list as shown:



#### Note:

- The setting detailView="Computers Details" will expect a form view with the name "Computers Details"
- The setting cmdb2sccm="true" displays a transfer button in the list context menu

GG Start	Operations	Self Service	Packaging	CMDB	Settings
Views			۹ 🕇 🛉		<b>(</b> ) -
Computers	Na	me (0)		el export mputer transfer t	o sccm
ineren er					

• For full reference see <*view*> *Definition* 

```
1 <?xml version="1.0"?>
2 <views>
```

(continued from previous page)

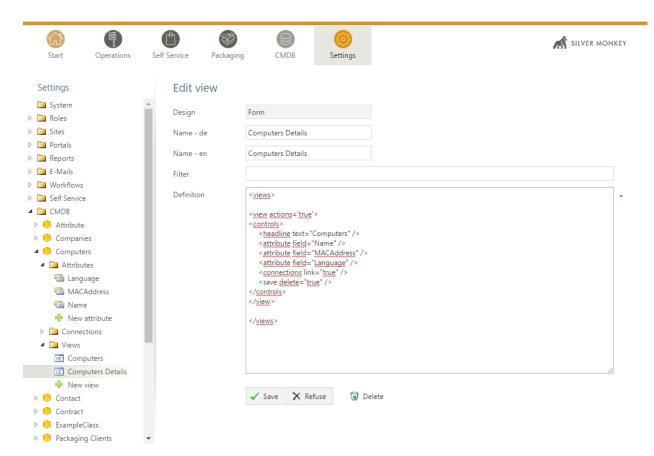
3	<view< th=""></view<>
4	splitterWidth="550"
5	detailView="Computers Details"
6	newLink=""
7	viewPane="true"
8	refresh="false"
9	excelExport="true"
10	<pre>importExport="false"</pre>
11	cmdb2sccm="true">
12	<columns></columns>
13	<column field="Name" width="200"></column>
14	<column field="MACAddress" width="-1"></column>
15	
16	<data></data>
17	<condition>{search}='' OR Name like {search}</condition>
18	
19	
20	

### 8. Create a form view

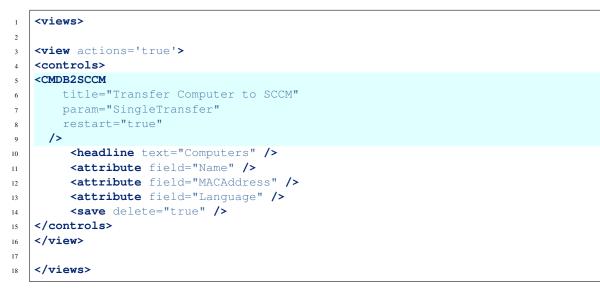
Create a new form view as shown below (you have to stick to the configured name from the list view detailView="Computers Details"):

Start Operations Self Service Packaging CMDB Settings	
Settings Edit view	
System	
Design Form V	
Sites Name - de Computers Details	
Portals	
Reports     Name - en     Computers Details	
E-Mails     Definition	
Workflows	
Self Service	
A CMDB	
Attribute	
Ompanies	
A 😑 Computers	
4 🦳 Attributes	
📾 Language	
📾 MACAddress	
🗟 Name	
🐈 New attribute	
Connections	
4 🛅 Views	1.
E Computers	
♣ New view	
D Contact	
Contract	
ExampleClass	
<ul> <li>Packaging Clients</li> <li>Packaging Factories</li> </ul>	

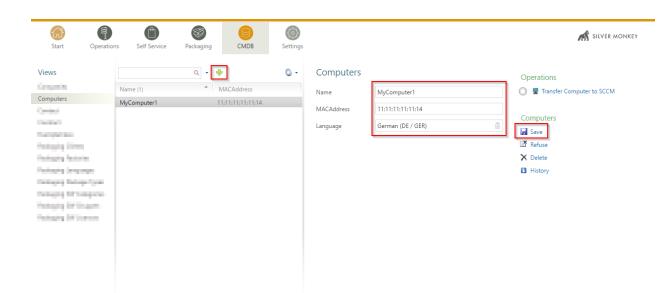
A set of attributes and form elements are automatically suggested. You can delete the <connections link="true" /> line as no connections are configured in this example.



Add an action called "CMDB2SCCM" to the form. The final result of the form looks like this:



When you go to CMDB you can have a look at the result of our list and form:



You can add more attributes to the class and use those attributes in lists and forms as you need.

#### Setting up Mass Import for ConfigMgr

For full reference see CMDB2SCCM.

Note: This tutorial is built up on the database schema of the tutorial Creating Your First CMDB Class.

You have to get the following information to built up an import for SCCM:

- SCCM collection names the computer has to be member of
- Needed computer variable names and accepted values
- Knowledge of the SIM database schema
- 1. Follow the manuall " Creating Your First CMDB Class "
- 2. Follow the "SCCM Transfer "
- 3. Create a dummy computer and click on "Transfer computer to SCCM"

Start Operation	-	Packaging	CMDB	© Settings				SILVER MONKEY
Views Europarities Computers Communic C	Name (1) MyComputer1		MACAddress 1:11:11:11:11:14	0.	Computers Name MACAddress Language	MyComputer1 11:11:11:11:14 German (DE / GER)	Ĭ	Operations

4. First, select "Rollout unit" (usually, rollout units only make sense when importing multiple computers; the example below is simplyfied) and click on execute

Start Operatio	ns Self Service	Packaging	× Computer transfer from the cmdb to sccm	SILVER MONKEY
Views Companies Computers Contract Contract ExampleClass Packaging Clients Packaging Package Types Packaging SW Categories Packaging SW Categories Packaging SW Circnes	Name (1) MyComputer1	Q • 4	Please select rollout unit für transfer to sccm Single Computer Import <i>T items found:</i> MyComputer1 <i>MyComputer1</i>	Operations Transfer Computer to SCCM Computers Save Refuse Polete History

- 5. When the action is performed in SQL level the following results will be translated by the mass import feature:
- Computer Query
- Package Query
- Application Query
- Variable Query

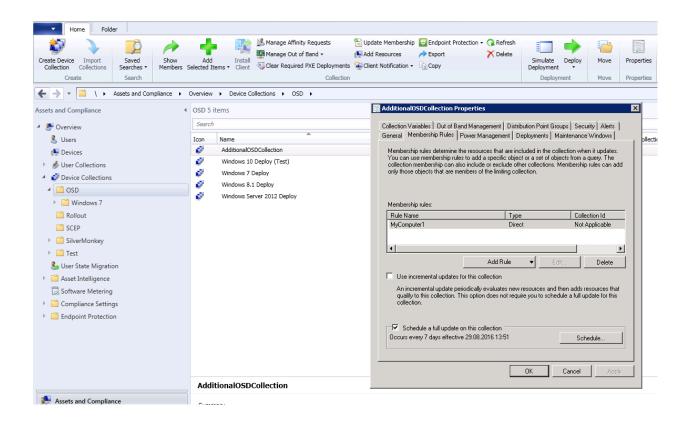
	Results 🚹 Messages						
	ld SysDisplayName	MACAddress					
1	2 MyComputer1	11:11:11:11:11:14					
Pkgld 1 P010006E							
	AppTitle						
1	1 Sun_java7-32Bit_7.0.51_EN_R_00141						
	name	value	locale				
1	Language	DE	1031				
2	ConfigMgrPrimaryUser0	1 SCCM12\TestUser1	1031				
	ConfigMgrColl01	AdditionalOSDColl	1031				

6. The result in SCCM looks like the following:

Variables:

port User Import Computer Save ice Affinity Information Create Search	ihes • Select arch	ted Items * (		Client S Settings *	itart Appro	we Block	Unhingh	Manage Out of Bar Clear Required PXE Edit Primary Users	Deployments	Change Ownersh	Refresh	Properties Properties	
→ ▼ 🐏 \ → Assets and Com		Devices 15 if	Devices				_						
	Ì	Search	terns					MyComputer1 Pr	operties				×
Overview Users		Icon Nar	▲	Clien	t Site	Code	Client	General Deployme	nts Variables				
E Devices			Computer1	No	. 5100	couc	Circinc	You can define th computer.	e custom varial	bles that are used by ta	ask sequences th	nat run on this	
💰 User Collections			all contracts	14									
Device Collections								Variables:				* 🖬 🗙	
🐁 User State Migration			and the second sec					Filter				2	
Asset Intelligence			in the second					Name	Value				
Software Metering			all contracts	10				Language OptApp_01	DE Sun_java7	32Bit_7.0.51_EN_R_0	00141		
Compliance Settings				20	_			OptSoft_001	P010006E	Install OSD;			
Endpoint Protection			A 100000000	100			/E						
			-										
		<b>a</b> - 6	6.00 State	1.0									
			A	-			/t						
			Contract States		100								
			Contractor Comp										
											ок с	ancel Apply	1
		MyComp	outer1										
Assets and Compliance		General In	formation								Client Activit	,	
											CIICILIC ACLIVIC		
mary Users:	ion Manager	Name:		MyCompu		eti ab )					Policy Requ		
mary Users:	ion Manager	Name:				stLab)		Manage 0	Dut of Band +	Be Chang			_
mary Users: ystem Center 2012 R2 Configuration Home	Â	Name: (Connected	to P01 - Prima	ry Site - SCC	:M2012 Te			Clear Red	juired PXE Dej	<sup>II</sup> <sup>3</sup> Chang oloyments ★ Delet	Policy Requ	Q	
mary Users: vstem Center 2012 R2 Configuration Home Mome Sear Sear Sear	iaved arches • Se	Name:	to P01 - Prima	ry Site - SCC	M2012 Te		Block Unit	block	juired PXE Dej		Policy Requ	Refresh Properties	
mary Users: vstem Center 2012 R2 Configuration Home Mome Sear Sear Sear	aved	Name: (Connected	to P01 - Prima	ry Site - SCC	M2012 Te			block	juired PXE Dej		Policy Requ	Q	
mary Users: rstem Center 2012 R2 Configuration Home Mome Mome Sear Sear Sear	iaved arches • Se iearch	Connected	to P01 - Prima Install Reas Client Sit	ry Site - SCC	M2012 Te		Block Unit	block	juired PXE Dej		Policy Requ	Refresh Properties	
mary Users: vstem center 2012 R2 Configuration v Home ort User Import Computer ce Affinity Information Create v Import Computer Create	iaved arches • Se iearch	Connected	to P01 - Prima Install Reas Client Sit	ry Site - SCC	M2012 Te		Block Unit	block	juired PXE Dej		Policy Requ	Refresh Properties	
mary Users: stem Center 2012 R2 Configuration Home Create Create Mome Create Mome Create Mome Mome Same	iaved arches • Se iearch	Name: (Connected (Connected Add elected Items Overview	to P01 - Prima Install Reas Client Sit	ry Site - SCC	M2012 Te		Block Unit	e Clear Rec	uired PXE Dep ary Users		Policy Requ	Refresh Properties	
mary Users: stem Center 2012 R2 Configuration Home by Home center Create	iaved arches • Se iearch	Name: (Connected Add add add Add Items Overview Coverview Coverview	to P01 - Prima Install Reas Client Sit	ry Site - SCC	M2012 Te		Block Unb	e Clear Rec	juired PXE Dej ary Users y Users	oloyments X Delet	policy Req Policy Req ge Ownership e	Refresh Properties	
mary Users: visen center 2012 R2 Configuration i Home i Home create create i A Assets and Compliance i Overview Users Users	iaved arches • Se iearch	Name: (Connected Add Add Add Add Add Add Add Search Icon (Connected	to P01 - Prima Install Reas: Client St Devices 15 items Name MyComputer1	ry Site - SCO	M2012 Te	Approve	Block Unb	e Clear Rec	uired PXE Dep ary Users <b>y Users</b> e primary user:	oloyments X Delet	Policy Requ	Refresh Properties	
mary Users: ystem Center 2012 R2 Configuration Home bort User create Crea	iaved arches • Se iearch	Name: (Connected Add Add Add Add Coverview Coverview Search Loon Loon Loon Loon Loon	to P01 - Prima Install Reas: Client Sit > Devices 15 items Name MyComputer1 PHATSCHAPPVI	ny Site - SCO	M2012 Te	Approve	Block Unb	e Edit Primar	uired PXE Dep ary Users y Users e primary users a user based	oloyments X Delete s of this device. Confi	Policy Requ	Refresh Properties	
mary Users: ystem Center 2012 R2 Configuration Home bort User Create Crea	iaved arches • Se iearch	Name: (Connected Add Add Items Overview Coverview	to P01 - Prima Install Reas: Client Sit Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCO sign Client settings	Client No No	Approve	Block Unb	e Edit Primar	uired PXE Dep ary Users y Users e primary users a user based	oloyments X Delet	Policy Requ	Refresh Properties	
mary Users: ystem Center 2012 R2 Configuration Home port User ice Affinity Information Create Cr	iaved arches • Se iearch	Vame: (Connected (Connected Add Add Add Add Add Add Add A	to P01 - Prima Install Reas: Client Reas: Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCC	M2012 Te Start Client No No No	Approve	Block Unb	e Edit Primar Edit	uired PXE Dep ary Users y Users e primary users a user based arch string to s	oloyments X Delete s of this device. Confi	Policy Requ	Refresh Properties	
mary Users: ystem Center 2012 R2 Configuration Home Create	iaved arches • Se iearch	Connected (Connected Add elected Items Overview Search Icon Elected Icon	to P01 - Prima Install Reas Client St Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCC	Client No No No No	Approve	Block Unb	e Edit Primar Edit	uired PXE Dep ary Users y Users e primary users a user based arch string to s nis device in th	s of this device. Confi on their primary comp search ALL users: he last 90 days: ast Login N.	Policy Req Policy Req ge Ownership e	Refresh Properties er can be configured to	
mary Users: stem Center 2012 R2 Configuration Home For User For Assets and Configuration Create Sear Create Sear Create Sear Create Sear Create Sear Sear Create Sear Sea	iaved arches • Se iearch	Name: (Connected Add dected Items Overview Covervi	to P01 - Prima Install Reas: Client Reas: Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCO	M2012 Te Start Client No No No No No	Approve	Block Unb	Clear Rec Edit Primar e Lent / Specify h Specify h Clear Rec Edit Primar	uired PXE Dep ary Users y Users e primary users a user based arch string to s nis device in th	s of this device. Confi on their primary comp search ALL users: he last 90 days:	Policy Req Policy Req ge Ownership e	Refresh Properties er can be configured to	
mary Users: veter Center 2012 R2 Configuration Home by port User Create	iaved arches • Se iearch	Connected (Connected Add elected Items Overview Search Icon Elected Icon	to P01 - Prima Install Reas: Client Sit Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCO	Client No No No No	Approve	Block Unb	Clear Rec Edit Primar e Lent / Specify h Specify h Clear Rec Edit Primar	uired PXE Dep ary Users y Users e primary users a user based arch string to s nis device in th	s of this device. Confi on their primary comp search ALL users: he last 90 days: ast Login N.	Policy Req Policy Req ge Ownership e	Refresh Properties er can be configured to	
mary Users: ystem Center 2012 R2 Configuration Home book to an optimation transformation Create Treate C	iaved arches • Se iearch	Name: (Connected Add Add Add Add Items Overview Coverview	to P01 - Prima Install Reas: Client Sit Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI	ny Site - SCO aign Chient settings 01 02 03 04 05 06	Client No No No No No No	Approve	e Cli	Clear Rec Edit Primar e Lent / Specify h Specify h Clear Rec Edit Primar	uired PXE Dep ary Users y Users e primary users a user based arch string to s nis device in th	s of this device. Confi on their primary comp search ALL users: he last 90 days: ast Login N.	Policy Req Policy Req ge Ownership e	Refresh Properties er can be configured to	
mary Users: ystem Center 2012 R2 Configuration Home Home port User Create	iaved arches • Se iearch	Name: (Connected Add Add elected Items Coverview	to P01 - Prima Install Reas: Client Reas: Client Sit Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO	ny Site - SCO ign Client Settings 01 02 03 04 05 06 001 002	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Edit Primar Edit Primar e Edit Primar Specify h Specify h Specify h Users of t Users of t	uired PXE Dep ary Users y Users e primary users a user based arch string to s nis device in th	s of this device. Confi on their primary comp search ALL users: he last 90 days: ast Login N.	Policy Req Policy Req ge Ownership e	Refresh Properties er can be configured to	
stance of the second se	iaved arches • Se iearch	Vame: (Connected Add Add Add Devices Search Icon Con R R R R R R R R R R R R R	to P01 - Prima Install Reas Client St Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO	ny Site - SCC aign Client Settings 01 02 03 04 05 06 001 002 03	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Edit Primar Edit Primar Edit Primar Specify th Content to Type a se Users of t User Nat	y Users y Users y Users y Users y Users his device in the his devi	s of this device. Confi on their primary comp search ALL users: he last 90 days: ast Login N.	Policy Req Policy Req ge Ownership e guration Managuter of device.	Refresh Properties er can be configured to	
stance of the second se	iaved arches • Se iearch	Name: (Connected Add dected Items Overview Covervi	to P01 - Prima Install Reas: Client St Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO	ny Site - SCC aign Client Settings 01 02 03 04 05 06 001 002 03	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec	y Users y Users y Users organy users organy users organy user organy o	s of this device. Confi on their primary comp rearch ALL users: he last 90 days: her last 90 days: her are no iter Add	Policy Req Policy Req ge Ownership e guration Managuter of device.	eest: Refresh Properties Properties er can be configured to : : is view.	
imary Users: system Center 2012 R2 Configuration port Users Create	iaved arches • Se iearch	Name: (Connected Add dected Items Overview Corn Con Con Con Con Con Con Con Co	to P01 - Prima Install Rease Client Sit Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC PHATWKSSCHC	ny Sile - SCO ign Chent Settings 01 02 03 04 05 06 001 002 003 004	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec Edit Primar e Edit Primar Specify th Users of th Users of th Users of th Users of th User Nat	y Users y Users y Users y Users any Users a user based arch string to s nis device in th ne La sers: ne A	s of this device. Confi on their prime. Confi on their prime. Confi on their prime. Confi search ALL users: the last 90 days: set Login N: There are no iter Add	Policy Req Policy Req ge Ownership e guration Manag uter of Logins ms to show in th	eest: Refresh Properties Properties er can be configured to : : is view.	
imary Users: yetem Center 2012 R2 Configuration Home Home Create	iaved arches • Se iearch	Name: (Connected Add dected Items Overview Covervi	to P01 - Prima Install Reas: Client St Devices 15 items Name MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO	ny Site - SCO aign Chient Settings 01 02 03 04 05 06 001 002 003 004 Computer (	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec Edit Primar e Edit Primar Specify th Users of th Users of th Users of th Users of th User Nat	y Users y Users y Users y Users any Users a user based arch string to s nis device in th ne La sers: ne A	s of this device. Confi on their primary comp rearch ALL users: he last 90 days: her last 90 days: her are no iter Add	Policy Req Policy Req ge Ownership e guration Manag uter of Logins ms to show in th	eest: Refresh Properties Properties er can be configured to : : is view.	
imary Users: yetem Center 2012 R2 Configuration Home Home Create	iaved arches • Se iearch	Name: (Connected Add Add Add Items Coverview Cov	to P01 - Prima Install Reas: Client Sit Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO	ny Site - SCO aign Chient Settings 01 02 03 04 05 06 001 002 003 004 Computer (	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec Edit Primar e Edit Primar Specify th Users of th Users of th Users of th Users of th User Nat	y Users y Users y Users y Users any Users a user based arch string to s nis device in th ne La sers: ne A	s of this device. Confi on their prime. Confi on their prime. Confi on their prime. Confi search ALL users: the last 90 days: set Login N: There are no iter Add	Policy Req Policy Req ge Ownership e guration Manag uter of Logins ms to show in th	eest: Refresh Properties Properties er can be configured to : : is view.	
port User Import Computer Create Sear Create Sear Create Sear Create Sear Create Sear Create Sear Create Sear Compliance Coverview Sear Coverview Coverview Sear Coverview Sear Coverview Sear Coverview Coverview Sear Coverview Se	iaved arches • Se iearch	Name: (Connected Add Add Add Items Coverview Cov	to P01 - Prima Install Reas: Client Sit Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO	ny Site - SCO aign Chient Settings 01 02 03 04 05 06 001 002 003 004 Computer (	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec Edit Primar e Edit Primar Specify th Users of th Users of th Users of th Users of th User Nat	y Users y Users y Users y Users any Users a user based arch string to s nis device in th ne La sers: ne A	s of this device. Confi on their prime. Confi on their prime. Confi on their prime. Confi search ALL users: the last 90 days: set Login N: There are no iter Add	Policy Req Policy Req ge Ownership e guration Manag uter of Logins ms to show in th	eest: Refresh Properties Properties er can be configured to : : is view.	
imary Users: yetem Center 2012 R2 Configuration Home Home Create	iaved arches • Se iearch	Name: (Connected Add Add Add Items Coverview Cov	to P01 - Prima Install Reas: Client Sit Devices 15 items MyComputer1 PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATSCHAPPVI PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO PHATWKSSCHO	ny Site - SCO aign Chient Settings 01 02 03 04 05 06 001 002 003 004 Computer (	Client No No No No No No No No No No No No No	Approve Site Code	e Cli	Clear Rec Clear Rec Edit Primar e Edit Primar Specify th Users of th Users of th Users of th Users of th User Nat	y Users y Users y Users y Users any Users a user based arch string to s nis device in th ne La sers: ne A	s of this device. Confi on their prime. Confi on their prime. Confi on their prime. Confi search ALL users: the last 90 days: set Login N: There are no iter Add	Policy Req Policy Req ge Ownership e guration Manag uter of Logins ms to show in th	eest: Refresh Properties Properties er can be configured to : : is view.	

Collection membership:



# 1.3.4 Manual for Module "Operations"

ı this article:			
Hidden Settings			
- Alternative New Compute	er Popup		
– Debug Mode			
- Custom Queries			
• Settings			
- Client Commands			
* WMI Query			
* Registry Query			
* WMI Query Comman	ıd		
* WMI Class Comman	d		
* ClickOnce			

**Warning:** This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

## **Hidden Settings**

Hidden settings are configurable features that are not available through the standard configuration UI.

These settings have to be set within the Configuration.xml in a text editor.

**Tip:** Within the hidden settings section XPATH notation is used to give information about the correct location of the setting. Please visit this website in order to get more information on XPATH notation.

#### **Alternative New Computer Popup**

In order to change the behaviour of the new computer, hit the "plus" button and add the following XML tag to // sites/site:

<AlternateCreatePopup><![CDATA[javascript: functionXY();]]></AlternateCreatePopup>

#### Example

1

You have created a special CMDB class for computer import with the form ID 84. You can open a popup with the built-in javascript function sW:

Use &Id=NewEntry to create a new entry on the fly. This allows you to directly show actions buttons and saves one click.

#### **Debug Mode**

By setting debugmode to true a verbose log is created in app\_data directory with more internal process information. Add the following XML tag to //system

<debugLogging>true</debugLogging>

#### **Custom Queries**

Custom queries allows to use alternate queries to built up left and right side of the Operations main window.

Add the following XML nodes to //sites/site:

(continues on next page)

8

9

10 11

12

13

18

19 20

21

22 23

24 25 26

27 28

29

30

31

32

33

34 35

36 37

38

39 40

41

42

48 49

50

51

52 53

54

55

56 57

58

59

60 61 62 (continued from previous page)

```
AS Username,
          obsolete0
                                                               AS
          Obsolete
          active0
          AS Active,
          (SELECT Count (RelationshipResourceID)
                 v_UserMachineRelation
          FROM
          WHERE machineresourceid = v_r_system.resourceid) AS
          UserDevice
          , overall_count = COUNT(*) OVER()
          FROM v_r_system
          where v_r_system.name0 like '%{search}%'
        order by {orderby}
         OFFSET {start} ROWS FETCH NEXT 50 ROWS ONLY
        ]]></CustomQuery>
        <CustomQuery filterId="DefaultUserQuery" filterLabel="All Users" filterRole="
\hookrightarrow "><! [CDATA [
                                                                               AS Id, '',
         SELECT top 100 resourceid
          name0
                                                               AS
          Computer
          user_domain0 + '\' + user_name0
          AS Username,
          obsolete0
                                                               AS
          Obsolete
          active0
          AS Active,
          (SELECT Count (RelationshipResourceID)
          FROM
                 v UserMachineRelation
          WHERE machineresourceid = v_r_system.resourceid) AS
          UserDevice
          FROM v_r_system
          where v_r_system.name0 like '%{search}%'
        order by {orderby}
        ] ] ></CustomQuery>
      </CustomQueryComputers>
      <CustomQuerySoftware>
        <CustomQuery filterId="DefaultAppQuery" filterLabel="All Applications"

→filterRole=""><![CDATA[
</pre>
          select id, '', name, [Description] from (
SELECT '$'+CAST(CI_ConfigurationItems.CI_ID as varchar) as id, DisplayName as name,
```

(continues on next page)

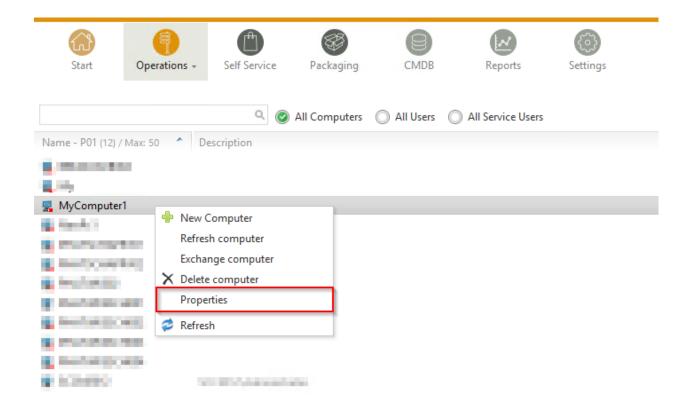
(continued from previous page)

```
ltrim(SDMPackageDigest.value('declare namespace pd="http://schemas.microsoft.com/
63
   →SystemCenterConfigurationManager/2009/AppMgmtDigest"; (/pd:AppMgmtDigest/
   →pd:Application/pd:Description)[1]', 'varchar(max)')) AS [Description]
64
65
66
   FROM CI_ConfigurationItems INNER JOIN CI_LocalizedProperties ON CI_ConfigurationItems.
67
   ↔ CI_ID = CI_LocalizedProperties.CI_ID
68
69
   WHERE CI_ConfigurationItems.CIType_ID = 10 AND CI_ConfigurationItems.IsHidden = 0 AND_
70
   →CI_ConfigurationItems.IsEnabled = 1 AND CI_ConfigurationItems.IsExpired = 0 AND CI_
   → ConfigurationItems.IsLatest = 1
71
   )
72
   as t
73
74
   where t.name like '%{search}%' or [Description] like '%{search}%'
75
76
           order by {orderby}
77
78
           ] ] ></CustomQuery>
79
         </CustomQuerySoftware>
80
```

## Settings

## **Client Commands**

Client commands are visible in the properties dialogue in the SIM OPS module. There are different types of client commands.



	MyCom	-				🚳 Operatio	ons r
	11:11:11:11: User Status Processor	11:14 Unknown Deactivated Unknown	Hard drive RAM Graphics card	Unknown 0.0 GB Unknown		<ul> <li>Delete computer</li> <li>Refresh computer</li> <li>Exchange computer</li> <li>Show services</li> </ul>	
oftware (4)	-	- Der legent	Users Variab	Program	Status	0 C .	

## **WMI Query**

Executes SQL select on the target machine and displays the output on the website.

Example: View the services of the client including his / her status.

Setting	Value
Туре	WMI query
Namespace	root\cimv2
Query	SELECT DisplayName, Description, StartMode, StartName, State
	FROM Win32_Service

## **Registry Query**

Reads from target machine registry and displays the output on the website.

Example: View Add Remove Programs

Setting	Value
Туре	Registry query
Namespace	HKEY_LOCAL_MACHINE
Class	SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall
Query	DisplayName, DisplayVersion, Publisher, InstallDate

## **WMI Query Command**

Executes a specific WMI method for every returned object.

Example: Stop Windows Services with Specific Name

Setting	Value
Туре	WMI Query command
Namespace	root\cimv2
Query	select * from Win32_Service where Name='W3SVC'
Command	StopService

## **WMI Class Command**

Executes a WMI class method.

Example: Trigger SCCM HW Inventory on client

Setting	Value
Туре	WMI Class command
Namespace	root\ccm
Class	SMS_Client
Command	TriggerSchedule~{0000000-0000-0000-0000-000000000001}

## ClickOnce

Executes local executables such as MSTSC for extended functionality regarding client systems.

Example: Start MSTSC with a Parameter

Setting	Value
Туре	ClickOnce
Query	/Tools/ClickOnce/SIM_Ops_Clickonce.application?{ComputerName}

SIM\_Ops\_Clickonce.application is only delivered with the latest version. You can change its behaviour (executable, parameters) in the config file under "ToolsClickOnceApplication FilesSIM\_Ops\_Clickonce\_1\_0\_0\_0SIM\_Ops\_Clickonce.exe.config.deploy".

**Tip:** If ClickOnce is missing in your configuration please open the Configuration.xml file and change all lines from

• "query\_wmi,WMI query;query\_files,Filesystem;query\_registry,Registry query;cmd\_query\_wmi,WMI query command;cmd\_class\_wmi,WMI class command;wol,WakeOnLAN"

to

• "query\_wmi,WMI query;query\_files,Filesystem;query\_registry,Registry query;cmd\_query\_wmi,WMI query command;cmd\_class\_wmi,WMI class command;wol,WakeOnLAN;clickonce,ClickOnce"

## 1.3.5 Manual for Module "Webservice"

**Warning:** This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

#### In this article:

- Authentication
- Available Commands
  - Deployment
  - deleteClient
  - createClient
  - executeScript
  - exchangeClient
  - refreshClient
  - assignment
  - createFileStructure
  - createPackage
  - createApplication

#### - createCollection

Several Microsoft ConfigMgr processes can be automated using the Web Service. This service provides the following functions that can be initiated by a corresponding Web Service call by any system:

- Creating a new computer
- Deleting computers
- Distributing Software
- Exchanging computers
- Recreating computers
- Creating software packages
- · Creating file structures
- Executing scripts on the webserver

To go to the processes a HTTP POST calls the address of the service. This call is basically a stream with an XML structure that contains a set of commands. These commands are processed by the service, expanded by their results and sent back to the caller. The success status includes a new node called "result" added to the attribute "error".

Please observe upper and lower case when you are generating the XML command structure (for example, when you enter the site code, etc.). The following example shows an XML structure with three separate commands. All calls must be made using an account that has the appropriate permissions. When the call for createation of a new computer is committed, the specified variables are added to the list of standard variables from the configuration.

**Tip:** Go to *KB00002 - Testing the SIM Web Service Test Tool* to get help connecting to the web service.

#### **Authentication**

2

3

4

5

6

7

9 10

11

Depending on the setting of the IIS application there are two possible authentication methods:

- 1. Windows Authentication (recommended)
- 2. Authentication via XML input (supplied credentials will be used for impersonation)

## **Available Commands**

All commands sent to the webservice have to be enclosed by the following XML block:

5

1 2

3

4 5

6

7 8

9

10 11

12

2

3

4

5

```
<?xml version="1.0" encoding="utf-8"?>
1
    <cmds>
2
      <cmd></cmd>
3
      <cmd></cmd>
4
       . . .
   </cmds>
```

The web service executes each cmd element and adds a result node to it.

```
<?xml version="1.0" encoding="utf-8"?>
    1
                                              <cmds>
   2
                                                                    <cmd>
    3
   4
                                                                                          <param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1></param1>
                                                                                        <param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2></param2>
   5
                                                                                        <param3></param3>
   6
                                                                                        <result error="true/false">Message</result>
    7
                                                                    </cmd>
    8
                                                                    <cmd></cmd>
    9
10
                                                                     . . .
                                             </cmds>
11
```

## Deployment

Creating a deployment for a ConfigMgr package. Go to websrv-assignment in order to get help deploying a ConfigMgr application.

```
<cmd name="deployment" siteCode="000">
  <computerName>Name of the computer</computerName><!-- Supply NAME -->
  <resourceID>Resource ID of the computer</resourceID>< !-- or resourceID -->
  <packageName>Supplied value of the field "Name" in ConfigMgr console</packageName>
↔<!-- Supply NAME -->
  <packageID>Id of the package</packageID><!-- or packageID -->
  <program>name of the package program</program>
  <type>Optional/Mandatory</type>
</cmd>
```

**Note:** Depeding on the settings of Settings->Sites->[SITE]->Computer software deplyoment, corresponding collections and deployments will be created in ConfigMgr. The same settings are used by the Operations module.

#### Examples

1. Creating a deployment of a SCCM package by IDs

```
<?xml version="1.0" encoding="utf-8"?>
<cmds>
  <cmd name="deployment" siteCode="P01">
   <computerName></computerName>
   <resourceID>12341134</resourceID>
    <packageName></packageName>
```

(continues on next page)

(continued from previous page)

```
7
8
9
10
11
```

```
<packageID>P0100001</packageID>
    <program>install</program>
    <type>Mandatory</type>
    </cmd>
</cmds>
```

2. Creating a deployment of a SCCM package by names

```
<?xml version="1.0" encoding="utf-8"?>
1
    <cmds>
2
      <cmd name="deployment" siteCode="P01">
3
        <computerName>MyPc1</computerName>
4
        <resourceID></resourceID>
5
        <packageName>TestPackage</packageName>
6
        <packageID></packageID>
7
        <program>install</program>
8
        <type>Mandatory</type>
9
      </cmd>
10
    </cmds>
11
```

## deleteClient

1

2

3

4

```
<cmd name="deleteClient" siteCode="000">
    <resourceID>Resourcen ID des Computers (alternativ)</resourceID>
    <name>Name des Computers (alternativ)</name>
</cmd>
```

### createClient

```
<cmd name="createClient" siteCode="000">
2
     <name>Computername</name>
     <mac>MAC Adresse</mac>
3
     <configuration>Standard</configuration>
4
     <overwrite>true</overwrite>
5
     <variable>
6
       <name>Variablenname</name>
7
       <locale>Locale</locale>
8
       <value>Variablenwert</value>
9
   </variable>
10
   </cmd>
11
```

#### executeScript

```
1
2
3
```

```
<cmd name="executeScript" siteCode="000">
  <executable>Computername</executable>
  <parameters>MAC Adresse</parameters>
  </cmd>
```

#### exchangeClient

1	<cmd name="exchangeClient" sitecode="000"></cmd>
2	<pre><sourcecomputername>Name des alten Computers</sourcecomputername></pre>
3	<targetcomputername>Name des neuen Computers (alternativ Name oder MAC)<!--</th--></targetcomputername>
	<pre> →targetComputerName&gt; </pre>
4	<targetcomputermac>MAC Adresse des neuen Computers (alternative Name oder MAC) <!--</th--></targetcomputermac>
	<pre>→targetComputerMAC&gt;</pre>
5	<configuration>Name der Konfiguration des neuen Computers</configuration>
6	<pre><packages></packages></pre>
7	<pre><packageid>PaketId des ersten Paketes</packageid></pre>
8	<pre><packageid>PaketId des zweiten Paketes</packageid></pre>
9	
10	<applications></applications>
11	<pre><application>Name der Applikation</application></pre>
12	<pre><application>Name der Applikation</application></pre>
13	
14	<variable></variable>
15	
16	<name>Variablenname</name>
17	<locale>Locale</locale>
18	<value>Variablenwert</value>
19	
20	

## refreshClient

#### assignment

Creating a deployment for a ConfigMgr application. Go to Deployment for deploying a ConfigMgr package.

```
1 <cmd name="assignment" siteCode="000">
2 <computerName>Name des Computers (alternativ)</computerName>
3 <resourceID>Resourcen ID des Computers (alternativ)</applicationID >
4 <applicationID>ApplikationsID</applicationID>
5 <type>Installation|Deinstallation</type>
6 <offerTypeId>0=Required|2=Available</offerTypeId>
7 </cmd>
```

#### createFileStructure

<cmd name="createFileStructure">

<packagingParamName1>Wert 1</packagingParamName1>
<packagingParamName2>Wert 2</packagingParamName2>

<packagingParamName3>Wert 3</packagingParamName3>

```
1
2
3
4
5
6
```

... </cmd>

#### createPackage

1

6

```
<cmd name=" createPackage">
   <packagingParamName1>Wert 1</packagingParamName1>
2
   <packagingParamName2>Wert 2</packagingParamName2>
3
   <packagingParamName3>Wert 3</packagingParamName3>
4
5
   . . .
  </cmd>
```

#### createApplication

```
<cmd name="createApplication" siteCode="000" template="default" >
1
    <variable name="Name">Wert</variable>
2
  </cmd>
3
```

#### createCollection

```
<cmd name="createCollection" siteCode="000"
1
  name="Neu 2"
2
  collectionType="1=user|2=device"
3
  limitToCollectionId="SMS00001"
4
  query="" />
5
  </cmd>
6
```

# 1.3.6 Manual for Module "Packaging"

Warning: This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

## In this article:

- General Information
- Sites
  - Copy Jobs
  - Packaging Parameters
- Programmes
- Operating System Groups
- Attributes
- Views

## **General Information**

The Packaging Module is used to map and standardize the organisational packaging process. In addition, it is possible to use operations to simplify Configuration Manager tasks like creating packages or applications. The Packaging Module is based on the functions of the CMDB Module: attributes, views and operations are configured just as in the CMDB Module. The settings for the automatic creation of packages in SCCM (System Center Configuration Manager) and the creation of folder structures for the packaging process are described in the sections *Sites*, *Programmes* and *Operating System Groups*.

Start Operations	Self Service Packaging	Ig CMDB Settings
Settings	Packaging job	D
<ul> <li>System</li> <li>Roles</li> </ul>	Table name	PackagingJob
🔺 🚞 Sites	Name rule	{PackagingPackageName}
<ul> <li>TREON TEST SCCM 2012</li> <li>Program names</li> <li>Program filters</li> <li>Advertisement types</li> <li>Advertisement types</li> <li>New programs</li> <li>Computer configurations</li> <li>Application templates</li> <li>Client commands</li> <li>Reports</li> <li>Rights</li> <li>PHAT SCCM2012</li> </ul>	Automation Workflow Key field Link view	<trigger> <concreate command="" field="" value=""></concreate> <bforeupdate command="" field="" value=""></bforeupdate> <afterupdate command=" exec sp_TriggerPackagingJob @JobId='{Id}' " field="" value=""></afterupdate> <bforedelete command="" field="" value=""></bforedelete> <bforedelete command="" field="" value=""></bforedelete> <afterdelete command="" field="" value=""></afterdelete>     Packaging    Package Details PackWF  </trigger>
🖷 New site		
🖻 🛅 Portals		🖌 Save 🗙 Refuse 🗟 Delete
Reports		
E-Mails		
Workflows		
D Self Service		
CMDB		
Packaging		
4 🛅 Sites		
🔺 🧃 Target Site		

Property	Description
Table name	The name of the packaging table.
Name rule	Defines how packages will be displayed in connection views from
	other classes.
Automation	Defines triggers that will execute SQL Stored Procedures on spe-
	cific events.
Workflow	Defines the preconfigured workflow for the packaging process.
Key field	Defines the identifier for the packaging table.
Link view	Defines the view that will be displayed when you open an entry of
	the packaging table from another class form.

## Sites

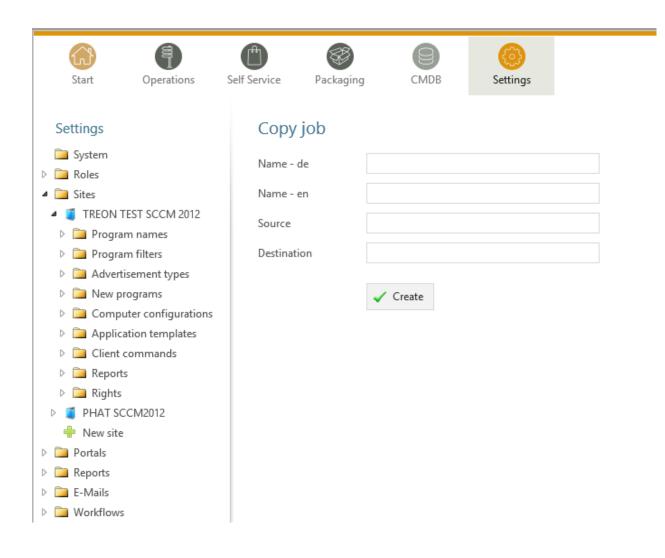
Start Operations	Self Service Packaging	CMDB	(i) Settings	
Settings         System         Roles         Sites         TREON TEST SCCM 2012         Program names         Program filters         Program filters         Advertisement types         New programs         Computer configurations         Client commands         Client commands         Reports         Rights         PHAT SCCM2012         Portals         Fenorts         Paports         Paports	Site Name - de Name - en Site Package folder Package name rule Analyse file ext.	Target Site Target Site TREON TEST SCCM 2 SilverMonkey {PackageProductNan	ne}	

Property	Description
Name - de	Displayed German name of the packaging site.
Name - en	Displayed English name of the packaging site.
Site	Choose a preconfigured site as packaging site here. See the refer-
	ence below to learn how to configure sites in general.
Package Folder	Depricated!(Feature for SCCM Packages)
Package Name rule	Depricated!(Feature for SCCM Packages)
Analyse file ext.	Define what kind of files should be parsed when copy jobs are ex-
	ecuted. All files that are copied and that have a type that is de-
	fined here will be parsed, meaning when there are Attributenames
	in curly brackets ({AttributeName}) they will be replaced with the
	attribute value in the form context. (Possible values: "docx; vbs;
	txt; xml")

See *Sites* to learn how to configure sites.

## Copy Jobs

Various file copying operations can be defined for the packaging process. Create the filestructure for the packaging process with this operation. Then execute single or multiple copy jobs from the forms.



Property	Description
Name - de	Displayed German name of the copy job.
Name - en	Displayed English name of the copy job.
Source	Source path for the copy job.
Destination	Destination path for the copy job.

See the general Site Configuration for the definition of the files that will be parsed while executing copy jobs.

Note: Copy jobs will be executed in the context of the deposited SCCM account.

#### **Packaging Parameters**

This feature is depricated!(Feature for SCCM Packages)

#### **Programmes**

This feature is depricated!(Feature for SCCM Packages)

#### **Operating System Groups**

This feature is depricated!(Feature for SCCM Packages)

#### **Attributes**

Create attributes for the packaging workflow here. You can see informations about attributes under *Attributes*.

## Views

Create lists and forms for the packaging workflow here. For further information see *Form Definition*.

# 1.3.7 Manual for Module "Portals"

**Warning:** This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

In this article:

- Column
- Widgets

SQL Query
Links
localreport
Portal Rights

Portals are used to define start or overview pages. A portal can have multiple columns with multiple widgets. Every portal can be restricted to a role. You can use different widgets here: SQL Querys, Links and Reports.

## Column

Property	Description	Example
Border top	Property that defines the vertical top-margin of the column.	25
Border right	Property that defines the horizontal right-margin of the column.	25
Border bottom	Property that defines the vertical bottom-margin of the column.	25
Border left	Property that defines the horizontal left-margin of the column.	25

**Note:** Do not let your widget XML-definition start with a blank space! This is a common error - the widget will not function properly.

## Widgets

#### **SQL Query**



## Links

```
1 <links>
2 <link de="Google de" en="Google en" url="http://www.google.de" />
3 <link de="Google de" en="Google en" url="http://www.google.de" />
4 </links>
```

#### localreport

```
1 <localReport
2 id=""
3 name="Issues"
4 />
```

## **Portal Rights**

To set a portal right, click the "+ portal right"-button and choose the desired role, finally click save.

# 1.3.8 Manual for Module "Reporting"

**Warning:** This article is under construction! Please DO NOT use any of the instructions below, yet! You may cause damage to your system. This article will be finished soon.

Site custom reports can be stored within this configuration area. The reports have to be submitted in the form of RDL or RDLC files (format of Microsoft Reporting Services). Reports can be generated most easily with the Microsoft Business Intelligence Development Studio. After uploading a report definition file, the data sources in the report are analyzed and displayed. When you create a report you have to assign report authorization groups, which may open this report. You can define custom folder structures to structorize multiple reports.

Property	Description	Example	
Name	Localized Name of the report	Report1	
URL	Reference to an external report	25	
Definition	Report definition file	MyReport.rdl	
Connection	Database Connection String (if you want query a different	25	
	database that the SIM Database or rather no linkserver to the spe-		
	cific database has been created within the SIM database server		
Dataset 1 n	SQL query for all datasets within the report	SELECT Ta-	
		ble.Column,Tabl	e.Column2
		FROM Table	
Show toolbar	Report definition file	0/1	
Show toolbar navigation	Check to generally display the toolbar within the report	0/1	
Show toolbar zoom	Check to show toolbar zoom	0/1	
Show toolbar search	Check to show toolbar search	0/1	
Show toolbar export	Check to show toolbar export	0/1	
Show toolbar refresh	Check to show toolbar refresh	0/1	
Show toolbar print	Check to show toolbar print	0/1	

# 1.4 Knowledge Base

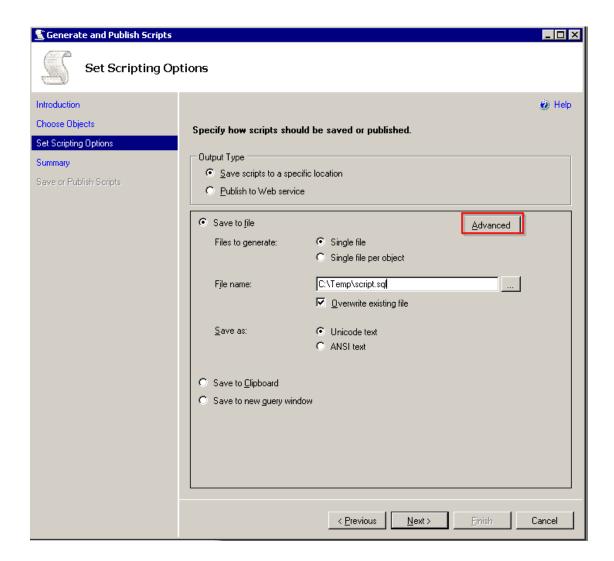
Contents:

# 1.4.1 KB00001 - Silver Monkey Database Backup

Please follow the instructions below to create a backup of the Silver Monkey database. This document is a quickstart for administrators who are not familiar with SQL Management Studio.

Nicrosoft SQL Server Management Studio	
File Edit View Debug Tools Window	Community Help
Object Explorer	- ₽ X
Connect • 관관 = 7 🔊 🔊	
(SQL Server 10.50,4000 -     Databases     Databases     New Databases     New Query     Script Database as	Detach
	Take Offline
	Bring Online
+ 🔁 Replic Start PowerShell	Shrink
🕀 🔁 Mana Reports 🕨	Back Up
i Rename	Restore
Delete	Generate Scripts
Refresh	Extract Data-tier Application
Properties	Register as Data-tier Application
	Import Data
	Export Data

💐 Generate and Publish Scripts		_ 🗆 ×
Choose Objects		
Introduction		🛞 Help
Choose Objects	Select the database objects to script.	
Set Scripting Options Summary	C Script entire database and all database objects	
Save or Publish Scripts	<ul> <li>Select specific database objects</li> </ul>	
	Image: Select All	
	< Previous Next > Finish	Cancel
		Cuncor



Script Statistics	Do not script statistics	
Script USE DATABASE	True	
Types of data to script	Schema and data	<u> </u>
I able/View Uptions		
Script Change Tracking	False	
Script Check Constraints	True	
Script Data Compression Options	False	
Script Foreign Keys	True	
Script Full-Text Indexes	False	
Script Indexes	False	
Script Primary Keys	True	
Script Triggers	False	
Script Unique Keys	True	-
<b>Types of data to script</b> Generates script that contains schema o	only or schema and data.	

# 1.4.2 KB00002 - Testing the SIM Web Service Test Tool

## In this article:

- Downloading Web Service Test Tool
- Extracting Content
- Editing start.cmd File

There is a command line tool which enables administrators to perform an easy test without any knowledge about HTTP web service technology.

#### **Downloading Web Service Test Tool**

- Command line test-tool download.
- GUI test-tool download.

#### **Extracting Content**

Extracting the content of the ZIP:

l -	WebServiceTest		>
🔄 🄄 🔻 🕆 길 C:\temp\WebServi	ceTest	✓ 🖒 "WebSer	viceTest" durchsuchen 🔎
Name	Änderungsdatum	Тур	Größe
<i>e</i> sample.xml	27.07.2016 11:54	XML-Datei	3 KB
🚳 Start.cmd	27.07.2016 11:56	Windows-Befehlss	1 KB
K WebServiceTestCmdLine.exe	27.07.2016 11:15	Anwendung	49 KB
3 Elemente			

The sample XML file will create a simple computer with one variable:

```
<?xml version="1.0" encoding="utf-8"?>
<cmds>
        <cmd name="createClient" siteCode="P01">
                <overwrite>true</overwrite>
                <name>WebSrvPC{Var1}</name>
                <mac>FC:BB:00:11:00:{Var1}</mac>
                <configuration>Win10x64</configuration>
                <variable>
                        <name>FQDN</name>
                        <locale>1033</locale>
                        <value>domain.dom</value>
                </variable>
        </cmd>
        <cmd name="executeScript">
                <executable>C:\Windows\System32\cmd.exe</executable>
                <arguments>
                        <argument>/C echo Var1: {Var1} >C:\temp\WebServiceLog{Var1}.
→txt</argument>
                </arguments>
        </cmd>
</cmds>
```

#### **Editing start.cmd File**

The start.cmd file is meant to be an example of how to start the web service test tool.

An example for the command line could be:

Running the command results in a log file written beside the EXE:

**Tip:** The Parameters /Var1 to /Var5 are optional and are used to replace corresponding {Var1} to {Var5} template variables in the XMLFile.

# 1.4.3 KB00003 - Setting Up Fixed WMI Ports

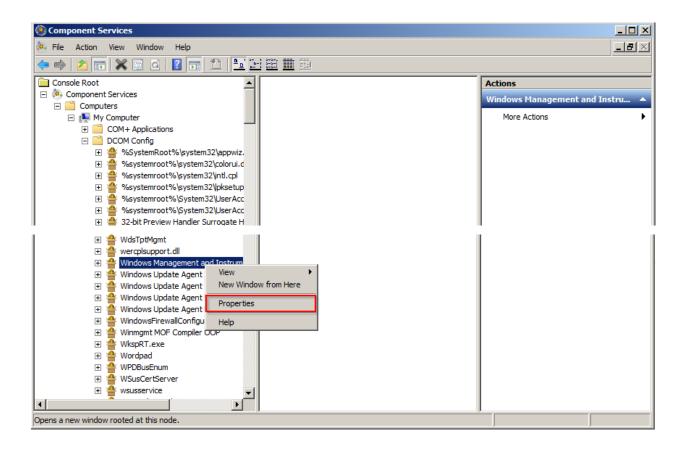
## **Setting Up Dynamic Port Allocation**

Please click here in order to access the tutorial on the determination of dynamic port allocation in Windows.

Download script for port allocation setup

## **Determining Port for Endpoint**

Launch DCOMCNFG.EXE and follow the instructions below.



Windows Management and Instrumentation Properties
General Location Security Endpoints Identity
DCOM Protocols and endpoints:
Connection-oriented TCP/IP
DCOM Endpoint Properties
Modify the endpoint details if desired and click OK when you have finished.
0- <u>1</u>
Protocol Sequence: Connection-oriented TCP/IP
C Disable protocol sequence.
O Use default endpoints
Use static endpoint     24158
O Use intranet range of dynamic endpoints.
O Use internet range of dynamic endpoints.
OK Cancel
Leam more about <u>setting these properties</u> .
OK Cancel Apply

## **Changing WMI Mode**

Please click here in order to get access to the detailed tutorial and follow the instructions on the website.

#### Restart

Please restart the system.

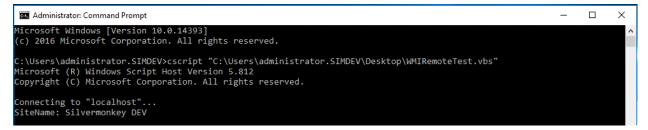
## **Test Script**

Type in your IP/user/password in the script below.

```
Download test script
```

**Note:** Due to eventually blocked Kerberos ports, some DNS names might not work. In this case, please use the IP adress of the target system only.

Expected return value (the site display name has to be displayed):



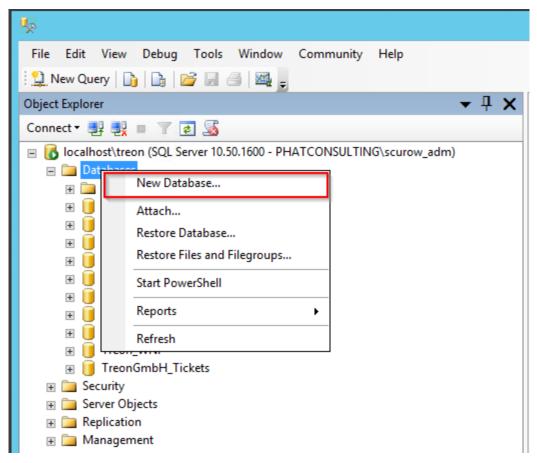
# 1.4.4 KB00004 - Restoring SIM Database

#### In this article:

- Creating a New Database
- Running Script

#### **Creating a New Database**

Connect to your SQL Server via SQL Management Studio and create a new Database:



8		New	Database		_ <b>D</b> X
Select a page	🔄 Script 🝷 🛐	Help			
Poptions	Database name:		Treon_Dem	no_R003	
	Owner:		<default></default>		
	Use full-text in	dexing			
	Database files:				
	Logical Name	File Type	Filegroup	Initial Size (MB)	Autogrowth
	Treon_Dem	Rows	PRIMARY	3	By 1 MB, unrestricted growth
	Treon_Dem	Log	Not Applicable	1	By 10 percent, unrestricted growt
Connection					
Server: localhost\treon					
Connection: PHATCONSULTING\scurow_adm					
View connection properties					
Progress					
Ready	<	ш		Add	Remove
					OK Cancel

In the following dialogue, choose a database name that fits your naming convention. Click the 'OK'-button.

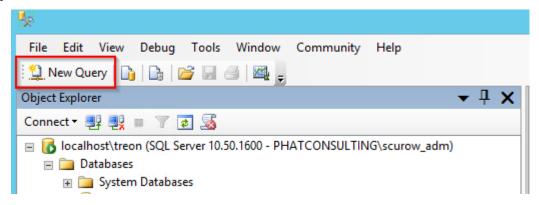
Then give authorization following the installation guide.

## **Running Script**

Choose 'New Query':

3		New	Database		- • ×
Select a page	🔊 Script 🝷 🚺	Help			
Poptions & Filegroups	Database name: Owner: Use full-text indexing Database files:		Treon_Demo_R003		
	Logical Name	File Type	Filegroup	Initial Size (MB)	Autogrowth
	Treon_Dem	Rows	PRIMARY	3	By 1 MB, unrestricted growth
	Treon_Dem	Log	Not Applicable	1	By 10 percent, unrestricted growt
Connection					
Server: localhost\treon					
Connection: PHATCONSULTING\scurow_adm					
Wew connection properties					
Progress					
O Ready	<	ш		Add	Remove
					OK Cancel

Copy the content of the SQL backup file that is part of the installation package and paste it into the new query window. Replace the name of the database in the 'USE {DATABASE NAME}' part of the query with the name of the database you just created.



## After (!) this click the 'Execute' button.

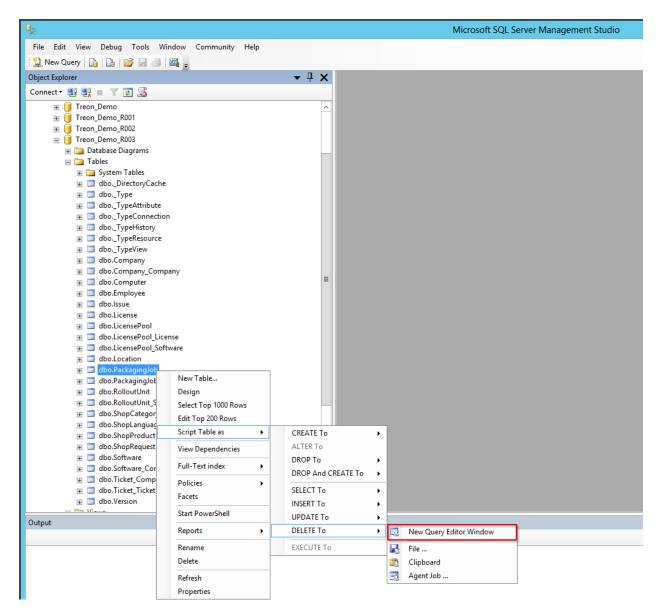
You have successfully restored the SIM Database!

# 1.4.5 KB00005 - Resetting SIM Packaging Jobs

## In this article:

- Erasing the Table of Packaging Jobs
- Resetting Identity

## **Erasing the Table of Packaging Jobs**



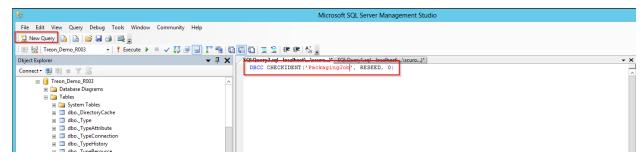
5. (a)		Microsoft SQL Server Management Studio
File Edit View Debug Tools Window Community Help		
빛 New Query   🕞   🕞 属 🦪   🌉 💂		
· ഈ ਇਹ		御 勒   国 哈   幸 幸   始 💂
Object Explorer	<b>→</b> ₽ ×	
Connect 🕶 📑 🛒 🝙 🌠 🍒		DELETE FROM [Treon Demo R003].[dbo].[PackagingJob]
□ □ Treon_Demo_R003	^	<pre>U WHERE <search conditions,,=""> GO</search></pre>
Theon_berno_roos	_	GO
Image: Second		1
gli dboDirectoryCache		
		Where Klausel löschen
doo_TypeConnection		
🐨 🔲 dboTypeResource		
🗉 🔲 dboTypeView		
🗉 🧾 dbo.Company		
🗉 🔲 dbo.Company_Company		
🗉 🔲 dbo.Computer		
표 🔲 dbo.Employee		
🐨 🔲 dbo.lssue		
🐨 🔟 dbo.License	=	
😠 🧾 dbo.LicensePool	=	
🗉 🧾 dbo.LicensePool_License		
🗉 🧾 dbo.LicensePool_Software		
🗉 🧾 dbo.Location		
🗉 🔳 dbo.PackagingJob		
😠 🔲 dbo.PackagingJob_Ticket		
😠 🔲 dbo.RolloutUnit		
😠 💷 dbo.ShopProduct 🖅 💷 dbo.ShopRequest		
H db.Software		
🗑 🧾 dbo.Version		
🗉 🧰 Views		<
🗉 🧰 Synonyms	~	₽ Connected. (1/1) Iocalhost\treon (10.50 RTM)

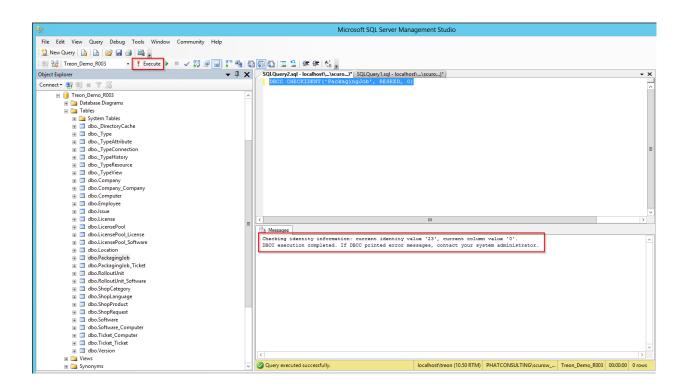
要	Microsoft SQL Server Management Studio	
File Edit View Query Debug Tools Window Community Help		
😫 New Query 👔 🕞 🚅 🗃 🌌 🖕		
	30月11日11日年年14月	
Object Explorer 🗸 🕂 🗙		×
Connect + 🛃 📑 🍸 🍒	DELETE FROM [Treon_Demo_R003].[dbo].[PackagingJob]	
🗉 📔 Treon_Demo_R003 📃 🔿	Go Go	
🗉 🛅 Database Diagrams		
🖃 🧰 Tables		
🗉 🦢 System Tables		
🛞 💷 dboDirectoryCache		
🗉 💷 dboType		=
📧 💷 dboTypeAttribute		
dboTypeConnection		
dboTypeHistory		
Image:		
dboTypeView		
B dbo.Company		H
<ul> <li>dbo.Company_Company</li> <li>dbo.Computer</li> </ul>		
dbo.Computer      dbo.Employee		
do.issue		
do.isse     de do.isse	۲	Ť
doc.icense     doc.icense     doc.icense		
	By Messages	
dbo.LicensePool_Software	(6 row(s) affected)	^
dbo.Location	(6 row(s) affected)	
🗉 🧾 dbo.PackagingJob		
dbo.PackagingJob_Ticket		
🗉 💷 dbo.RolloutUnit		
🗉 💷 dbo.RolloutUnit_Software		
dbo.ShopCategory		
🛞 💷 dbo.ShopLanguage		
dbo.ShopProduct		
🗑 🛄 dbo.ShopRequest		
🗉 🔟 dbo.Software		
dbo.Software_Computer		
dbo.Ticket_Computer		
		$\sim$
dbo.Version		
H 🔁 Views H 🔁 Synonyms	Query executed successfully. localhost\treon (10.50 RTM) PHATCONSULTING\scurow Treon_Demo_R003 00:00:00 0 row	
Output	<b>▼</b> ₽	×

### **Resetting Identity**

Excecute the following command in order to make the database start the new packaging jobs with the ID number 1.

"DBCC CHECKIDENT('PackagingJob', RESEED, 0)" (without quotation marks).





# 1.4.6 KB00006 - Establishing SCCM FolderID

### In this article:

- Script Configuration
- Starting the Script

#### **Script Configuration**

Get SCCM FolderID - Script.

A filled in form should be displayed similar to the image below:

```
GetSCCMFolderID.vbs
     'On Error Resume Next
 1
     2
 3
 4
     ' Get SCCM Folder ID
 5
     • _____
                             _____
 6
     ' Script to get a folder id of a sccm folder object.
 7
 8
    ' CONFIG:
 9
    strComputer = "phatsrv020"
 10
                                      'SCCM Server DNS or IP (if connecti
     strUserName = "phatconsulting\treon-svc"
                                                 'Credentials with a
 11
    strPassword = "
 12
                                      'Password
 13
    sitecode = "PH1"
                                    3-digit site code of the sccm server
 14
     FolderName = "Treon Demo"
                                         'Name of the folder you are loc
 15
     16
```

### Starting the Script

Open cmd.exe and read out the ID as shown in the red box below.

	C1.	Command Prompt	-		×
	C:\Users\scurow>cscript //NOLOGO '	'C:\Users\scurow\Desktop\GetSCCMFolde:	eID.	.vbs''	
-	<b>C</b>	Command Prompt	-		×
	Connecting to "phatsrv020" (PH1) Looking for folder "Treon Done" Folder was found with ID: 16777287 Folder was found with ID: 16777288		.ce)	vbs"	

# 1.4.7 KB00007 - Creating an IIS Website for Silver Monkey

In this article:

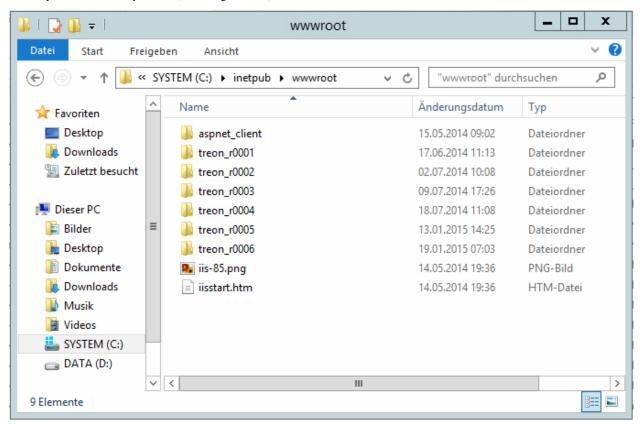
- Copying Files to Inetpub
- Creating an Application
- Setting up Writing Permission for App\_data
- Inserting Configuration.xml
- Testing your Website

#### **Copying Files to Inetpub**

#### Create a new folder in

C:\inetpub\wwwroot\

Please be sure to name your file with rising numbers following the name convention "treon\_R\*\*\*\*" if a Silver Monkey website already exists (see image below).

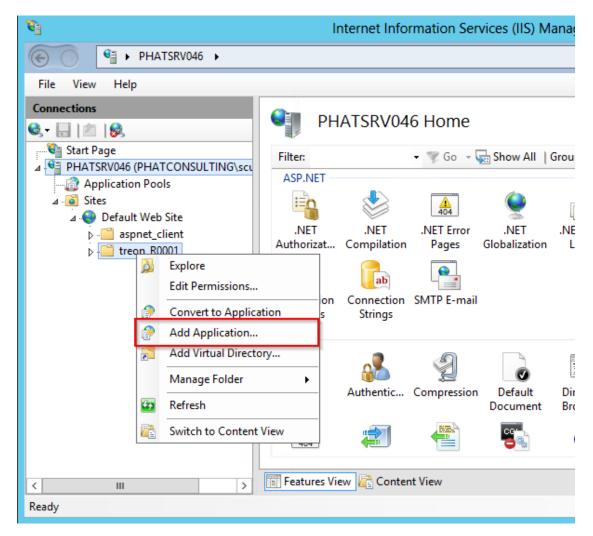


Now, move the content of the Silver Monkey installation file to the folder you just created.

ile Home Sha	re View			
	Computer  Local Disk (C:)  inetpub	h www.wroot h troop P0001		
) 🕒 🔻 🕇 📕 🕨	Computer V Local Disk (C:) V Inetpub	▶ wwwroot ▶ treon_kouor ▶		
쑦 Favorites	Name	Date modified	Туре	Size
🔜 Desktop	📔 App_Data	10.04.2013 16:13	File folder	
🐌 Downloads	\mu bin	10.04.2013 16:13	File folder	
🗓 Recent places	BinSCCM	10.04.2013 16:13	File folder	
	\mu Configuration	10.04.2013 16:13	File folder	
ز Libraries	퉬 Debug	10.04.2013 16:13	File folder	
Documents	🌗 Design	10.04.2013 16:13	File folder	
👌 Music	퉬 Dev	10.04.2013 16:13	File folder	
Pictures	Functions	10.04.2013 16:13	File folder	
📑 Videos	퉬 Help	10.04.2013 16:13	File folder	
	퉬 Management	10.04.2013 16:13	File folder	
💺 Computer	🐌 Packaging	10.04.2013 16:13	File folder	
	퉬 Reports	10.04.2013 16:13	File folder	
📬 Network	퉬 Script	10.04.2013 16:13	File folder	
	퉬 ServiceLogin	10.04.2013 16:13	File folder	
	퉬 Settings	10.04.2013 16:13	File folder	
	퉬 Shop	10.04.2013 16:13	File folder	
	퉬 Support	10.04.2013 16:13	File folder	
	Default.aspx	09.04.2013 19:14	ASPX File	1 KB
	Error.aspx	09.04.2013 19:14	ASPX File	1 KB
	左 favicon	29.08.2010 14:48	lcon	15 KB
	Info.aspx	09.04.2013 19:14	ASPX File	1 KB
	📑 PrecompiledApp	09.04.2013 19:14	XML Configuratio	1 KB
	Service.aspx	09.04.2013 19:14	ASPX File	1 KB
	Start.aspx	0204.2013 19:14	ASPX File	1 KB
	TestImportXML.aspx	09.04.2013 19:14	ASPX File	1 KB
	🗈 Web	16.03.2013 12:01	XML Configuratio	9 KB

## **Creating an Application**

Please start MMC for IIS (Microsoft Internet Information Services). Right click on the folder and select "Add Application".



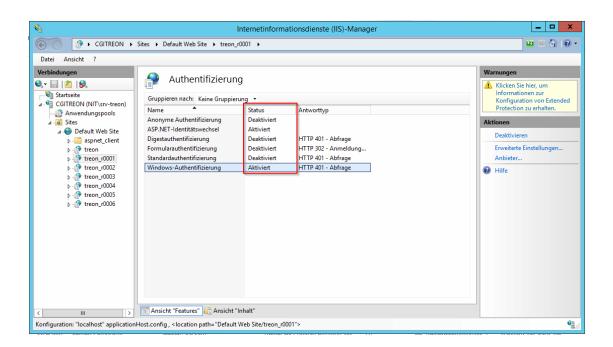
Fill in the fields displayed. The field named "Alias" should be filled with "Treon\_R0001".

Add Application ? ×
Site name: Default Web Site Path: /
Alias: Application pool:
Treon_Demo .NET v2.0 Classic Select
Example: sales
Physical path: C:\inetpub\wwwroot\treon_R0001
Pass-through authentication Connect as Test Settings Enable Preload
OK Cancel

Note: Please choose the application pool named "Treon" or "SIM" if it exists.

In the next step, please authenticate the application by activating its authentication for Windows.

<b>e</b> j	Internetinformationsdienste (IIS)-Manager	_ <b>□</b> X
	Sites + Default Web Site + treon_r0001 +	😆 🛛 🗿 🔹
Datei Ansicht ?		
Verbindungen	/treon_r0001 Startseite Filte: • Start • Alle anzeigen   Gruppieren nach: Bereich • . ASP.NET ASP.NET NET-Fehlerseiten .NET-Globalisierung .NET-Kompilierung .NET-Profil .NET-Vertrauense Anwendungseinst Computerschlüssel Seiten und Steuerelemente	Aktionen         Feature offnen         Im Explorer offnen         Berechtigungen bearbeiten         Grundeinstellungen         Virtuelle Verzeichnisse anzeigen         Anwendung verwalten         Anwendung durchsuchen         • *:80 (http) durchsuchen         Erweiterte Einstellungen
p -@ treon_0005 p -@ treon_0005 ⊳ -@ treon_0005	SMTP-E-Mail Verbindungszeich IIS Ablaufverfolgungs Anforderungsfilte für Anforderungsf EGE EGE CEE CEE CEE CEE CEE CEE CEE CEE	erweiterte Einstellungen
Bereit		¶ <u>1</u> .:



#### Setting up Writing Permission for App\_data

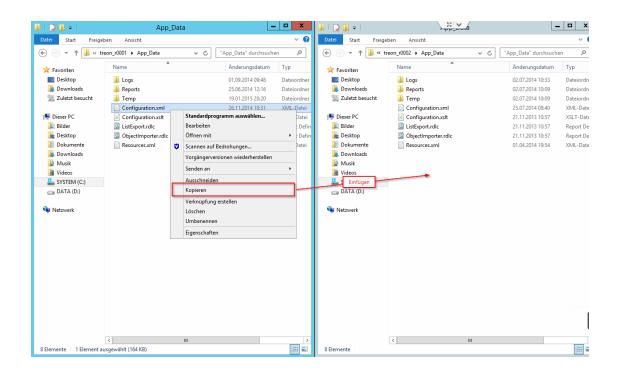
Writing permission can be set under

C:\inetpub\wwwroot\treonR0001\App\_Data

Eigenschaften von App_Data	x
Allgemein Freigabe Sicherheit Vorgängerversionen Anpassen	l
Objektname: C:\inetpub\wwwroot\treon_r0001\App_Data	
Gruppen- oder Benutzemamen:	
Seder ^	
SYSTEM     Administratoren (CGITREON\Administratoren)	
Klicken Sie auf "Bearbeiten", um die Berechtigungen zu ändern.	
Berechtigungen für "Jeder" Zulassen Verweigem	
Vollzugriff Ändem Lesen, Ausführen ✓	
Ordnerinhalt anzeigen	
Lesen 🗸 Schreiben ✓	
Klicken Sie auf "Erweitert", um spezielle Berechtigungen anzuzeigen.	
OK Abbrechen Übernehme	'n

### Inserting Configuration.xml

Please copy the file "configuration.xml" from the former website to the new one.



#### **Testing your Website**

Note: In case of a disabled Single Sign On, please restart Internet Explorer before restarting the whole server.

Open Internet explorer, then go to "http://SERVERNAME/Treon\_R0001".

Check your website version as follows:

								_ 0 ×
< 🔿 🗖	http://localhost/tr	eon_r0006/				・ C ■ treon	×	ĥ★‡
		1	4	P	0			≤ treon -
Übersicht	Operations	Self Service	CMDB	Packaging	Einstellungen			<ul> <li>Deutsch (de)</li> <li>English (en)</li> </ul>
🖆 Paketaufträg	e (Aktiv) 🔻		Q = 🍁					Hilfe
								Über treon

_						
						×
	treon					
	Config Version Engine Version					
	Anwender	10.000				
	Rollen	10010	Service and	ter bestellt	an ION	
	Host	11				
					X Schließen	
						//

# 1.4.8 KB00008 - Sending an Email in PackWF at the Push of a Button

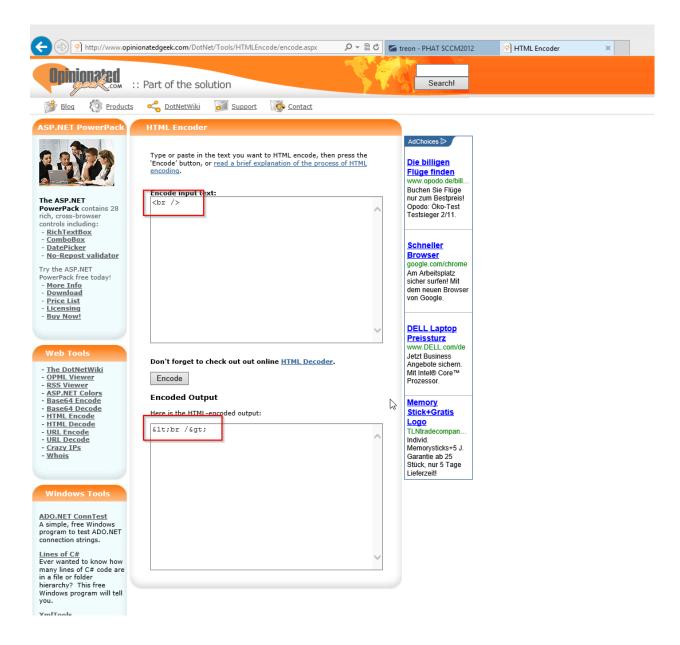
In this article:			
• XML Format			

### **XML Format**

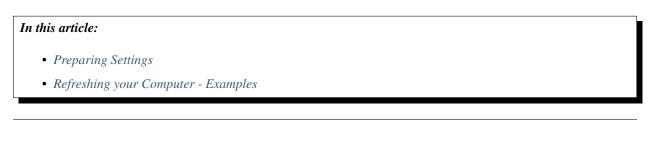
47 🔤 < 🕫	ew status="Initialisierung - Koordination" actions='true'>
48 🛱 < cor	ntrols>
49	
50	<pre><!-- Buttons--></pre>
51	
52	<copyfiles indexfilter="1" restart="true" site="Packaging Factory"></copyfiles>
53	<attribute field="PackagingSite"></attribute>
54	
55	<sendmail< td=""></sendmail<>
56	<pre>from="noreply@phatconsulting.de"</pre>
57	<pre>to="(\$MAIL&gt;PackageResponsible)"</pre>
58	<pre>subject="Software Packaging: (RequestManufacturerName) (RequestProductName) ((RequestID))"</pre>
59	body="Hallo, bitte Paket
60	und Installationsanleitung hier ablegen: "(RequestTransferPath)"
61	<pre>&lt;br /&gt;</pre>
62	<pre>&lt;br /&gt;</pre>
63	<pre>&lt;a href="http://phatsrv046/treon_r0005/Support/TypeView.aspx?PopUp=true&amp;TypeViewId=46&amp;Id={Id}"&gt;Auftrag einsehen&lt;/a&gt;</pre>
64	<pre>&lt;br /&gt;</pre>
65	<pre>&lt;br /&gt;</pre>
66	Mit Freundlichen Grüßen
67	<pre>&lt;br /&gt;</pre>
68	Software Packaging Team" />
69	

```
<sendMail
 from="noreply@phatconsulting.de"
 to="{$MAIL>PackageResponsible}"
 subject="Software Packaging: {RequestManufacturerName} {RequestProductName} (
\leftrightarrow {RequestID})"
 body="Hallo, <br /&gt;bitte Paket und Installationsanleitung hier ablegen:
              <br /&gt;&quot;{RequestTransferPath}&quot;
              <br /&gt;
              <br /&gt;
              <a href=&quot;http://phatsrv046/treon_r0005/Support/TypeView.aspx?
→PopUp=true&TypeViewId=46&Id={Id}">Auftrag einsehen</a&gt;
              <br /&gt;
              <br /&gt;
              Mit Freundlichen Grüßen
              <br /&gt;
              Software Packaging Team" />
```

If you would like to use HTML in the main body as shown in the example above, you will have to encode it. This website will facilitate your work as shown in the example below.



# 1.4.9 KB00009 - Computer Refresh - AdminHowTo



### **Preparing Settings**

The prefix for packages and applications can be determined in the SCCM settings.

2 3	0		٥			
Funktionen Shop	CMDB Paketierung	Berichte Verwaltung	Einstellungen			
Einstellungen	Site					
System	Allgemeine Einstellur	igen		Funktions-Einstellungen		
📜 Rollen 📜 Sites	Name - de	PHAT SCCM2012		Paket Anzeigename	Manufacturer+''+Name+''+Version+''+	Langui
PHAT SCCM2012 PHAT SCCM2007	Name - en	PHAT SCCM2012		] -		
Packaging Factory Neue Site	Beschreibung - de	Beschreibungstext		Paket Filter	Description like '%TreonFunctionFlag%'	$\bigcirc$
Portale	Beschreibung - en	Description		] •		
Berichte Workflows	Site code	PH1		Computer Filter	(Operating_System_Name_and0 like '%	$\hat{}$
Shop	SCCM Server	phatsrv020		-		
CMDB Paketierung	Domäne	phatconsulting		Anwender Filter	1=0	$\sim$
🛅 Schnittstellen	Domänenkonto	Treon-svc		Application Filter	SUMPackageUigest.value( declare namespace	0
	Domänen Passwort	*****		Comp.Soft. Abfrage		$\wedge$
		Impersonifizierung		Comp.App.Afrage		~
	Datenbank Einstellun	gen				$\vee$
	Datenbank Server	phatsrv020		Samm. Gruppen Tag	deploymentTarget	
	Datenbank Name	CM_PH1		Verteil. Rollen Tag		
	Authentifizierung			Paket-Archiv Tag	archive	
	_	Windows		Standard Ausprägung	Install	
	SQL Konto	Treon-svc		Pkg.Var. Name	OptSoft_###	
	SQL Passwort	•••••		Pkg.Var. Wert	{PkglD};Install OSD	_
				-		
	✓ Speichern 🗙 Ve	rwerfen 🔸 🗟 🗈		Pkg.Var. Locale	1033	
				App.var. Name	OptApp_##	
				App.var. Wert	{Application}	
				App.var. Locale	1033	
					🕑 Kein Betriebssystem-Check bei Verteil	ung
					Software von Variablen in Prozessen	

#### Note:

Packages support up to 999 variables. This is the reason why "###" is displayed. Applications usually support up to 99 variables. This is why "##" is displayed in the coresponding field.

### **Refreshing your Computer - Examples**

	-	4	F	1	B	0
Funktionen 🗸	Shop	CMDB	Paketierung	Berichte	Verwaltung	Einstellungen
treon	Q					
Name - PH1 (1)	▲ E	Beschreibung				
💂 PHATWKSTREO	N001	Neuer Computer				
		Computer neu au				
		Dputer austau	schen			
	>	Computer löscher				
		Eigenschaften				
		Aktualisieren				

Under "packages" you will find all SCCM packages which either

• have been announced on the computer (status is directly read out of SCCM)

or

Г

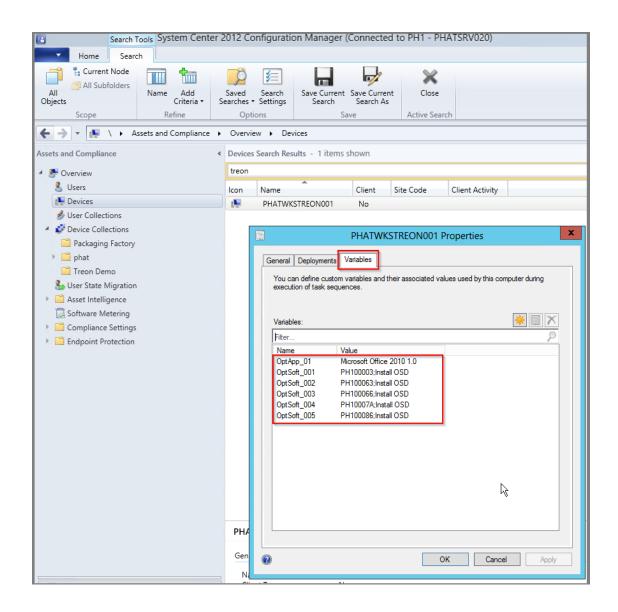
• have been resolved by the existing variable (packaging IDs are compared to live data in SCCM).

			×
PHATWKSTREON001 neu aufsetzte	en		
Microsoft Windows NT Workstation 6.1			
Anwender			
Status Aktiv			
Pakete Anwendungen			
Paket (5)	Ausprägung	Status	Datum
🗑  🍟 Microsoft Corporation Configuration Manager Client Upgr	Configuration	Program completed with success	26.04.2013 11:28
🗑 🔮 PRIVAT - W8 DEPLOYMENT - 001	*	Program received - no further status	26.04.2013 11:19
🗑  🍟 PHAT - x64 WIN8 DE RTM - DEPLOYMENT - 003	*	Program received - no further status	07.06.2013 12:30
🗑 🔮 PHAT SetMSOfficeUserInfo 1.0.0 MUI	Install Silent	Program failed	06.08.2013 07:01
👿 🥞 SCU TEST2	*	The task sequence manager could not succ	09.08.2013 10:02
💠 Zusätzliche Pakete hinzufügen 🛛 💠 Zusätzliche Anwendungen	hinzufügen	🗸 Ausführen	X Abbrechen
	-		

SCCM applications which are displayed under "Applications" are displayed in the same way as SCCM packages.

		×
PHATWKSTREON001 neu aufsetzten		
Microsoft Windows NT Workstation 6.1		
Anwender Status Aktiv		
Pakete Anwendungen		
V Microsoft Office 2010 1.0		
🝦 Zusätzliche Pakete hinzufügen 🛛 🝦 Zusätzliche Anwendungen hinzufügen	🗸 Ausführen	Abbrechen

As soon as the button "execute" is clicked, the existing computer object is going to be deleted in SCCM and a new one with the same name and MAC adress will be created. The properties of this new computer object will show a corresponding variable for each package and each application.



# 1.4.10 KB00010 - Adjusting the IIS IDLE Timeout

First, please start the IIS Console, choose the Silver Monkey Application and open the Session State Configuration.

e View Help	es → Default Web Site → Treon →	😰 🗟 🟠 🔞
		Actions
		Open Feature Explore Edit Permissions
Sites Default Web Site		Basic Settings View Virtual Directories
b aspnet_client	.NET       .NET       .NET Error       .NET       .NET Profile       .NET Trust       Application         Authorizat       Compilation       Pages       Globalization       Levels       Settings         Connection       Machine Key       Pages and Controls       Setsion State       SMTP E-mail         IIS       IIS       IIS       IIS       IIS       IIS	Manage Application  Browse Application Browse *:80 (http) Advanced Settings Help
	ASP Authentic Compression Default Document Document Do	Online Help
		^
ш	Features View Content View	

We recommend setting a timeout value of **960 minutes** (i.e. 16 hours):

<b>B</b>	Internet Information Services (IIS) Manager	_ 🗆 X
Image: PHATSRV046 → Sites	▶ Default Web Site → Treon →	🔁 🖂 🏠 i 🕖 🔹
File View Help		
PHATSRV046 > Sites	<ul> <li>&gt; Default Web Site &gt; Treon &gt;</li> <li>Session State</li> <li>Session State Mode Settings</li> <li>Not enabled</li> <li>In process</li> <li>Custom</li> <li>State Server</li> <li>Connection string:</li> <li>tcpip=loopback:42424</li> <li>Time-out (in seconds):</li> <li>I0</li> <li>Enable Compression</li> <li>SQL Server</li> <li>Connection string:</li> <li>data source=localhost;Integrated Security=SSPI</li> <li>Create</li> </ul>	Actions       Actions       Image: Apply       Image: App
	960 Regenerate expired session ID	
	🛐 Features View 💦 Content View	0-
Configuration: 'Default Web Site/Treon' web.co	ntig	• <b>1</b> .:

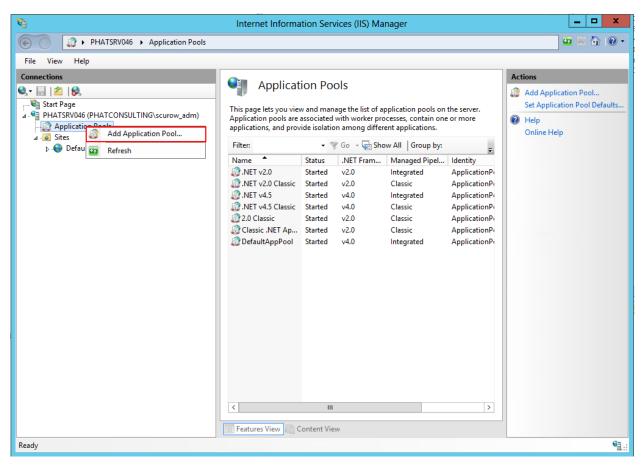
# 1.4.11 KB00011 - Changing IIS App Pool to Service User

#### In this article:

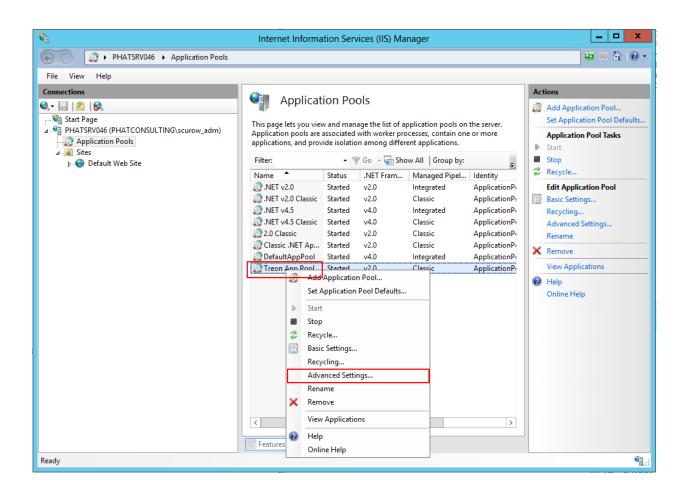
- Creating App Pool
- Connecting App Pool with the Application

#### **Creating App Pool**

Please start IIS (i.e. Internet Information Services) Console and choose the node called "Application Pools". Then perform a right-click and choose "*Add Application Pool*...". Follow the instructions below.



Add Application Pool 🛛 ? 🗙
Name:
Treon App Pool
.NET Framework version:
.NET Framework v2.0.50727 V
Managed pipeline mode:
Classic 🗸
Start application pool immediately
OK Cancel



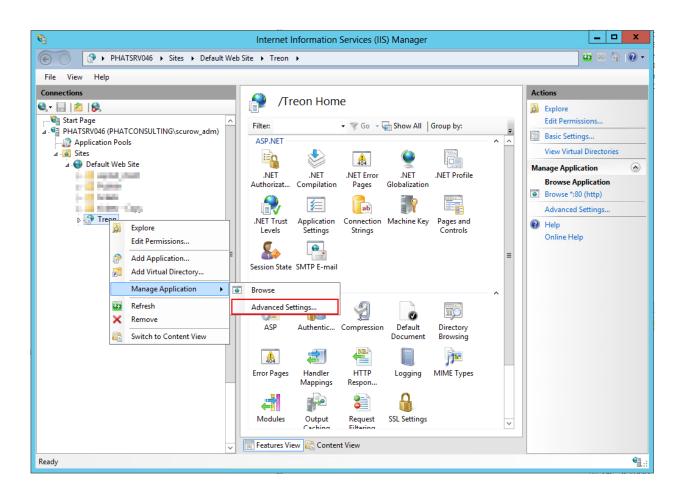
	Advanc	ed Settings	? X
	Start Mode	OnDemand	~
⊿	CPU		
	Limit (1/1000 of %)	0	
	Limit Action	NoAction	
	Limit Interval (minutes)	5	
	Processor Affinity Enabled	False	
	Processor Affinity Mask	4294967295	=
	Processor Affinity Mask (64-bit	4294967295	-
⊿	Process Model		
⊳	Generate Process Model Event L		
	Identity	ApplicationPoolIdentity	у
	Idle Time-out (minutes)	20	
	Load User Profile	False	
	Maximum Worker Processes	1	
	Ping Enabled	True	
	Ping Maximum Response Time	90	
	Ping Period (seconds)	30	
	Shutdown Time Limit (seconds)	00	
	Shutdown Time Limit (seconds)	90	
	Startup Time Limit (seconds) entity	90	~
[id as	Startup Time Limit (seconds)	90 Configures the application Pool Identity (recommen , or as a specific user iden	on pool to run ded), Network tity.
[id as	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application	90 Configures the applicatio Pool Identity (recommen	on pool to run ded), Network
[id as	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service,	90 Configures the application Pool Identity (recommen , or as a specific user iden	on pool to run ded), Network tity.
[id as	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service,	90 Configures the application Pool Identity (recommen , or as a specific user iden	on pool to run ded), Network tity. Cancel
[id as	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account:	90 Configures the application Pool Identity (recommen , or as a specific user iden	on pool to run ded), Network tity. Cancel
[id as Se	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account: ApplicationPoolIdentity	90 Configures the application Pool Identity (recomment, or as a specific user iden OK	on pool to run ded), Network tity. Cancel
[id as Se	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account:	90 Configures the application Pool Identity (recomment, or as a specific user iden OK	on pool to run ded), Network tity. Cancel
[id as Se	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account: ApplicationPoolIdentity	90 Configures the application Pool Identity (recomment, or as a specific user iden OK	on pool to run ded), Network tity. Cancel
[id as Se	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account: ApplicationPoolIdentity	90 Configures the application Pool Identity (recomment, or as a specific user iden OK	on pool to run ded), Network tity. Cancel
[id as Se	Startup Time Limit (seconds) entity lentityType, username, password] built-in account, i.e. Application rvice, Local System, Local Service, Application Built-in account: ApplicationPoolIdentity	90 Configures the application Pool Identity (recomment, or as a specific user iden OK	on pool to run ded), Network tity. Cancel

		Set Credentials	?	x	
	<u>U</u> ser name:				
	phatconsulting	\treon-svc			
	Password:				
	•••••				
	<u>C</u> onfirm passw	ord:			
	•••••				
		ОК	Cancel		
- <b>D</b>	Ar	oplication Pool Identity		?	x
O Built	t-in account:				
	t-in account:				
Ар	plicationPoolIdent	tity	~		
		tity	Y		
<ul> <li>Cust</li> </ul>	plicationPoolIden		~	Set	
<ul> <li>Cust</li> </ul>	plicationPoolldent			Set	
<ul> <li>Cust</li> </ul>	plicationPoolldent			Set	
<ul> <li>Cust</li> </ul>	plicationPoolldent			Set	

	Start Mode	OnDemand	1
⊿	CPU		Γ
	Limit (1/1000 of %)	0	Ŀ
	Limit Action	NoAction	ŀ
	Limit Interval (minutes)	5	
	Processor Affinity Enabled	False	
	Processor Affinity Mask	4294967295	:
	Processor Affinity Mask (64-bit c	4294967295	1
⊿	Process Model		
Þ	Generate Process Model Event L		
	Identity	phatconsulting\treon-svc	]
	Idle Time-out (minutes)	20	
	Load User Profile	False	
	Maximum Worker Processes	1	
	Ping Enabled	True	
	Ping Maximum Response Time	90	
	Ping Period (seconds)	30	
	Shutdown Time Limit (seconds)	90	
	Startup Time Limit (seconds)	90	
(id as		Configures the application pool to re Pool Identity (recommended), Netwo or as a specific user identity.	

# Connecting App Pool with the Application

Right-click on the Application you would like to connect with...



	Advance	ed Settings ? X
⊿	(General)	
-	Application Pool	.NET v2.0 Classic
	Physical Path	C:\inetpub\wwwroot\treon_R0010
	Physical Path Credentials	
	Physical Path Credentials Logon	ClearText
	Preload Enabled	False
	Virtual Path	/Treon
⊿	Behavior	
	Enabled Protocols	http
[ap	<b>plication Pool</b> oplicationPool] Configures this ap plication pool.	plication to run in the specified
		OK Cancel
	Select App	Dication Pool ? X
	Application pool:	
	Treon App Pool	~
	Properties:	
	.Net Framework Version: Pipeline mode: Classic	2.0

ОК

Cancel

Advanced Settings ? X		
⊿	(General)	
	Application Pool	Treon App Pool
	Physical Path	C:\inetpub\wwwroot\treon_R0010
	Physical Path Credentials	
	Physical Path Credentials Logon	ClearText
	Preload Enabled	False
	Virtual Path	/Treon
⊿	Behavior	
	Enabled Protocols	http
	plication Pool	
	plicationPool] Configures this ap plication pool.	plication to run in the specified
		OK Cancel

# 1.4.12 KB00012 - Full SQL Connection Pool

### In this article:

• Adjusting Web.Config

## Adjusting Web.Config

You will find the Web.Config file in

C:\inetpub\wwwroot\[TreonWesite].

Please open the file in a text editor and search for the section "<appSettings>".

16	<pre><appsettings></appsettings></pre>
17	Template for connection building (use "pooling=false;" or "max pool size=500" on pool overflow problems)
18	<pre><add key="TreonConnectionStringSQL" value="Data Source={0}; Initial &lt;u&gt;Catalog&lt;/u&gt;={1}; User Id={2}; Password={3};max pool size=500"></add></pre>
19	<pre><add key="TreonConnectionStringWindows" value="Data Source={0}; Initial &lt;u&gt;Catalog=&lt;/u&gt;{1}; Integrated Security=SSPI;max pool size=500"></add></pre>
20	<pre><add key="SiteConnectionStringSQL" value="Data Source={0}; Initial &lt;u&gt;Catalog&lt;/u&gt;={1}; User Id={2}; Password={3};"></add></pre>
21	<pre><add key="SiteConnectionStringWindows" value="Data Source={0}; Initial &lt;u&gt;Catalog&lt;/u&gt;={1}; Integrated Security=SSPI;"></add></pre>
22	

Silver Monkey connects to at least two different SQL databases:

- Its original Silvermonkey SQL database
- The SCCM Site database

Depending on which Connection Pool fills up first, either TreonConnectionString\* or SiteConnectionString\* will have to be adjusted. Especially, pay attention to the last part of the Connection String:

16	<pre>cappSettings&gt;</pre>
17	Template for connection building (use "pooling=false;" or "MAX pool size=500" on pool overflow problems)
18	<pre><add key="TreonConnectionStringSQL" treonconnectionstringwindows"="" value="Data Source={0}; Initial &lt;u&gt;Catalog&lt;/u&gt;={1}; Integrated Security=SSPI;max pool size=500"></add></pre>
20	<pre><add key="SiteConnectionStringSQL" value="Data Source={0}; Initial Catalog={1}; User Id={2}; Password={3};"></add></pre>
21	<pre><add key="SiteConnectionStringWindows" value="Data Source={0}; Initial &lt;u&gt;Catalog&lt;/u&gt;={1}; Integrated Security=SSPI;"></add></pre>
22	

You will have to add the following code or rather adjust its value to "500" if it doesn't already exist in the Connection String (the value is set to "100" by default):

;max pool size=500

Both Connection Strings, \*SQL as well as \*Windows have to be changed.

For further Information about Connection String, please visit this website .

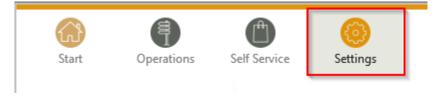
# 1.4.13 KB00013 - Activating and Updating License Key

#### In this article:

- Activating or Updating the Activation Key via the User Interface
- Activating or Updating the Activation Key in the Configuration.xml

#### Activating or Updating the Activation Key via the User Interface

**Note:** Silver Monkey Administrator rights are required to activate or update the license key via the user interface. If the "Settings"-Tab is visible, you have the required rights.



In the settings, fill in the field named 'Activation code' with the license key that is part of the license certificate.

Cottings	Operations	Self Service Settings	
Settings		System setting	ys
System Roles		Common settings	5
> 🚞 Sites		Customer name	Bitte ausfüllen
> 🚞 Portals		Customer code	GHJSO-GHSOO-SQTH9-C354Z-CNO81
> 🚞 Reports > 🚞 E-Mails		Hardware key	8NCIS-TUF1T-6OCCA-E5BBD-FJZNB
> 🚞 Workflows > 🚞 Self Service		Activation code	1L0LS-0J1LF-ODFVN-BHNLX-Y6SET
CMDB		Available licenses	1000
<ul> <li>Packaging</li> <li>Interfaces</li> </ul>		Licenses in use	^
			~
		Processes installed	Yes
		Shop installed	Yes
		Packaging installed	Yes
		CMDB installed	Yes
		E-Mail sender	noreply@phatconsulting.de
		SMTP server	Mail.phatconsulting.de
		SMTP port	25
		AD user query	(&(objectClass=user)(sAMAccountName=*)(ma
		AD group query	
		✓ Save X Ref	fuse

Afterwards click the 'Save'-button.

**Note:** The new license key cannot be activated until you restart the IIS Service **and** the Silver Monkey Web Application Server!

#### Activating or Updating the Activation Key in the Configuration.xml

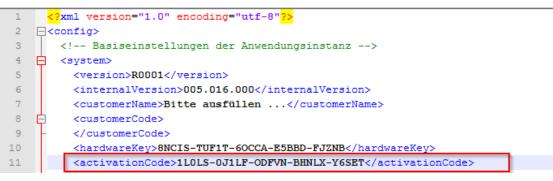
If you do not have direct access to the settings in the user interface, set the activation key in the Configuration.xml:

Warning: Before changing Configuration.xml please create a safety-copy!

The configuration.xml is located in the web application server in the following directory:

C:\inetpub\wwwroot\SIM\_R\*\*\*\*\App\_Data

Fill in the field "<activationCode>" with the license key:



**Note:** The new license key will not be activated until you restart the IIS Service **and** the Silver Monkey Web Application Server.

## 1.4.14 KB00014 - Finding Log Files and 'Configuration.xml'

### In this article:

- Finding Log Files
- Finding the Configuration.xml File
- Taking Screenshots of Error Messages

#### **Finding Log Files**

The log files will be found in the system providing the IIS service in one of the following directories:

```
C:\inetpub\wwwroot\treon_r****\App_Data\Logs
C:\inetpub\wwwroot\sim_r****\App_Data\Logs
```

		Logs			>
Datei Start Freigebe	n Ansicht				^
opieren Einfügen	A CONTRACTOR		euer rdner	tten ↓ Öffnen × Bearbeiten ↓ Verlauf	Alles auswählen Alles auswählen Nichts auswählen Auswahl umkehre
Zwischenablage	e (	Organisieren	Neu	Öffnen	Auswählen
🗧 🏵 🔻 🕇 퉬 « 🔁	inetpub ▶ wwwroot ▶ treon_h	c_r0001 → App_Data → Logs	~	C Logs durch	suchen 🔎
🔶 Favoriten	Name	Änderungsdatum	Тур	Größe	
Desktop	2014-08- 5.txt	15.08.2014 14:50	Tex dokument	105 KB	
Downloads	2014-08- 5ADSync.txt	15.08.2014 20:27	Tex dokument	1 KB	
🖫 Zuletzt besucht	2014-08- 8.txt	18.08.2014 15:53	Tex dokument	21 KB	
🎚 phat dfs (phatsrv002	2014-08- 8ADSync.txt	18.08.2014 15:30	Tex dokument	1 KB	
	2014-08- 9.txt	19.08.2014 10:20	Tex dokument	6 KB	
🥽 Bibliotheken	2014-08- 9ADSync.txt	19.08.2014 09:24	Tex dokument	1 KB	
E Bilder	2014-08- 1.txt	21.08.2014 17:58	Tex dokument	38 KB	
Dokumente	2014-08- 1ADSync.txt	21.08.2014 14:54	Tex dokument	4 KB	
J Musik	2014-08- 2.txt	22.08.2014 17:01	Tex dokument	24 KB	
😸 Videos	2014-08- 2ADSync.txt	22.08.2014 17:42	Tex dokument	3 KB	
	2014-08- 5.txt	25.08.2014 15:27	Tex dokument	1 KB	
👰 Computer	2014-08- 5ADSync.txt	25.08.2014 09:30	Tex dokument	1 KB	
SYSTEM (C:)	2014-08- 6.txt	26.08.2014 15:00	Tex dokument	1 KB	
🚽 MOSS Treon GmbH	2014-08- 6ADSync.txt	26.08.2014 09:58	Tex dokument	1 KB	
	2014-08- 9.txt	29.08.2014 16:16	Tex dokument	5 KB	
👊 Netzwerk	2014-08- 9ADSync.txt	29.08.2014 10:28	Tex dokument	1 KB	
	2014-09- 1.txt	01.09.2014 18:16	Tex dokument	15 KB	
	2014-09- 1ADSync.txt	01.09.2014 18:16	Tex dokument	3 KB	
	2014-09- 2.txt	02.09.2014 16:49	Tex dokument	10 KB	
	2014-09- 2ADSync.txt	02.09.2014 16:34	Tex dokument	2 KB	
	2014-09- 3ADSync.txt	03.09.2014 09:29	Tex dokument	1 KB	
	2014-09- 4ADSync.txt	04.09.2014 12:03	Tex dokument	1 KB	
	2014-09- 5ADSync.txt	05.09.2014 12:51	Tex dokument	1 KB	
	2014-09- 8ADSync.txt	08.09.2014 16:05	Tex dokument	2 KB	
	2014-09- 9.txt	09.09.2014 16:57	Tex dokument	22 KB	
	2014-09- 9ADSync.txt	09.09.2014 09:14	Tex dokument	1 KB	
	2014-09- 0.txt	10.09.2014 15:40	Tex dokument	8 KB	
	2014-09- 0ADSync.txt	10.09.2014 10:36	Tex dokument	1 KB	
	2014-09- 1ADSync.txt	11.09.2014 14:08	Tex dokument	1 KB	
	2014-09- 2ADSync.txt	12.09.2014 10:55	Tex dokument	1 KB	

## Finding the Configuration.xml File

Search for the Configuration.xml file in the same system in one of the following directories:

```
C:\inetpub\wwwroot\treon_r****\App_Data
C:\inetpub\wwwroot\sim_r****\App_Data
```

🕼 l 💽 🕼 🛨 l		App_Data				- 1	×
Datei Start Freigebe	en Ansicht						^ ?
Kopieren Einfügen Zwischenablag	opieren Ipfung einfügen Auf verschieben Kopieren nach verschieben Kopieren	Löschen Umbenennen	Neuer Ordner	Eigenschaf	Øffnen ▼ Isotation Iso		wählen Imkehren
_	onsrv001 → c\$ → inetpub → wwwroot			~		a durchsuchen	p
★ Favoriten	Name	Änderungsdatu			Größe		,
🛄 Desktop	퉬 Logs	12.09.2014 10:55	Dateioro	Iner			
🐌 Downloads	\mu Temp	21.08.2014 10:53	Dateioro	Iner			
📃 Zuletzt besucht	🚳 ConfigBackup.bat	28.08.2014 16:58	Window	/s-Batchda	1 KB		
🎍 phat dfs (phatsrv002	🚳 ConfigReset.bat	28.08.2014 10:37	Window	/s-Batchda	1 KB		
	<i>e</i> Configuration - Kopie (2).xml	04.09.2014 08:57	XML-Da	tei	128 KB		
詞 Bibliotheken	🤗 Configuration - Kopie (3).xml	10.09.2014 11:39	XML-Da	tei	142 KB		
🔛 Bilder	🤗 Configuration - Kopie.xml	21.08.2014 11:24	XML-Da	tei	134 KB		
Dokumente	Configuration.xml	12.09.2014 11:15	XML-Da	tei	143 KB		
👌 Musik	₽ <sup>A</sup> Configuration.xslt	12.08.2014 10:53	XSLT Sty	/lesheet	3 KB		
🛃 Videos	Configuration_backup.xml	03.09.2014 13:52	XML-Da	tei	171 KB		
	Configuration_EmailsBackup.xml	04.09.2014 11:38	XML-Da	tei	131 KB		
🖳 Computer	🔝 ListExport.rdlc	12.08.2014 10:53	Report [	Definition	3 KB		
鰰 SYSTEM (C:)	ObjectImporter.rdlc	12.08.2014 10:53	Report [	Definition	11 KB		
🖵 MOSS Treon GmbH	Resources.xml	12.08.2014 10:53	XML-Da	tei	53 KB		
🗣 Netzwerk							

Please equally send a copy of Configuration.xml to support@treon.de .

### **Taking Screenshots of Error Messages**

We would also like to ask you to send us screenshots of error messages, problems or eventually displayed requirements.

Tip: Feel free to combine log files, Configuration.xml and screenshots in a single email.

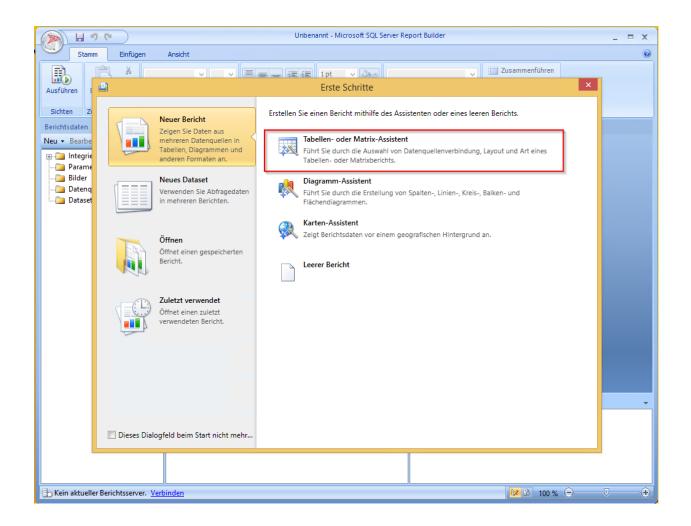
# 1.4.15 KB00015 - Creating a System Report

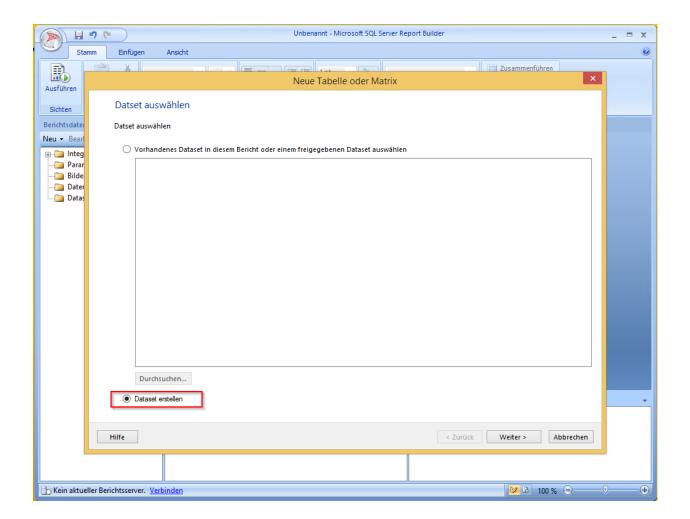
# In this article:

- Downloading Report Builder
- Selecting Server and Database

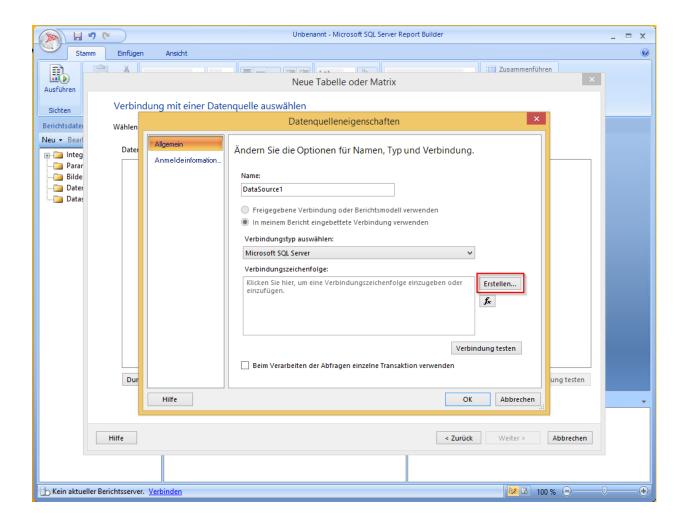
#### **Downloading Report Builder**

Please visit this website, download and install Report Builder. Then, follow the instrucions shown on the images below.



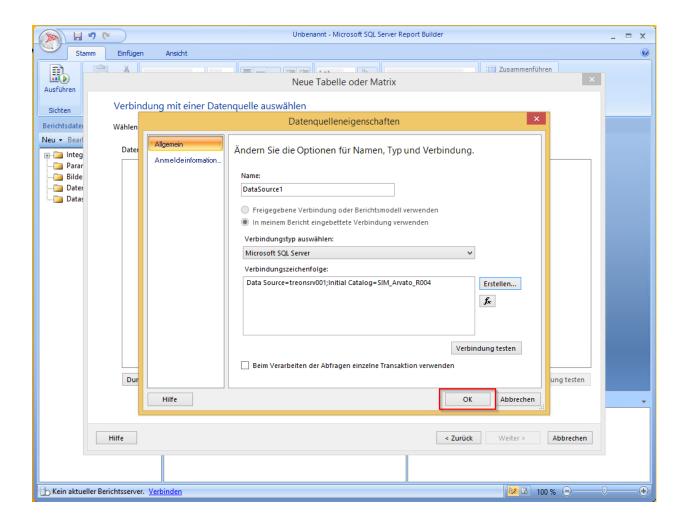


	Unbenannt - Microsoft SQL Server Report Builder	= x
Stan	Einfügen Ansicht	٢
Ausführen	Neue Tabelle oder Matrix	
Sichten	Verbindung mit einer Datenquelle auswählen	
Berichtsdater	Wählen Sie eine veröffentlichte Datenquelle aus, oder erstellen Sie eine Verbindung zur ausschließlichen Verwendung in diesem Bericht.	
Neu - Bearl ⊡⊡ Integ	Datenquellenverbindungen:	
Parar 		
Dater		
	Durchsuchen Neu Verbindung testen	
		•
	Hilfe < Zurück Weiter > Abbrechen	
b Kein aktuel	Berichtsserver. <u>Verbinden</u>	-+



# Selecting Server and Database

	Unbenannt - Microsoft SQL Server Report Builder _ 🗖 🗙
Stamm Einfügen Ansicht	٥
Ausführen	Neue Tabelle oder Matrix
Sichten Verbindung mit einer Date	Verbindungseigenschaften ? ×
Berichtsdate     Wählen       Neu • Bearl     Dater       Integ     Dater       Parar     Bilde       Dater     Dater       Dater     Dater	Datenquelle:   Microsoft SQL Server (SqlClient)   Andem   Servemame:   Ireonsrv001   Aktualisieren   Beim Server anmelden   SQL Server-Authentifizierung verwenden   Benutzername:   Kennwort:   Kennwort:   Kennwort:   Kennwort:   Kennwort:   Kennwort:   Erstellen
Dur Hilfe	Wählen Sie einen Datenbanknamen aus, oder geben Sie ihn ein:   SiM_Arveto_R004   Datenbankdatei anhängen:   Logischer Name:   Enweitert   DK   Abbrechen   K Abbrechen     K Abbrechen
Kein aktueller Berichtsserver. <u>Verbinden</u>	<mark>▷ </mark> B 100 % ⊖ ──── ⊕



	50	)				Unbenannt - Microsoft SQL Server Report Builder	_ = x
Star		infügen	Ansicht				0
		*					
						Neue Tabelle oder Matrix	
Ausführen	N	a de las els secon				la susuite las	
Sichten	Ve	erbindung	mite	iner Daten	queii	le auswählen	
Berichtsdater	Wä	ihlen Sie eine	e veröffe	ntlichte Daten	nquelle	e aus, oder erstellen Sie eine Verbindung zur ausschließlichen Verwendung in diesem Bericht.	
Neu - Bearl		Datenquellen	verbind	ungen:			
⊕ 💼 Integ — 📄 Parar	[	-	taSource				
🔁 Bilde			diesem				
Dater							
	L						
	l	Durchsuche	:n	Bearbeiten		Verbindung testen	
	Hilfe	2				< Zurück Weiter > Abbrechen	
b Kein aktuel	ller Berichts	server Verb	inden			IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	
L) Kelli aktael	ner benents	Server. <u>Verb</u>	inden				× <u> </u>
						Neue Tabelle oder Matrix	×
Abfrage entwerfe		chten Daten aus der Dat	tenquelle anzu	geben.			
		1 🕨 Abfrage ausfü					
Datenbanksicht							gieren 🗙 🕈 🖶 🛠
B Cor B Dird	mputersFilteredOut rectoryCache					Fed AnutoSolutionGoop AnutoSolutionGoop AnutoSolutionRisme	Aggregieren Gruppiert nach Gruppiert nach
⊕Typ	pe peAttribute peConnection peHistory					Ansauculaummane PaskagingClentčode SyStatu2Pise	Gruppiert nach Gruppiert nach
⊕	peResource peView atoClients					PackagingPackageName RequestManufacturenName	Gruppiert nach Gruppiert nach
Arvar	atoFunctions atoLocations					RequestProductName RequestProductVersion	Gruppiert nach Gruppiert nach
Arva Com	atoSCCMServiceUser_ atoSolutionGroupstw nputerMassImport	10				PackageResponsible PackageDeveloper	Gruppiert nach Gruppiert nach
e Lang e Ope e Pack	eratingSystems kagingClients					PackagelD PackageSCCMAppName	Gruppiert nach Gruppiert nach
Pack     Pack     Pack	kagingFactories kagingJob kagingJob_Operating	gSystems				SysStatusName	Gruppiert nach
e Shop	kagingWorkflow spCategory spLanguage					Beziehungen Automatische Erkennung Felder bearbeit	en ≔ X + + ¥
⊕- Shoj ⊕- Shoj ⊖- Sichten ⊕- VII v_Pa	pProduct pRequest					Angevendete Filter Feldname Operator Wert	Ŷ × ★ ♣ ☆ Parameter
⊕-₩ Sespeicher	ackagingJob rte Prozeduren						
Abfrageergebnisse						Windows-aktivieren Wechteln Sie zu den PC-Einstellungen, um W	'indows zu aktivieřen.
							iter > Abbrechen

		Neue Tabelle oder Matrix		
Felder anordnen				
	nalten oder heidem zu grunnleren, und wählen Sie die anzu	uzeigenden Werte aus. Die Daten werden quer über die Seite in Spaltengruppen und nach unten hin in Zeilen	ununnan annataint. Vanvandan Sia für dia Faldar im Fald 'Warta' Funktionan wia 'Sum'. 'Aun' und 'Count'	
Verfügbare Felder			igruppen angezeigt, verwenden sie rur die reider im reid werte runktionen wie sum, wig und Count .	
ArvatoSolutionGroup			jpakengroppen	
ArvatoLocationName PackagingClientCode				
SysStatusPhase				
PackagingPackageName RequestManufacturerName				
RequestProductName RequestProductVersion				
PackageResponsible				
PackagingPackageDeveloper PackageID				
PackageSCCMAppName SysStatusName				
		Zeilengruppen	Σ Werte	-1
		Arvato Solution Group Arvato Location Name	Count(SysStatusName) *	-
		PackagingClientCode SysStatusPhase		
		PackagingPackageName		
		RequestManufactureName RequestProductName		
		RequestProductVersion		
		PackageResponsible PackagingPackageDeveloper		
		PackagelD PackageSCCMAppName		
		PackageSCCMAppName SysStatusName		
			Windows aktivieren	
			Wechseln Sie zu den PC-Einstellungen, um Window	
Hilfe		Neue Tabelle oder Matrix	vredden sie zu den v- entnenniger un vned « Zuruk Weter >	
Layout auswählen	rengebnissen können Sie diese obehalb oder unterhalb de	Neue Tabelle oder Matrix er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerichten Gruppen in de	< Zurück. Weter >	
Layout auswählen	tergebnissen konnen Sie diese oberhalb oder unterhalb de		< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen		er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau	< Zurück. Weter >	
Layout auswählen Bei de Anzeige von Teilergebnissen und Gezam Optionen: ☑ Tri-Lund desamtergebnisse anzeigen ○ Als Block, Teilergebnis unterhalb	Sys Status II ame [AvvatoSolutanGroup]	er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau Syn Status [Count/Synite]	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: If Teil- und Gesamtergebnisse anzeigen Als Bick, Teilergebnis oberhalb Als Bick, Teilergebnis oberhalb	Sys Status II eme [AvatoSolutionGroup] [AvatoLocationtime] [PiclogingClentCode]	er Gruppe platzieren. In abgestuften Berichten wird die hierarchrische Struktur mit eingerückten Gruppen in de Vorschau Grund Admit Gound Strukti (Gound Strukti (Gound Strukti	< Zurück. Weter >	
Layout auswählen Bei de Anzeige von Teilergebnissen und Gezam Optionen: Sei Tei- und Gezamtergebnisse anzeigen O Als Block, Teilergebnis unterhalb	Sys Status Hame [AvratoSchebenGreeg] [AvratoLocationBume] [PricegingChetrode] [SysSatusPhase]	er Gruppe platsieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau Syn Status [Cound/syn8h. [Cound/syn8h. [Cound/syn8h. [Cound/syn8h.	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: ☑ Teil- und Gesamtergebnisse anzeigen ○ Als Block, Teilergebnis oberhalb ○ Als Block, Teilergebnis oberhalb	Sys Stelas Hene (Arabidotadorom) (Arabidotadorom) (Pologoydentodo) (Systatefface) (Systatefface) (Systatefface) (Topologistico)	er Gruppe platsieren. In abgestuften Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Syn Status [Cound/syn8h. [Cound/syn8h. [Cound/syn8h. [Cound/syn8h. [Cound/syn8h. [Cound/syn8h. [Cound/syn8h.]	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis oberhalb & Abgetzuft, Teilergebnis oberhalb & Abgetzuft, Teilergebnis oberhalb	Sys Stehn Hene [Architolicatolicum] [Architolicatolicum] [PuologingChetrOde] [SystatuRhan] [PuologingChetrOde] [Respectivedation] [Respectivedation] [Respectivedation]	er Gruppe platieren. In abgestuffen Beichten wird die Nerarchische Struktur mit eingerückten Gruppen in de Vorschau Elsenstegent Elsenstegent CounctSpecifie CounctSpecifie CounctSpecifie CounctSpecifie CounctSpecifie CounctSpecifie CounctSpecifie CounctSpecifie	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis oberhalb & Abgetzuft, Teilergebnis oberhalb & Abgetzuft, Teilergebnis oberhalb	[Sys Startis Hame [Anyatio contention] [Production (Contention] [Production (Contention)] [Production (Contention)] [Repeated (Contention)] [Repeated (Contention)] [Repeated (Contention)] [Repeated (Contention)]	er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau Sys Skatus (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste)) (Count(Syste)) (Count(Syste)) (Count(Syste)) (Count(Syste)) (Count(Syste)) (Count(Syste)) (Count(Syste))	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: If Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb	[Sys Startis Home [Anyatiodistantimes] [Anyatiodistantimes] [PoologingChetGold] [Poolo	er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau Sys Skatus (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste) (Count(Syste)) (Count(Syste)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: ☑ Tei- und Gesamtergebnisse anzeigen Als Biotz, Teilergebnis unterhalb Als Biotz, Teilergebnis oberhalb @ Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis unterhalb Als Biock, Teilergebnis oberhalb Babgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platzieren. In abgestuften Berichten wird die hierarchische Struktur mit eingerückten Gruppen in de Vorschau Grandführten (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde) (Goundfynde)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis unterhalb Als Biock, Teilergebnis oberhalb Babgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen ki der Anzeige von Teilergebnissen und Gesam Optiones: Diel- und Gesamfergebnisse anzeigen Als Bioch, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb ® Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen ki der Anzeige von Teilergebnissen und Gesam Optiones: Diel- und Gesamfergebnisse anzeigen Als Bioch, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb ® Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen ki der Anzeige von Teilergebnissen und Gesam Optiones: Diel- und Gesamfergebnisse anzeigen Als Bioch, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb ® Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis unterhalb Als Biock, Teilergebnis oberhalb Babgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: I Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis unterhalb Als Biock, Teilergebnis oberhalb Babgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: If Teil- und Gesamtergebnisse anzeigen Als Biock, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen Bei der Anzeige von Teilergebnissen und Gesam Optionen: ☑ Tei- und Gesamtergebnisse anzeigen Als Biotz, Teilergebnis unterhalb Als Biotz, Teilergebnis oberhalb @ Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platizieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Sogs Status [Count(Syste) Count(Syste)	< Zurück. Weter >	
Layout auswählen ki der Anzeige von Teilergebnissen und Gesam Optiones: Diel- und Gesamfergebnisse anzeigen Als Bioch, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb ® Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen Bir der Anzeige von Teilergehnissen und Gesam Optionen: I fel- und Cesattergehnisse anzeigen Als Bioch, Teilergehnis oberhalb Als Bioch, Teilergehnis oberhalb Biblioch, Teilergehnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	
Layout auswählen ki der Anzeige von Teilergebnissen und Gesam Optiones: Diel- und Gesamfergebnisse anzeigen Als Bioch, Teilergebnis oberhalb & Abgestuft, Teilergebnis oberhalb ® Abgestuft, Teilergebnis oberhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	erselben Spahe angezeigt.	
ayout auswählen ei der Anzeige von Teilergebnissen und Gesam Optionen: ☑ Tei- und Gesamtergebnisse anzeigen ☑ Als Bioct, Teilergebnis unterhalb	[Sys Status   Lense [Architolistatus] [Architolistatus] [Prologing/Bart Gdw] [Spatigraphics] [Prologing/Bartson] [Equational Status] [Equational Status]	er Gruppe platisieren. In abgestuffen Berichten wird die herarchische Struktur mit eingerückten Gruppen in de Vorschau Soge Status [Count(Syste) Cou	< Zurück. Weter >	Abbree

# 1.4.16 KB00016 - Reinitializing AD Sync

## In this article:

- Starting IIS Application Pool Recycle
- Finding Configuration.xml

- Resetting AD Sync Timer
- Starting and Checking AD Sync

### **Starting IIS Application Pool Recycle**

In order to discern the configurated App Pool, please follow the instruction below:

<b>V</b> 3		Internet Information Services (IIS) Manager		_ 🗆 X
Application Pools				🖸 🛛 🏠 🔞 🗸
File View Help				
Pier View Freip	Application This page lets you view an applications, and provide Filter: Name Ste NET V2.0 Ste NET V2.0 Classic Ste NET V3.Classic Ste Classic NET V4.5 Classic Ste Classic NET V4.5 Classic Ste Stanthard Ste Stanthard S	Advanced Settings 2 × A (General) Application Pool DefaultAppPool Physical Path Physical Path Credentials Physical Path Credentials Logon Clear Text Preload Enabled Path Acron Babled Protocols http Virtual Path [path] URL path for the application.	with worker processes, contain one or more	Actions Add Application Pool Set Application Pool Defaults P Help
C - 2 Provide Minist     C - 2 Provide Minist     C - 2 Provide Minist     C - 2 Provide Minister     C - 2 Provide Minister	Features View Conten	OK Cancel		
Ready				¶1.:

#### Then, start recycling:

							🖬 🖬 🖄 🔘
TREONSRV001      Application Pool	ls						<b>1</b> 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
ile View Help							
nnections	Applicat	tion Pools					Actions
- 📃 🖄 😥		ION POOIS					Add Application Pool
Start Page TREONSRV001 (PHATCONSULTING\scurow_adm)				the server. Application	pools are associated with worker	processes, contain one or more	Set Application Pool Defaul
Application Pools	applications, and prov	vide isolation amon	different applications.				Application Pool Tasks
⊿ i Sites	Filter:	• 🐨 Go •	Show All   Group by:	No Grouping	•		Start
🛛 🎱 Default Web Site	Name *	Status .NET C	LR V Managed Pipel	Identity	Applications		Contraction Stop
have a second provide	.NET v2.0	Started v2.0	Integrated	ApplicationPoolId	1		
- P photo-product	.NET v2.0 Classic	Started v2.0	Classic	ApplicationPoolId	2		Edit Application Pool
1. In the second second	.NET v4.5	Started v4.0	Integrated	ApplicationPoolld	0		Basic Settings
- D De and Date and	.NET v4.5 Classic		Classic	ApplicationPoolld	1		Recycling
<ul> <li>A set a second set of second second</li> </ul>	Classic .NET Ap		Classic	ApplicationPoolld	1		Advanced Settings
	DefaultAppPool	Started v2.0 Started v2.0	Classic	ApplicationPoolld	10		Rename
	■ Intelli I raceColle ② SIM_NoAuth	Started v2.0 Started v2.0	Integrated Integrated	ApplicationPoolld ApplicationPoolld	1		X Remove
1.1 doi:1.00.000	SIMNoAuth	Started v4.0	Integrated	ApplicationPoolld	1		View Applications
<ul> <li>dest_bit_MEL_exactle</li> <li>dest_bit_MEL_exactle</li> </ul>	Treon	Started v2.0	Classic	ApplicationPoolId			Help
			citosite.	- appression contain			- · · · ·
in the latence							
i 🕐 manufati 🕬							
i - 💽 inanagi, McAlili							
1. Construction and the second							
a 🔤 tearraiterea, Alla							
1. Complete data							
i - Diserche ditti							
L C TABLES STORE							
and the second se							
i 🕘 hanga jalan kepa							
a de manifestat							
i- 🖉 inandoha diki							
1. Contraction of the	- L						
	Features View	Content View					

### Finding Configuration.xml

Search for the Configuration.xml file in the system that delivers the IIS service in one of the following directories:

```
C:\inetpub\wwwroot\treon_r****\App_Data
C:\inetpub\wwwroot\sim_r****\App_Data
```

#### **Resetting AD Sync Timer**

For example, set the value to one year in the past. Then save the file.

E Con	figuration xml 🖾
1	xml version="1.0" encoding="utf-8"?
2	₽ <config></config>
3	Basiseinstellungen der Anwendungsinstanz
4	e <system></system>
5	<pre>cvessoso@@000.c/vessoso</pre>
6	<pre><li><li><li><li><li><li><li><li><li><li< th=""></li<></li></li></li></li></li></li></li></li></li></pre>
7	courtementaneouslike australies
8	e countingerCodeo
9	< C/Clashoper / Code>
10	Chandrasetory: Acceler-JERAE-ELDEC-RYFEE - OTDREC/Transmetory:
11	<pre>cactivecloscodecedecx3-gteste-Herrs-Tgest-deAdec/astrontLeacadec-</pre>
12	<pre>crowtherweiphtip://iesalhest/iesoffeet/imsyics.aspac/costinuesp</pre>
13	<pre>crostistermal&gt;Mec/nostisterval&gt;</pre>
14	<pre>crostCheckOl1/10/2013 3:30:00 PMC/restCheckO</pre>
15	<pre>cprecessInstalled&gt;Greet/processInstalled&gt;</pre>
16	<pre>catagrantalied&gt;date=()shoptsstalied&gt;</pre>
17	<pre>-gestagiegiestalled.true./pestagiegiestalled.</pre>
18	conduct as that he do the exclusion of a star he do
19	CEMENTARY Englishment (CEL, 1433) (All the PARTS
20	CECALAINSPIELS WER RELIEVA RECORDERATINGS
21	<pre>cdb#ctbeetication&gt; eqt/db#ctbeetication&gt;</pre>
22	<ul> <li>CED#1#Domac10.pdm Loaners/101age//CEM1#Doma10.0</li> </ul>
23	CENTRAL CONCEPTER CONCERNMENT
24	<pre>clb#1sPasspord?#dC2g2wd2odVgs1bs/RDw2==C/dD#1sPasspord?</pre>
25	condigitation approximation (Addings Develop
26	old-dgt.Passaord-dPhyd222RPag=1/dbdgt.Passaord-
27	campderwordMail.phateconsulting.dec/ampderword>
28 29	campeost>25c/ampeost>
30	<pre>cmilliondedlearwglp*lllweddedwy.met//mailimndedl&gt; cmaphllComputersotree(/maphl)Computerso</pre>
30	<pre>catagotations)ectromep #wileyitation(/energiations)ectro</pre>
33	<ul> <li>Cristoptatollogy&gt;</li> </ul>
34	e catapterrecteday
35	<ul> <li></li></ul> <li> <li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li></li>
36	e catapacaptiliotyo
37	
38	<pre><directorycacheinterval>12</directorycacheinterval></pre>
39	<pre><ure co<="" conversion="" of="" th="" the=""></ure></pre>
35	

## Starting and Checking AD Sync

Please reload the Silver Monkey website in your browser by pressing the F5-key. A new AdSync log file should be created in the log directory.

			Logs	
atei Start Freigeben Ansicht				
) 🌛 🔹 🕇 👢 🕨 Netzwerk 🕨 t	reonsrv001 → c\$ → inetpub → wwwroot → I	MARK Index (1999) > A	vpp_Data ⊧ Logs	
🚖 Favoriten	Name	Änderungsdatum	Тур	Größe
E Desktop	2016-02-16.txt	16.02.2016 10:42	Textdokument	1 KB
🗼 Downloads	2016-02-16ADSync.txt	16.02.2016 10:42	Textdokument	1 KB
😌 Dropbox	2016-02-15.txt	15.02.2016 15:14	Textdokument	1 KB
b SharePoint	2016-02-15ADSync.txt	15.02.2016 14:25	Textdokument	1 KB
🔩 Zuletzt besucht	2016-02-10.txt	10.02.2016 12:31	Textdokument	1 KB

# 1.4.17 KB00017 - Configuration Manager Rights

In this article:	
ConfigMgr WMI API	
SQL Rights	

# ConfigMgr WMI API

Import a role via the following xml File (zipped).

See Dowload XML.

Administration + Ov	verview
Administration	< Se
▲ 🗐 Overview	4
<ul> <li>Hierarchy Configuration</li> </ul>	Io
Cloud Services	8
Site Configuration	8
Nient Settings	8
🔺 🚞 Security	8
🧞 Administrative Users	8
😵 Security	8
Security Vignation Security Role	
🛃 Accounts	8
Certificates	8
Distribution Points	8
Distribution Point Groups	8
Migration	8
	8
	8
	8
	8
Note: Assets and Compliance	
Software Library	
Monitoring	
Administration	
	-

After this entitle a corresponding user with this role.

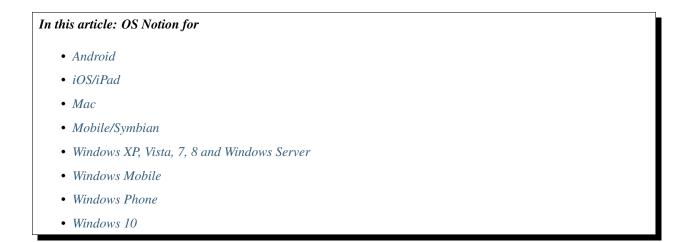
# SQL Rights

The following SQL rights have to be set for the Silver Monkey SCCM SQL DB Service Account:

Gelect a page P General	<u> S</u> cript 👻 🚺 Help			
angeneration Server Roles Muser Mapping	Users mapped to this login:			
Securables	Map Database	User	Default Schema	<b>_</b>
P Status	CM_F	ing in	dbo	
	D Section			
	<ul> <li>Fearinging</li> </ul>			
	[10]     [10]			
				•
	Guest account enabled for:	-		
onnoction	Database role membership for: 0	-		
Connection	Database role membership for: C	-		
	Database role membership for: 0 ☐ db_accessadmin ☐ db_backupoperator ✔ db_datareader	-		-
Server:	Database role membership for: 0	-		<u> </u>
Gerver: Connection:	Database role membership for: 0 db_accessadmin db_backupoperator ✓ db_datareader db_datawriter db_ddladmin	-		<u> </u>
Server: Connection: SCCM12\administrator	Database role membership for: 0	-		-
Server: Connection: SCCM12\administrator	Database role membership for: 0 db_accessadmin db_backupoperator db_datareader db_datawriter db_ddladmin db_denydatareader db_denydatareader db_denydatawriter db_owner	-		
Server: Connection: SCCM12\administrator <u>View connection properties</u>	Database role membership for: 0 db_accessadmin db_backupoperator db_datareader db_datawriter db_datawriter db_datadatareader db_denydatareader db_denydatawriter db_owner db_securityadmin	-		
Server: Connection: GCCM12\administrator View connection properties rogress	Database role membership for: 0 db_accessadmin db_backupoperator db_datareader db_datawriter db_ddladmin db_denydatareader db_denydatareader db_denydatawriter db_owner	-		
Server: Connection: SCCM12\administrator View connection properties rogress Ready	Database role membership for: 0 db_accessadmin db_backupoperator db_datareader db_datawriter db_ddladmin db_denydatareader db_denydatareader db_owner db_securityadmin public smsdbrole_AITool smsdbrole_AIUS	-		
Server: Connection: SCCM12\administrator View connection properties Yrogress	Database role membership for: 0 db_accessadmin db_backupoperator db_datareader db_datawriter db_ddladmin db_denydatareader db_denydatawriter db_securityadmin y public smsdbrole_AITool	-		<u>•</u>

🚰 Server Roles 🚰 User Mapping	Users ma	pped to this login:			
Securables	Мар	Database	User	Default Schema	<b></b>
🕈 Status		CM_	No. 1	dbo	
		100			
		10.00			
	1.0	10.0			
	1.0	<b>Heperberry</b>			
	1.1	Republic and a split in			
		Mark!			
		100103			
	and the second sec				
		A REAL PROPERTY AND A REAL			
		account enabled for: CM_F			
annachan	Guest	account enabled for: CM_F			
	Database	account enabled for: CM_F role membership for: CM_P prole_DMP			
	Database	account enabled for: CM_F			
ierver:	Guest Database smsdt smsdt smsdt smsdt smsdt	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollSvr			
ierver: Connection:	Guest Database Smsdt Smsdt Smsdt Smsdt Smsdt Smsdt Smsdt	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollSvr prole_extract			
ierver: Connection:	Database	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollSvr			
ierver: Connection:	Database	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollSvr prole_EnrollSvr prole_HMSUser prole_MCS prole_MP			
Server: Connection: CCM12\administrator View connection properties	Database	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollS vr prole_EnrollS vr prole_EnrollS vr prole_MCS prole_MP prole_siteprovider			
Server: Connection: CCM12\administrator View connection properties	Guest Database Smsdt	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollS vr prole_extract prole_extract prole_MCS prole_MP prole_siteprovider prole_siteprovider			
onnection Server: Connection: SCCM12\administrator View connection properties View connection properties Ready	Guest Database smsdt sms	account enabled for: CM_F role membership for: CM_P prole_DMP prole_DmpConnector prole_DViewAccess prole_EnrollS vr prole_EnrollS vr prole_EnrollS vr prole_MCS prole_MP prole_siteprovider			

# 1.4.18 KB00018 - SCCM OS Notation



#### Android

"Android/All\_Android", "Android/Android\_4\_0", "Android/Android\_4\_1", "Android/Android\_4\_2"

#### iOS/iPad

"iOS/iPad", "iOS/iPad\_5", "iOS/iPad\_6", "iOS/iPad\_7", "iOS/iPad\_8", "iOS/iPhone", "iOS/iPhone\_5", "iOS/iPhone\_6", "iOS/iPhone\_8"

#### Мас

"Mac/All\_Mac\_10\_10", "Mac/All\_Mac\_10\_6", "Mac/All\_Mac\_10\_7", "Mac/All\_Mac\_10\_8", "Mac/All\_Mac\_10\_9"

### Mobile/Symbian

"Mobile/All\_Mobile", "Symbian/All\_Symbian"

#### Windows XP, Vista, 7, 8 and Windows Server

"Windows/All\_ARM\_Windows\_8.1",
"Windows/All\_ARM\_Windows\_8.1\_Client",
"Windows/All\_ARM\_Windows\_8\_Client",
"Windows/All\_Embedded\_Windows\_XP",
"Windows/All\_IA64\_Windows\_Server\_2003\_Non\_R2",
"Windows/All\_IA64\_Windows\_Server\_2008",
"Windows/All\_Windows\_Client\_Server",
"Windows/All\_Windows\_RT",
"Windows/All\_x64\_Windows\_8.1",

"Windows/All\_x64\_Windows\_8.1\_and\_higher\_Clients",

"Windows/All x64 Windows 8.1 Client", "Windows/All\_x64\_Windows\_8\_and\_higher\_Client", "Windows/All x64 Windows 8 Client", "Windows/All\_x64\_Windows\_Embedded\_8.1\_Industry", "Windows/All\_x64\_Windows\_Embedded\_8\_Industry". "Windows/All x64 Windows Embedded 8 Standard", "Windows/All\_x64\_Windows\_Server\_2003\_Non\_R2", "Windows/All\_x64\_Windows\_Server\_2003\_R2", "Windows/All x64 Windows Server 2008", "Windows/All\_x64\_Windows\_Server\_2008\_R2", "Windows/All x64 Windows Server 2012 R2", "Windows/All\_x64\_Windows\_Server\_2012\_R2\_and\_higher", "Windows/All\_x64\_Windows\_Server\_8", "Windows/All\_x64\_Windows\_Server\_8\_and\_higher", "Windows/All x64 Windows Vista", "Windows/All\_x64\_Windows\_XP\_Professional", "Windows/All x86 Windows 7 Client", "Windows/All\_x86\_Windows\_8.1", "Windows/All x86 Windows 8.1 and higher Clients", "Windows/All\_x86\_Windows\_8.1\_Client", "Windows/All x86 Windows 8 and higher Client", "Windows/All\_x86\_Windows\_8\_Client", "Windows/All\_x86\_Windows\_Embedded\_8.1\_Industry", "Windows/All\_x86\_Windows\_Embedded\_8\_Industry", "Windows/All\_x86\_Windows\_Embedded\_8\_Standard", "Windows/All\_x86\_Windows\_Server\_2003\_Non\_R2", "Windows/All x86 Windows Server 2003 R2", "Windows/All\_x86\_Windows\_Server\_2008", "Windows/All\_x86\_Windows\_Vista", "Windows/All x86 Windows XP", "Windows/IA64 Windows Server 2003 SP1", "Windows/IA64\_Windows\_Server\_2003\_SP2", "Windows/IA64 Windows Server 2008 original release", "Windows/IA64\_Windows\_Server\_2008\_SP2", "Windows/x64 Embedded Windows 7", "Windows/x64 Windows 7 Client", "Windows/x64 Windows 7 SP1", "Windows/x64\_Windows\_Server\_2003\_R2\_original\_release\_SP1", "Windows/x64 Windows Server 2003 R2 SP2", "Windows/x64 Windows Server 2003 SP1", "Windows/x64 Windows Server 2003 SP2", "Windows/x64\_Windows\_Server\_2008\_Core", "Windows/x64 Windows Server 2008 original release", "Windows/x64\_Windows\_Server\_2008\_R2", "Windows/x64 Windows Server 2008 R2 Core", "Windows/x64\_Windows\_Server\_2008\_R2\_SP1", "Windows/x64\_Windows\_Server\_2008\_R2\_SP1\_Core",

"Windows/x64 Windows Server 2008 SP2", "Windows/x64\_Windows\_Server\_2008\_SP2\_Core", "Windows/x64 Windows Vista Original Release", "Windows/x64\_Windows\_Vista\_SP1", "Windows/x64\_Windows\_Vista\_SP2", "Windows/x64 Windows XP Professional SP1", "Windows/x64\_Windows\_XP\_Professional\_SP2", "Windows/x86\_Embedded\_Windows\_7", "Windows/x86 Windows 7 Client", "Windows/x86\_Windows\_7\_SP1", "Windows/x86\_Windows\_Server\_2003\_R2\_original\_release\_SP1", "Windows/x86\_Windows\_Server\_2003\_R2\_SP2", "Windows/x86\_Windows\_Server\_2003\_SP1", "Windows/x86\_Windows\_Server\_2003\_SP2", "Windows/x86 Windows Server 2008 Core", "Windows/x86\_Windows\_Server\_2008\_original\_release", "Windows/x86\_Windows\_Server\_2008\_SP2", "Windows/x86\_Windows\_Vista\_Original\_Release", "Windows/x86 Windows Vista SP1", "Windows/x86\_Windows\_Vista\_SP2", "Windows/x86 Windows XP Professional Service Pack 2", "Windows/x86\_Windows\_XP\_Professional\_Service\_Pack\_3"

#### **Windows Mobile**

"WindowsMobile/All\_Windows\_Mobile",

- "WindowsMobile/Windows Mobile 6.1",
- "WindowsMobile/Windows\_Mobile\_6.5"

#### **Windows Phone**

"WindowsPhone/All\_Windows\_Phone",

"WindowsPhone/Windows\_Phone\_8"

#### Windows 10

"Windows/All\_x64\_Windows\_10\_and\_higher\_Clients"

### 1.4.19 KB00019 - Installing and Configurating SQL

Please follow the instructions below to install and configurate your SQL.

Planning Installation Maintenance Tools Resources Options	SQL Server Installation Center           Sol         Server Installation or center           Sol         New SQL Server stand-alone installation or add feature           Launch a wizard to install SQL Server 2012 in an on-clu         nemocratic stand-alone installation or add feature           Sol         Upgrade from SQL Server 2005 instance.         Sol           Wir         Upgrade from SQL Server 2005, SQL Server 2012, SQL	stered environment or to add Server 2008 R2	SQL Server 2012 Please wait while Microsoft SQL Server 2012 Service Pack 1 Setup processes the current operation.
Feature Selecti           Select the Express f	on	SQL Server 2012 Se	Setup 💶 🗙
Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirement Server Configuration Database Engine Config Error Reporting Installation Configuration Installation Progress Complete	s Shared Features variation Occumentation SQL Server Dat Documentation SQL Client Cou	Replication nd Semantic Extraction rices - Native ra Tools n Components Tools - Basic nnectivity SDK	Feature description:         Includes the Search engine that supports Full-Text Extraction for fast text search as well as Semantic Extraction for key phrases (likely tags) and similarity search on content stored in SQL Server.         Prerequisites for selected features:         Already installed:         Microsoft .NET Framework 4.0         Microsoft .NET Framework 3.5         To be installed from media:         Microsoft Visual Studio 2010 Shell
	Select All Unselect Shared feature directo Shared feature directo	ry: C:\Program	am Files\Microsoft SQL Server\ am Files (x86)\Microsoft SQL Server\ < Back Next > Cancel Help

1	SC	QL Server 2012 Se	etup		_ <b>D</b> X
Instance Configuratio					
Specify the name and instanc	e ID for the instance of SQL	. Server. Instance ID b	becomes part of the in	stallation path.	
Setup Support Rules	○ Default instance				
License Terms Feature Selection	Named instance:	SIM			
Installation Rules					
Instance Configuration Disk Space Requirements	Instance ID:	SIM			
Server Configuration	Instance root directory:	C:\Program Files\M	/licrosoft SQL Server\		
Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress	SQL Server directory:	C:\Program Files\M	licrosoft SQL Server\M	ISSQL11.SIM	
Complete	Instance Name	Instance ID	Features	Edition	Version
			< Back Nex	t > Cancel	Help

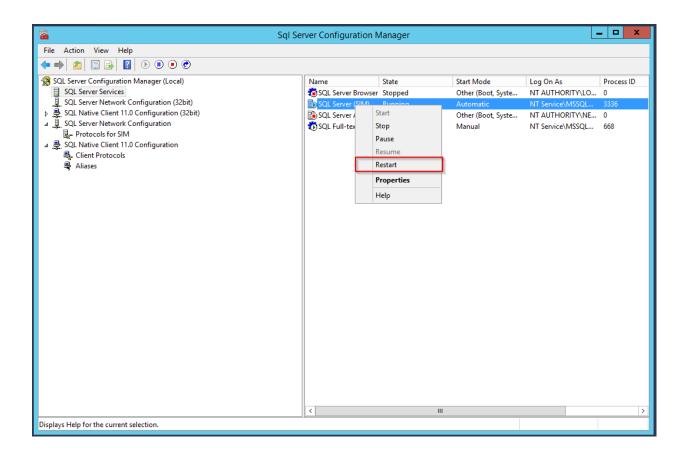
1	SQL Server 201	2 Setup			
Server Configuration					
Specify the service accounts and	collation configuration.				
Setup Support Rules	Service Accounts Collation				
License Terms Feature Selection	Microsoft recommends that you use	a separate account for each	SQL Server servi	ce.	
Installation Rules	Service	Account Name	Password	Startup Type	
nstance Configuration	SQL Server Database Engine	NT Service\MSSQL\$SIM		Automatic	~
Disk Space Requirements	SQL Full-text Filter Daemon Launc	NT Service\MSSQLFDLa		Manual	
Server Configuration	SQL Server Browser	NT AUTHORITY\LOCAL		Disabled	~
Error Reporting Installation Configuration Rules Installation Progress Complete					

1	SQL Server 2012 Setup	_ 🗆 X
Server Configuration Specify the service accounts and	d collation configuration.	
Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirements <b>Server Configuration</b> Database Engine Configuration Error Reporting Installation Configuration Rules Installation Progress Complete	Service Accounts       Collation         Database Engine:       SQL_Latin1_General_CP1_CI_AS         Latin1-General, case-insensitive, accent-sensitive, kanatype-insensitive, width-insensitive for Unicode Data, SQL Server Sort Order 52 on Code Page 1252 for non-Unicode Data         Unicode Data	Customize
	< Back Next > Cancel	Help

1	SQL Server 2012 Setup
Database Engine Confi Specify Database Engine auther	guration ntication security mode, administrators and data directories.
Setup Support Rules License Terms Feature Selection Installation Rules Instance Configuration Disk Space Requirements Server Configuration <b>Database Engine Configuration</b> Error Reporting Installation Configuration Rules Installation Progress Complete	Server Configuration       Data Directories       User Instances       FILESTREAM         Specify the authentication mode and administrators for the Database Engine.       Authentication Mode         O Windows authentication mode       •         Windows authentication mode       •         Mixed Mode (SQL Server authentication and Windows authentication)         Specify the password for the SQL Server system administrator (sa) account.         Enter password:       •         Confirm password:       •         Specify SQL Server administrators       Specify SQL Server administrators         PHATCONSULTING\scurow_treen (Sebastian Curow (Silver Monkey Gmbi)       SQL Server administrators have unrestricted access to the Database Engine.         Add Current User       Add       Remove
	Kart Seck Next > Cancel Help dial

🖀 Sql S	erver Configuration Manager	_ 🗆 X
File Action View Help		
◆ ⇒ 2 0 0 ↓ 2		
<ul> <li>SQL Server Configuration Manager (Local)</li> <li>SQL Server Services</li> <li>SQL Server Network Configuration (32bit)</li> <li>SQL Native Client 11.0 Configuration (32bit)</li> </ul>	Protocol Name Status Shared Memory Enabled Named Pipes Disabled TCP/IP Enabled	
SQL Server Network Configuration     I Protocols for SIM     SQL Native Client 11.0 Configuration	g iCr/ir Enabled	
	erver Configuration Manager	_ <b>D</b> X
File Action View Help	erver Configuration Manager	<b>– –</b> X
File     Action     View     Help <ht></ht>		<b>– – X</b>
File     Action     View     Help       Image: Second S	Protocol Name Status Thared Memory Enabled	_ <b>_</b> X
File     Action     View     Help       Image: SQL Server Configuration Manager (Local)     Image: SQL Server Services       Image: SQL Server Services     Image: SQL Server Network Configuration (32bit)	Protocol Name Status TShared Memory Enabled Twamed Pipes Disabled	
File     Action     View     Help       Image: Solution of the state	Protocol Name Status Thared Memory Enabled	
File     Action     View     Help       Image: Solution of the service of t	Protocol Name Status S Shared Memory Enabled Named Pipes Disabled TCP/IP Enabled	
File     Action     View     Help       Image: Solution of the state	Protocol Name     Status       Image: State of the state of t	
File     Action     View     Help       Image: Solution of the second	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	
File     Action     View     Help       Image: Solution of the second	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	
File     Action     View     Help       Image: Solution of the second	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	
File     Action     View     Help       Image: Solution of the second	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	
File     Action     View     Help       Image: Solution of the second	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	
File     Action     View     Help       Image: SQL Server Configuration Manager (Local)     Image: SQL Server Configuration Manager (Local)       Image: SQL Server Services     Image: SQL Server Network Configuration (32bit)       Image: SQL Server Network Configuration (32bit)       Image: SQL Server Network Configuration (32bit)       Image: SQL Server Network Configuration       Image: SQL Server Network Configuration       Image: SQL Native Client 11.0 Configuration	Protocol Name Status S Shared Memory Enabled TCP/IP Enabled Disable Disable Properties	

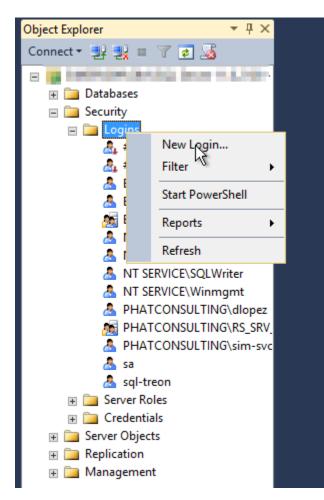
	Dynamic Ports Port	0	^
Acti	ve	Yes	
Ena	bled	No	
IP A	ddress	::1	
TCP	Dynamic Ports	0	
TCP	Port		
IP4			
Acti		Yes	
	bled	No	
	ddress	127.0.0.1	=
	Dynamic Ports	0	
	Port		
	II Dynamic Ports		
	Port	1433	
TICP	Pon	1455	~
TCP Po	ort		
TCP po			



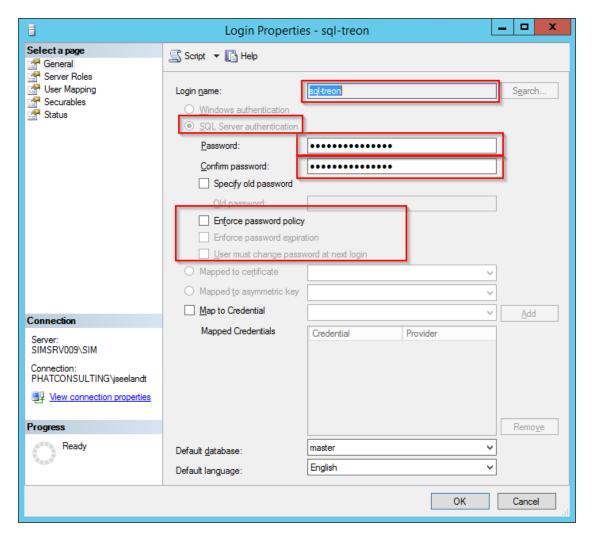
# 1.4.20 KB00020 - SIM SQL Database Rights

#### **Creating the SIM Service Account**

Open SQL Management Studio and connect to your Silver Monkey SQL DB server. Expand 'Security' and right click 'Login' to create a new login.



Choose a name (e.g. 'sql-sim') and a password. Set the authentication to 'SQL Server authentication' and uncheck the 'Enforce password policy'-checkbox.



Navigate to 'User Mapping' choose the SIM SQL DB and activate the db\_owner role. After that click 'OK'.

đ		Login Properties	- sql-treon	_	D X
Select a page	Script	🕶 📑 Help			
Server Roles	Users ma	apped to this login:			
Securables	Мар	Database	User	Default Schema	
	<b>v</b>	Treon_Tickets_R001	sql-treon	dbo	
	i i	Taxian (1981) Taxian (1981)			=
		t account enabled for: Treo			
Connection		e role membership for: Treo	n_Tickets_R001		
Server: Connection:	d_db_ b_db_ b_db_ b_db_ b_db_ b_db_ b_db_ o_db <b>V</b>				
Progress Ready	db_s ✓ public	ecurityadmin C			
				ОК	Cancel

You now have successfully created your SIM Service Account!

# 1.4.21 KB00021 - Disabling AD Sync

To disable AD Sync (which is performed every 12 hours by the first website visitor) simply follow the steps below.

#### 1. Finding configuration.xml

Further information on how to find the Configuration.xml file, read the corresponding article. (*KB00014 - Finding Log Files and 'Configuration.xml'*)

#### 2. Changing Date to Future Date

```
<system>
...
<directoryCacheInterval>12</directoryCacheInterval>
<lastDirectoryScan>8/10/3016 10:03:34 AM</lastDirectoryScan>
...
```

## 1.4.22 KB00022 - Known Issues

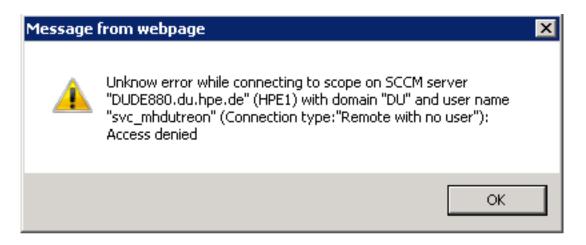


Fig. 6: This means that the service account for SCCM has to be local admin on the SCCM server in order to set up a functioning WMI connection.

Solve this problem by following the instructions below:

📩 Server Manager				
File Action View Help				
🗢 🤿 🙇 📰 🔛 📓 📰				
Server Manager (SCCM2012)	WMI Control Windows Management Instrumentation (WMI)			Actions
Features				WMI Control
Image Diagnostics	Windows Management Instrumentation (WMI)			More Actions
Configuration     Configuration     Configuration	Configures and controls the Windows Management Instrumentation (WMI) service.			
Windows Firewall with Advanced Security	configures and controls the visitation management and anonador (while service)			
Services				
🖃 🚝 Storage				
Windows Server Backup		WMI Control Properties	Security for ROOT\SMS\site_P01	×
-				
		General Backup/Restore Security Advanced	Security	
		Namespace navigation allows you to set namespace specific security.	Group or user names:	
		Public policy and a source of the specific section.	Authenticated Users ALDCAL SERVICE	
		⊞-     Microsoft	SE NETWORK SERVICE	
		HicrosoftActiveDirectory     HicrosoftDfs	SMS Admins (SCCM12\SMS Admins) , Administrators (SCCM12\Administrators)	
		MicrosoftDNS	Administrators (SLLM12VAdministrators)	
		Microsoft/ISv2     Nap	Add	Bemove
		NetworkModel	Permissions for Authenticated	
		Policy     BSOP	Users Allow	Deny
		B SCCMDP	Execute Methods	
		B SECURITY	Partial Write	
		ServiceModel     SMS	Provider Write	
			Enable Account	
		B-Q SmsDm	For special permissions or advanced settings, click Advanced.	Advanced
		Security	Learn about access control and permissions	
			Learn about access control and permissions	
		OK Cancel Apply	OK Cancel	Acely
				1

WMI Control Properties	? ×	Security for ROOT\SMS\site_P01
General Backup/Restore Security Advanced		Security
Namespace navigation allows you to set namespace specific security.	-	Group or user names:
MicrosoftActiveDirectory     MicrosoftDfs     MicrosoftDNS     MicrosoftDNS		SMS Admins (SCCM12\SMS Admins) Administrators (SCCM12\Administrators)
<ul> <li>⊕ ↓ Nap</li> <li>⊕ ↓ NetworkModel</li> <li>⊕ ↓ Policy</li> </ul>		Permissions for Authenticated Allow Deny
BOP     SCCMDP     SCCMDP     SECURITY     ServiceModel		Execute Methods  Full Write Partial Write
E SMS B SmsDm B SmsDm B SmsDm	_	Provider Write  Enable Account  For special permissions or advanced settings,  dick Advanced
Security		Learn about access control and permissions
OK Cancel App	<i>by</i>	OK Cancel Apply

# 1.4.23 KB00023 - Copy Files fix Documentparsing

Solve this problem by following the instructions below:

SCCM Package Requ	iest
This document is used to provide addition request in the Software Request Portal.	onal information regarding your software packaging
PACKAGE INFORMATION (no inpu TRANSFER FOLDER NAME	
PACKAGE ID	{PackageID}
APPLICATION MANUFACTURER	{RequestManufacturerName}
COMPLETE APPLICATION NAME	{RequestProductName}
APPLICATION VERSION	{RequestProductVersion}
APPLICATION LANGUAGE	
APPLICATION ARCHITECTURE	{HC_Architecture}
	{@OBJ PackageType Character}
SOFTWARE INFORMATION (input)	required
LICENSE Needed	
SERIAL NUMBER (if required	A
SERIAL NOWIDER (II required	/
SOFTWARE SOURCE LOCATION	no input required)
	data must be obtained exclusively from the
	rtment or vendor provided sources. In addition, all
installation data drivers or additional	applications, must be checked for integrity by
verifying a generated hash value whe	
PLEASE DEPOSIT ALL SOURCES	
	net\win10\SIM\ factory\Templates{Pa
ckageID Vsources	netwin rotonin_idotory tremplatest ransiengra

Fig. 7: These curly underlinings represent the grammatical markup of Word. This markup can prevent the copyfiles function from working correctly.

e was moenten sie tan.			
	BbCcDc AaBbCcDc	AaBbC( AaBbCcc AaB	AaBb
		ren, um der Auswahl zu entsprechen	ntert
	🔗 Ändern		
Absatz 😼	<u>A</u> lles markieren: 🗙	eine Daten)	_
	<u>U</u> mbenennen	$\mathbf{X}$	
Right click	Aus dem Formatvo	rlagensatalog entfernen	
I tight chek		lleiste für den Schnellzugriff hinzufügen	_
	Katalog <u>z</u> ul Symbo	neiste für der Schneizügnit hinzurügen	
		$\sim$	
SCCM Dackada Ra	quest	Left click	
SCCM Package Re This document is used to provide ad request in the Software Request Por	· ditional information re		
This document is used to provide ad	· ditional information re		
This document is used to provide ad request in the Software Request Por	ditional information re tal.	garding your software packaging	]
This document is used to provide ad	ditional information re tal. nput required – prefille	garding your software packaging	1
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no i TRANSFER FOLDER NA PACKAGE	ditional information re tal. nput required – prefille ME {PackageID} ID {PackageID}	egarding your software packaging ed automatically)	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no i TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR	Iditional information re tal. <u>nput required – prefille</u> <u>ME {PackageID} ID {PackageID} ER {RequestManuf</u>	egarding your software packaging ed automatically) acturerName}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no i TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA	Iditional information re tal. <u>nput required – prefille</u> <u>ME {PackageID} ID {PackageID} ER {RequestManuf</u> <u>ME {RequestProduc</u>	egarding your software packaging ed automatically) acturerName}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI	Iditional information re tal. <u>mput required – prefille</u> <u>ME {PackageID}</u> <u>EID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>ON {RequestProduc</u>	egarding your software packaging ed automatically) acturerName}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA	Iditional information re tal. <u>mput required – prefille</u> <u>ME {PackageID}</u> <u>EID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>GE</u>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA APPLICATION ARCHITECTU	Iditional information re tal. <u>mput required – prefille</u> <u>ME {PackageID}</u> <u>EID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>ON {RequestProduc</u> <u>GE</u> <u>IRE {HC Architectur</u>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA	Iditional information re tal. <u>mput required – prefille</u> <u>ME {PackageID}</u> <u>EID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>ON {RequestProduc</u> <u>GE</u> <u>IRE {HC Architectur</u>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA APPLICATION ARCHITECTU	Iditional information re tal. <u>mput required – prefille</u> <u>ME {PackageID}</u> <u>EID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>ON {RequestProduc</u> <u>GE</u> <u>IRE {HC Architectur</u>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no i TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA APPLICATION ARCHITECTU PACKAGE TY	Iditional information re tal. <i>nput required – prefille</i> <b>ME {PackageID}</b> <b>ID {PackageID}</b> <b>ER {RequestManuf</b> <b>ME {RequestProduc</b> <b>ON {RequestProduc</b> <b>ON {RequestProduc</b> <b>GE</b> <b>IRE {HC Architectur</b> <b>PE {@OBJ Packag</b>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Port PACKAGE INFORMATION (no ii TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION VERSI APPLICATION VERSI APPLICATION LANGUA APPLICATION ARCHITECTU PACKAGE TY	Iditional information re tal. mput required – prefille ME {PackageID} EID {PackageID} ER {RequestManuf ME {RequestProduc ON {RequestProduc GE IRE {HC Architectur 'PE {@OBJ Packag	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	
This document is used to provide ad request in the Software Request Por PACKAGE INFORMATION (no i TRANSFER FOLDER NA PACKAGE APPLICATION MANUFACTUR COMPLETE APPLICATION NA APPLICATION VERSI APPLICATION LANGUA APPLICATION ARCHITECTU PACKAGE TY	Iditional information re tal. <u>nput required – prefille</u> <u>ME {PackageID}</u> <u>ID {PackageID}</u> <u>ER {RequestManuf</u> <u>ME {RequestProduc</u> <u>ON {RequestProduc</u> <u>GE</u> <u>IRE {HC Architectur</u> <u>'PE {@OBJ Packag</u> <u>Dut required)</u>	egarding your software packaging ed automatically) acturerName} :tName} :tVersion}	

SOETWARE SOURCE LOCATION (no input required)

♀ Was möchten Sie tun?	Formatvorlage ändern		?	×
	1 enschaften			
₩ <u>₩</u>	<u>N</u> ame:	Standard		AaBbo
🔳 📄 🏦 - 💩 - 🛛	Formatvorlagentyp:	Absatz		<ul> <li>Intensi</li> </ul>
	Formatvorlage basiert auf:	(Keine Formatvorlage)		$\sim$
Absatz	Formatvorlage für folgenden <u>A</u> bsatz:	¶ Standard		~
	Formatierung			
	Calibri (Textkörper) 🗸 11 🗸	F K U Automatisch 🗸		
	<b>=</b> = = = = =			_
SCCM Packa This document is used t request in the Software PACKAGE INFORM TRANSFER F APPLICATION MA	Absatz Vorhergehender Absatz Vorh Beispieltext Beispieltext Beispie Beispieltext Beispieltext Beispie Beispieltext Beispieltext Beispie Nächster Absatz Nächster Absatz Nä Absatz Nächster Absatz Nächster Ab Nächster Absatz Nächster Absatz Nä Schriftart: (Standard) + Textkörper (Cal Zeilenabstand: Mehrere 1,08 ze, Ab Nach: 8 Pt., Absatzkontrolle, Forma	chster Absatz Nächster Absatz Nächster Absatz Nä satz Nächster Absatz Nächster Absatz Nä chster Absatz Nächster Absatz Nä hibri), Links stand tvorlage: Im Formatvorlagenkatalog anzeigen	gehender Absatz eispieltext Beispieltext eispieltext Beispieltext chster Absatz Nächster satz Nächster Absatz	
COMPLETE APPLI APPLICAT APPLICATIC		auf dieser Vorlage basierende Dokumente	OK Abbre	chen
Schri <u>f</u> tart	E {@OBJ.PackageT	vne Character}		
A <u>b</u> satz		TEXTERNAL		
<u>T</u> abstopp				
SO Rahmen	3 required)			
<u>S</u> prache				
<u>P</u> ositionsrahr	men :d)			
<u>N</u> ummerieru				
SO Tasten <u>k</u> ombi IMF res Text <u>e</u> ffekte	on data must be obtain	ed exclusively from the vided sources. In addition, all		

SCOM Packa	Beispieltext Beispieltext Beispie
Sprache	? × Beispie
Ausgewählten Text markieren als:	.bsatz Nä
💕 Deutsch (Deutschland)	▲ hster At
Englisch (Vereinigte Staaten)	
BC Englisch (Vereinigtes Königreich)	n) rper (Cal
Afarisch (aa-ET)	D8 ze, At e, Forma
Afrikaans	c, ronne
Albanisch	
Amharisch	hinzufü
Arabisch (Ägypten)	V Neue
Alle Korrekturhilfen verwenden aut der ausgewählten Sprache.	omatisch die Wörterbücher
🗹 Rechtschreibung und Grammati	k <u>n</u> icht prüfen :kageT
Sprache automatisch erkennen	
Als Standard festlegen	OK Abbrechen
SUFTWARE INFORMA	NSE Needed
SERIAL NUMBE	

### 1.4.24 KB00024 - Create Serverlink with Alias and withCreds

Use this sample SQL script to create an SQL serverlink to the wanted server. You can specify an alias and credetials in this script, default placeholders in the name of the linkedserverobject can be used to reference different sitenames.

```
-- Creates an SQL Server Link to the specified Server, provides an Alias with 'XXX'.
→as placeholder for an Suffix. Specify an SQL User that is used for the Connection_
\rightarrow in the last lines.
USE [master]
GO
EXEC master.dbo.sp_addlinkedserver @server = N'SIM_CONFIGMGR_XXX', @srvproduct=N'sql_
⇔server', @provider=N'SQLNCLI11', @datasrc=N'SQLSERVERNAME'
-- Specify SQL Servername like this "simserver,1433" or specify the instance via.
\hookrightarrow backslash.
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'collation.

→compatible', @optvalue=N'false'

GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'data access',
↔ @optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'dist',...
\rightarrow @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'pub',_
→@optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'rpc',...
  Coptvalue=N'true'
                                                                            (continues on next page)
```

(continued from previous page)

```
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'rpc out',
→@optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'sub',
→@optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'connect,

→timeout', @optvalue=N'0'

GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'collation_

→name', @optvalue=null

GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'lazy schema_
→validation', @optvalue=N'false'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'query timeout
\leftrightarrow', @optvalue=N'0'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'use remote
→collation', @optvalue=N'true'
GO
EXEC master.dbo.sp_serveroption @server=N'SIM_CONFIGMGR_XXX', @optname=N'remote proc_
→transaction promotion', @optvalue=N'true'
GO
USE [master]
GO
EXEC master.dbo.sp_addlinkedsrvlogin @rmtsrvname = N'SIM_CONFIGMGR_XXX', @locallogin_
\rightarrow = NULL , @useself = N'False', @rmtuser = N'SQLUSERNAME', @rmtpassword = N
↔ 'SQLUSERPASSWORD '
GO
```

# 1.5 Changelog

Version	TicketId	Product	Description	
5.69	020407	v5 Kernel	ul User Variable more output types:\$USERNAME\$ESCAPEDUSERNAME	
5.69	020409	v5 Software	new Entry Button with labelNewLinkLabel='Label'	
		Packaging		
5.69	020410	v5 Software	copyFiles keeps encoding of copied files	
		Packaging		
5.69	020411	v5 Software	Optimized Comment icon	
		Packaging		
5.69	020405	v5 Software	e createCollection loaded wrong definition from other view	
		Packaging		
5.69	020406	v5 Software	createCollection now support for directMembership (add&remove)	
		Packaging		
5.69	020412	v5 System	Application dialog shows sccm package id	
		Operations		
5.67	020401	Web Service	Web Service Added Feature for dynamic resolve of Computer variables to deployment	
5.66	020403	v5 Kernel	checkCondition für ExecuteTriggerEvent ist jetzt zusammen mit Email jetzt	
			möglich	

Version	TicketId	Product	ble 1 – continued from previous page Description	
5.66	020393	v5 Kernel	Sim can execute scripts on SQL Events (oncreate, afterDelete, etc).	
5.66	020386	v5 Kernel	Advanced Filter Options for MultiSelect	
5.66	020385	v5 Self Ser-	Support for SCCM Fast Channel	
		vice		
5.66	020390	v5 Software	SetDefaultOnSave korrigiert	
		Packaging	č	
5.66	020397	v5 Software	Step Conditions (Plausibility) also Support roles	
		Packaging		
5.66	020400	v5 Software	SendMail ist jetzt automatisch über SIM möglich ohne SQL Trigger. OnUp-	
		Packaging	date (save oder statuswechseln)	
5.65	020380	v5 Self Ser-	Added SCCM Fast Channel Option for Shop	
		vice		
5.65	020381	v5 Self Ser-	Added DirectLink for Shop	
		vice		
5.64	020378	v5 Kernel	CMDB Function for the mass Import of systems	
5.64	020337	v5 Software	TextBoxes allow clickable paths	
		Packaging		
5.63	020324	v5 Kernel	-Selected Day will be highlighted	
5.63	020333	v5 Kernel	Object reference allows 3 Arguments. Example:	
			@OBJ.Package.Language.ISO631	
5.63	020318	v5 Software	removePlus für Verbindungen verfügbar	
		Packaging		
5.63	020328	v5 Software	SetDefaultOnLoad also working for Objects and Data Lists	
		Packaging		
5.63	020367	v5 Software	<li>list&gt; elements support link to another views with dynamic variables</li>	
		Packaging		
5.63	020368	v5 Software	hide Connections available. Only useful when having a list right after it.	
		Packaging		
5.63	020372	v5 Software	Now possible to set Logical condition for a certain step. Use 'plausibility'	
		Packaging		
5.63	020329	v5 System	Customized View Create Computer From Old (with customized Variables)	
		Operations		
5.62	020312	v5 Software	Fixed issue that CreateApplication looked not for newest application title	
		Packaging	for checking existence.	
5.61	020293	Miscellaneous	Cancel Button in 'addUserToDevice' works normal.	
5.61	020294	Miscellaneous	Bug with the multiselector in CMDB was resolved.	
5.61	020295	Miscellaneous	The list at the left side will be updated right when objects are removed in	
			CMDB	
5.61	020298	v5 Kernel	Changed GUI to new Silver Monkey CI	
5.61	020305	v5 Kernel	new filter for CMDB	
5.61	020300	v5 Software	If the collection already exists the 'createCollection' command will add a	
		Packaging	deployment.	
5.61	020301	v5 Software	Change information from existing applications with createApplication com-	
		Packaging	mand.	
5.61	020303	v5 System	Domain will be also shown with the username in Operations	
		Operations		
5.61	020306	v5 System		
		Operations		
5.61	020296	v5 System	More than one Computer objects can be selected to be assigned to a user.	
		Operations		

VersionTicketIdProductDescription5.60020289MiscellaneousFixed issue cannot create application (Unhandled exception).5.60000267v5 KernelAutomatic update of configuration.xml is possible, now5.60010287v5 SoftwareCreated a new XML attribute called 'hide' for form elements.5.60020287v5 SoftwareFixed issue: Error while creating Application Connot access AppV5.60020287v5 SoftwareFixed issue with using wrong credentials for CopyFiles command5.60020288v5 SoftwareFixed issue with using wrong credentials for CopyFiles command		
5.60       000267       v5 Kernel       Automatic update of configuration.xml is possible, now         5.60       010287       v5 Software       Created a new XML attribute called 'hide' for form elements.         Packaging       Packaging       Fixed issue: Error while creating Application Connot access AppV ageFolder         5.60       020288       v5 Software       Fixed issue with using wrong credentials for CopyFiles command		
5.60       010287       v5       Software Packaging       Created a new XML attribute called 'hide' for form elements.         5.60       020287       v5       Software Packaging       Fixed issue: Error while creating Application Connot access AppV ageFolder         5.60       020288       v5       Software       Fixed issue with using wrong credentials for CopyFiles command		
Packaging       5.60     020287     v5     Software     Fixed issue: Error while creating Application Connot access AppV Packaging       5.60     020288     v5     Software     Fixed issue with using wrong credentials for CopyFiles command		
5.60       020287       v5       Software Packaging       Fixed issue: Error while creating Application Connot access AppV ageFolder         5.60       020288       v5       Software       Fixed issue with using wrong credentials for CopyFiles command		
Packaging         ageFolder           5.60         020288         v5         Software         Fixed issue with using wrong credentials for CopyFiles command		
5.60 020288 v5 Software Fixed issue with using wrong credentials for CopyFiles command	ultiple	
	ultiple	
Packaging	ultiple	
	ultiple	
5.59 010283 v5 Kernel Fixed issue: Import/Export does not support XLSX files with m		
sheets		
5.58 010281 v5 System Primary User Support for CreateComputer		
Operations		
5.57 010273 v5 Self Ser- Fixed issue with missing user impersonation for local SCCM connect	tions.	
vice		
5.57 010274 v5 Self Ser- Fixed issue with Shop references to Applications. Now, a permanent	t ID is	
vice used and Applications can be edited after adding them to the shop.		
5.56 010272 v5 System Keep Primary User when using Computer Exchange/Refresh		
Operations		
5.55 010271 v5 Self Ser- Es können die Shop Produkte dynamisch aus den PackagingJob	Daten-	
vice sätzen generiert werden		
5.53 000259 Miscellaneous Count of all connected SCCM sites visible in configuration		
5.53 000268 v5 Kernel Import durch XLSX immer gleicher SysDisplayName		
5.52 000227 v5 System Primary users can be managed through objects, now.		
Operations		
5.52 000199 Web Service Extended the function of 'Create Client' by'overwrite=true' that is C	ontrol-	
ling if there is a Computer with the same Name/MAC and whether o		
should be deleted.		
5.51 000226 v5 Rollout Dynamic target collections and primary users are availble now.		
Center		
5.48 000160 v5 System it is now possible to choose the MAC addresses by drop down in th	e 'Re-	
Operations fresh Computer' dialog.		
5.41 000253 Miscellaneous It's possible to use the FORMAT function when referencing on an	@OBJ	
function.		
5.41 000209 v5 Kernel It's now possible to set a datalist attribute as valid.		
5.41     000185     v5 Kernel     It is possible to activate the date picker in english, now.		
5.41 000187 v5 Kernel Fixed a bug that caused varchars bigger than 800 not to be saved.		
5.41 000191 v5 Kernel Treon variables now support referenced objects ( for ex.	ample	
{@OBJ.PackageLanguage.CodeISO6392}).	impic.	
5.41 000194 v5 Kernel Adjusted dropdown fields, enabled the option to edit the specified co	lumn	
5.41 000194 v5 Kernel Fixed Timing problem through MARS, parallel database queries fu		
properly again.	neuon	
5.41 000245 v5 Self Ser- Fixed a bug in the shop module that prohibits adding members and d	enlow	
	cpioy-	
	righter	
	nables	
from the Job table.	te 1 .	
5.39 000173 v5 Kernel Fixed a bug that prohibited the 'packet commandline Install' field	to be	
displayed correctly.	01.1	
5.39 000175 v5 Kernel Defining impersonation as Shared, decimate multiple registrations.		
lization of impersonation. Minimized database accesses to spare conr	ection	
pool.		

Table 1 – continued from previous page

Version	TicketId		Description
5.39	000176	v5 Kernel	Enabled triggering multiple domains in the active directory fields. Extended
5.59	000170	v5 Kenner	filter of the formular attributes.
5.39	000177	v5 Kernel	Optimized database Access: Adjusted impersonification.
5.39	000179	v5 Kernel	Adjusted HW Hey algorithm. The Domain of the IIS System is now in use.
			From this Version on ,customers need a new activation code.
5.39	000171	v5 Software	Fixed a bug in the SCCM user kontext.
		Packaging	
5.39	000181	v5 Software	Expanded CreateApp/Package by security scopes.
		Packaging	
5.39	000182	v5 Software	Treon recognizes if there is an app with the same title already in the Create
		Packaging	App dialoge and uses the existing app to create a new deployment type.
5.39	000183	v5 Software	CreateApp/Package is now availible through Windows Management Instru-
		Packaging	mentation. SQL connection is not required.
5.39	000180	v5 System	Adjusted the filter of the applications in packaging infos: Ist now possible
		Operations	to sort applications by f.e. sysStatus in the operations modul.
5.39	000169	v5 System	The refresh computer function no longer ignores the computer template.
		Operations	1 6 6 6
5.32	000156	v5 System	Fixed issue with the addon software (XML error).
0.02	000120	Operations	
5.31	000149	v5 Kernel	Enabled a 'Read Only' parameter for the whole formula/workflow/role.
5.31	000149	v5 Kernel	ID columns can be displayed in lists, now.
5.30	000130	v5 Kernel	Text fields are now saved as VarChar (10000) in the database.
5.30	000143	v5 Kernel	
5.50	000148	v5 Kernel	Fixed a bug that caused the 'link' button to disappear if the displayname
5 20 00	000105	<b>7 1</b>	reaches a certain length.
5.20.00	000125	v5 Kernel	New variable SiteURL now exists, it can be used to reference on an Email
			dynamically.
5.20.00	000136	v5 Kernel	Fixed bugs that affected the saving of the Formulardata when using the ex-
			ecute function.
5.20.00	000139	v5 Kernel	The number of connections will now be displayed in the list view.
5.20.00	000074	v5 Software	The 'Execute' Command is not displayed anymore if there is no token.
		Packaging	
5.20.00	000121	v5 Software	The Email function has been upgraded, it is now possible to set Email tem-
		Packaging	plates and connect them to Workflows. Emails are sent when the Email
			Condition is positive.
5.20.00	000124	v5 Software	SCCM gateway has been extended it now supports AppVDeployment
		Packaging	Types.
5.19.00	000098	v5 Rollout	Adjusted import export dialog.
		Center	
5.19.00	000076	v5 Rollout	The Connections icon is now correctly displayed.
2.12.00		Center	
5.19.00	000072	v5 Rollout	Fixed a bug that caused a 'LoadXML Error' when trying to add an active
5.17.00	000072	Center	directory user to a list view.
5.19.00	000077	v5 Software	Applications get created automatically within a Folder structure, as in pack-
5.19.00	000077		
5 10 00	000101	Packaging	ages.
5.19.00	000101	v5 Software	PackWF/RolloutDB formular now got differentiated CSS classes.
	0000-77	Packaging	
5.19.00	000068	v5 System	Computer refresh applications ('packages') is not displaying updates (and
		Operations	task sequences) as requested.

Table 1 – continued from previous page
--

Version	TicketId	Product	Description	
5.18.00	000073	v5 Kernel	5 Kernel Fixed a bug which caused an empty window to be displayed, when the W	
			site wasnt used for a certain time because of a timeout of the Internet Infor-	
			mation Server.	
5.18.00	000083	v5 Kernel	Session timeout adjusted to 3 days to prevent Website from displaying a	
			blank page.	
5.18.00	000090	v5 Software	Dynamic paths do work properly again. It is possible to support multiple	
		Packaging	g wrappers via copyjob.	
5.18.00	000091	v5 Software	Changes in the Package System are now working properly again.	
		Packaging		
5.18.00	000094	v5 Software	The Create Collection command now supports nested text names for the	
		Packaging	destination folder. If the folder does not exist it will be created.	
5.18.00	000080	v5 Software	Adjusted formular design.	
		Packaging		
5.18.00	000069	v5 System	It is now possible to use a GUID to create a new Client in the system.	
		Operations		

#### Table 1 – continued from previous page

# **1.6 Supported Configurations**

# 1.6.1 Supported Microsoft SQL Server Versions

Product	Version	Supported
SQL Server 2008	10.0	Yes
SQL Azure	10.25	Yes
SQL Server 2008 R2	10.5	Yes
SQL Server 2012	11.0	Yes
SQL Server 2014	12.0	Yes
SQL Server 2016	13.0	Yes

# **1.6.2 Supported Microsoft Windows Server Versions**

Product	Version	Supported
Windows Server 2008	NT 6.0	Yes
Windows Server 2008 R2	NT 6.1	Yes
Windows Server 2012	NT 6.2	Yes
Windows Server 2012 R2	NT 6.3	Yes
Windows Server 2016	NT 10.0	Yes

# 1.6.3 Supported .Net Framework Versions

• Hence the code was written in .Net 2.0 only this version is supported.

# 1.6.4 Supported Microsoft ConfigMgr Versions

Product	Revision	Service Pack	Version/Build	Supported
Systems Man-	1.0			No
agement Server (SMS)				
Systems Man-	1.1			No
agement Server				
(SMS)				
Systems Man-	1.2			No
agement Server				
(SMS)	• •			
Systems Man-	2.0			No
agement Server				
(SMS)	2002			NT.
Systems Man- agement Server	2003			No
agement Server (SMS)				
Systems Man-	2003 R2			No
agement Server	2003 K2			110
(SMS)				
System Center	2007	Beta 1	4.00.5135.0000	No
Configuration	2007		4.00.0133.0000	110
Manager (Con-				
figMgr)				
System Center	2007	RTM	4.00.5931.0000	Yes
Configuration				
Manager (Con-				
figMgr)				
System Center	2007	SP1	4.00.6221.1000	Yes
Configuration				
Manager (Con-				
figMgr)				
System Center	2007	SP1	4.00.6221.1193	Yes
Configuration				
Manager (Con-				
figMgr)				
System Center	2007	SP2	4.00.6487.2000	Yes
Configuration				
Manager (Con-				
figMgr)	2007	SD2	4 00 6 407 0111	Vee
System Center	2007	SP2	4.00.6487.2111	Yes
Configuration Manager (Con-				
Manager (Con- figMgr)				
System Center	2007		4.00.6487.2157	Yes
Configuration	2007		7.00.0407.2137	100
Manager (Con-				
figMgr)				
System Center	2012	Beta 1		No
2012 Configu-				
ration Manager				
(ConfigMgr)				
System Center	2012	Beta 2	5.00.7561.0000	No
2012 Configu-				
<b>178</b> Manager			Ch	apter 1. Welcome
(ConfigMgr)				
System Center	2012	Release Candidate 1	5.00.7678.0000	No
2012 Configu-				

**Note:** In regard to support for the new Configuration Manager versions (beginning from Build 1511): Silver Monkey's release cycle is based on the release cycles of Microsoft. 4 weeks after publication of a new build version it is supported by Silver Monkey.

# 1.7 Support

If you have further questions regarding out products or the documentation contact us:

- Tel. : +49 40 226 383 160
- E-Mail : Support@SilverMonkey.net

If you need general Information about our Products visit: http://www.SilverMonkey.net